



PATIENT SURVEYS

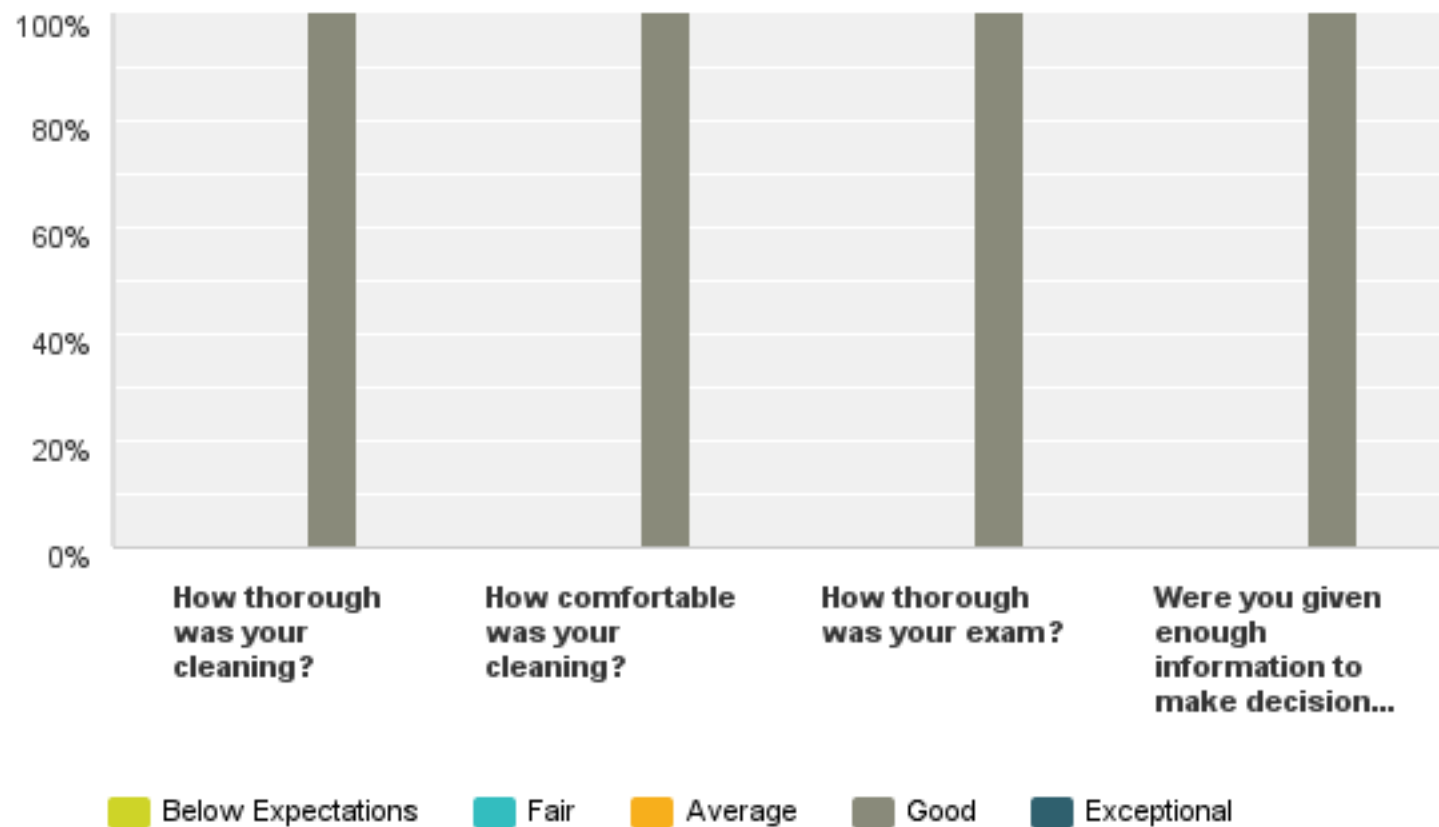
Payson – December 2014

What Do You Want Most From Us?

