




PATIENT SURVEYS

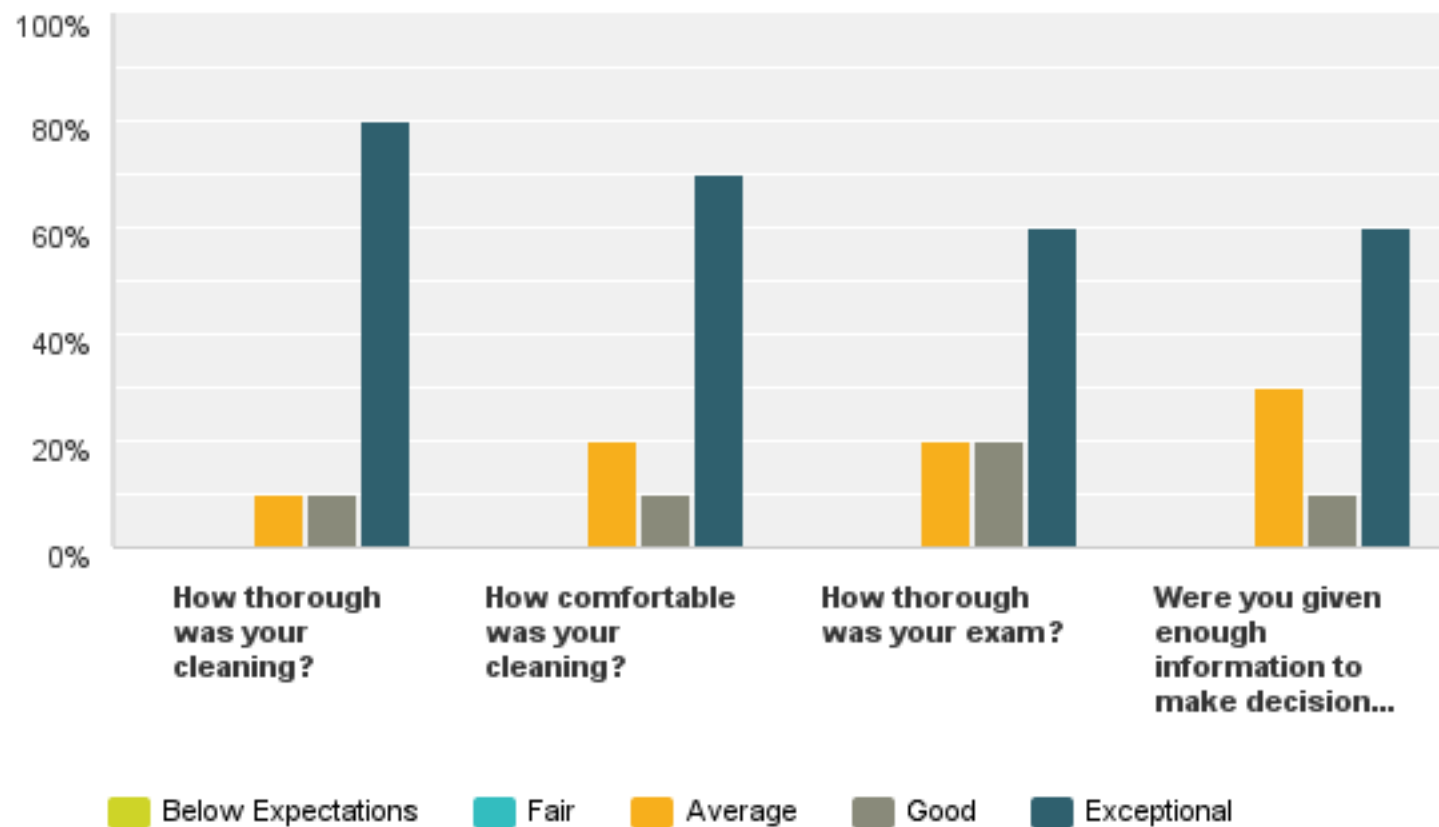
Payson – September 2015

What Do You Want Most From Us?

- 
- Friendly and helpful staff
 - Friendly service. Lasting dental work
 - Genuine compassionate service.
 - Excellent dental care.
 - Make my kids feel comfortable when they come in for exam/cleaning
-
- friendly , caring for the patient, informational
 - an explanation of the necessary procedures and the estimated cost
 - Fast, thorough service and patience with our kids.
 - Payment plans
 - Your friendly, professional service.

