



PATIENT SURVEYS

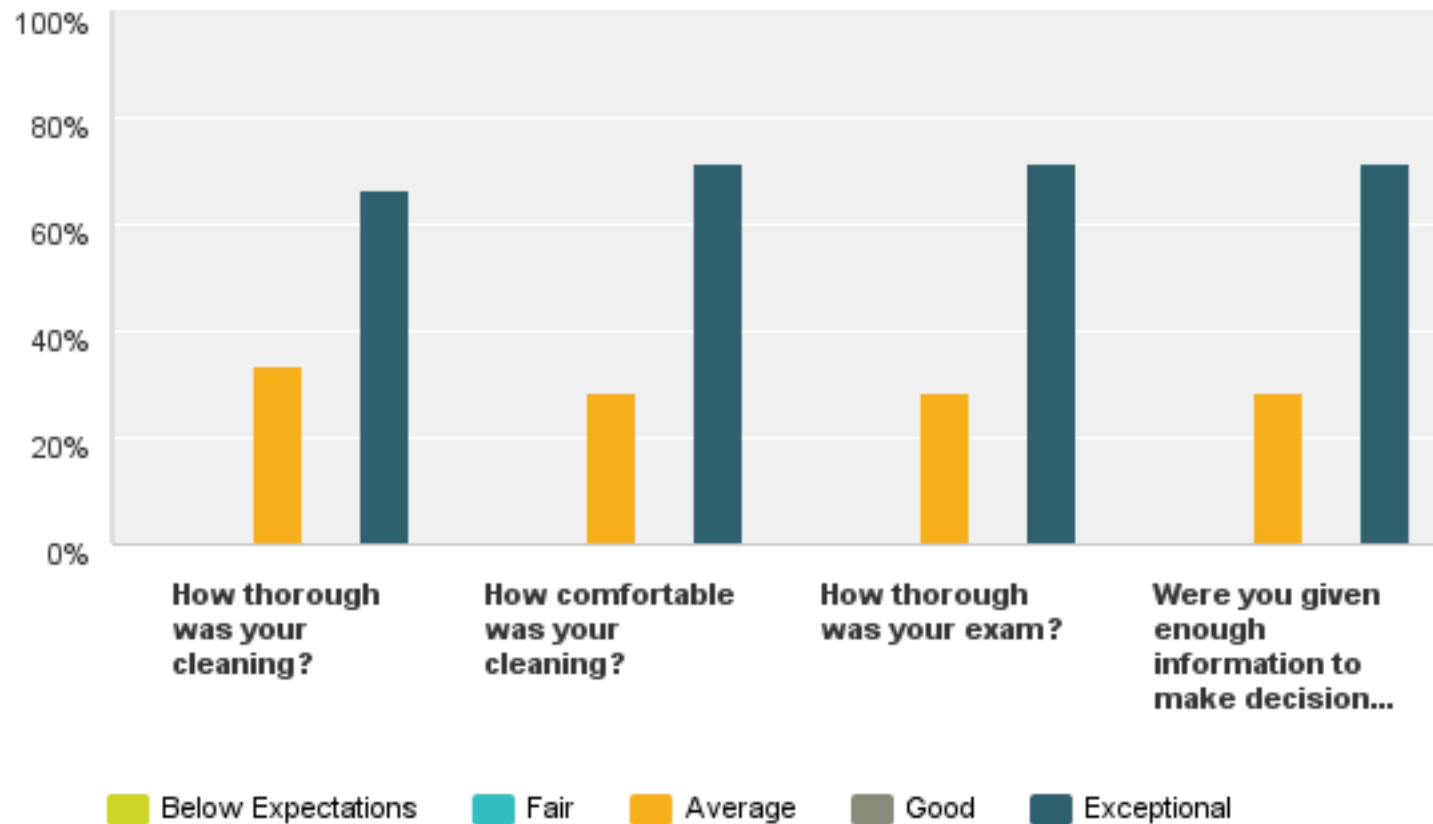
Payson – February 2014

What Do You Want Most From Us?

- A friendly environment with great people who care and help my family stay healthy.
- Staff who makes my family feel comfortable
- I truly can't think of anywhere that needs improvement.
- no pain
- Good, service both in quality work and customer service in billing.
- Painless good work, at reasonable prices, friendly and caring doctor and assistants
- Good dental care and education about what is going on with my teeth instead of just telling me how many cavities I have.
- Good care, no pain.
- Courteous fast expert care.

