



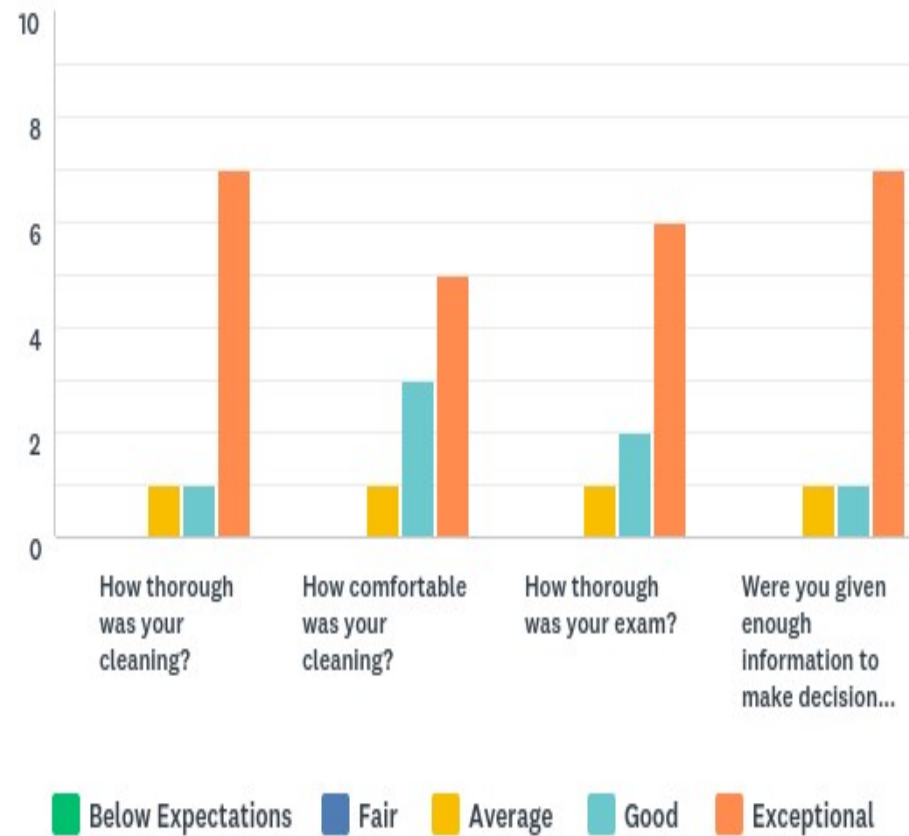
PATIENT SURVEYS

Springville – March 2018

What Do You Want Most From Us?

- ☐ Kid teeth cleaning
- ☐ You guys are perfect the way you are. I won't change anything.
- ☐ Clean teeth
- ☐ Gentle and friendly care.
- ☐ Great dental care and to be upfront with me about my needs.
- ☐ Quality Care.
- ☐ Dental Care
- ☐ For my kids to have a good experience at the dentist.