Q2 Cleaning Visits

Answered: 10 Skipped: 0



Cleaning Visits

Comments on Cleaning Visits:



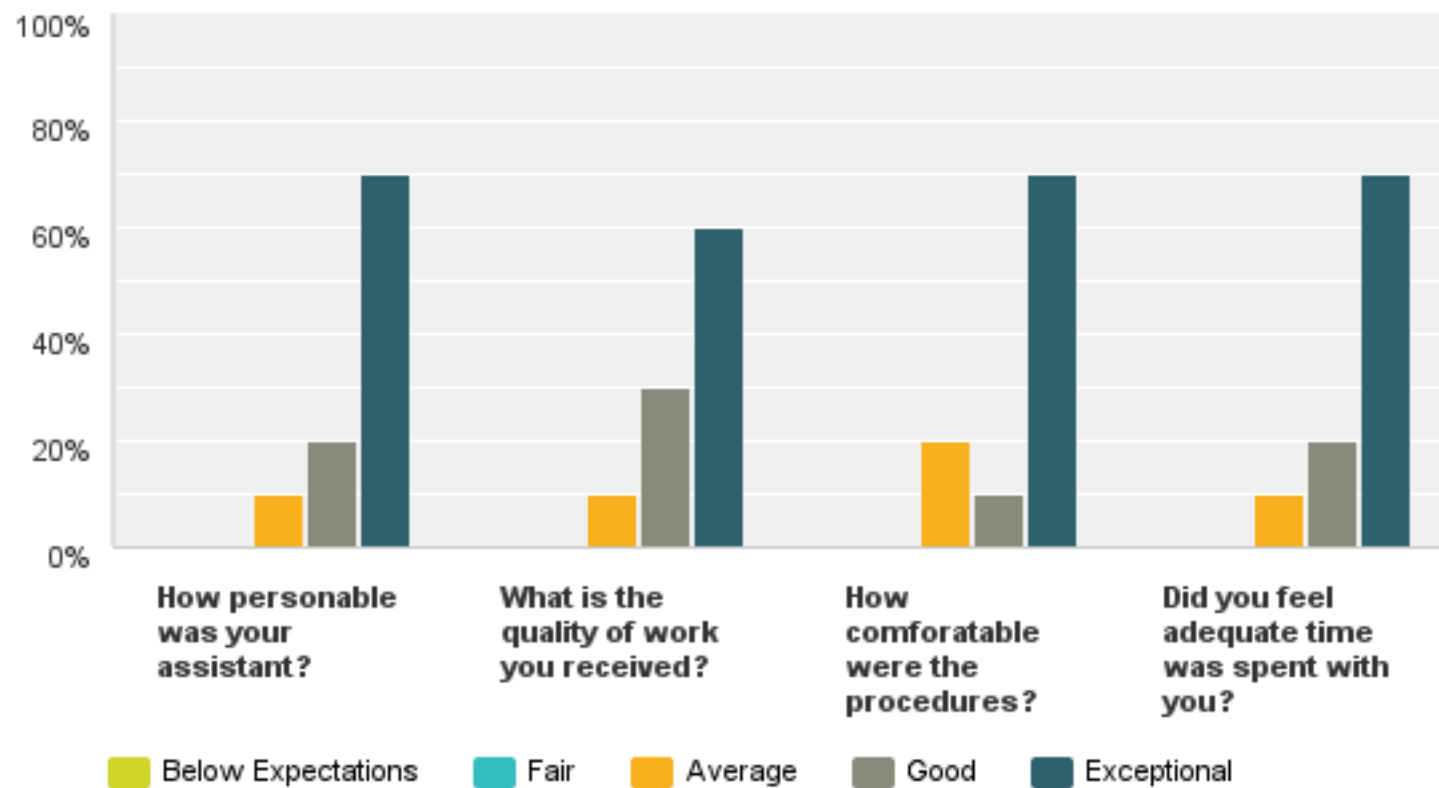
- ❑ I love how friendly and nice the staff is and they make you feel comfortable
- ❑ When I learned I had cavities I wasn't told how soon they needed to be done

awesome visit

- ❑ My kids actually get excited to go to the dentist. That's pretty much a miracle.
- ❑ I love suzy!!!!
- ❑ I felt comfortable and important

