




PATIENT SURVEYS

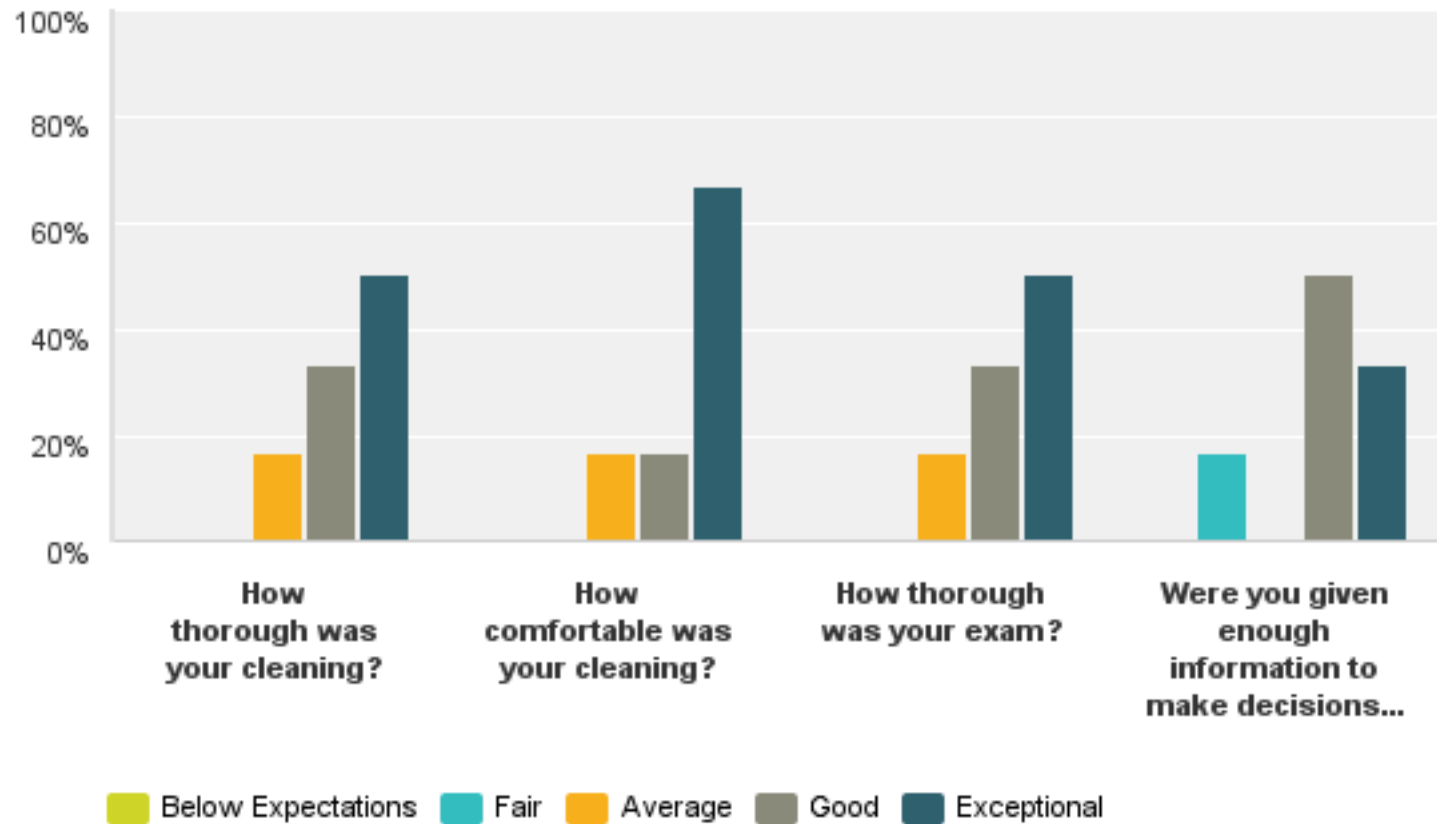
Payson — April 2013

What Do You Want Most From Us?