Q2 Cleaning Visits

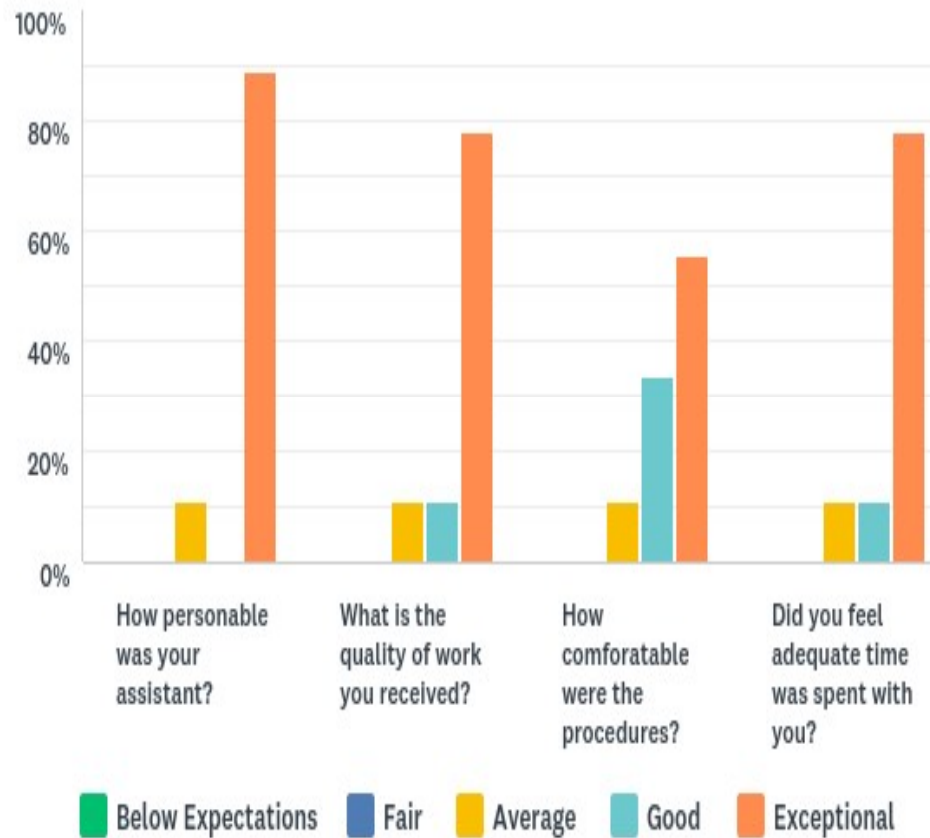


Cleaning Visits

Comments on Cleaning Visits:

- ❑ Just perfect!
- ❑ Melanie was so great comforting my 3 year old who was very nervous!
- ❑ They're good
- ❑ Everyone is so friendly and I really love bringing my kids. Everyone is patient and tries to make the kids feel comfortable. I've been very impressed with everyone.