Q4 Dentist Visits

Answered: 10 Skipped: 0



Dental Visits

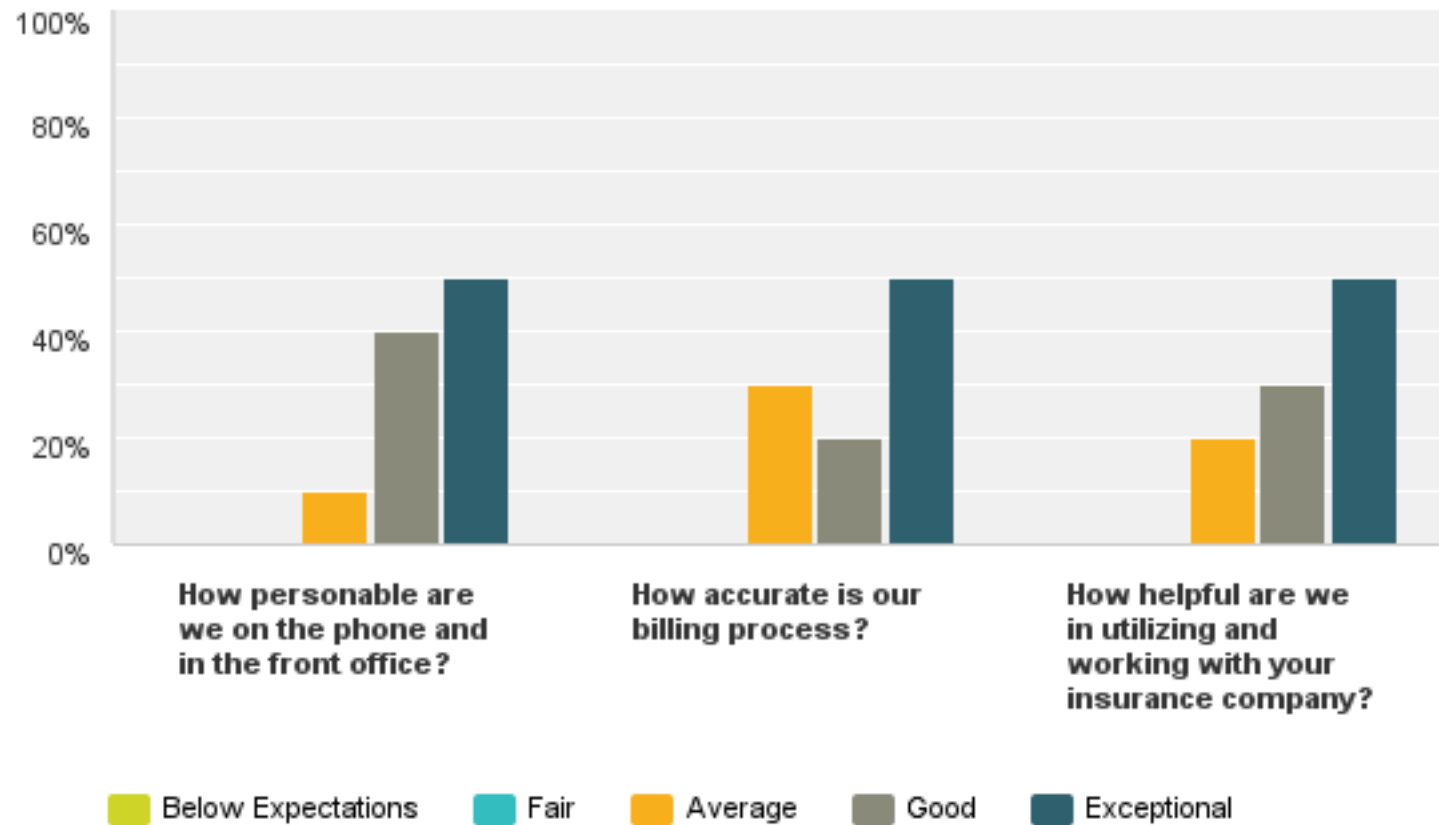
Comments on Dental Visits:



- ❑ I love how gentle and nice they are
- ❑ Take the headlamp off when talking to patients :)

