



PATIENT SURVEYS

Springville –December 2014

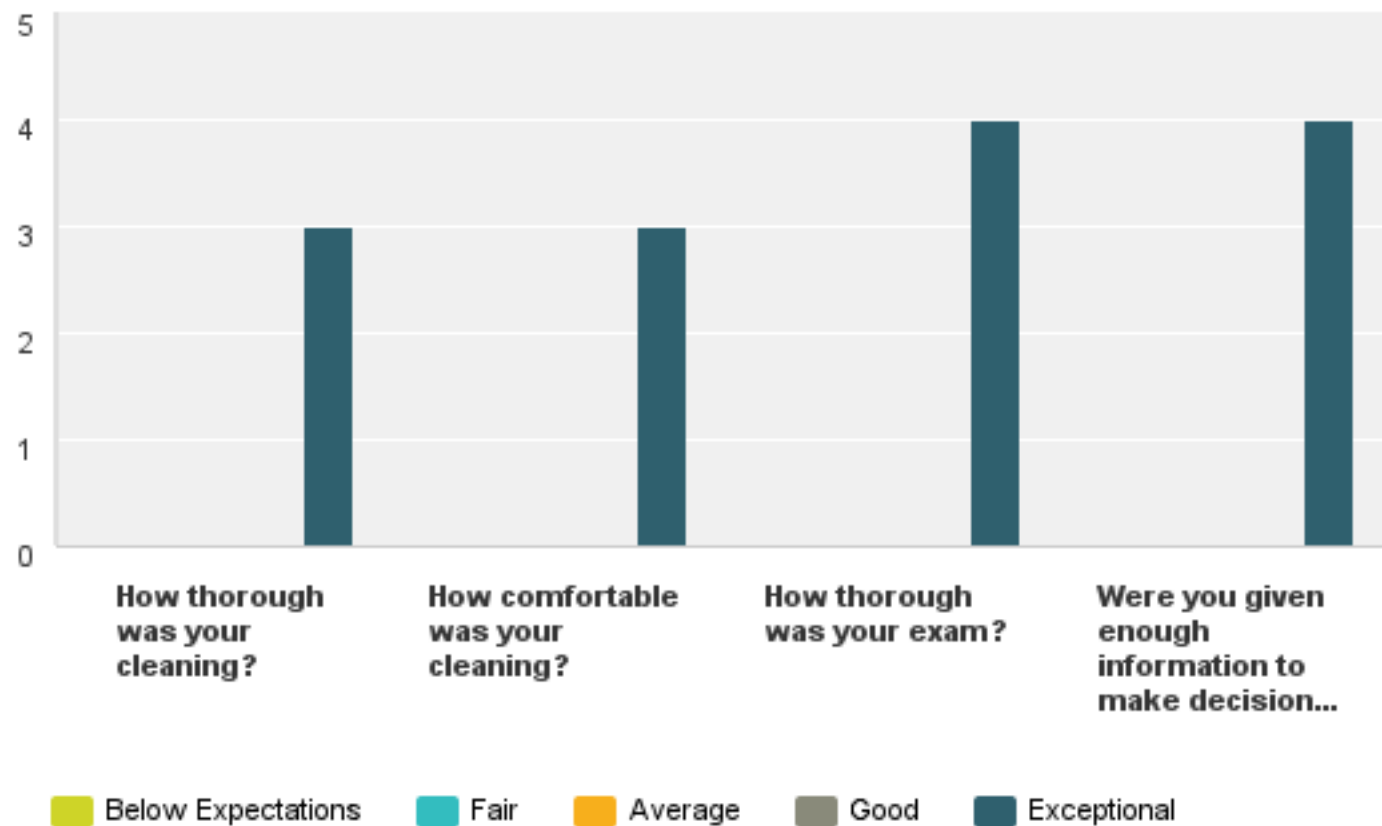
What Do You Want Most From Us?



- ❑ Thorough work done on my teeth and honest work
- ❑ Friendly knowledgeable staff
- ❑ Friendly service and cutting edge techniques
- ❑ Quality care at reasonable prices.
- ❑ Know where I stand with my dental health.

