



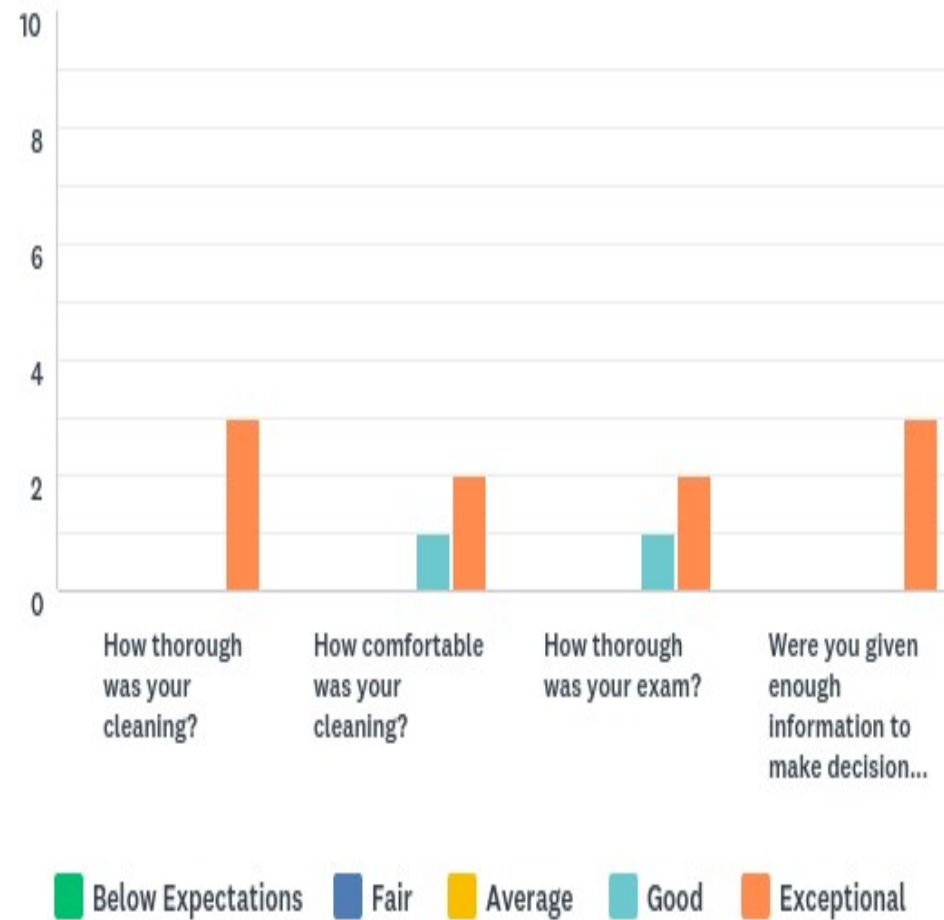
PATIENT SURVEYS

Springville – March 2019

What Do You Want Most From Us?

- ☐ Appointments that fit my schedule.
- ☐ A positive experience and to feel like we are not being rushed in and out. Cascade always has done this when we have visited.
- ☐ Clean teeth
- ☐ Excellent care