Q6 Billing & Front Office

Answered: 10 Skipped: 0



Billing & Front Office

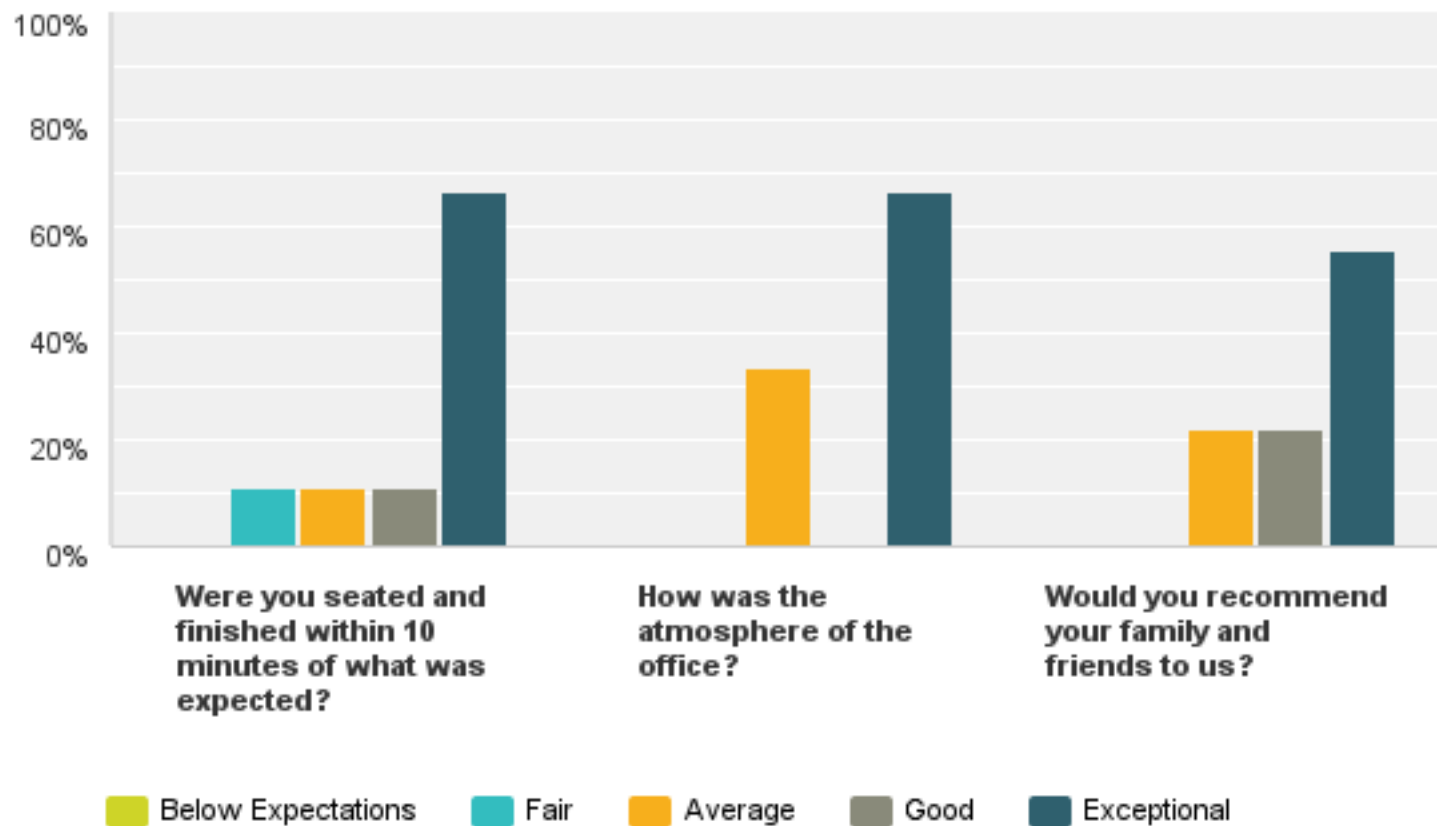
Billing & Front Desk Comments:



- ❑ Everyone is ready to welcome you and make sure your taken care of
- ❑ haven't really experienced the billing part yet

Q8 General Questions

Answered: 9 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



How can we make your experience better?



- ❑ Payment plans