- Good Service
- Courteous, efficient, professional service.
- A happy environment
- Great service and that's what I got. Ttthanks to Dr.Allred and the neumerous nurses that have worked on mt teeth. The friendly service , uderstanding and payments are the best :):) I would totally recomend you to others.the frienndly environment aand the staff makes it worth going to the dentist.
- Great work. Thanks so much to dr Allred your doing an awesome job and for understanding ony payments i will definantley reccomend you to others. Keepvup the good work on a scale of 1 to 100 i give you a 100

Q2 Cleaning Visits

Answered: 2 Skipped: 3



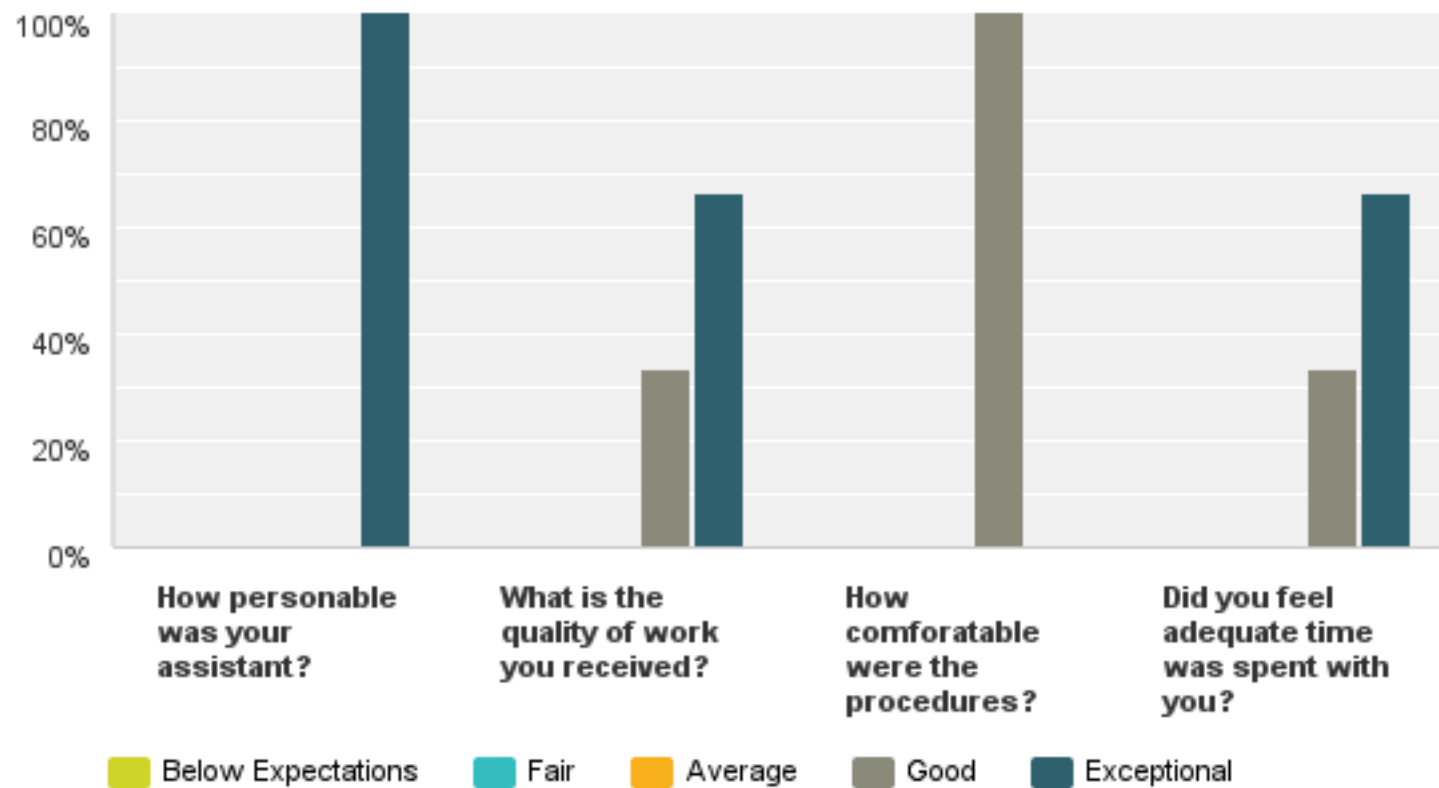
Cleaning Visits

Comments on Cleaning Visits:

- ❑ I didn't think the cleaning was as thorough but it took longer.
- ❑ Awesome job!
- ❑ Havent haad a cleaning yet
- ❑ I havent had. A cleaning yet