Q2 Cleaning Visits

Answered: 7 Skipped: 2



Cleaning Visits

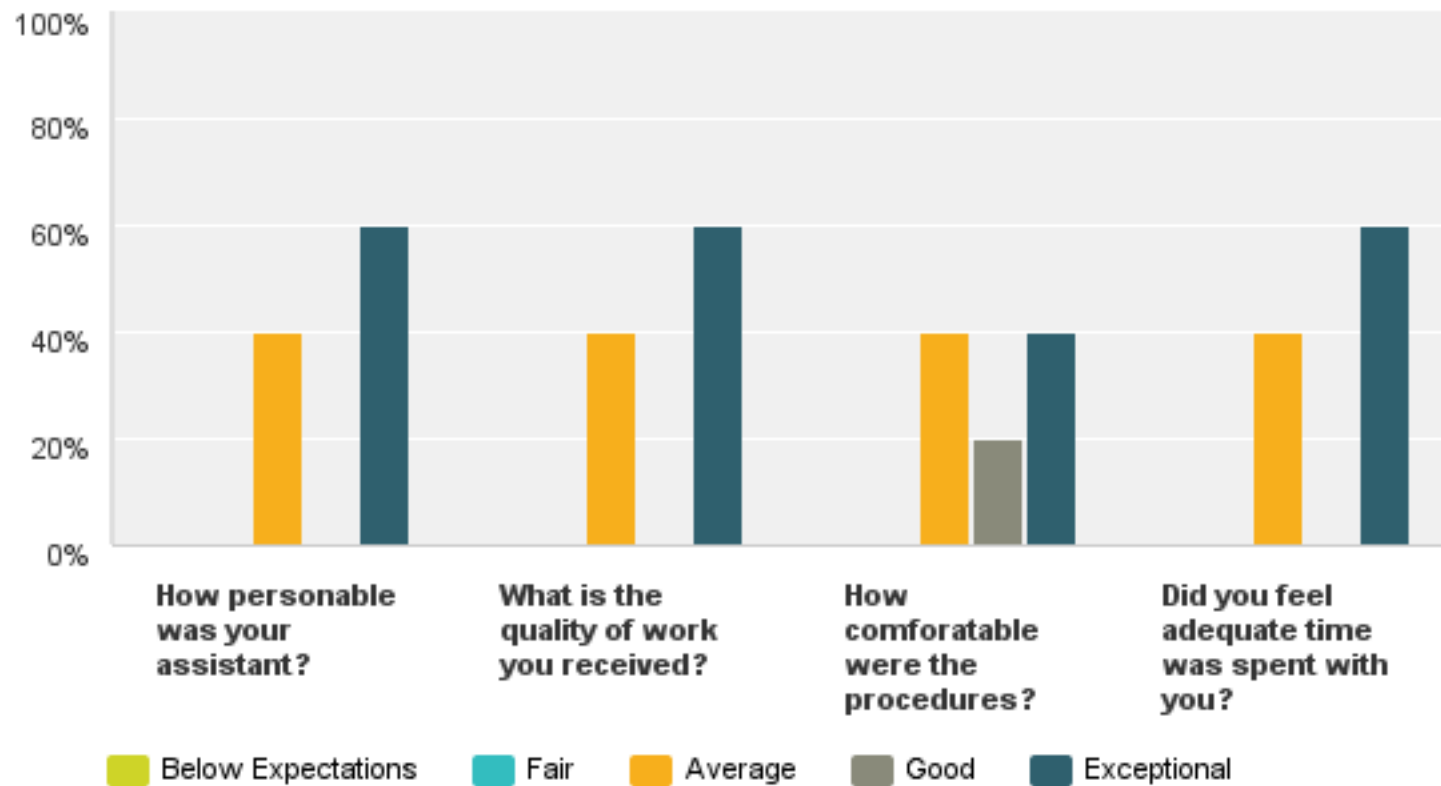
Comments on Cleaning Visits:



- ❑ My kids LOVE to go to the dentist. It is because of the staff at the Payson office.
- ❑ We think Suzy is amazing she does a great job. My daughter has braces and Suzy gave her a lot of good advice to help keep them clean. Thank you.
- ❑ It was really good not average
- ❑ Amanda was very good. I did not feel any pain and she was good enough to tell me the condition of my teeth and explain things.