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- ☐ Healthy mouth at a decent cost
 - ☐ Good service, and good quality dental work.
 - ☐ Better availability
 - ☐ Quality care, friendly service and convenient appointments
 - ☐ A healthy mouth and good people in the office...
 - ☐ Friendly help. No waiting.
 - ☐ To fix/ease my tooth pain

Q2 Cleaning Visits

Answered: 6 Skipped: 1



Cleaning Visits

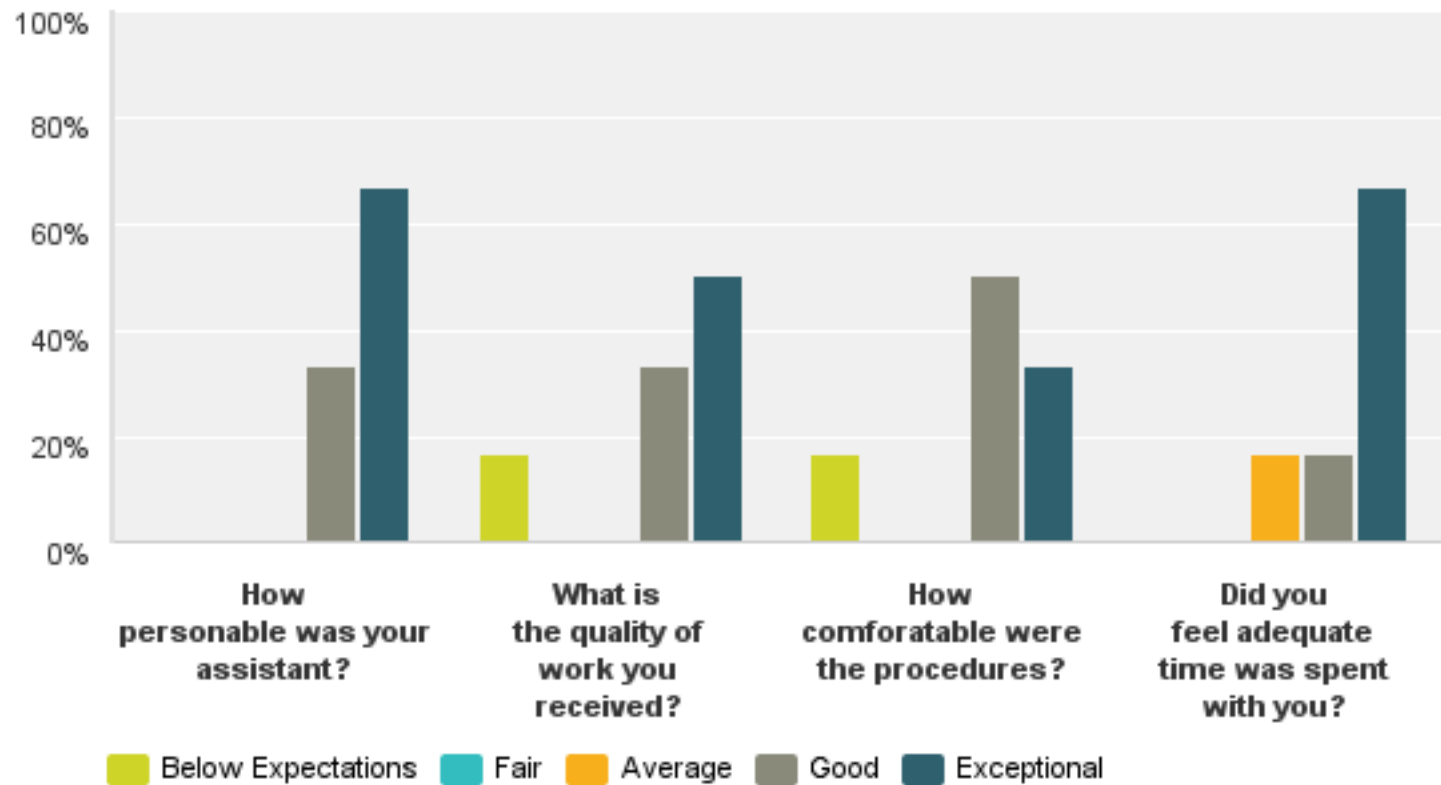
Comments on Cleaning Visits:



- ☐ Perfect
- ☐ They took a lot of time.
- ☐ Dental hygienist very pleasant.

