



## PATIENT SURVEYS

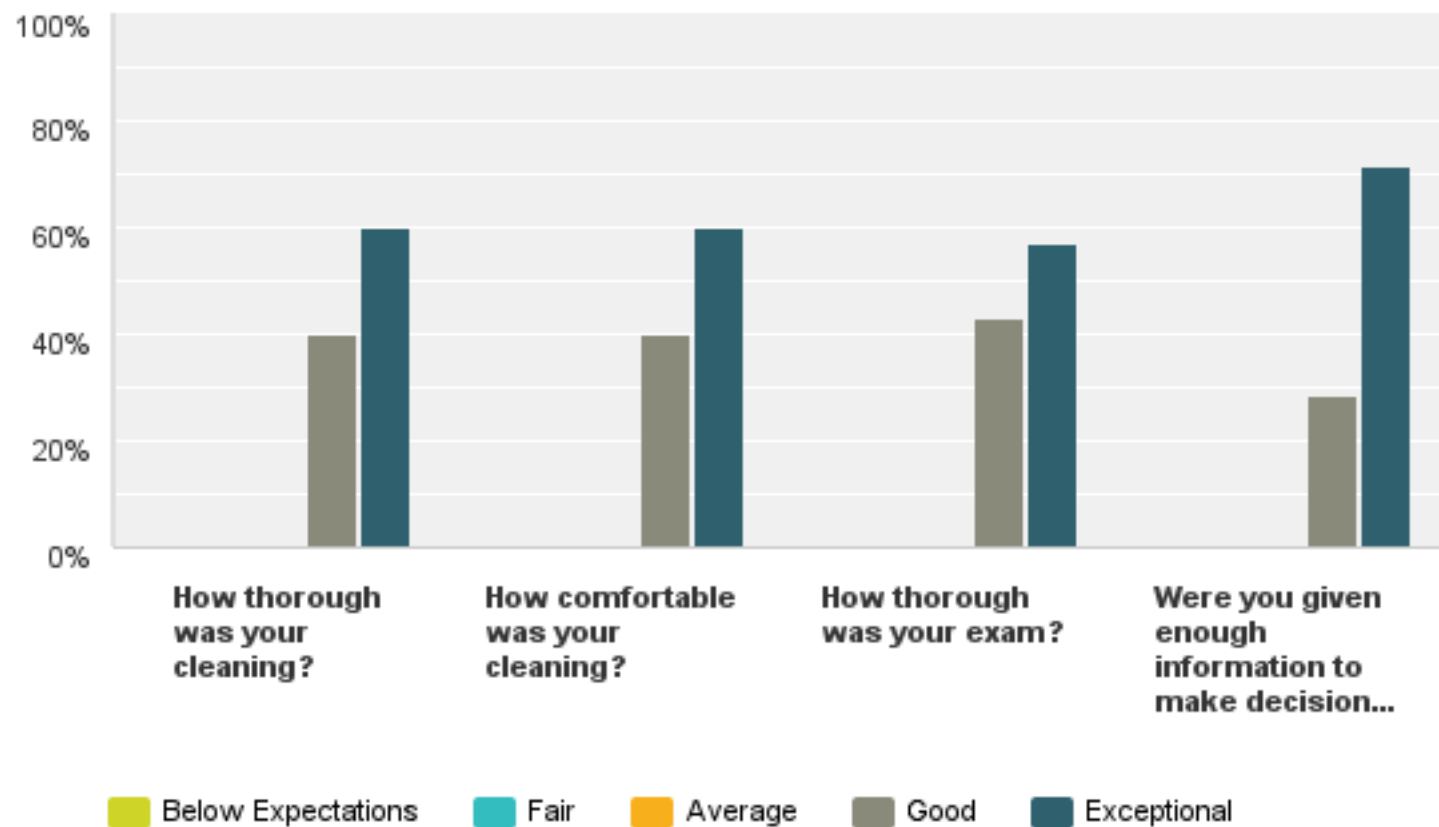
Payson – October 2014

# What Do You Want Most From Us?

- Friendly people who make the dentist visit comfortable
- Friendly, professional, high quality , on time treatment and service
- Honest, good dental services at a reasonable price. Help my children not be afraid to come in.
- Friendly - to take care of my teeth problems - trustworthy
- You guys are great!!!
- Affordable, honest, quality dental