Q2 Cleaning Visits

Answered: 4 Skipped: 1



Cleaning Visits

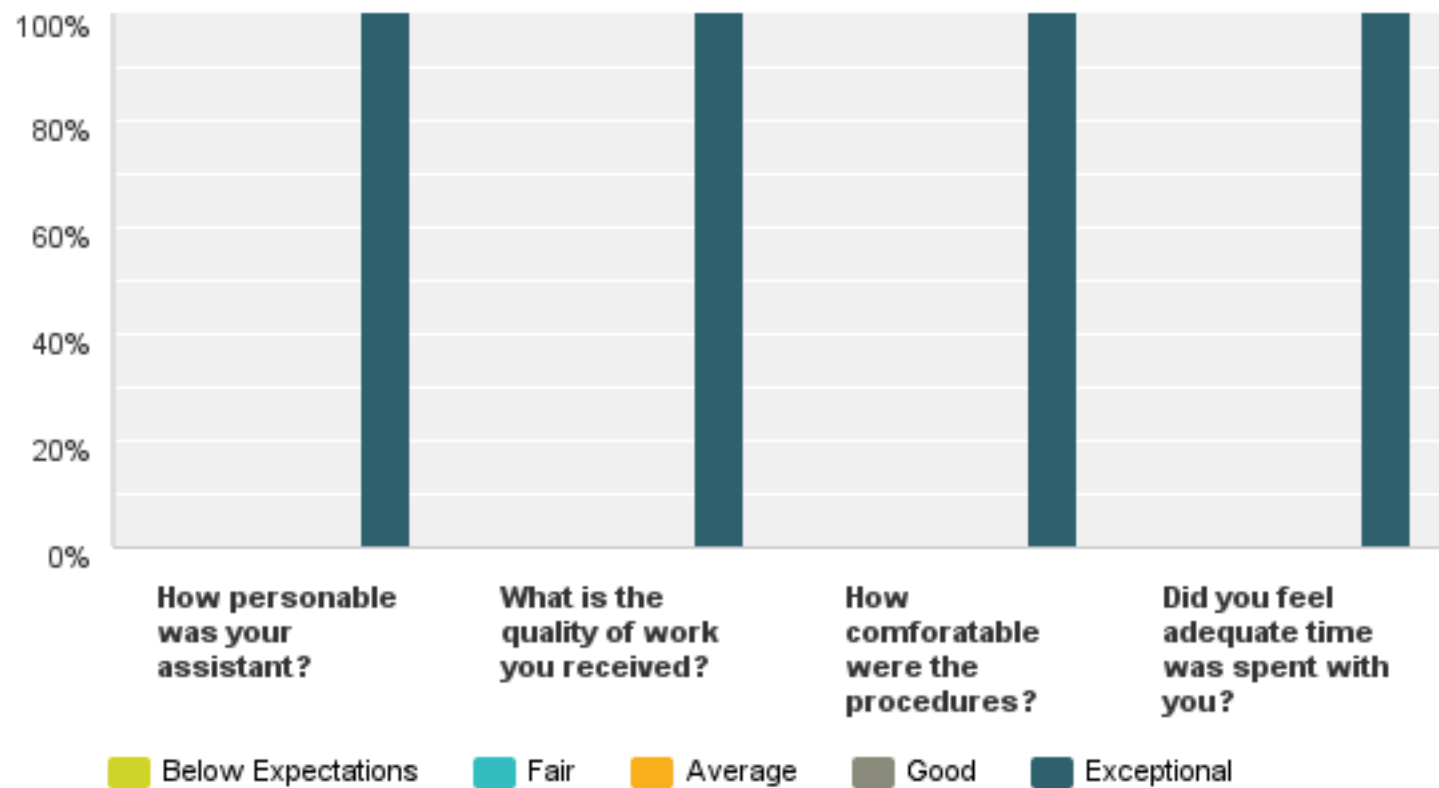
Comments on Cleaning Visits:



- Very thorough! Thanks
- Haven't had cleaning visit yet.
- Sharon Hanson did a great job.

