



PATIENT SURVEYS

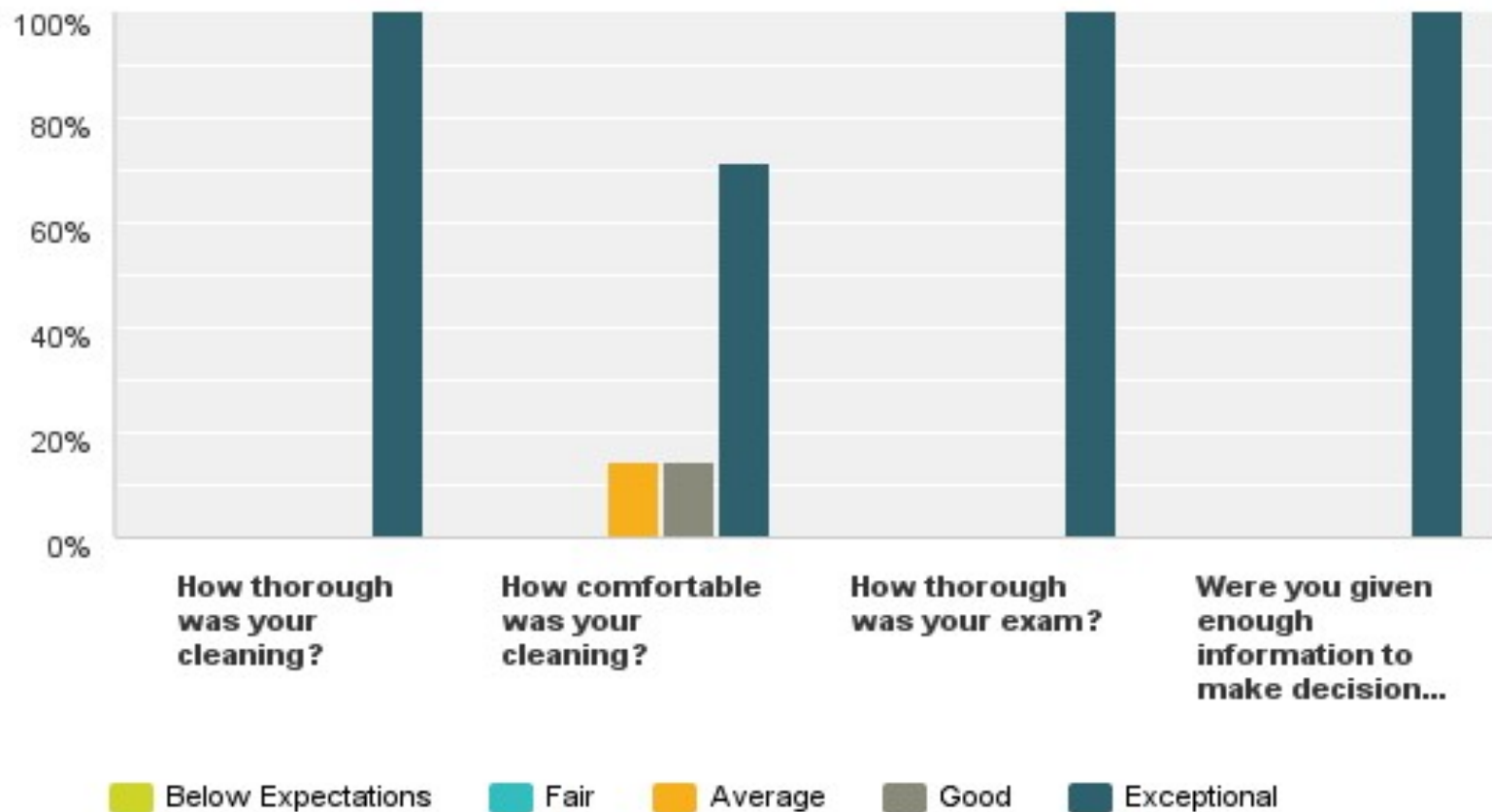
Payson — April 2017

What Do You Want Most From Us?

- ❑ Professionalism
- ❑ good work for reasonable prices
- ❑ test
- ❑ Friendly service
- ❑ Genuine care for my children. Just an overall good experience for me and my family.
- ❑ To listen to my concerns and help me keep healthy teeth.
- ❑ Friendly people and clean teeth
- ❑ Cost-effective dental care from professionals .
- ❑ Cost-effective dental care from professionals who care.
- ❑ quality care in a timely manner
- ❑ A comfortable environment without unnecessary work. All of which, you provided.