Q4 Dentist Visits

Answered: 3 Skipped: 2



Dental Visits

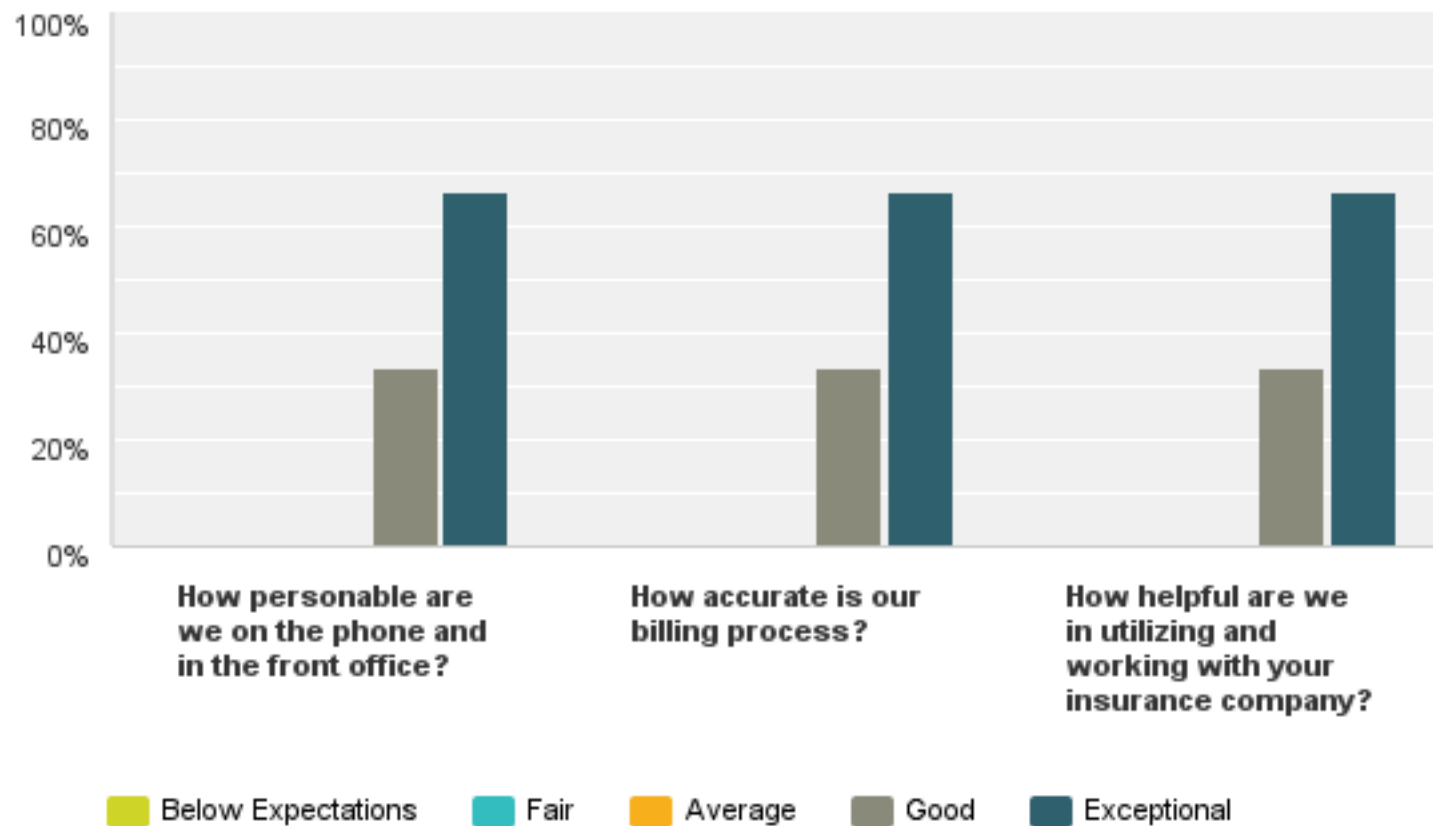
Comments on Dental Visits:



- Excellent
- The visits have been good.love dr Allred.
And staff

Q6 Billing & Front Office

Answered: 3 Skipped: 2



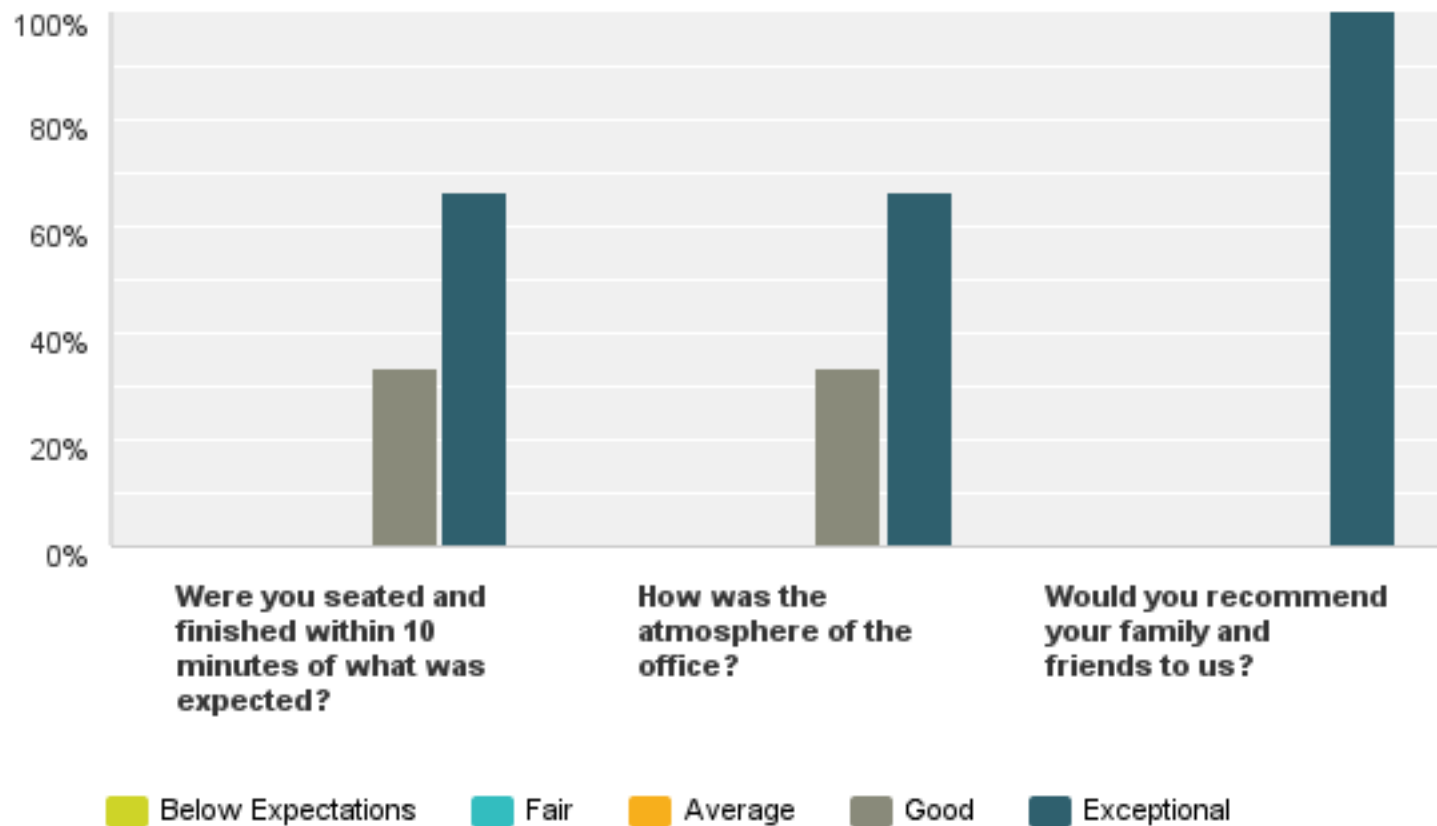
Billing & Front Office

Billing & Front Desk Comments:

- ❑ Very helpful. The waiting room is very warm with the sun in the afternoon.
- ❑ Their great and understanding and its great they will work with you .on payments

Q8 General Questions

Answered: 3 Skipped: 2



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- Everyone was very kind and friendly.
- Dr.Allred is the best dentist I have been too. He kind and friendly. And gentle...also the. Nurses I have had are just like dr Allred.. very friendly and kind and happy.

How can we make your experience better?



- ❑ Consolidate the services. In the past I liked having a two hour appointment for crowns and not having to come back so many times.
- ❑ You can't get any better experiences than what you get when you go there.