Q2 Cleaning Visits



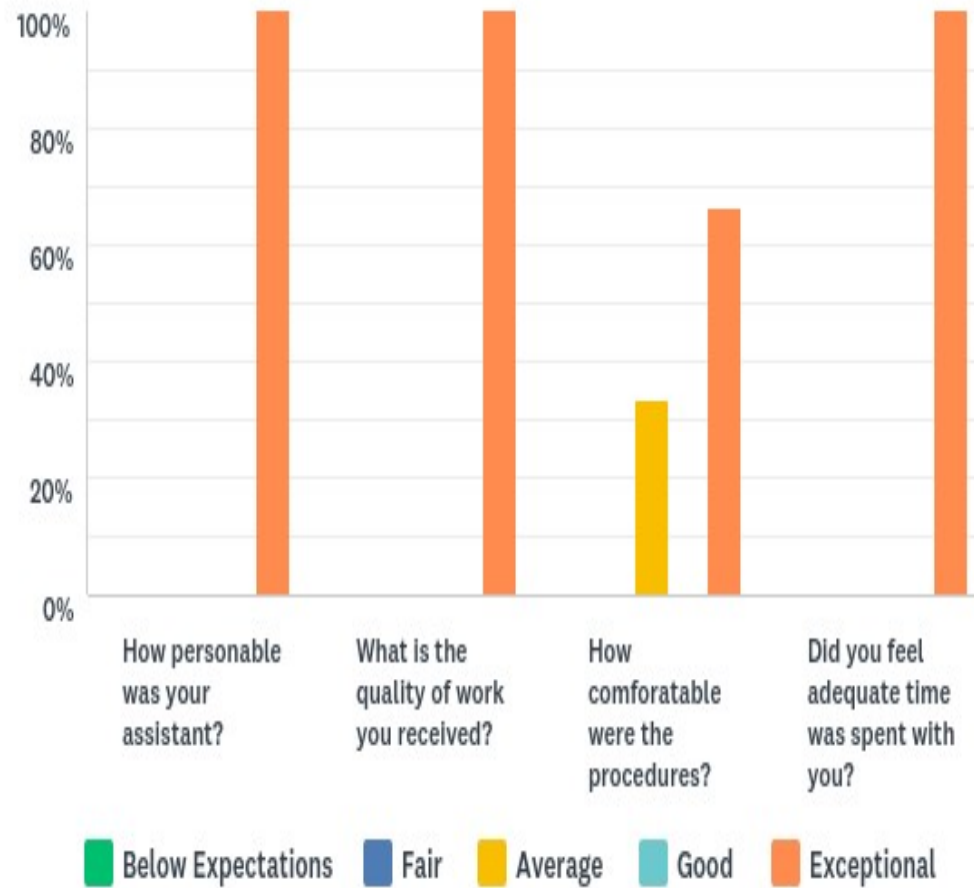
Cleaning Visits

Comments on Cleaning Visits:



- It was a great experience, though it did hurt. I believe that's just the nature of the thing, though, and not anything the hygienist did or didn't do.
- My visits have always been excellent with kind and friendly staff.

