



PATIENT SURVEYS

Springville –March 2015

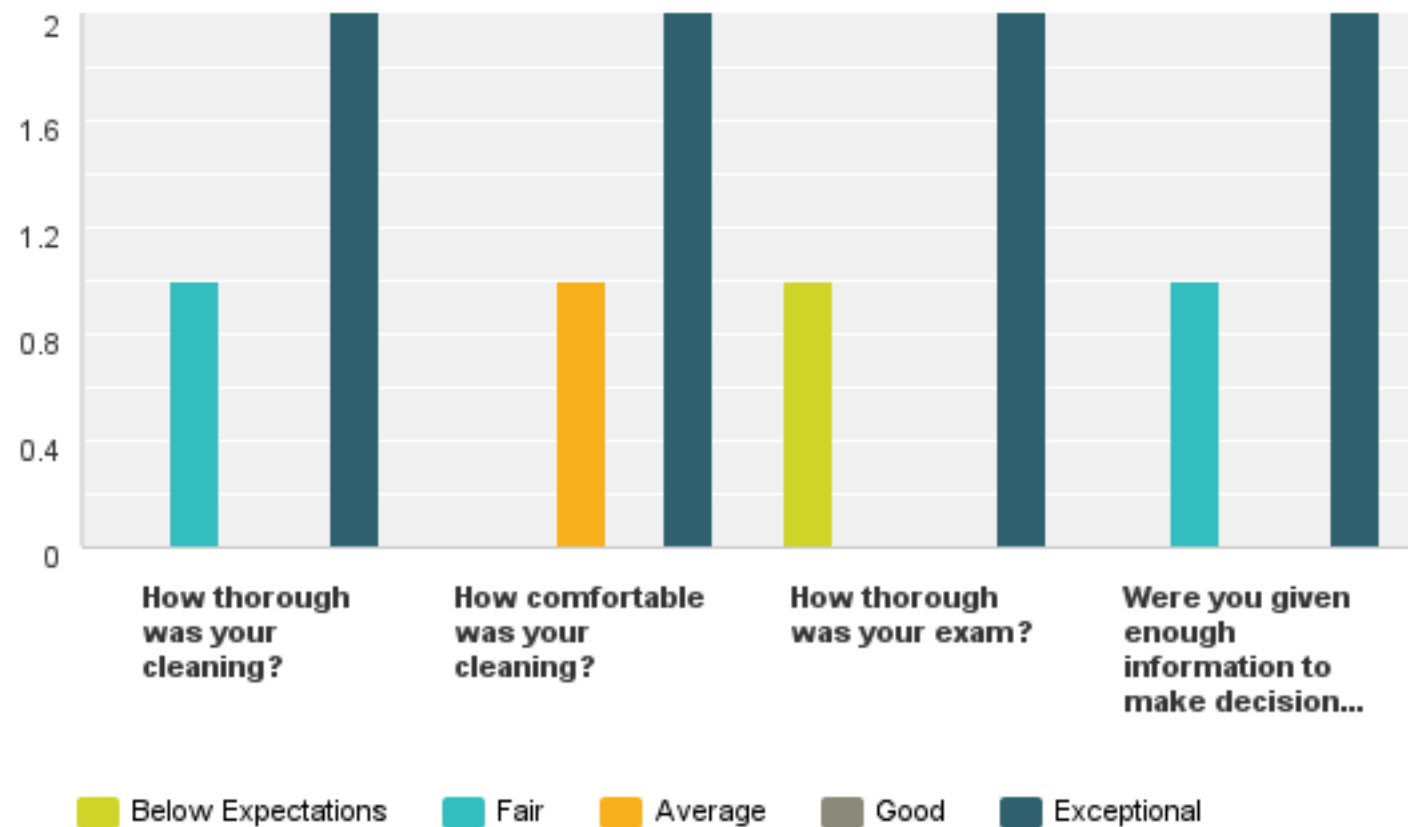
What Do You Want Most From Us?



- ❑ We feel that our exam, cleaning and treatment are the best that we've ever had anywhere that we have resided.
- ❑ Good healthy teeth Good information
- ❑ Professional well trained and FAIR prices!