## Q2 Cleaning Visits

Answered: 7 Skipped: 0



Cleaning Visits

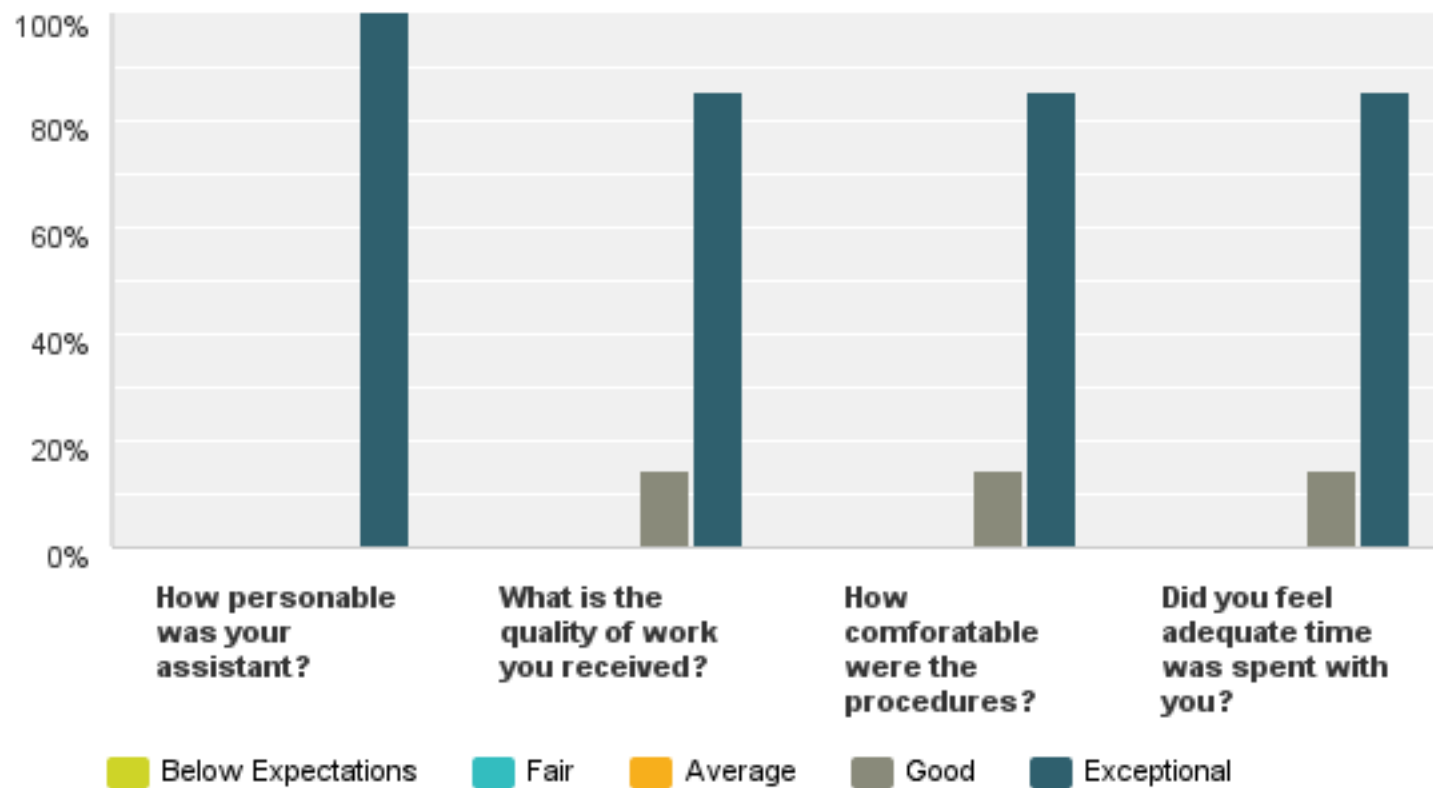
# Comments on Cleaning Visits:

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- Was really good. Keep up the great work.
- I My initial visit was for a 2nd opinion just after I had a cleaning done by another dentist.
- Great with kids

