



PATIENT SURVEYS

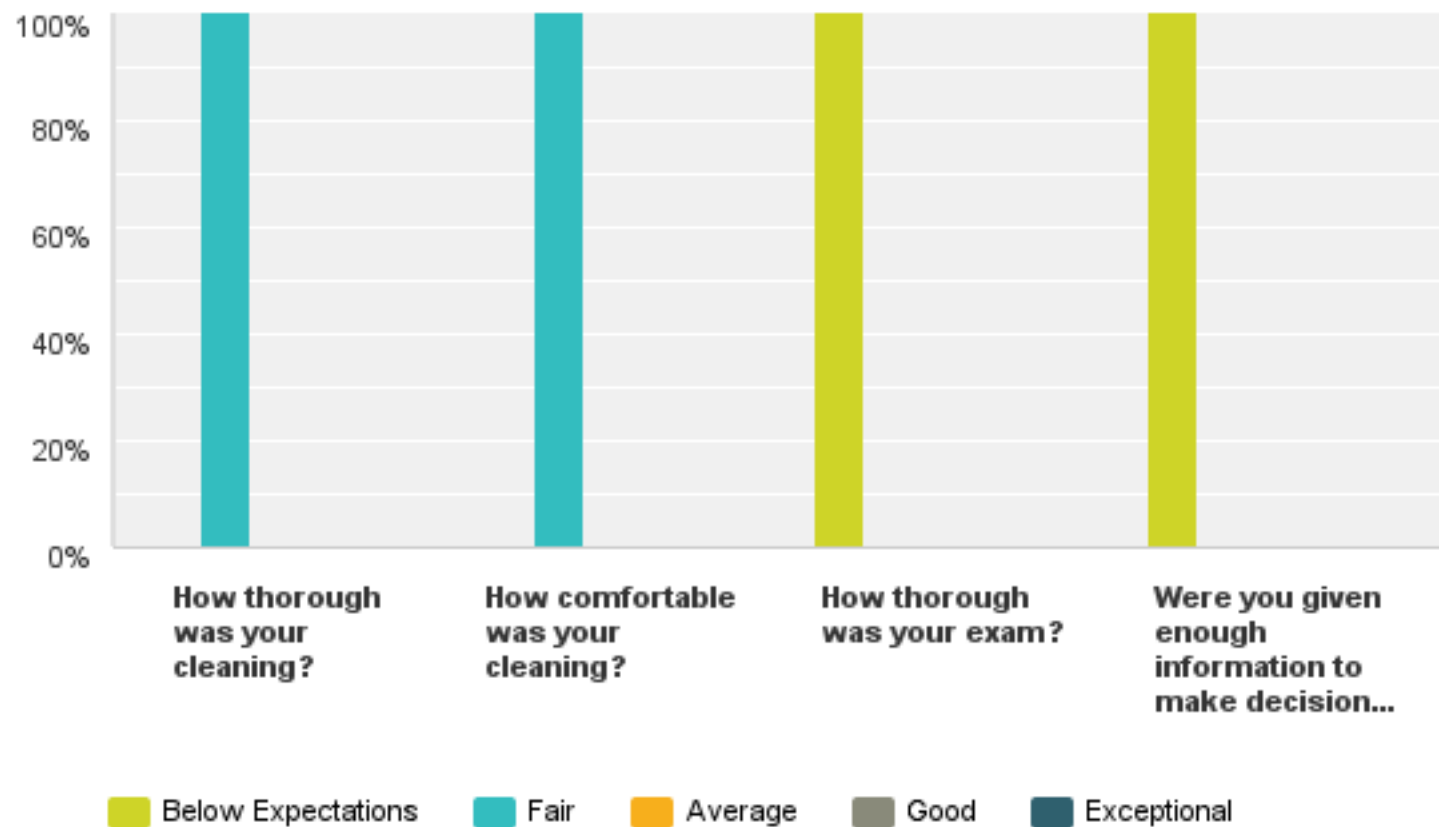
Payson – November 2015

What Do You Want Most From Us?