Q2 Cleaning Visits

Answered: 3 Skipped: 0



Cleaning Visits

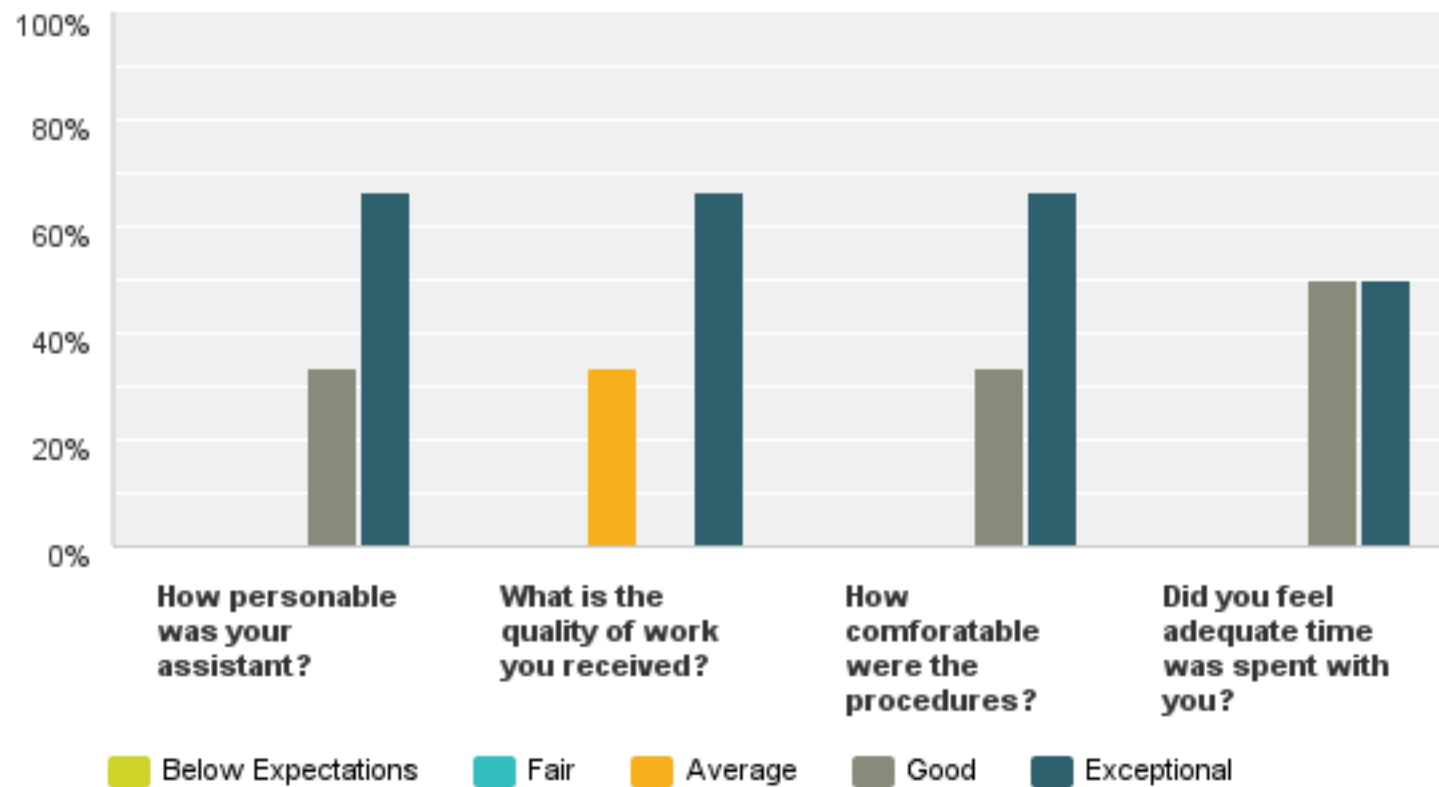
Comments on Cleaning Visits:



- ❑ excellent
- ❑ Very comfortable and educational

Q4 Dentist Visits

Answered: 3 Skipped: 0



Dental Visits

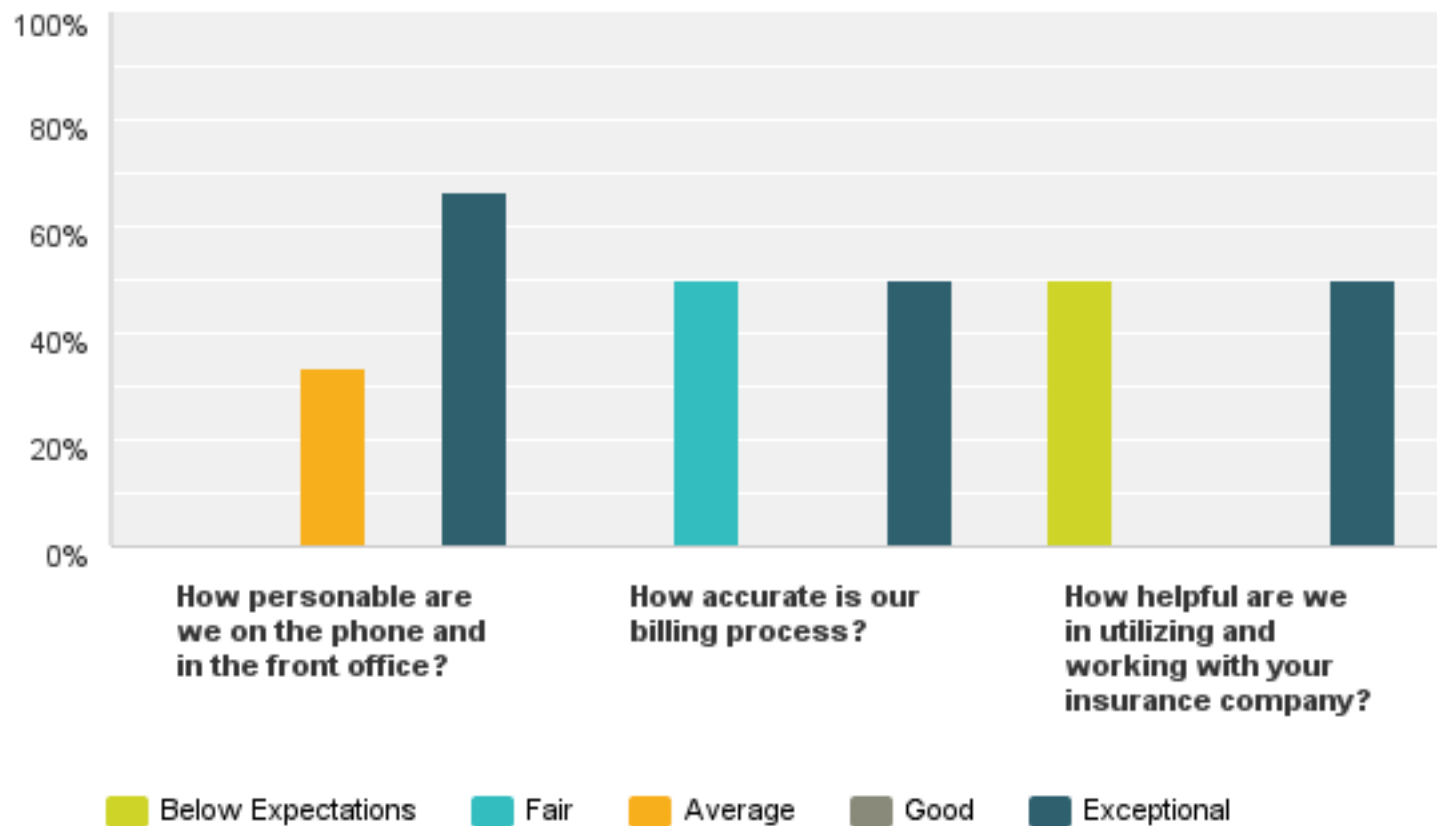
Comments on Dental Visits:



- ☐ we loved them
- ☐ Excellent friendly and professional

Q6 Billing & Front Office

Answered: 3 Skipped: 0



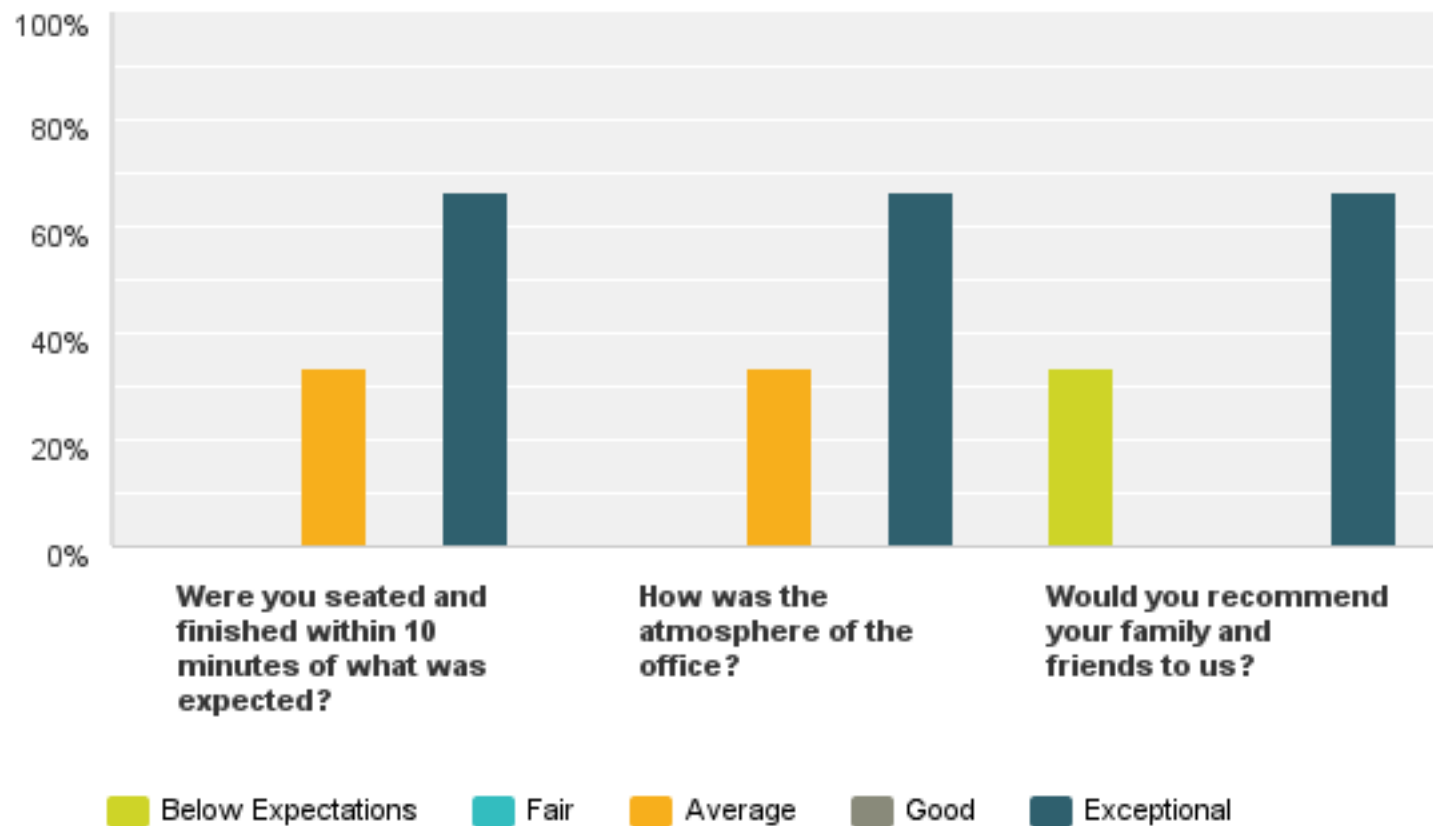
Billing & Front Office

Billing & Front Desk Comments:

- ❑ Outrageous prices! Jack them high so you can "discount" with your in house insurance. Very disappointed. Feel ripped off!

Q8 General Questions

Answered: 3 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ We love Dr. Baird and the whole team
- ❑ One front desk lady doesn't seem to care about my difficulty in paying your outrageous prices. The others are nice

How can we make your experience better?

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- ❑ you are at the top of your game.
 - ❑ Have fair prices