Q2 Cleaning Visits

Answered: 7 Skipped: 4



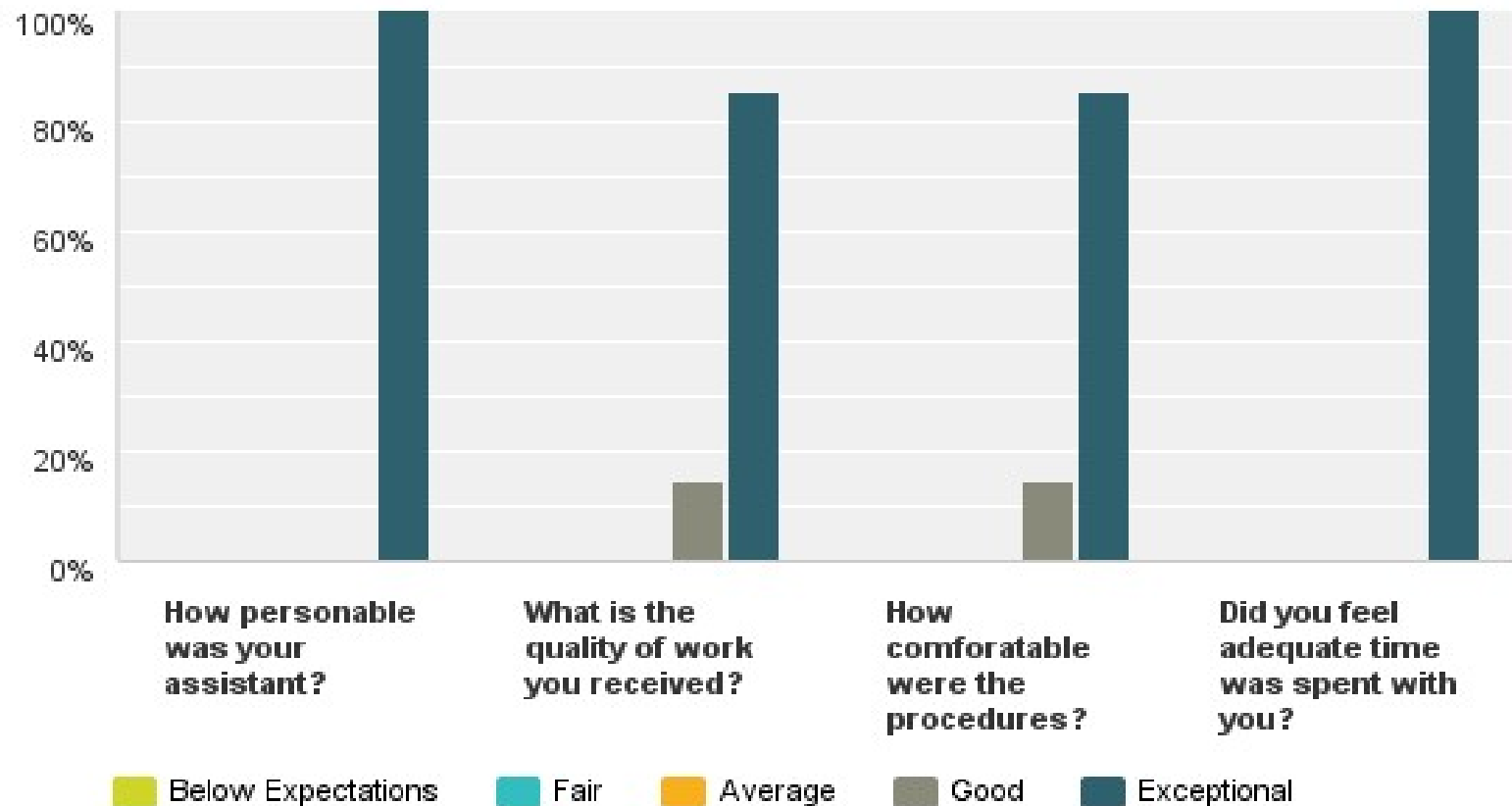
Cleaning Visits

Comments on Cleaning Visits:

- ❑ I'm good.
- ❑ The staff and dentist were so mindful and considerate of my kids and answered all of my questions and made sure I knew everything I need to know. Very thorough and my kids love coming to the dentist because of them. They do a great job cleaning our teeth.
- ❑ They are my favorite dentist visits! The person who cleans me teeth is always so nice and does the best job!
- ❑ I love getting my teeth cleaned at cascade! I love my dental hygienist she is awesome, super friendly!
- ❑ have not had one yet
- ❑ Your staff were friendly and gentle

