



## PATIENT SURVEYS

Springville –August 2015

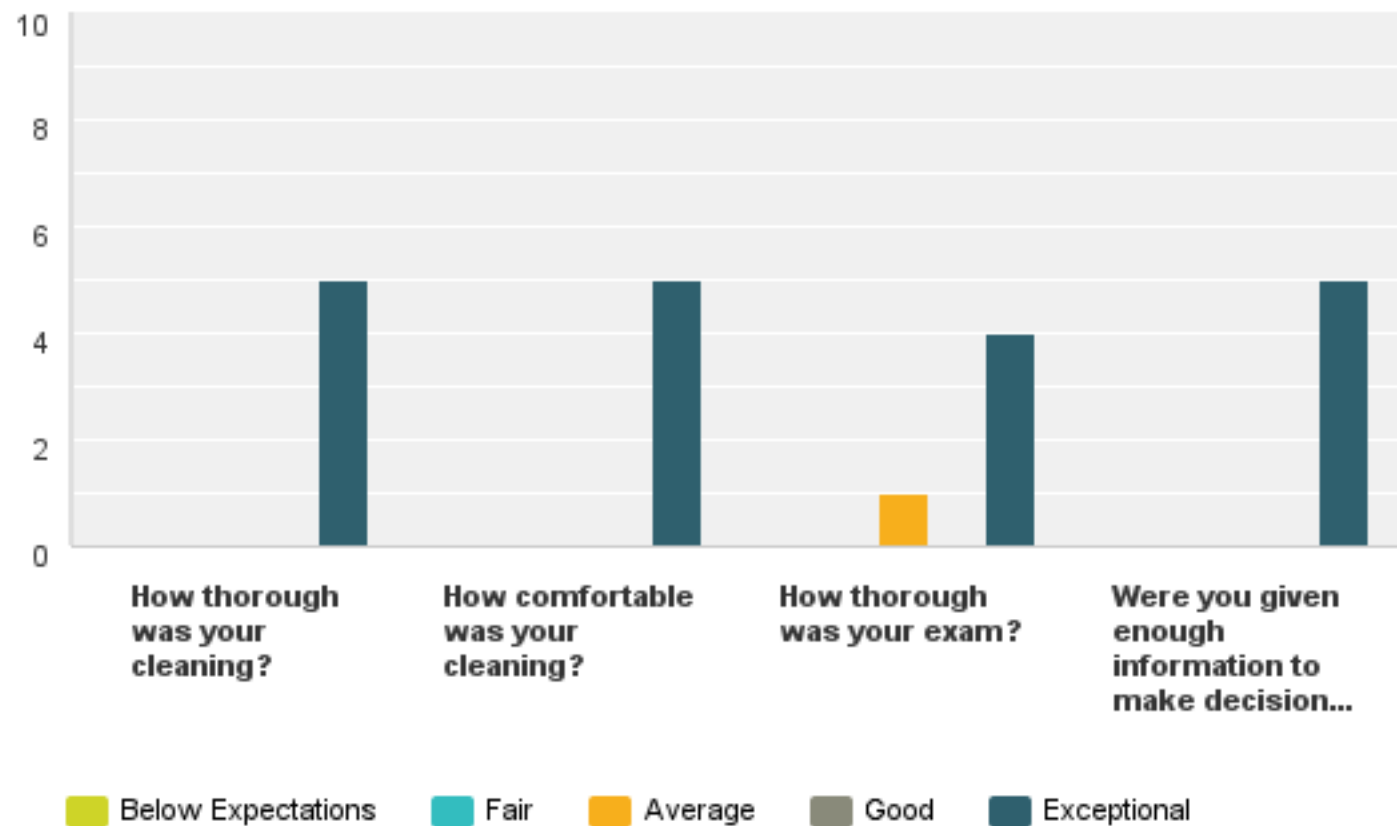
# What Do You Want Most From Us?