Q4 Dentist Visits

Answered: 4 Skipped: 1



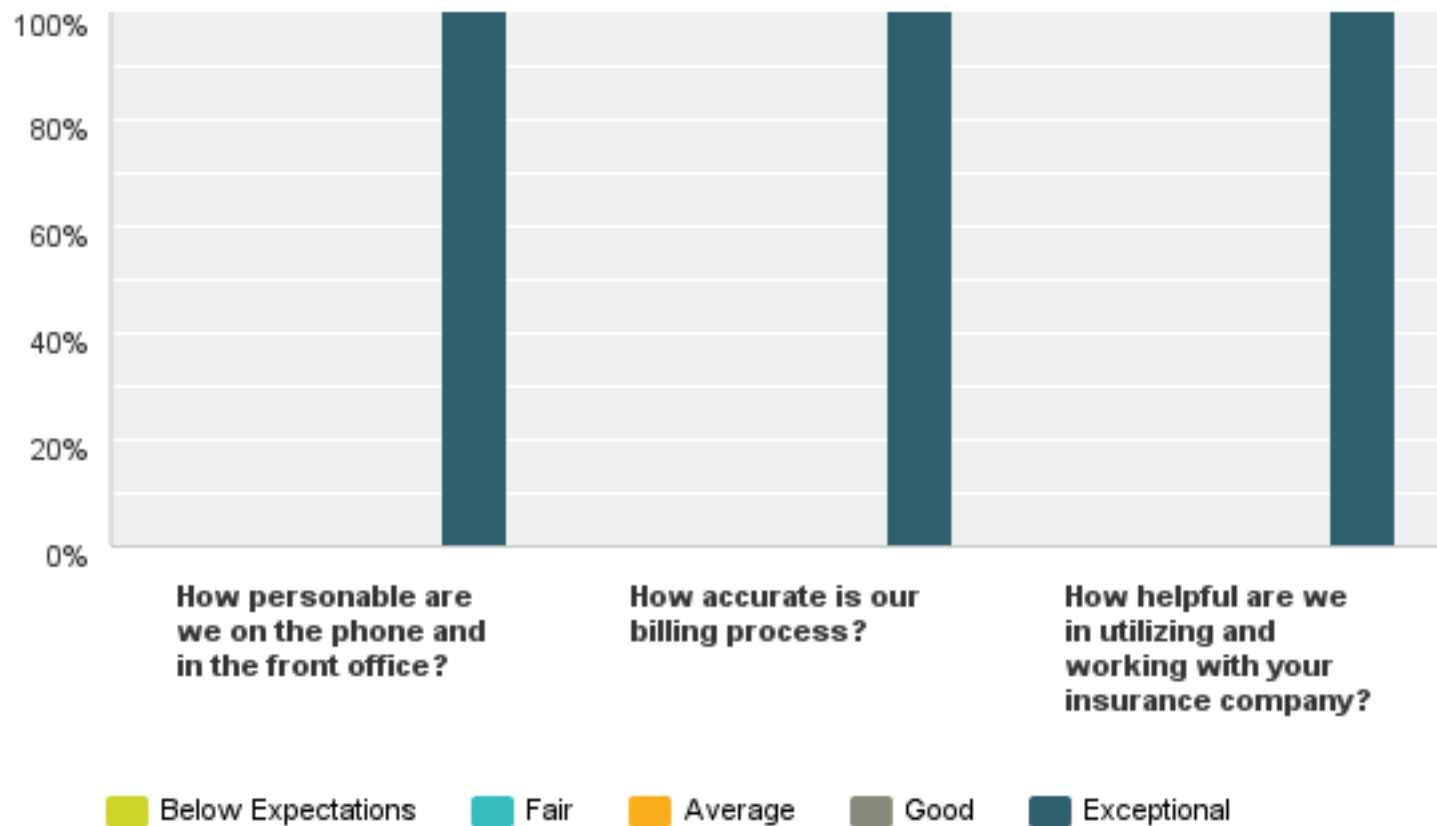
Dental Visits

Comments on Dental Visits:

- ❑ Went well.

