



PATIENT SURVEYS

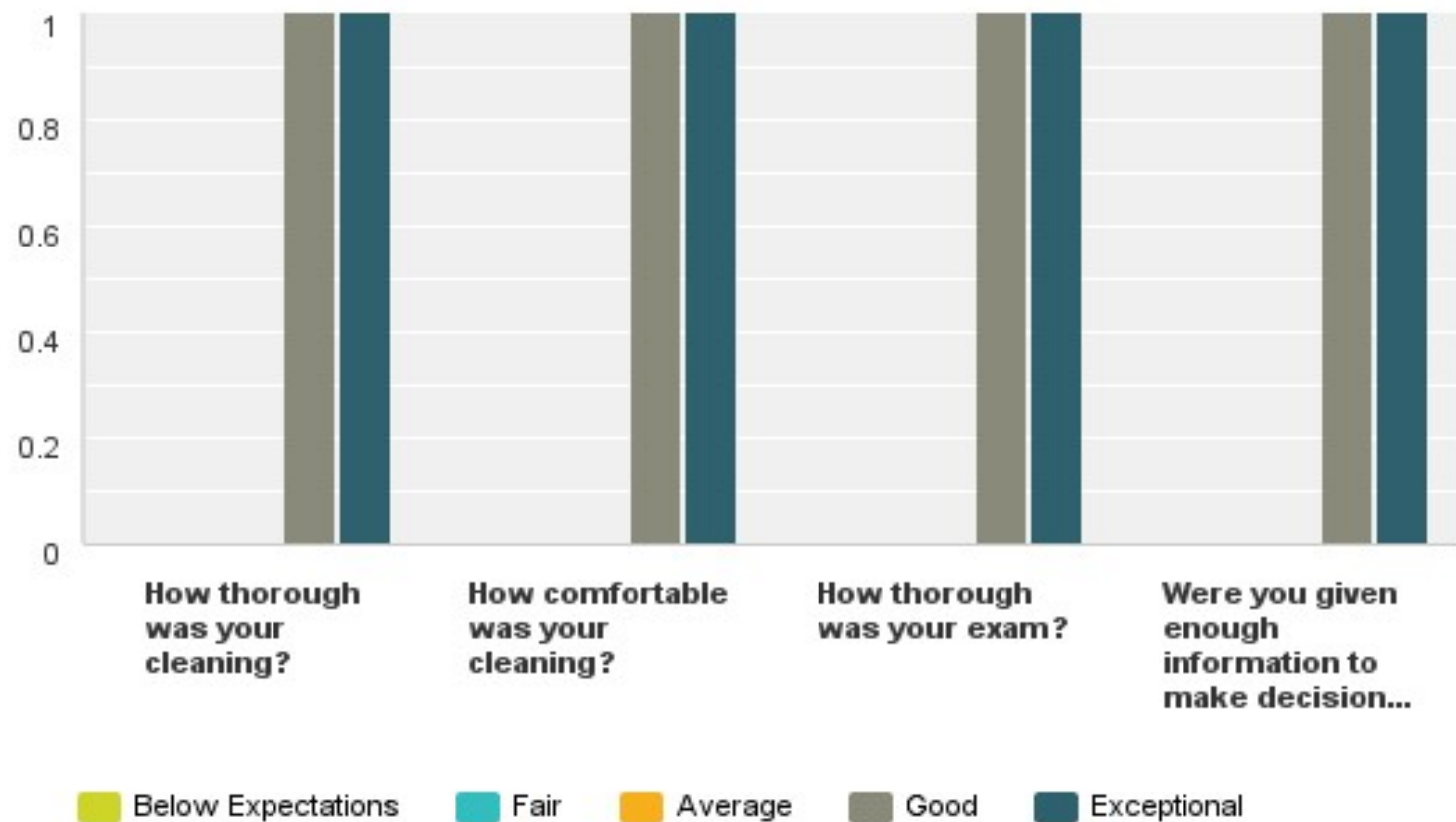
Springville – October 2016

What Do You Want Most From Us?

- ☐ Just to keep me informed of what's really going on in my mouth, I guess. Cuz...obviously it's my mouth. :)
- ☐ Nothing, service and staff have been are beyond awesome!