- ❑ Help with dental health
- ❑ Help with dental health
- ❑ Clean teeth in the most comfortable and efficient manner.
- ❑ Kind, good service, explanations of what is happening
- ❑ Friendly, helpful

## Q2 Cleaning Visits

Answered: 5 Skipped: 1



Cleaning Visits

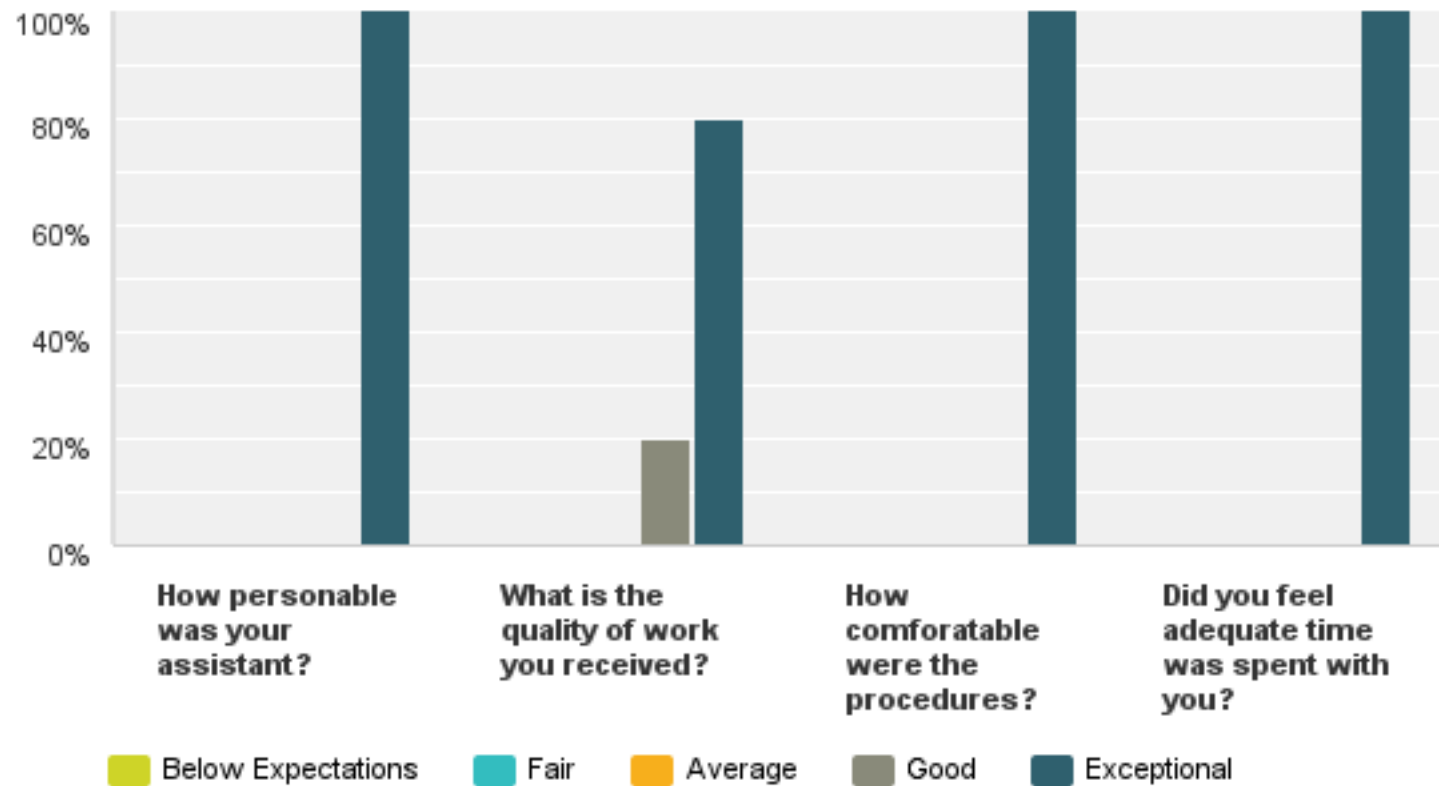
# Comments on Cleaning Visits:

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- This visit was for my two year old. I was very impressed with how much they could do with keeping her happy.
- Thorough, friendly
- This was my daughters first dental visit. Everyone was so so nice and good to her. She cant wait to come again