Q4 Dentist Visits

Answered: 7 Skipped: 4



Dental Visits

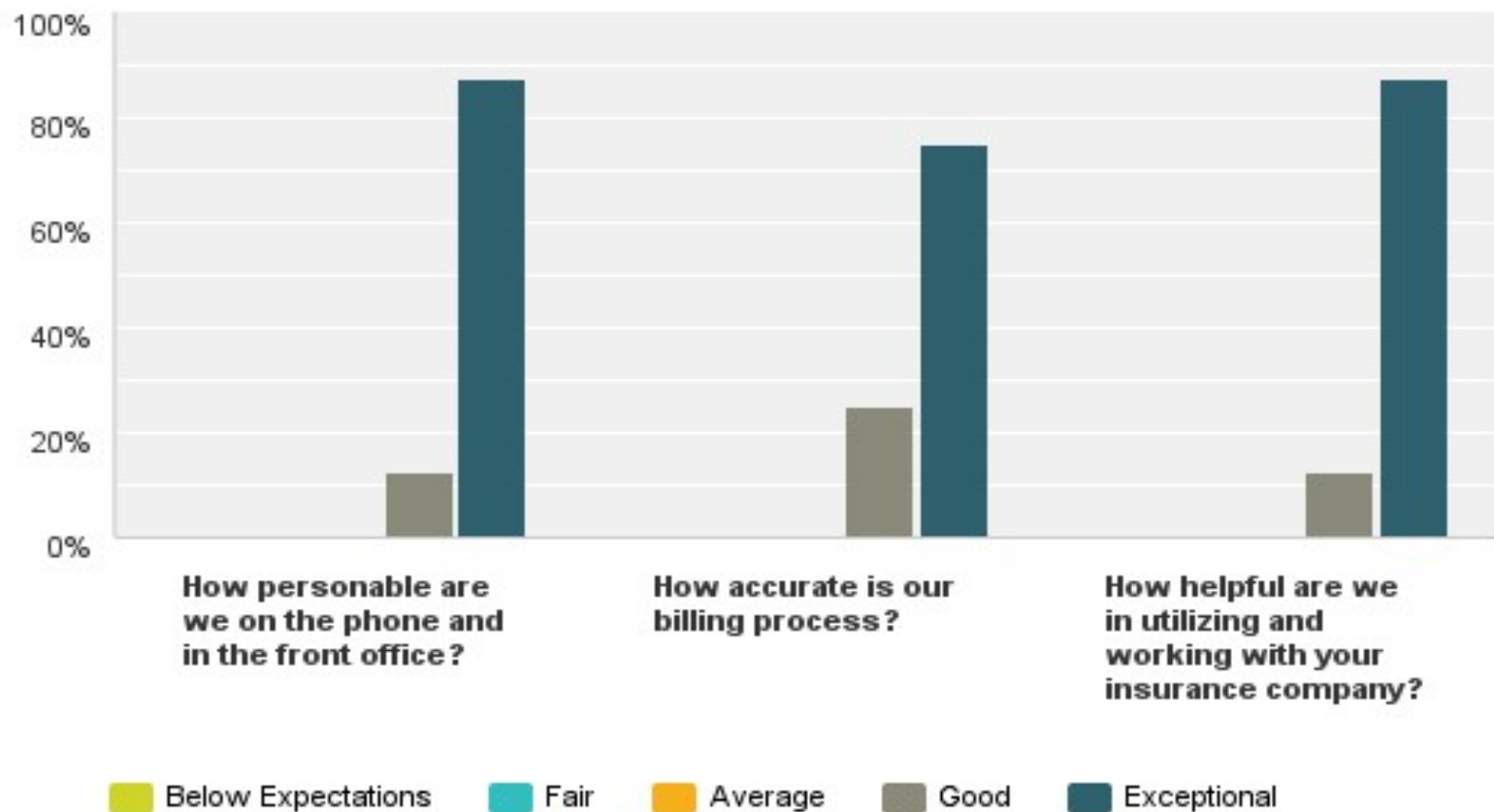
Comments on Dental Visits:



- ❑ Suzy did just fine.
- ❑ He was great! Was cheerful and just easy to be around, for me and my kids. Made sure I knew exactly what was going on with my kids' teeth so I didn't feel like I had any questions or doubts when I left.
- ❑ Everything was done in good time and all questions were answered.
- ❑ Very cool dentist. I moved and I will continue to drive the extra few miles to continue being seen at your office.

