




PATIENT SURVEYS

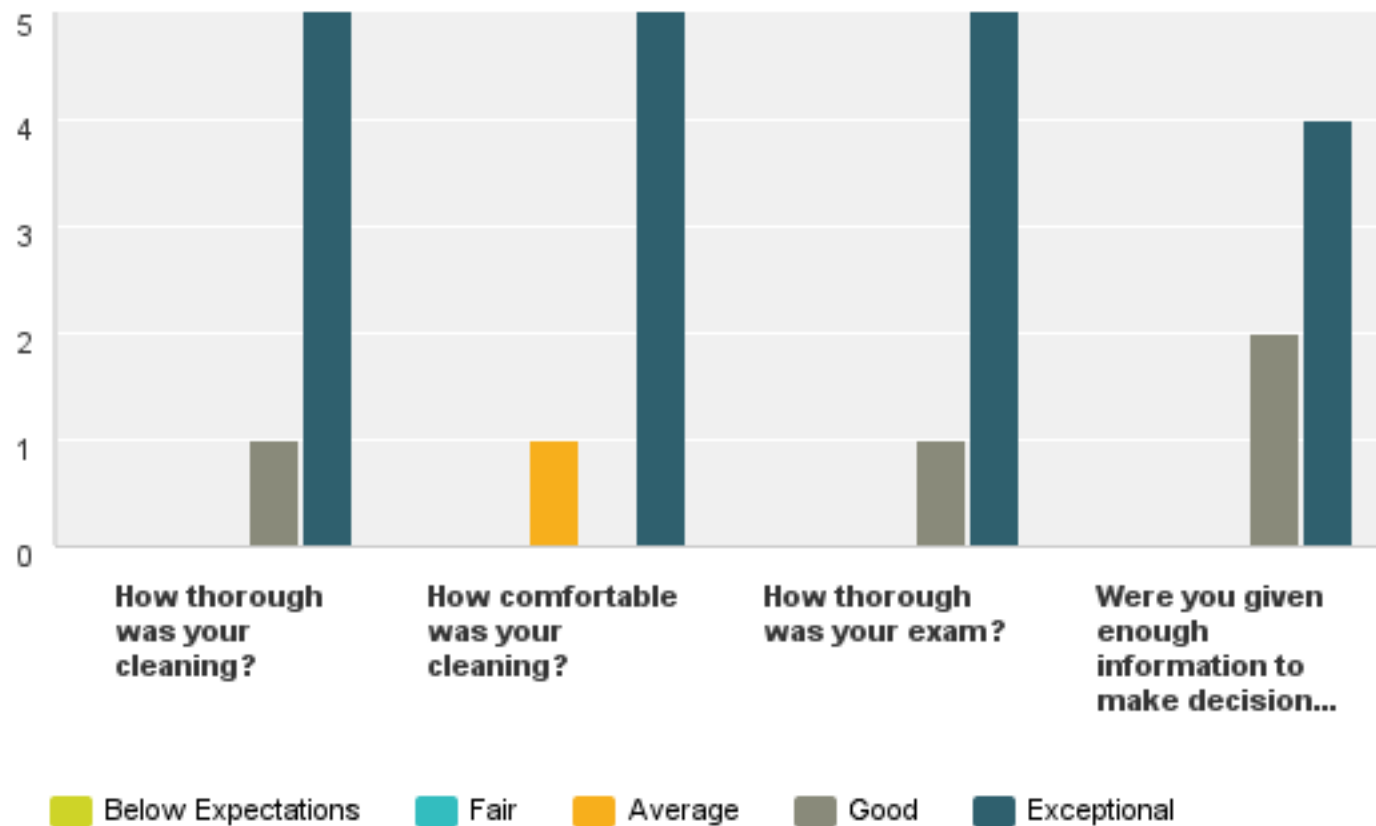
Springville — August 2014

What Do You Want Most From Us?