Q4 Dentist Visits

Answered: 5 Skipped: 4



Dental Visits

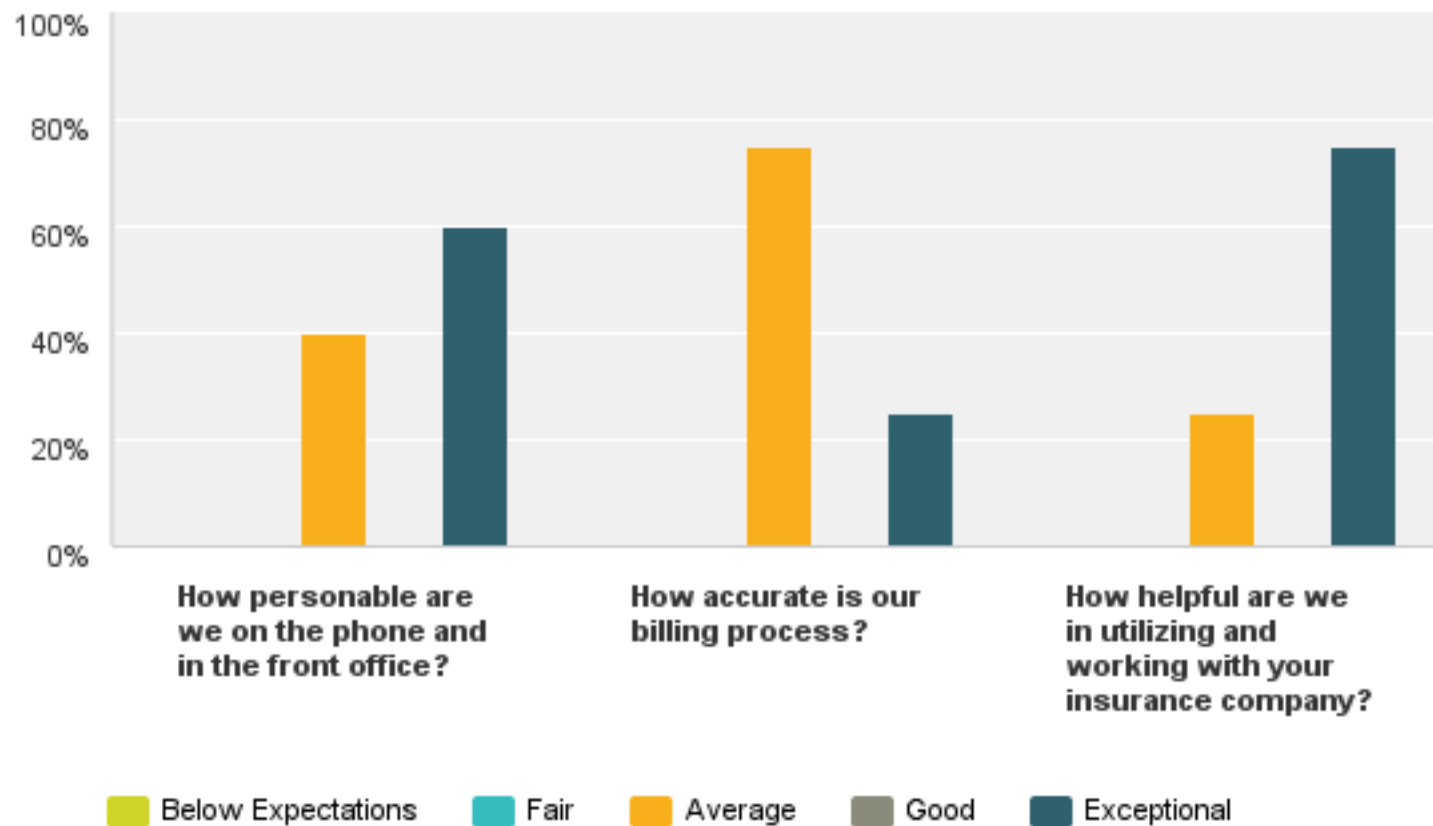
Comments on Dental Visits:



- Everything was great.
- The dentist only came in to examine my daughters teeth after the cleaning no procedures were performed. But he was kind and personable.
- Better than average
- Pleasant and that is coming from one who doesn't like to go.