## Q4 Dentist Visits

Answered: 7 Skipped: 0



Dental Visits

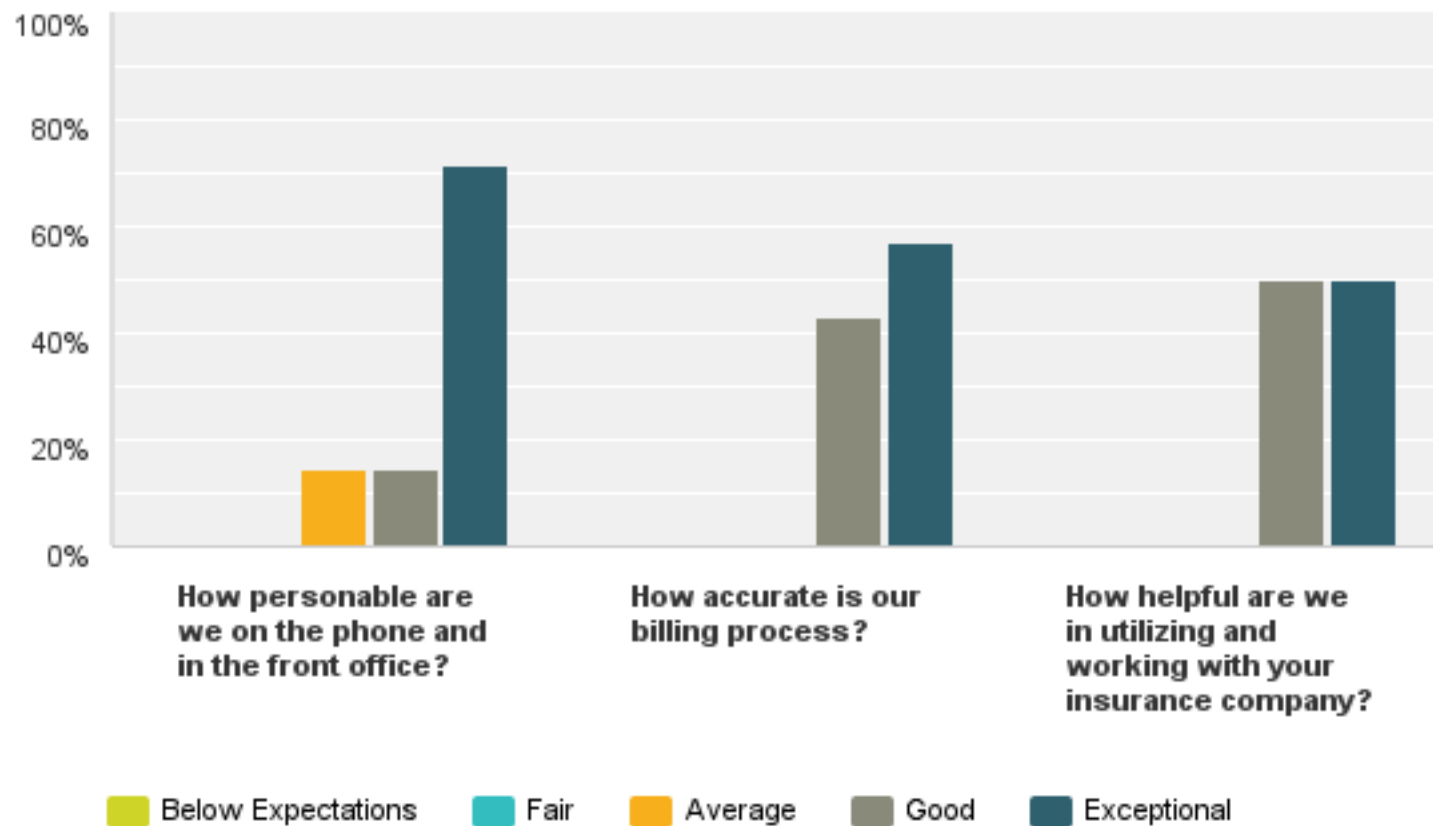
# Comments on Dental Visits:



- The only thing is I can think of is that I was never introduced by name who my assistant or dentist was. They were great but I don't know who they are :-)
- I felt at ease and well taken care of. I did not experience the pain I expected to have.