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- Quality care
 - Good services and correct treatment plans
 - For me and my children to feel comfortable and safe.
 - Good quality -yet affordable dental care
 - good dental service
 - Professionalism, knowledge, friendliness :)

Q2 Cleaning Visits

Answered: 6 Skipped: 0



Cleaning Visits

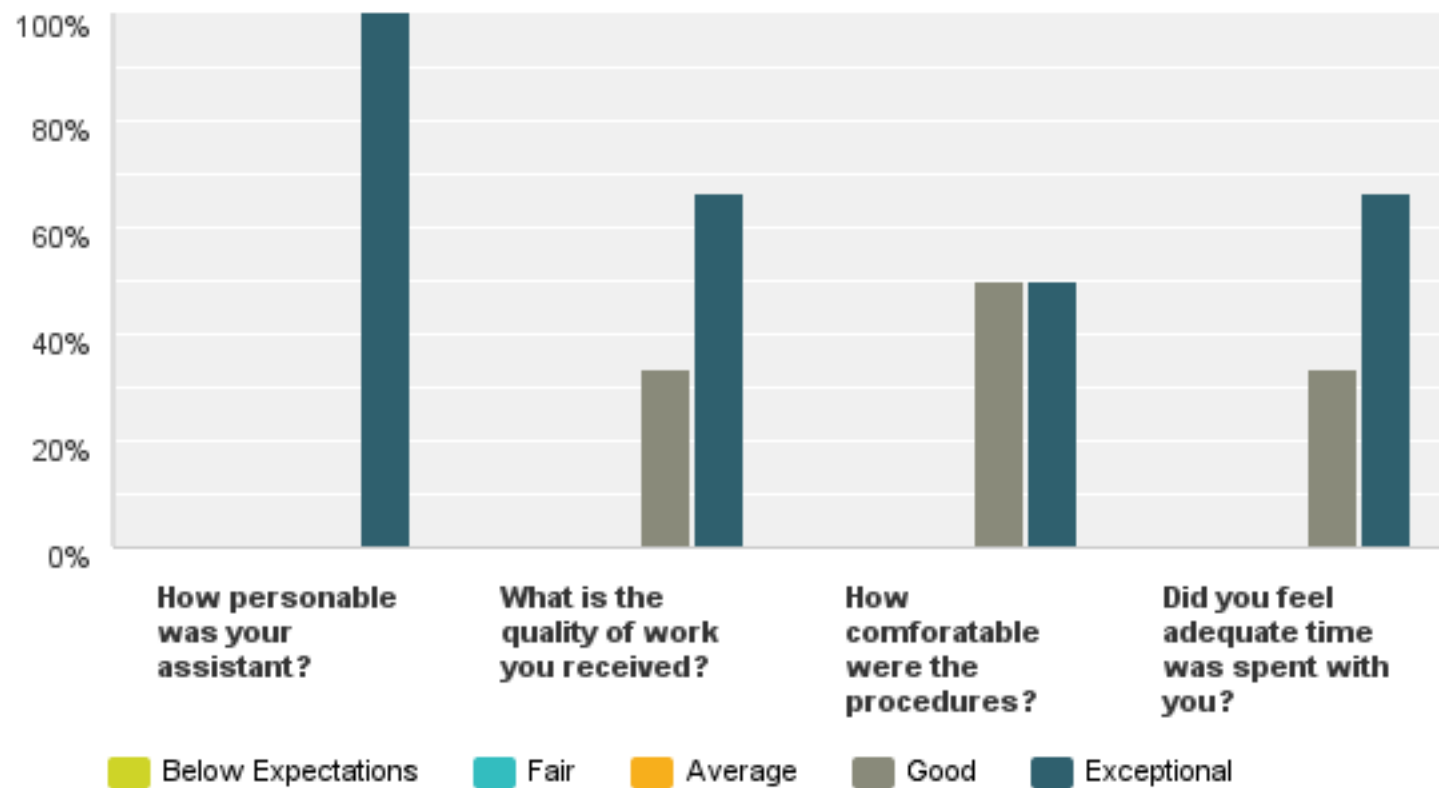
Comments on Cleaning Visits:



- Mel was so friendly. She always has a smile on her face and makes everyone feel welcomed.
- Christine did a fantastic job!
- Love my treatment plan! They even called my insurance for cavity pricings so I could budget to get it all done
- wonderful people and place

Q4 Dentist Visits

Answered: 6 Skipped: 0



Dental Visits

Comments on Dental Visits:

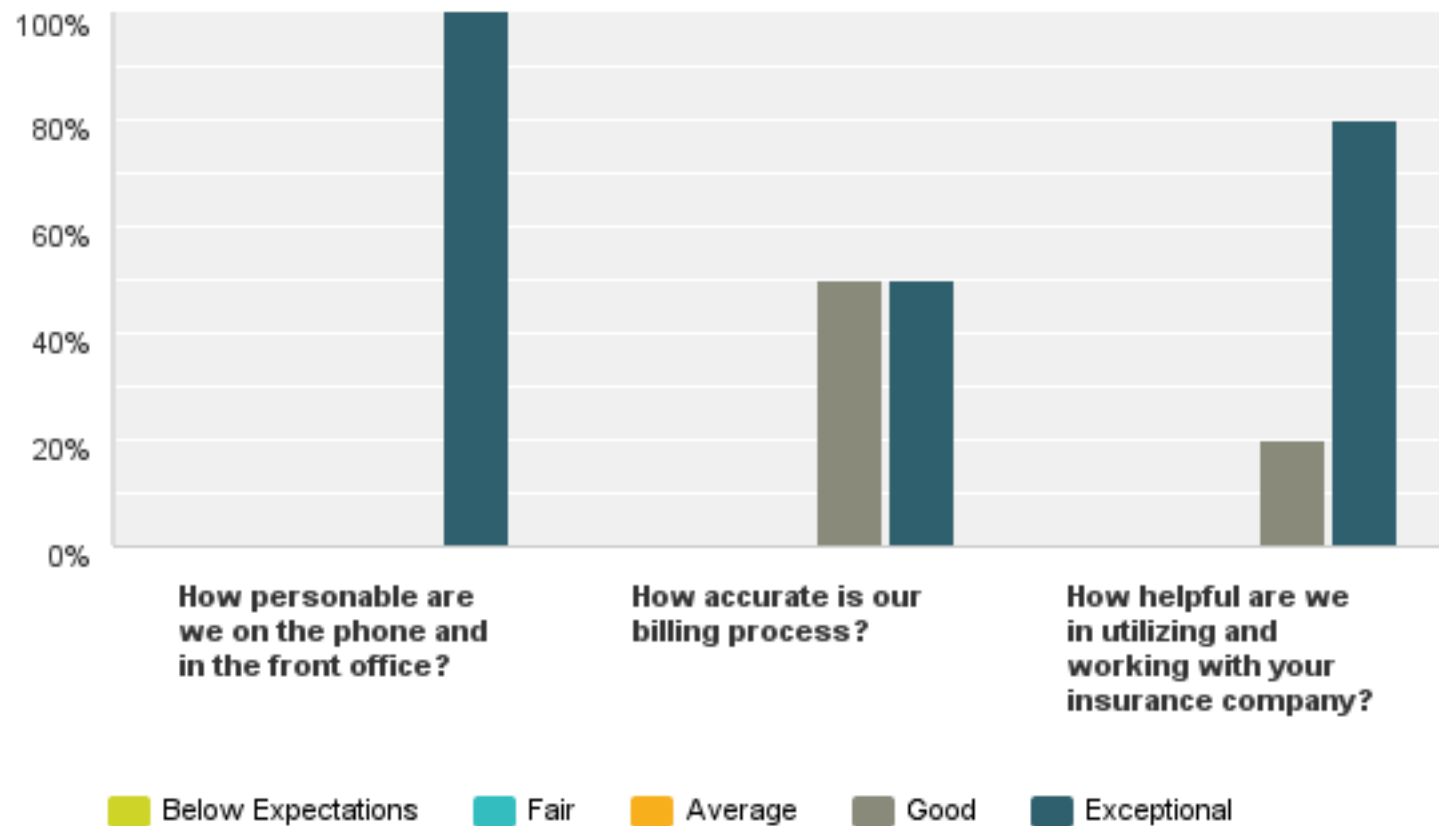


Dentist didn't spend very much time with us. Felt like he was rushed to get to the next patient.

wonderful

Q6 Billing & Front Office

Answered: 6 Skipped: 0



Billing & Front Office

Billing & Front Desk Comments:



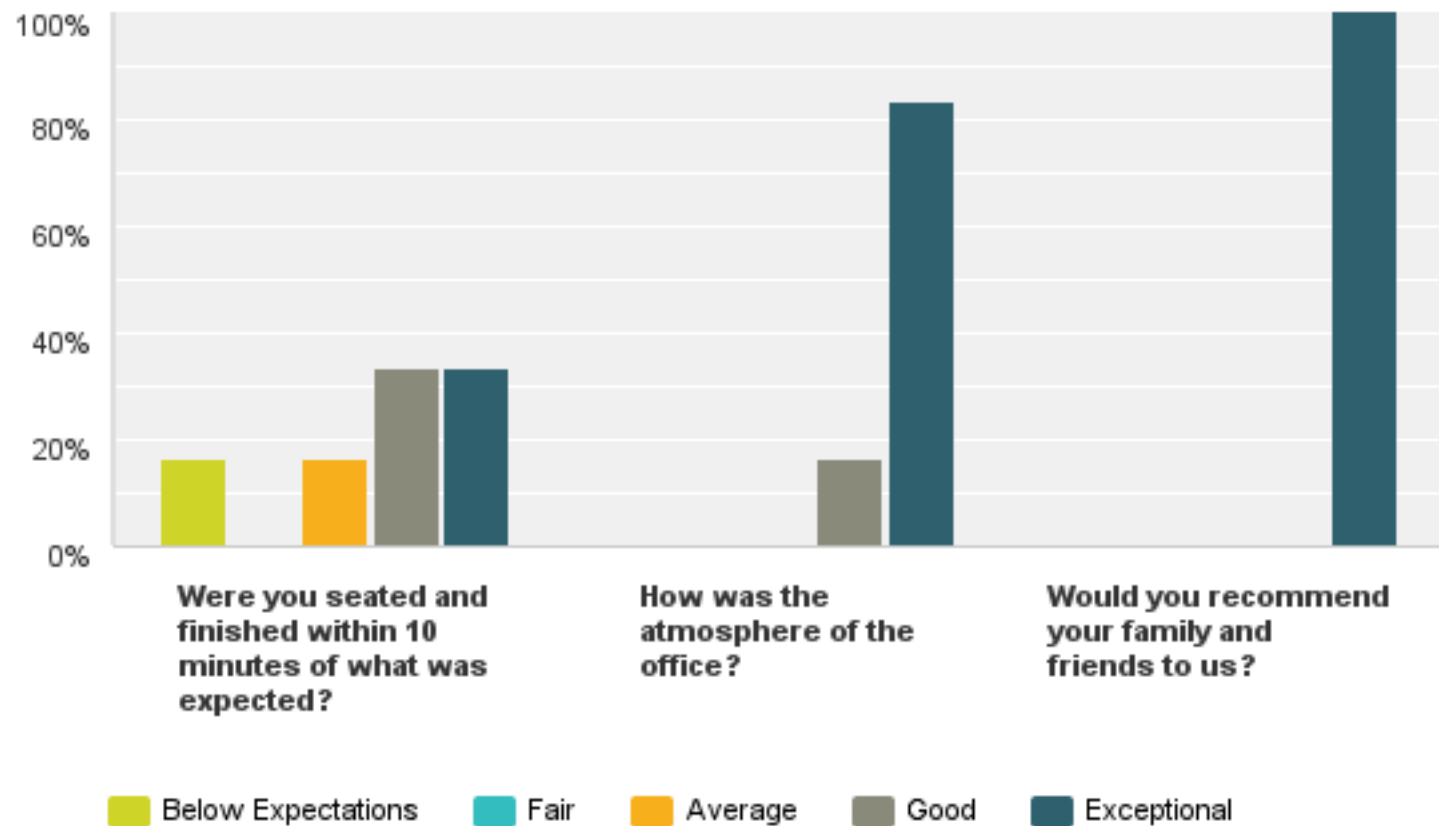
Great job. They were very nice and helpful

Went above and beyond to help price every filling and gave me a copy of the info to take with me.

front office ladies are great

Q8 General Questions

Answered: 6 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ Mel was great! Hope I get her again.
- ☐ N/A
- ☐ Love my dentist! He and the dental asst talked to me about shark week. I didn't feel rushed and I felt like they were constantly keeping an eye on my comfort level. He rocks!
- ☐ I have recomended family, and they also love it

How can we make your experience better?



- We were 15 minutes early and didn't get seated until 20 minutes after our appointment time. We spent way too long sitting in the waiting room...
- Nothing! I love it.
- You guys do a wonderful job