Q4 Dentist Visits

Answered: 6 Skipped: 1



Dental Visits

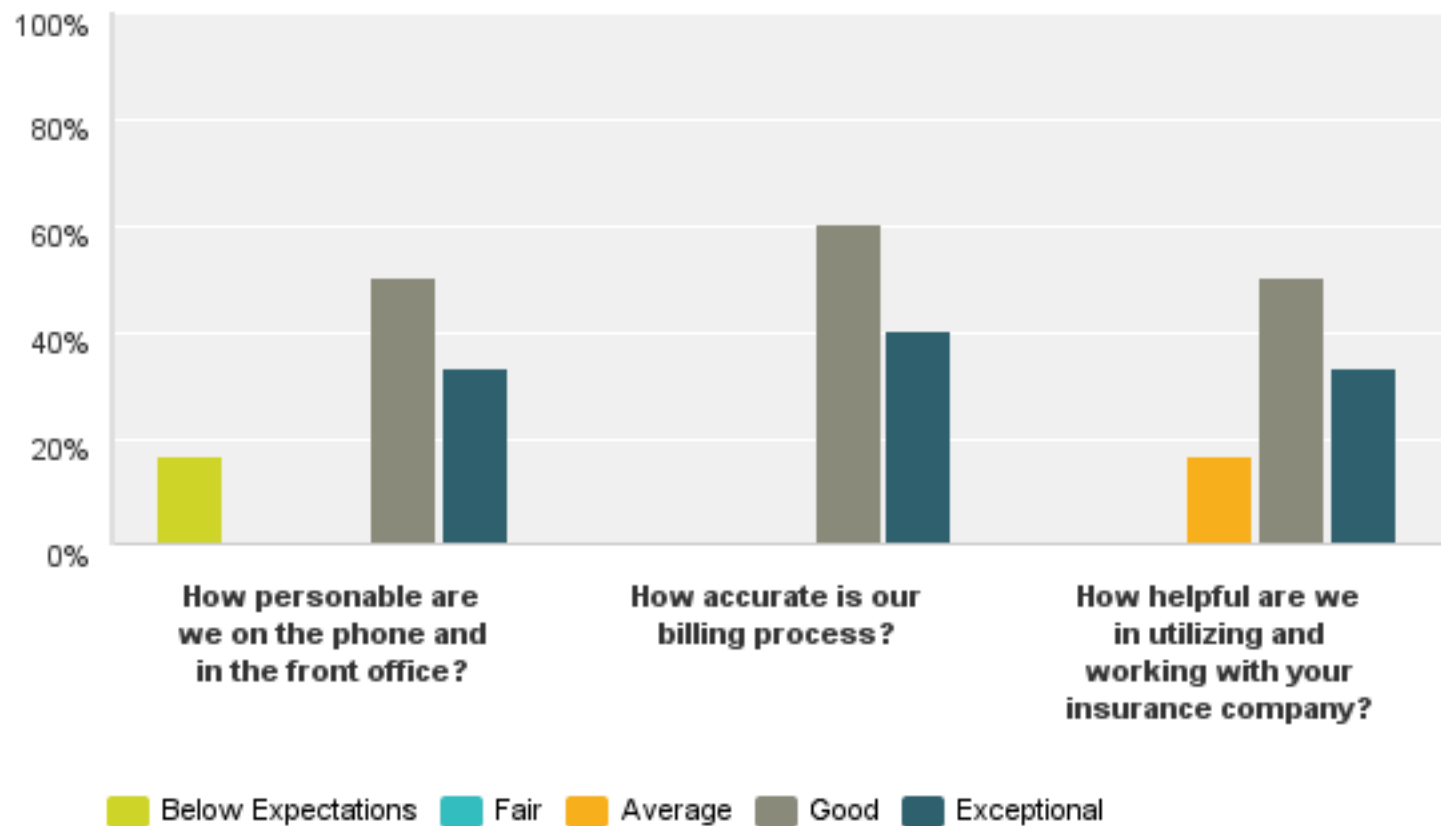
Comments on Dental Visits:



- She was great! Better than I've had in the past.

