



## PATIENT SURVEYS

Springville – November 2014

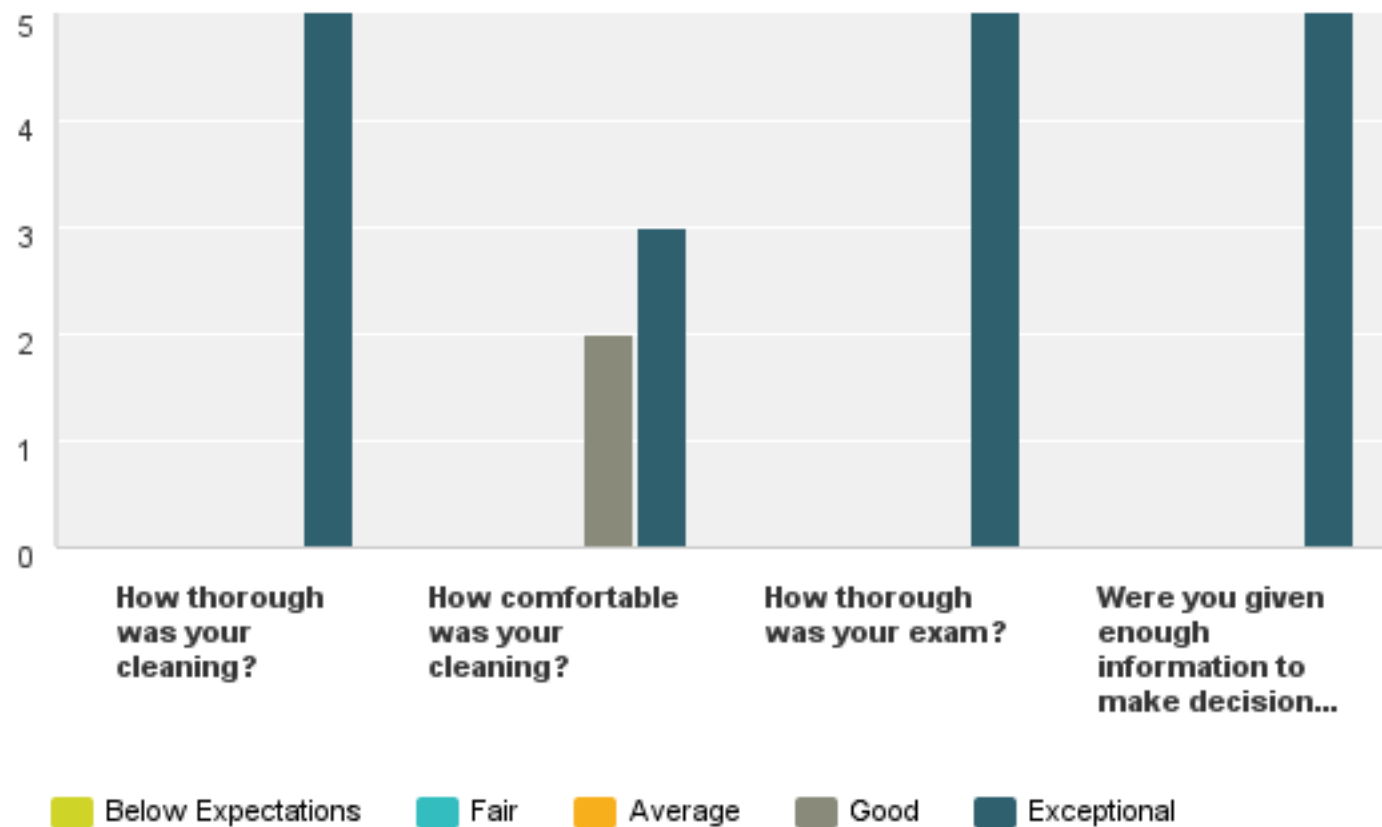
# What Do You Want Most From Us?



- ☐ Quality service
- ☐ Quality affordable dental care on a personal level
- ☐ Quick painless
- ☐ To have good dental and preventative care
- ☐ Just the normal cleaning/checkup preventative care.
- ☐ A calm, relaxed environment and procedure.