Q6 Billing & Front Office

Answered: 4 Skipped: 1



Billing & Front Office

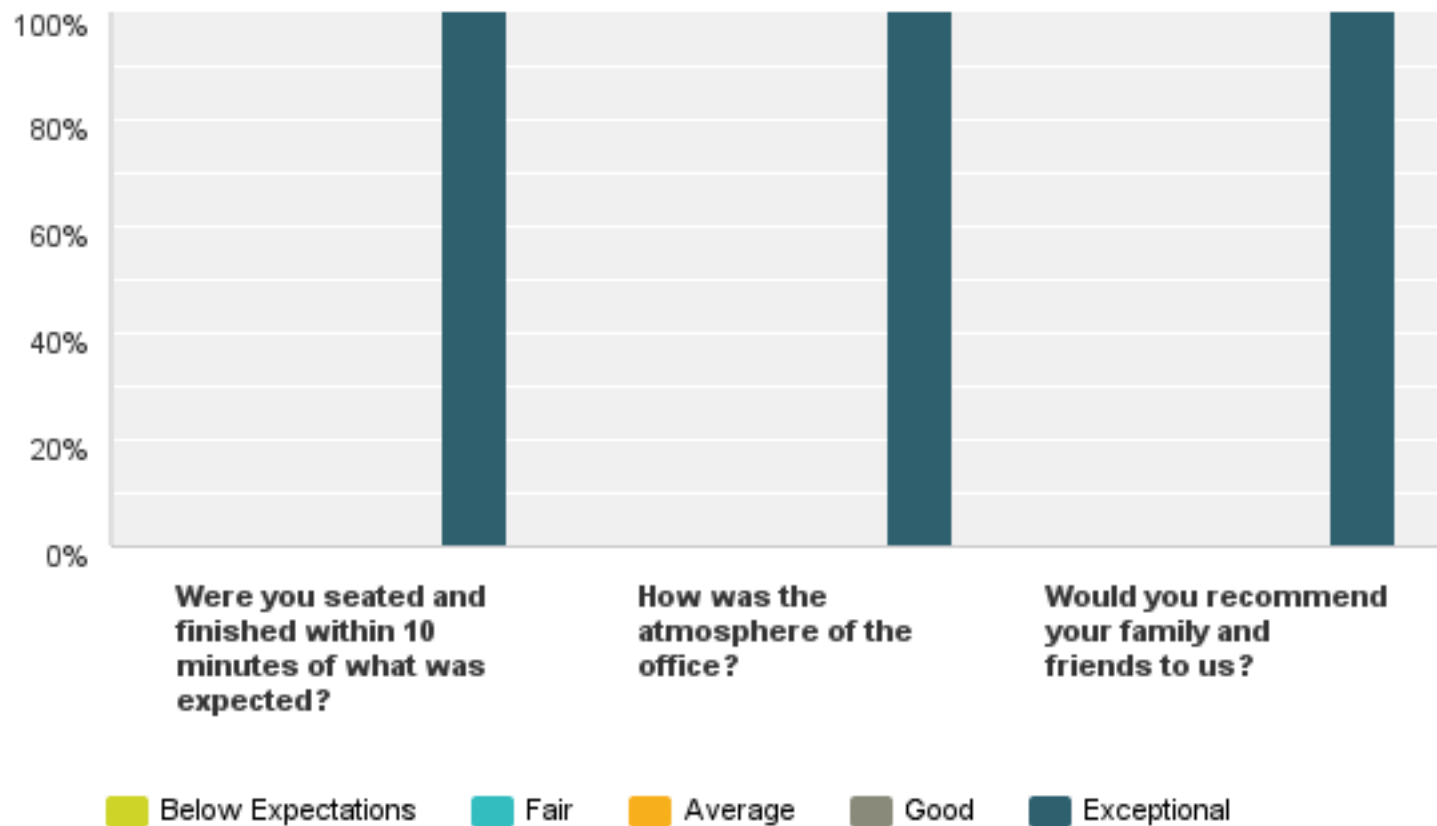
Billing & Front Desk Comments:



- ❑ I have been extremely impressed with the attitude and friendly nature of the professionals at the clinic. It helps make the visit something to almost look forward to, even if it is an unpleasant reason for the visit.
- ❑ Friendly and good to work with.

Q8 General Questions

Answered: 4 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- Whoever did my cleaning today did the best job on my teeth I've ever had!
- Just keep doing what you are doing to encourage such kind people.
- Time was taken to address my interest in taking care of my gums.

How can we make your experience better?



- ❑ Let me work on the dentists mouth just to see how fun it is to use the tools and make them squirm a little. Really though, it has been a blessing to have been referred to your office.
- ❑ My experience went well.