Q6 Billing & Front Office

Answered: 8 Skipped: 3



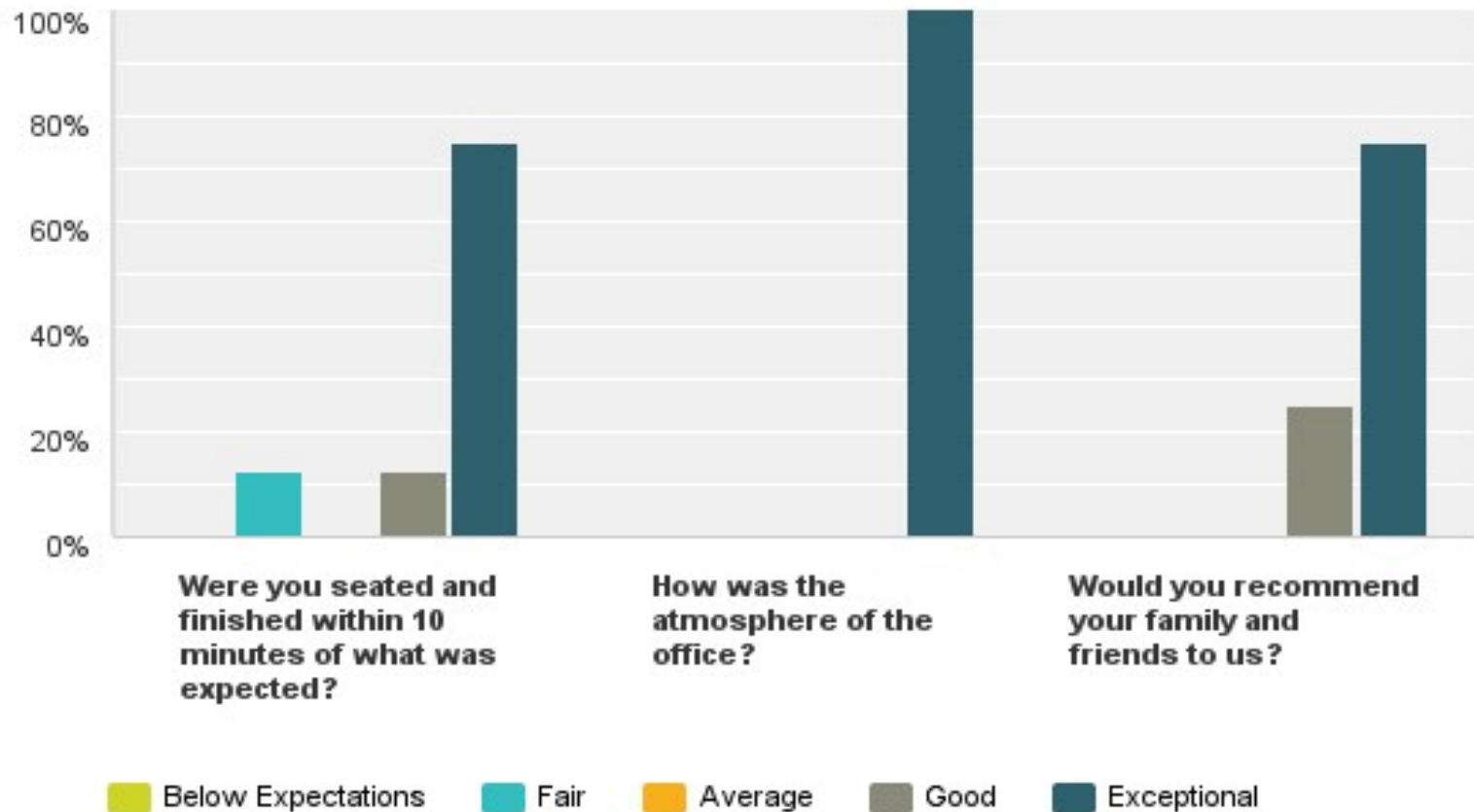
Billing & Front Office

Billing & Front Desk Comments:

- ❑ No problems.
- ❑ They've been great with us when we had to set up payments a while back for the work I had done on my teeth. Hey make sure I have a copy of everything I need to have done and the amounts for anything so I'm not left with any questions. Very informative.
- ❑ just started so far so good
- ❑ Very nice.

Q8 General Questions

Answered: 8 Skipped: 3



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ All of the staff we've come in contact with here have always treated us like friends and are so welcoming and considerate to my family. They seem genuine and they like what they're doing.

How can we make your experience better?



- ❑ Give out chocolate.
- ❑ Nothing really just keep doing what you're doing!! Great place! Best dentist office my family and I have ever been to.
- ❑ There isn't anything I would say you need to work on.