Q4 Dentist Visits



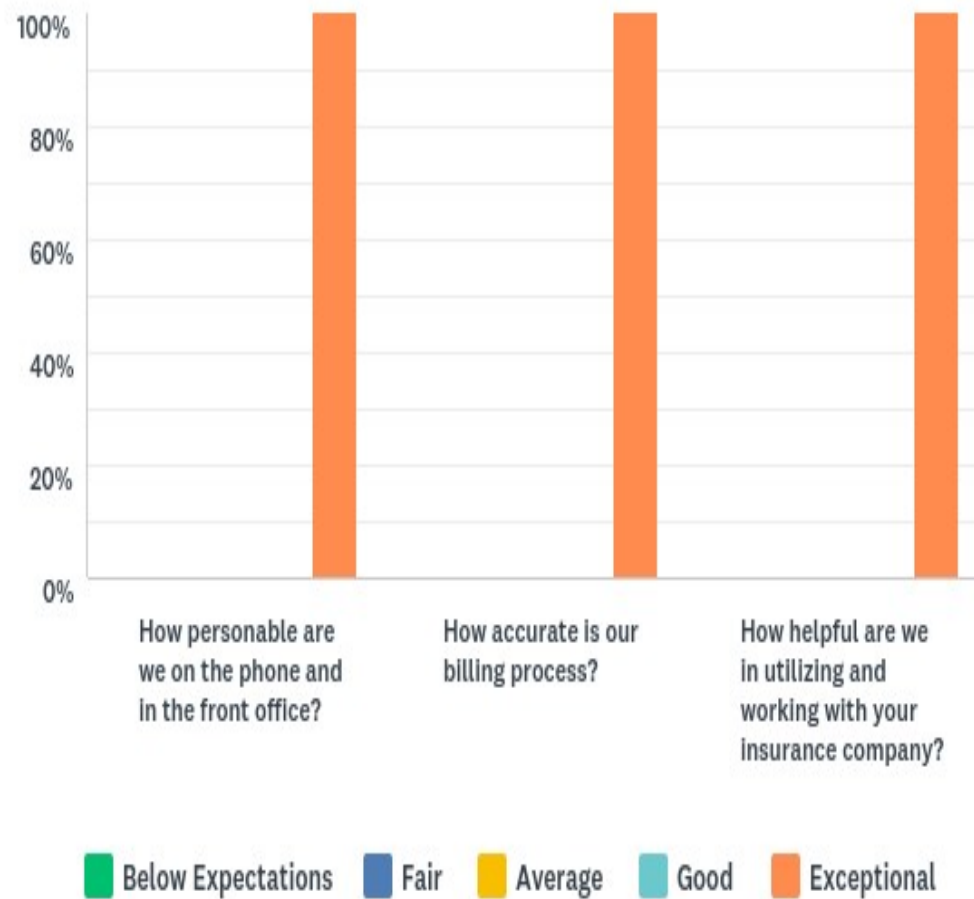
Dental Visits

Comments on Dental Visits:



- I felt like they cared and made sure I was happy with the work they did.

Q6 Billing & Front Office



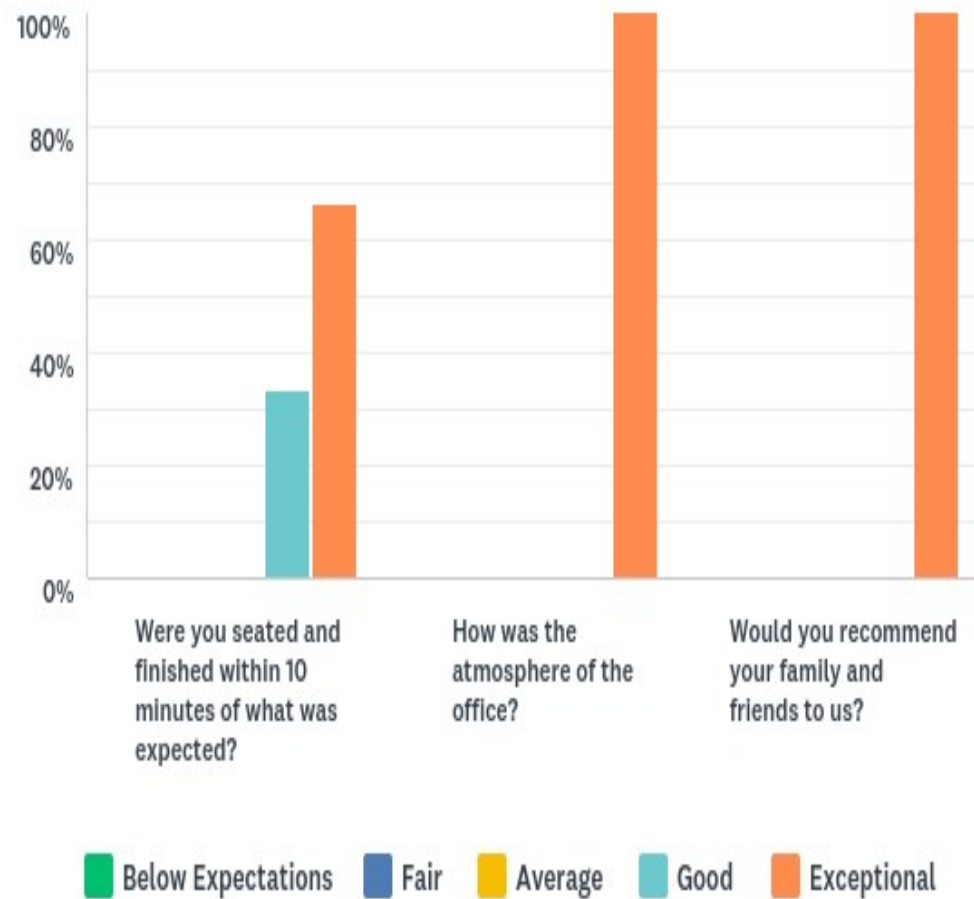
Billing & Front Office

Billing & Front Desk Comments:



☐ N/A

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ My hygienist did a great job of talking to me about my teeth and mouth. She walked me through some things that could help me and was kind and made me feel comfortable about things the entire time.
- ☐ Everyone was helpful and friendly. I could have gone to a cheaper price but the staff, facilities, and services far out weigh any extra costs in comparison.
- ☐ They did just that, They exceeded my expectations in every way.

How can we make your experience better?



☐ I am not sure it is possible it was a great experience.