## Q2 Cleaning Visits

Answered: 5 Skipped: 2



Cleaning Visits

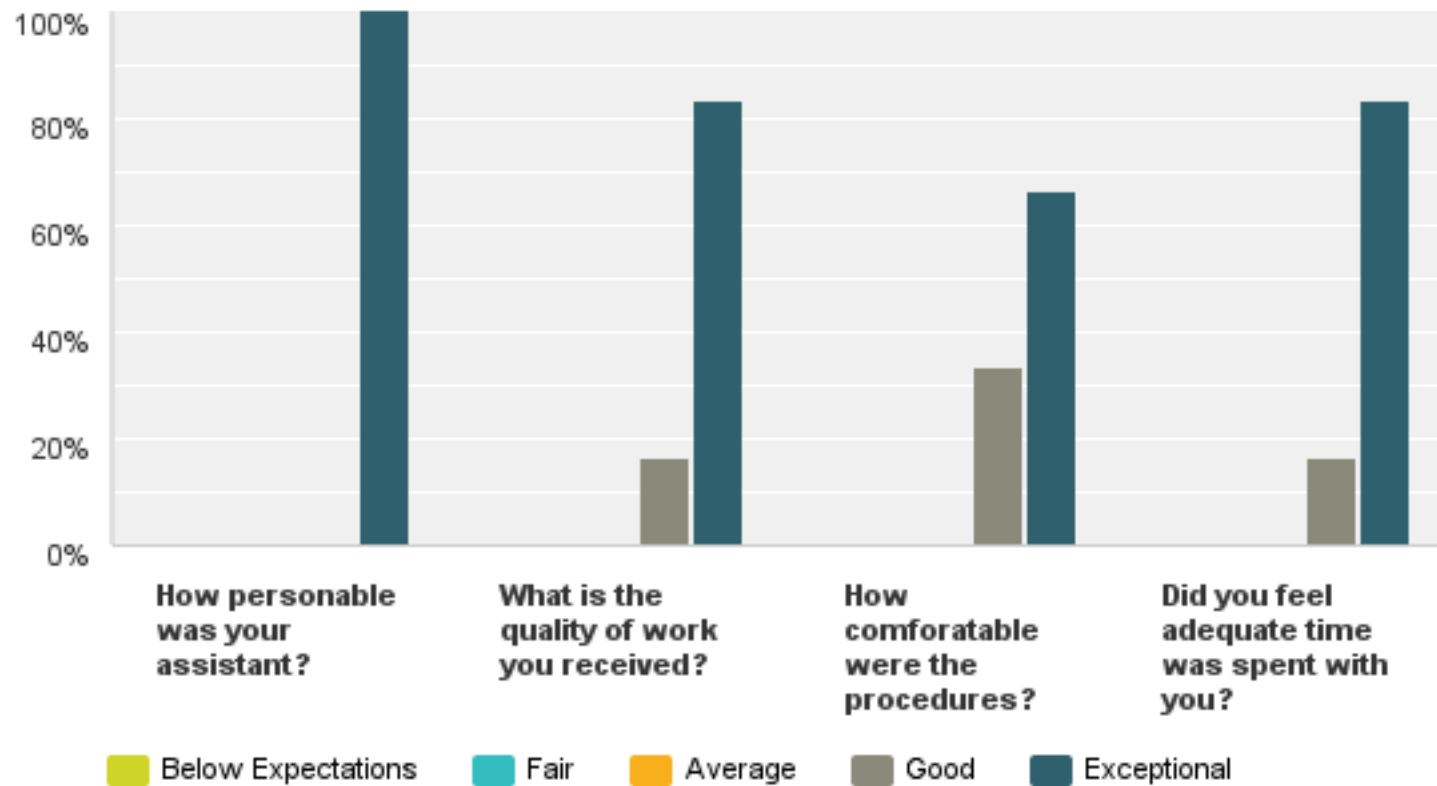
# Comments on Cleaning Visits:



- I love the different choices of polish you have to choose from
- The nurse was fantastic.