Q2 Cleaning Visits

Answered: 2 Skipped: 0



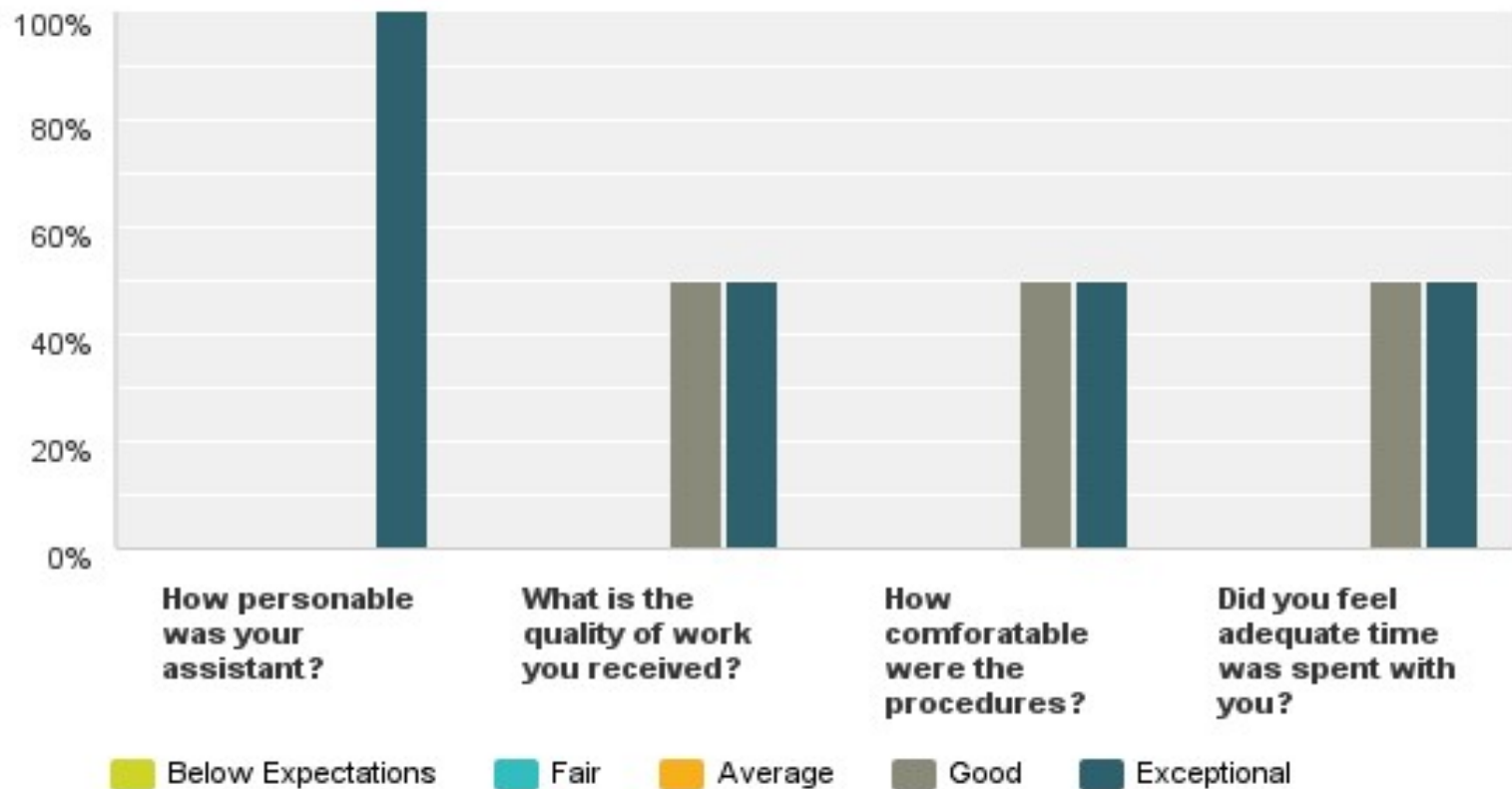
Cleaning Visits

Comments on Cleaning Visits:

- They're always very nice and considerate there. I appreciate that.
- Love my dental hygienist, she was great!