## Q4 Dentist Visits

Answered: 5 Skipped: 1



Dental Visits

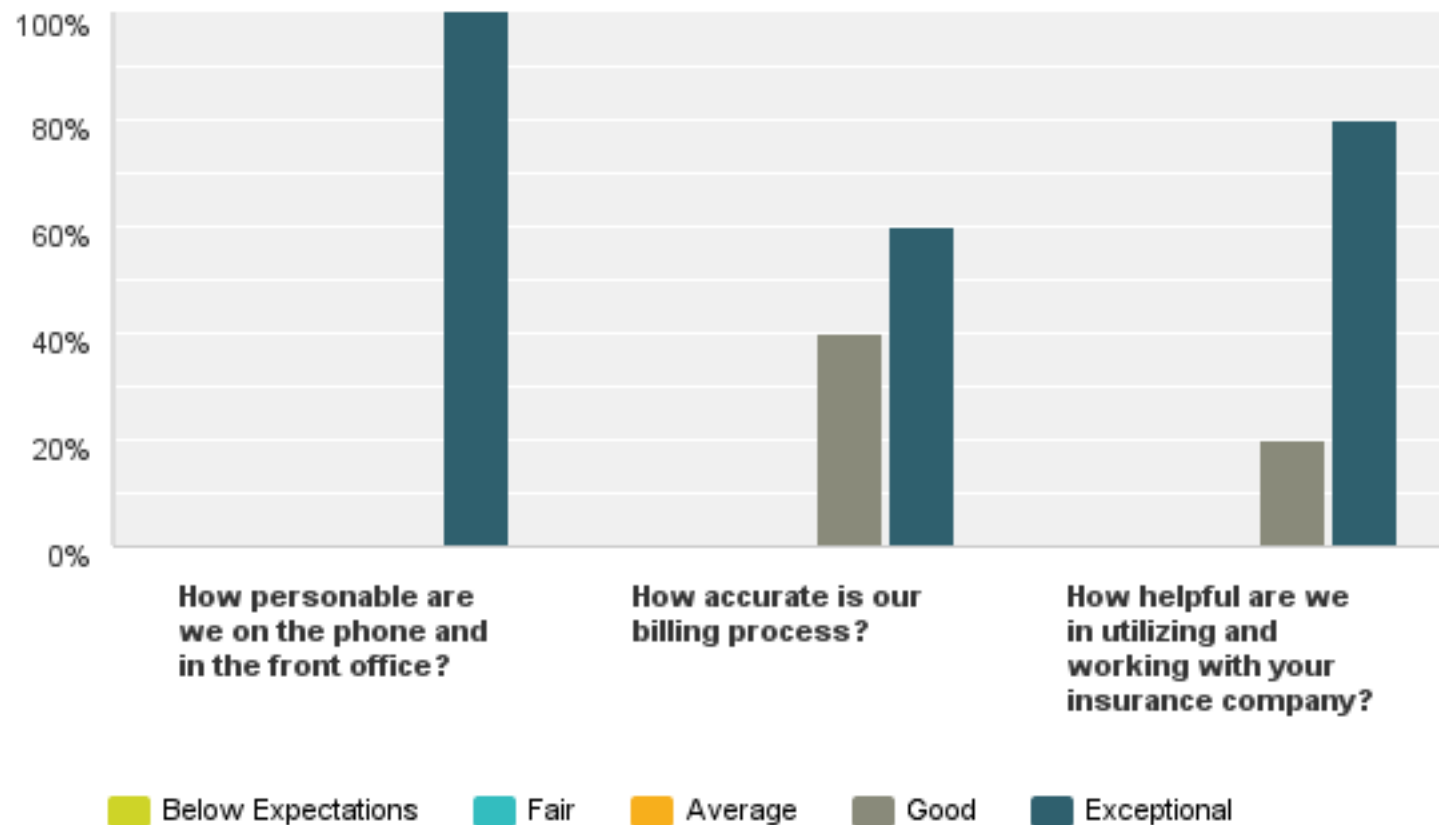
# Comments on Dental Visits:



- ❑ Excellent dental care

## Q6 Billing & Front Office

Answered: 5 Skipped: 1



Billing & Front Office

# Billing & Front Desk Comments:

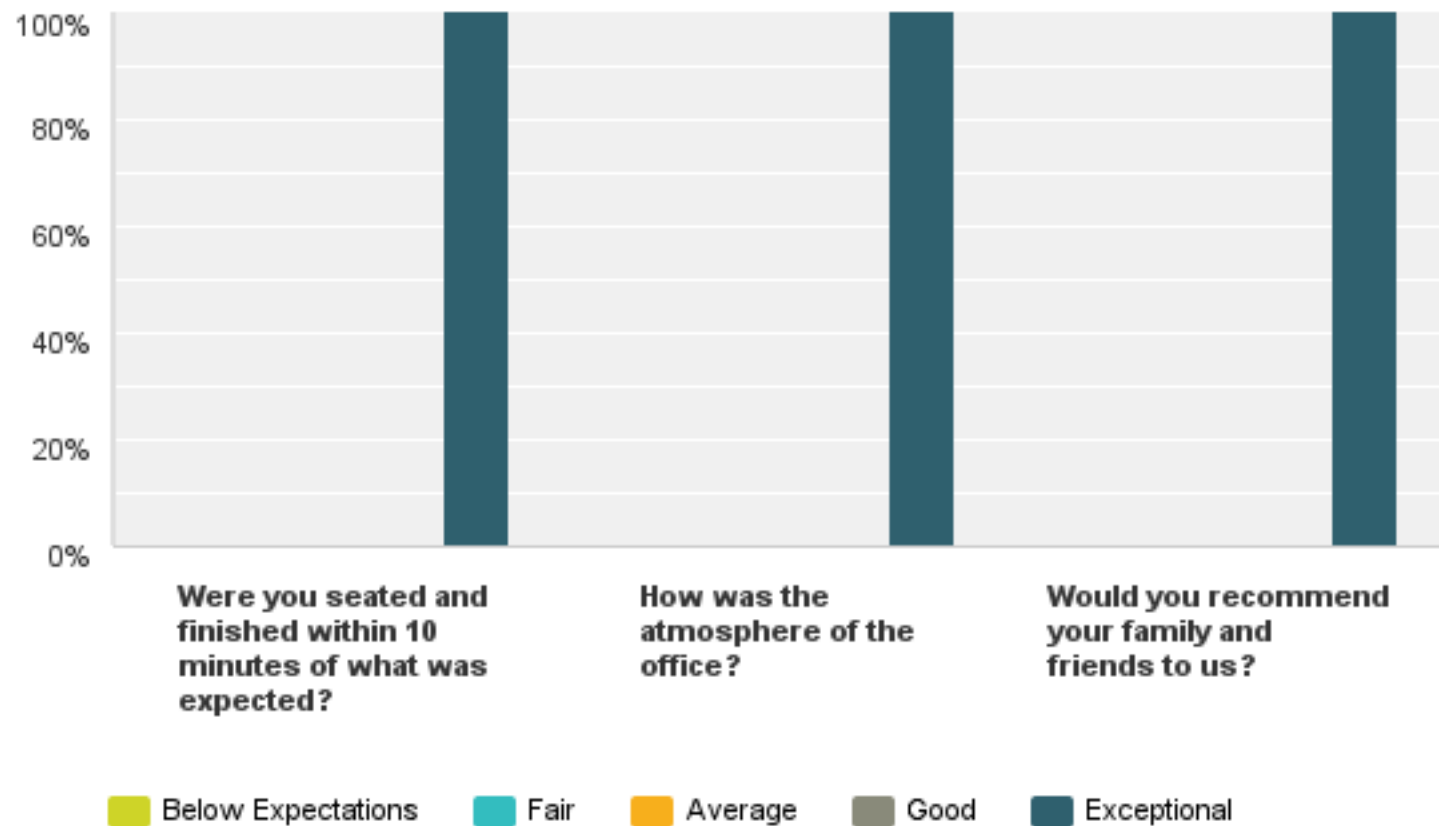


- ❑ The only front desk that has billed our double insurance right



## Q8 General Questions

Answered: 5 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ The assistant we had was amazing with my two year old. She explained things in words she could understand and made it as fun as possible for her. I was really impressed.
- ❑ Best overall dentist we've ever been to
- ❑ Everyone was so great! They made it a wonderful experience for my 4 year old

# How can we make your experience better?



- ❑ Great as it is