## Q4 Dentist Visits

Answered: 6 Skipped: 1



Dental Visits

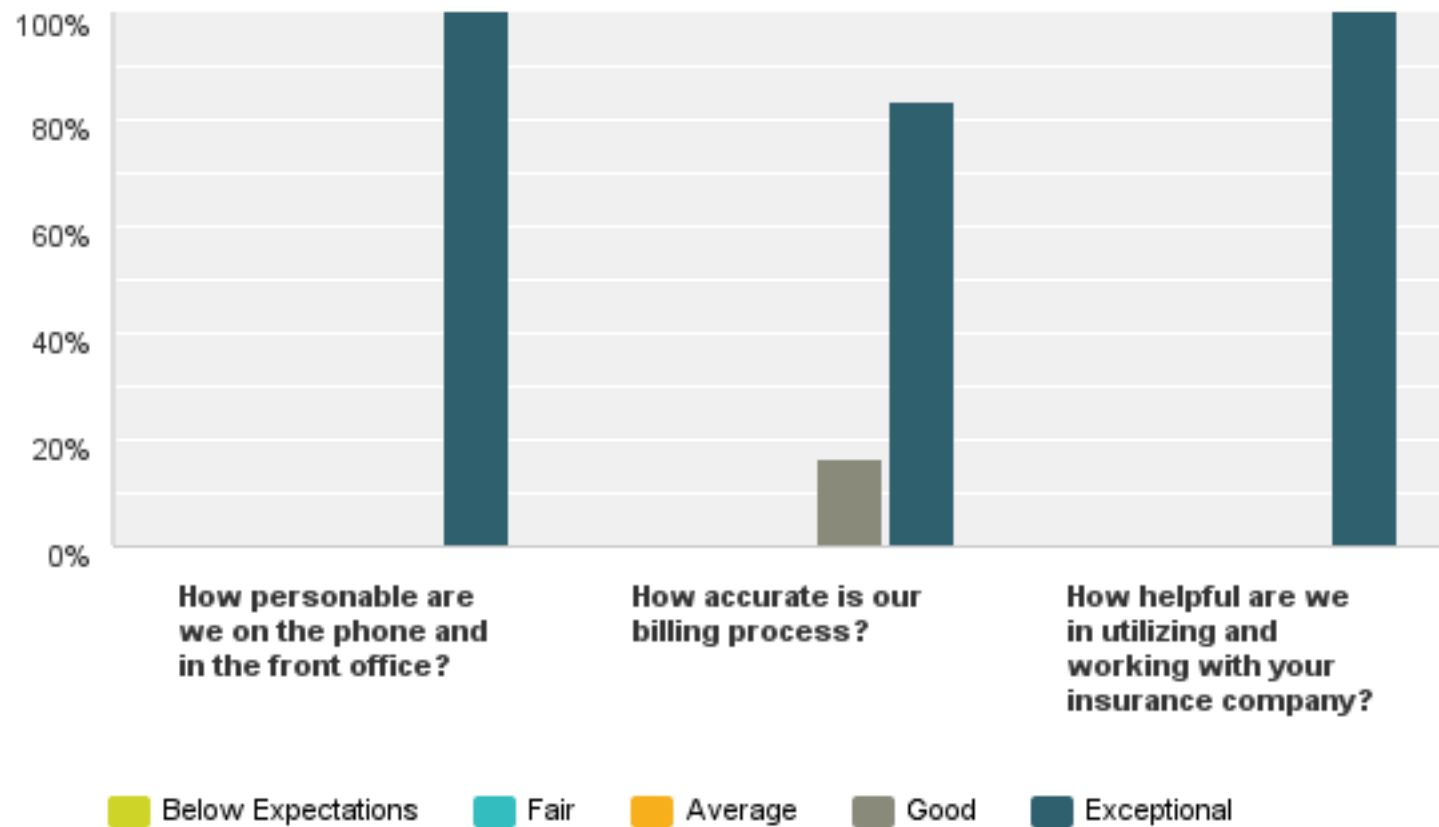
# Comments on Dental Visits:



- ❑ I am new to your office and have loved bringing myself and child. In fact I will be bringing my other child to your office. The dentists are so nice!
- ❑ Awesome.