Q4 Dentist Visits

Answered: 2 Skipped: 0



Dental Visits

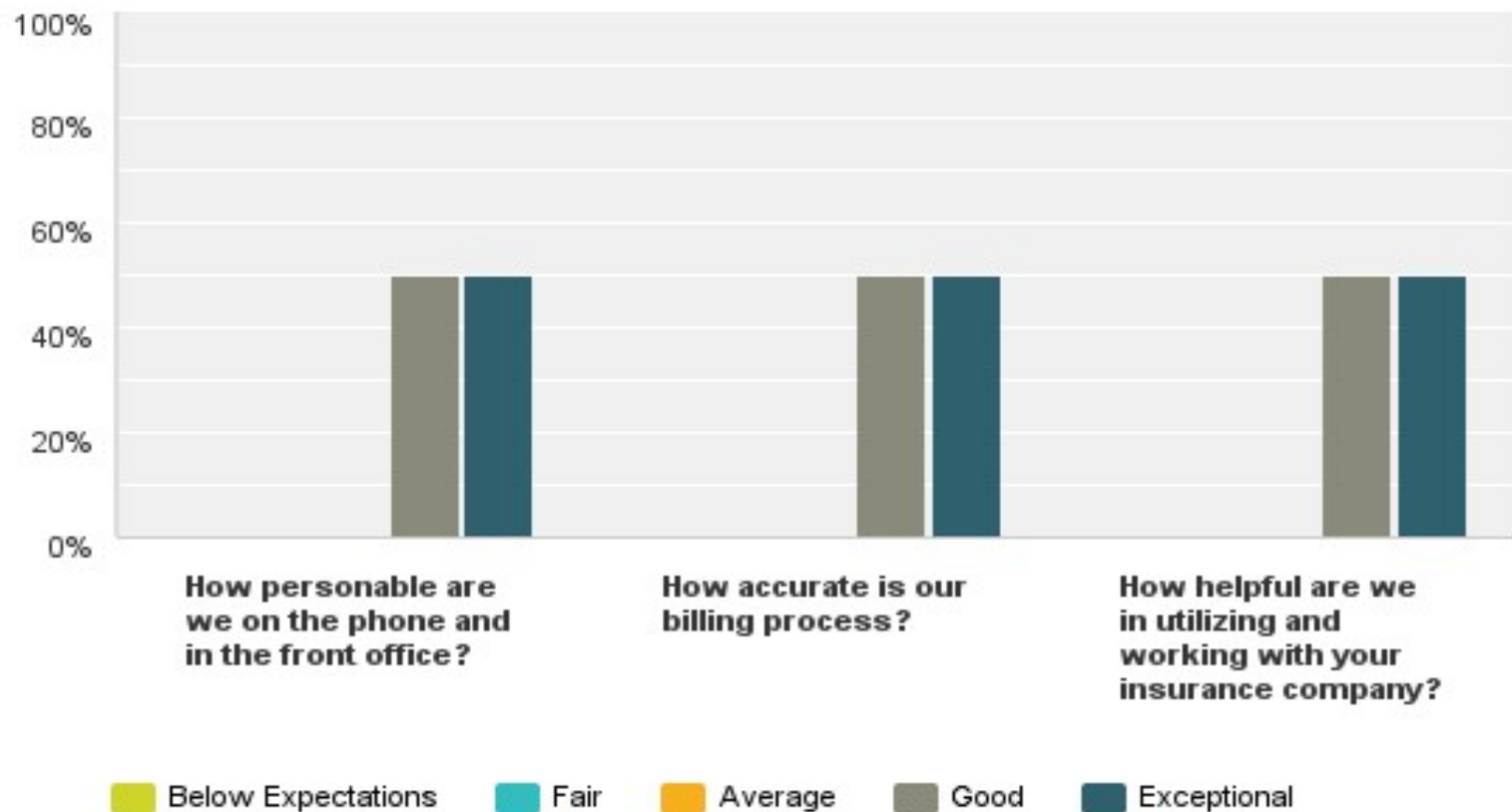
Comments on Dental Visits:



- ❑ Everything was good. I am always amazed at how quickly the dental assistant can work. Her brain holds a lot of info at once too!