Q6 Billing & Front Office

Answered: 6 Skipped: 1



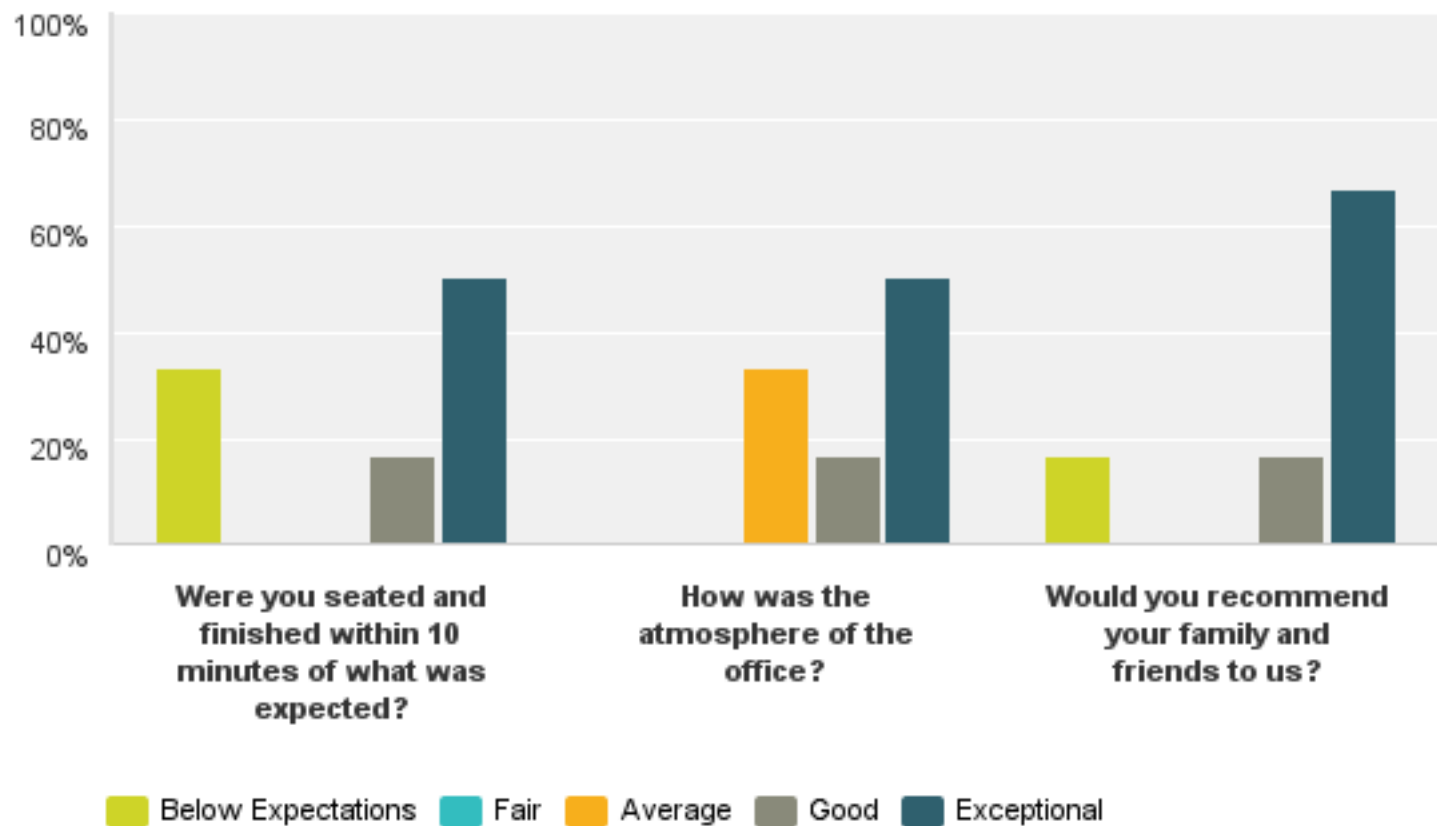
Billing & Front Office

Billing & Front Desk Comments:

- ❑ I missed Jodeen! The front workers were involved with something on the computer.....less attention to me and the 30 minutes I spent waiting. Someone paying attention would have seen I had been waiting and gone to find out how much longer I would have to wait. Jodeen would have.....!

Q8 General Questions

Answered: 6 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- The hygienist was awesome! I loved her personality and knowledge in the field.
- Stacie is bossy
- All great! My husband was impressed as well when he came in the previous week...

How can we make your experience better?

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- Have a patient hand controller for the back messaging chairs:)
 - Love the office and staff! Keep up the good work