## Q6 Billing & Front Office

Answered: 7 Skipped: 0



Billing & Front Office

# Billing & Front Desk Comments:

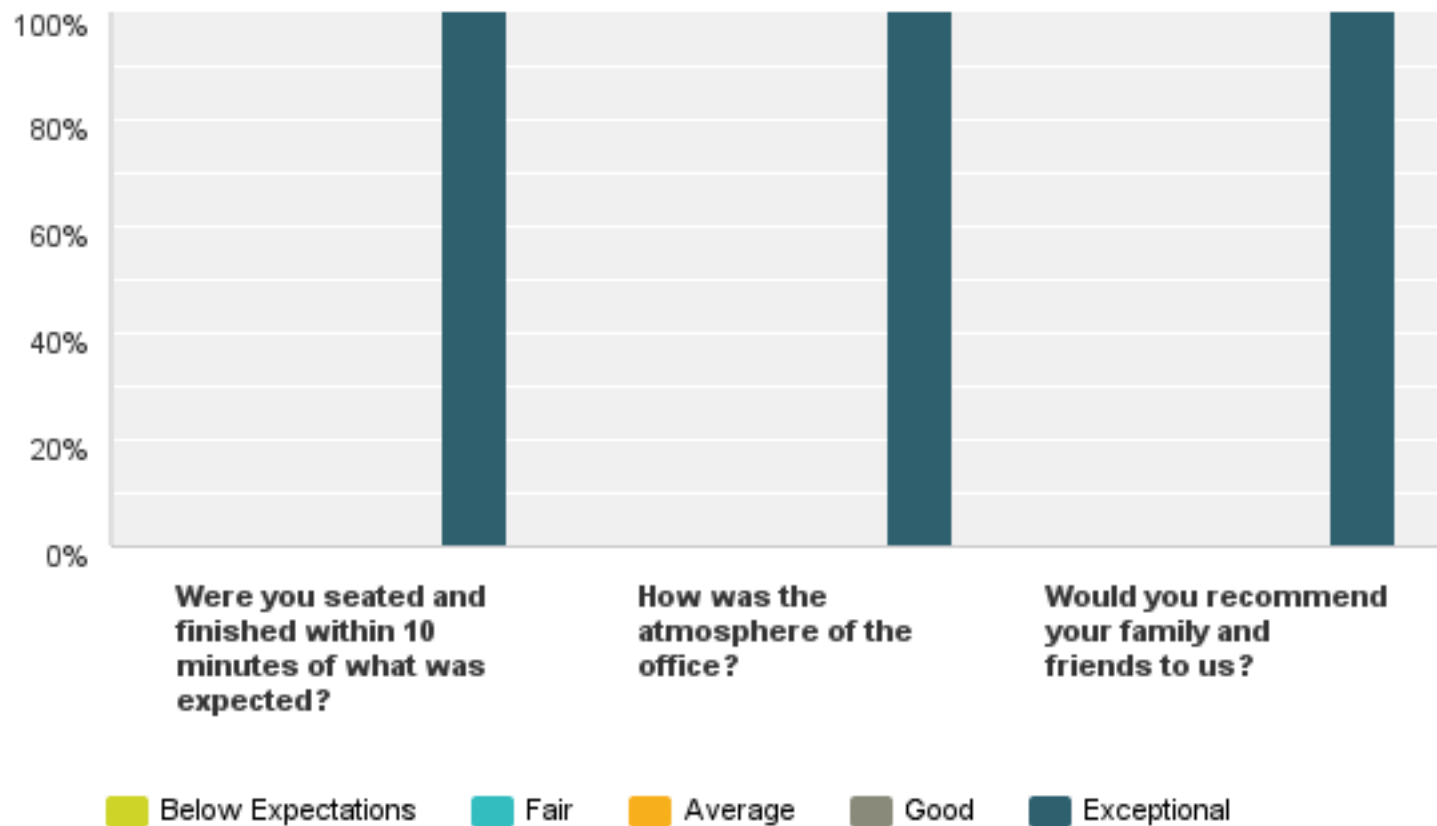


- ❑ Everyone cared about me and my circumstances



## Q8 General Questions

Answered: 7 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- You all are great! Very friendly and wonderful. I use to hate going to the dentist but you all make me so comfortable and it's great.
- The assistants were very friendly and efficient. Dr. Allred was efficient and very informative. They all cared. The complete office has a welcoming atmosphere and latest equipment. Each visit has been better and more pleasant than anticipated.

How can we make your experience better?



- ☐ Keep up the great work.
  - ☐ I don't think anyone could make it better.
- Thanks for everything.