Q6 Billing & Front Office

Answered: 5 Skipped: 4



Billing & Front Office

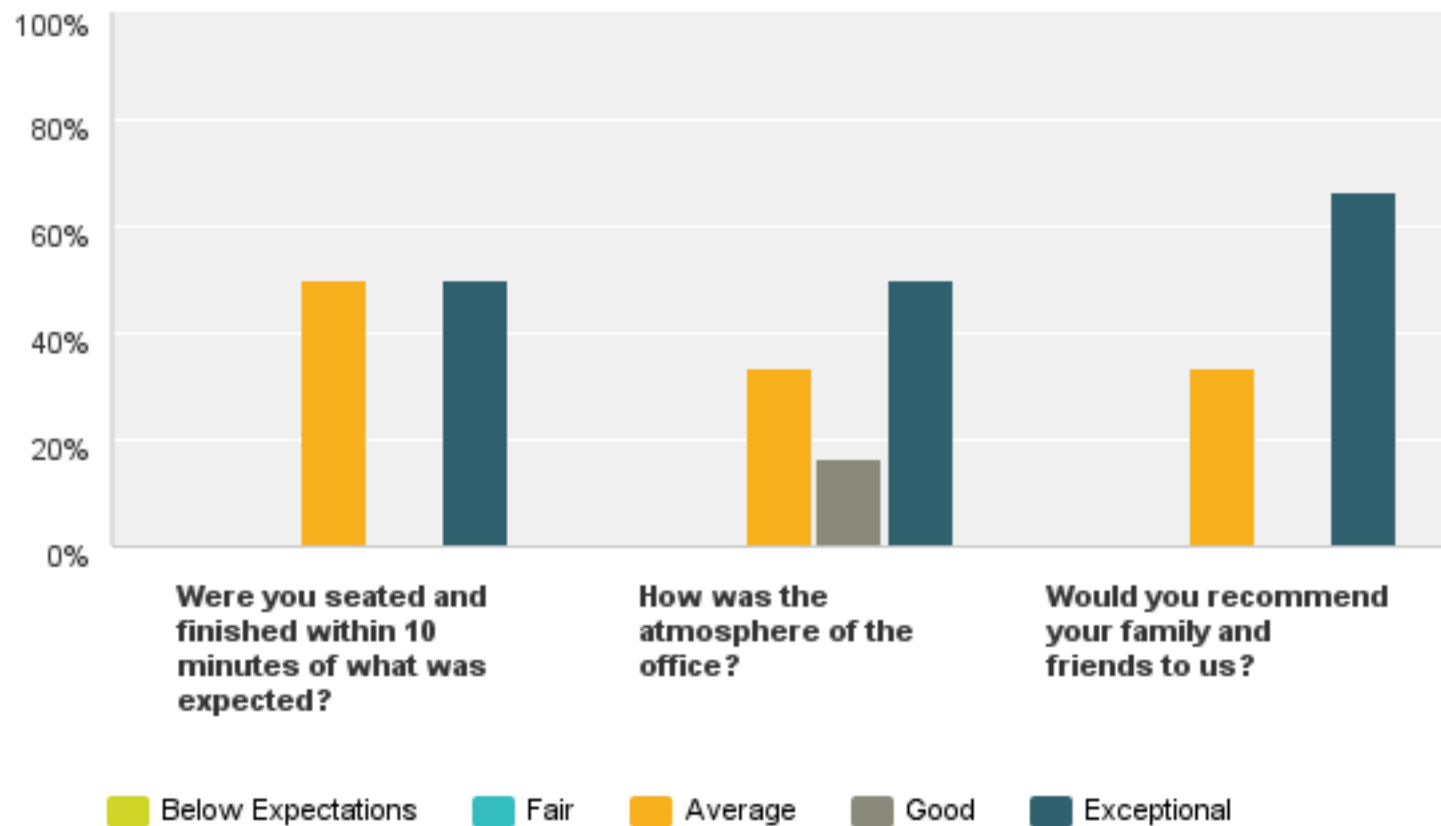
Billing & Front Desk Comments:



- ❑ Everyone is kind and friendly.
- ❑ Still better than average
- ❑ Couldn't get in touch with company so we didn't know what they paid for so these questions can't be answered.

Q8 General Questions

Answered: 6 Skipped: 3



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ Again better than average
- ☐ It is the best experience I have had at a dentist office.
- ☐ All were very nice.

How can we make your experience better?



- No pain