## Q6 Billing & Front Office

Answered: 6 Skipped: 1



Billing & Front Office

# Billing & Front Desk Comments:

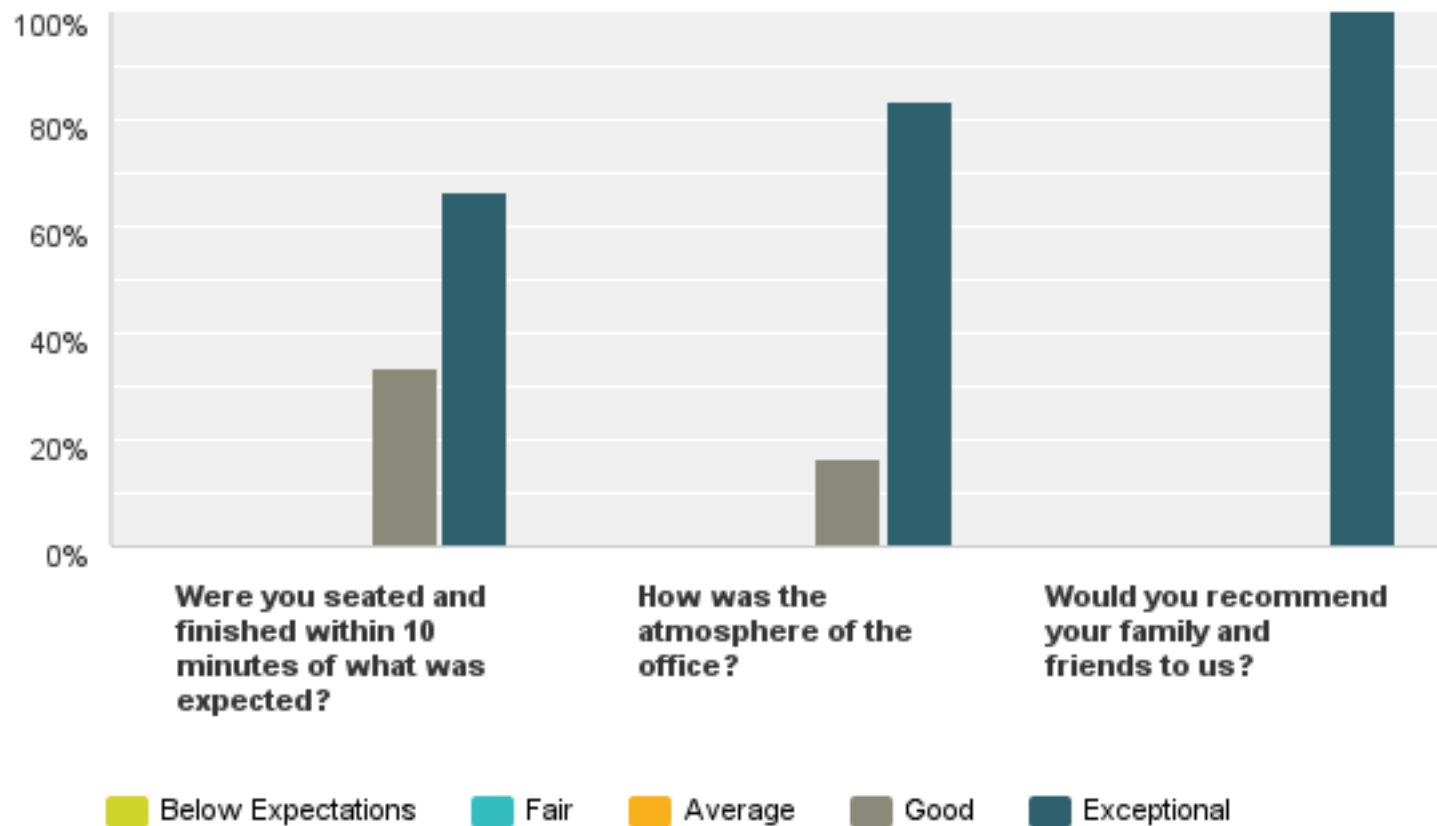


- ❑ Wonderful staff!
- ❑ Great job.



## Q8 General Questions

Answered: 6 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ I am so grateful your office will take Medicaid. Your office is so willing to help and happy staff.
- ☐ Everyone was very friendly.

How can we make your experience better?