- 
- ❑ Proper care and to be billed properly

Q2 Cleaning Visits

Answered: 1 Skipped: 0



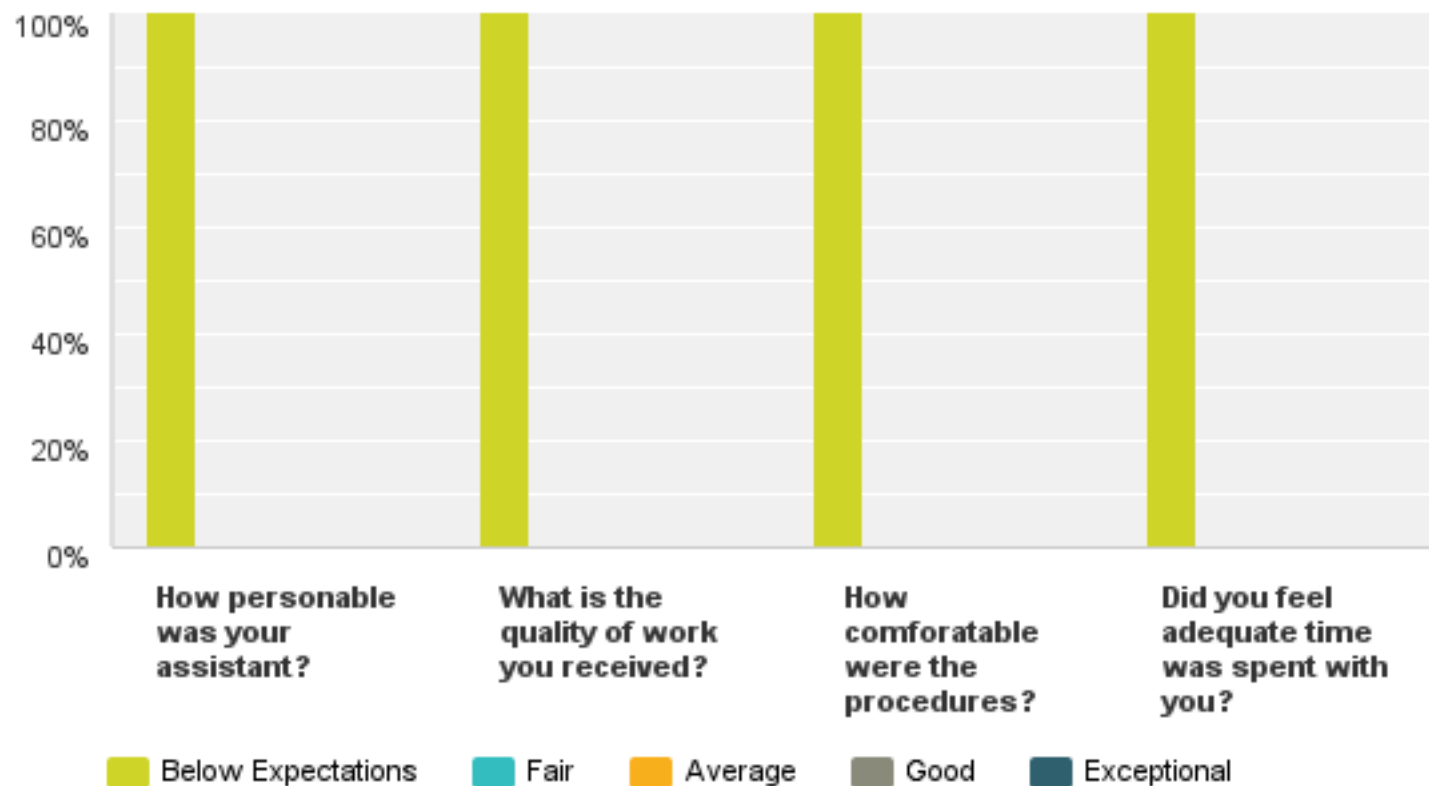
Cleaning Visits

Comments on Cleaning Visits:



Q4 Dentist Visits

Answered: 1 Skipped: 0



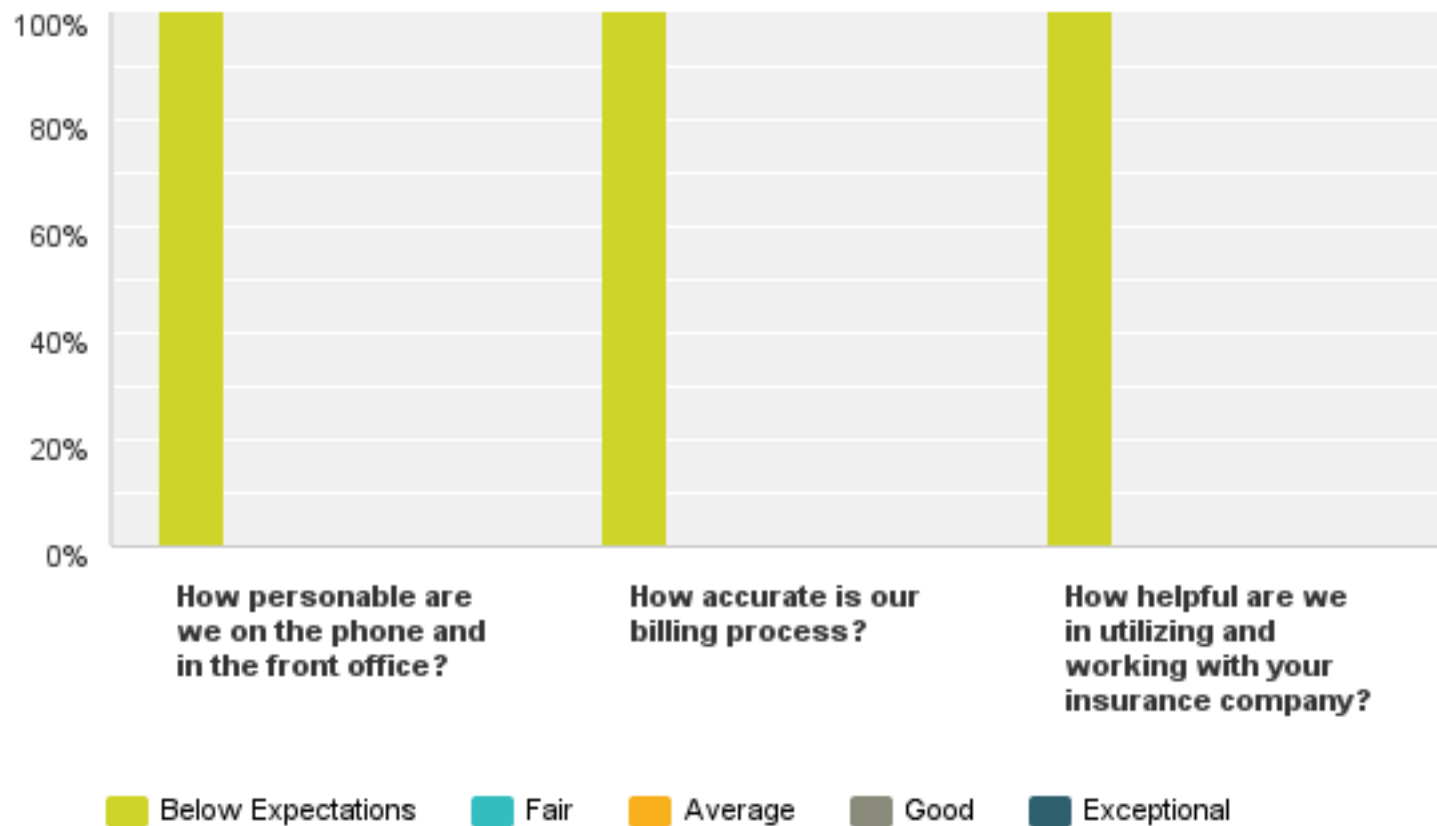
Dental Visits

Comments on Dental Visits:



Q6 Billing & Front Office

Answered: 1 Skipped: 0



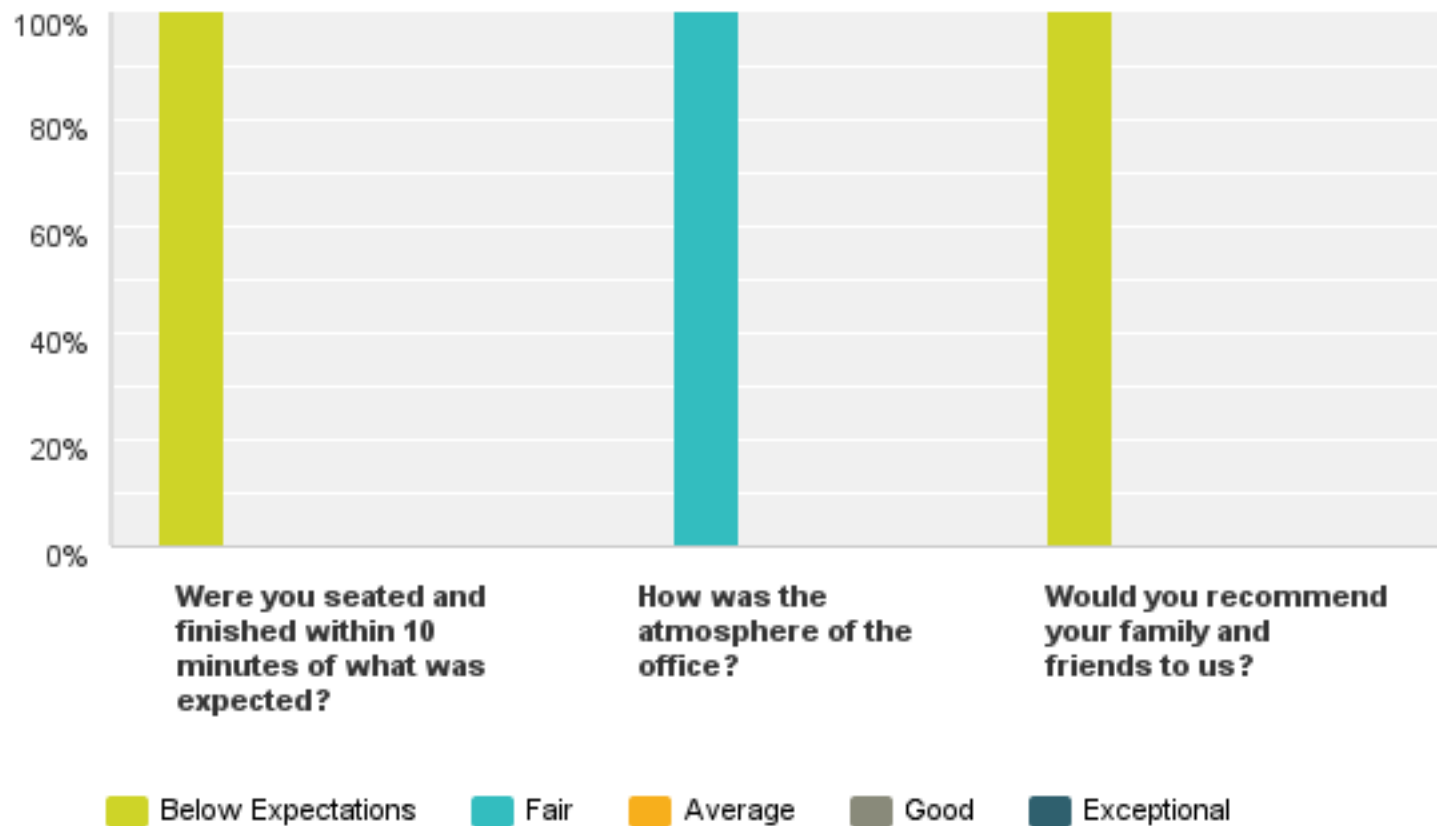
Billing & Front Office

Billing & Front Desk Comments:

- ❑ I am now being sent to collections over a bill from 3 years ago when I had medicaid and it should have been covered 100%. You're billing office is horrible at trying to resolve this with and they act as if they know nothing or how to help and continue to give me the run around.

Q8 General Questions

Answered: 1 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



How can we make your experience better?