Q4 Dentist Visits

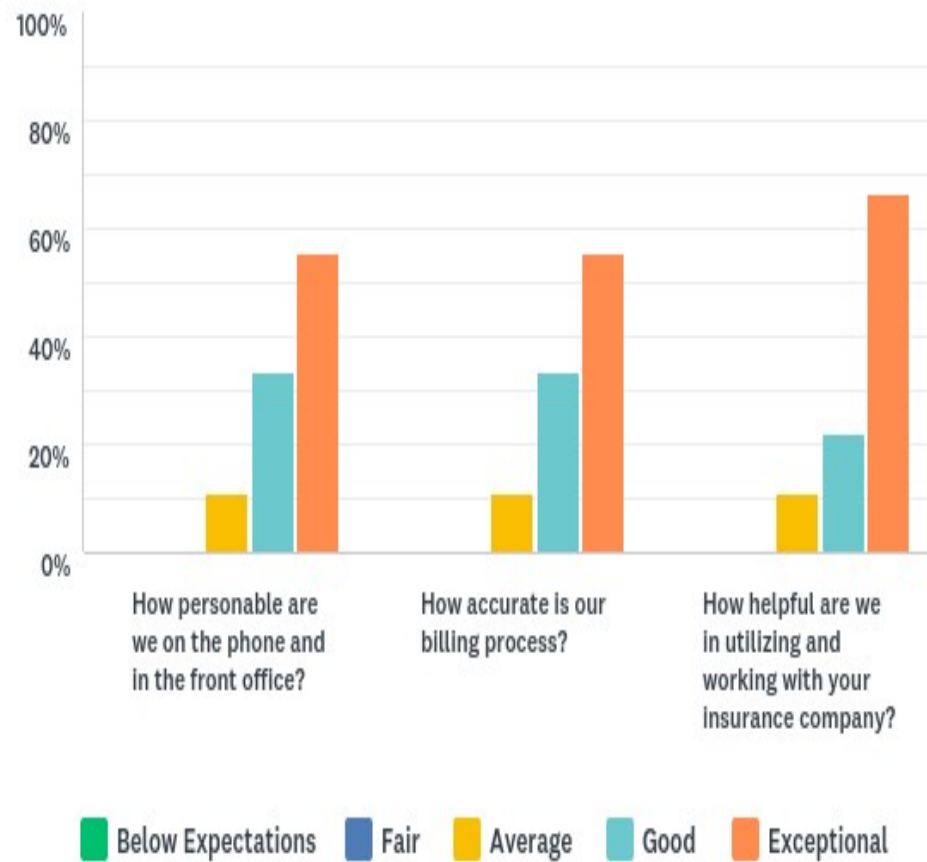


Dental Visits

Comments on Dental Visits:

- ❑ Always quick and painless but I have always felt enough time has been given to fill my needs without ever feeling rushed.
- ❑ She did great taking her time and calming my 3 year old.
- ❑ They're fine

Q6 Billing & Front Office

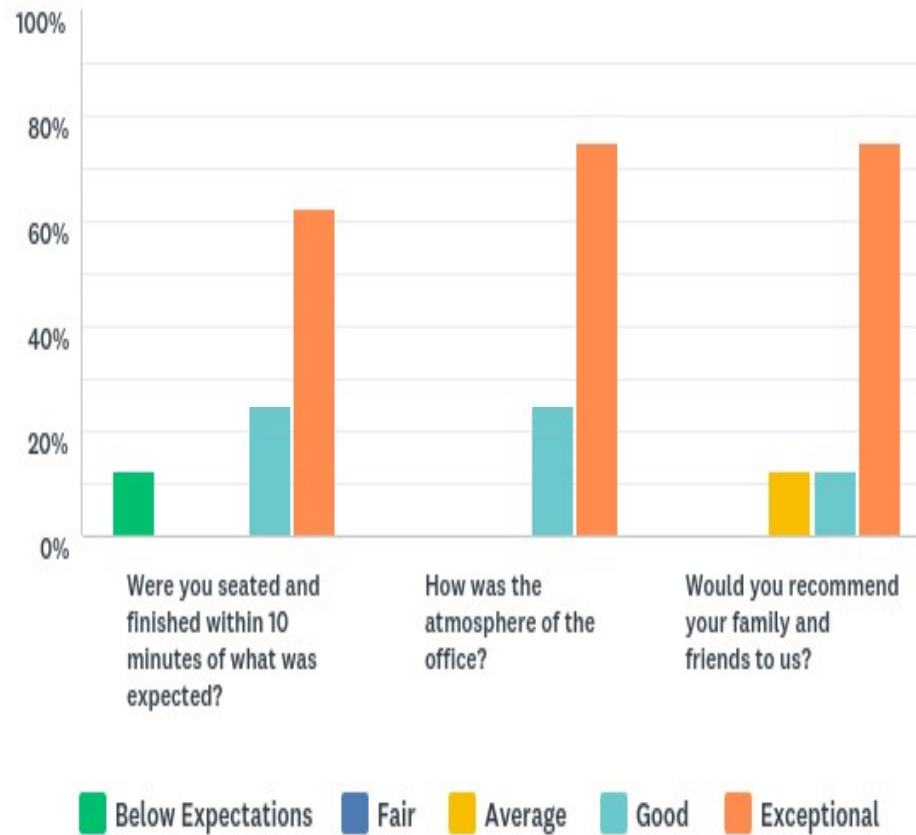


Billing & Front Office

Billing & Front Desk Comments:

- ❑ Check-in took a while as receptionist was going through voicemails.
- ❑ Always friendly!!!
- ❑ They're satisfactory

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ They are all awesome!
- ❑ Melanie did great with my 3 year old who has had past traumatizing experiences with dentists.
- ❑ No
- ❑ Everyone is very nice and does a great job with my kids.

How can we make your experience better?