Q6 Billing & Front Office

Answered: 2 Skipped: 0



Billing & Front Office

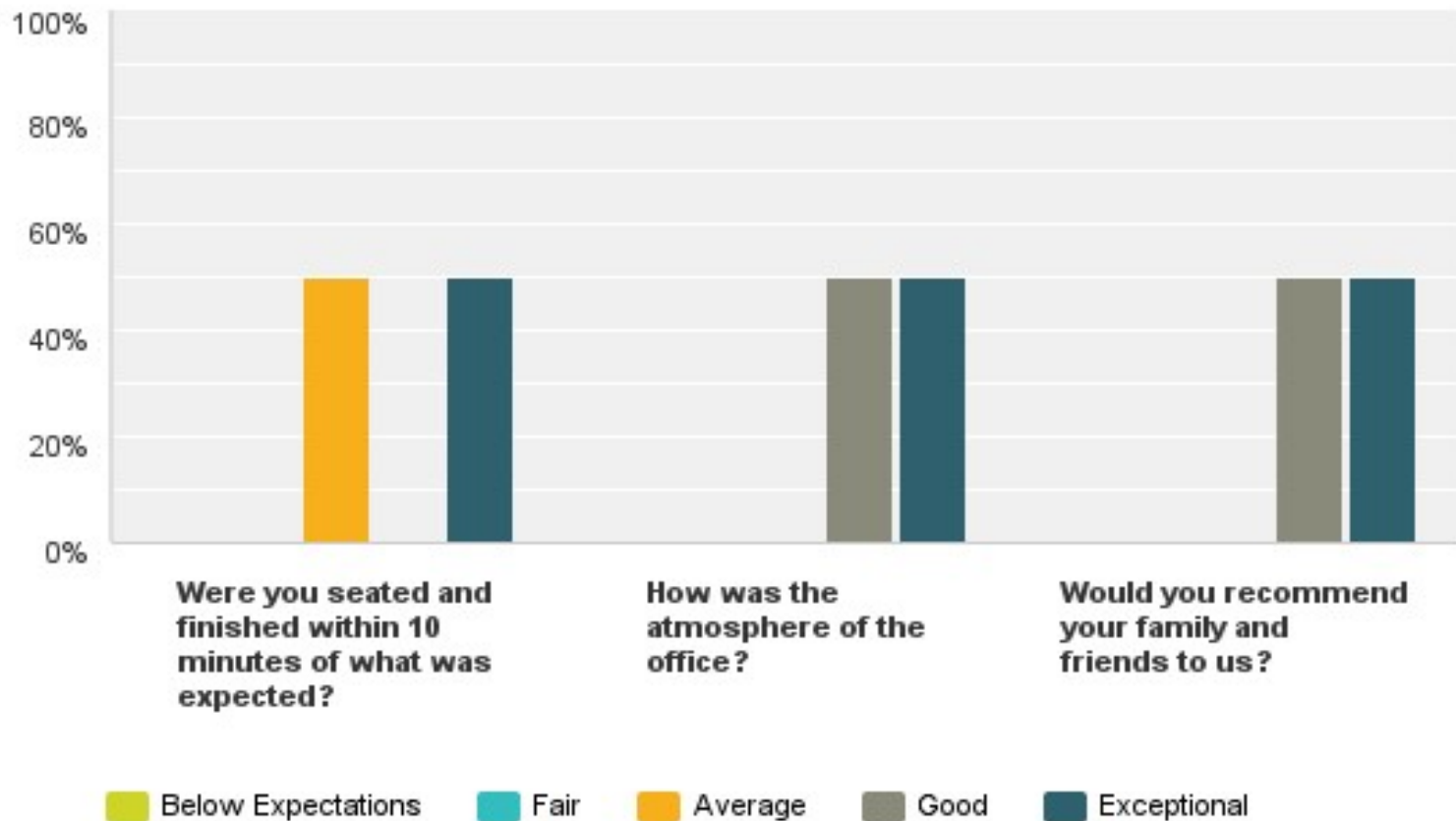
Billing & Front Desk Comments:



- ❑ I don't have any complaints of any kind.
They do good work up there.

Q8 General Questions

Answered: 2 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- I always have Sharon, and I really like her. She's down-to-earth and fun, but very professional. And she seems to work really quickly. (But maybe the "quickly" is also because I get to watch TV.)

How can we make your experience better?



- I always seem to underestimate how long the dental visit will take. I don't know if this would work, but at some point I'd love a ballpark figure of how much time the average exam and cleaning takes. Just as a reminder.