



PATIENT SURVEYS

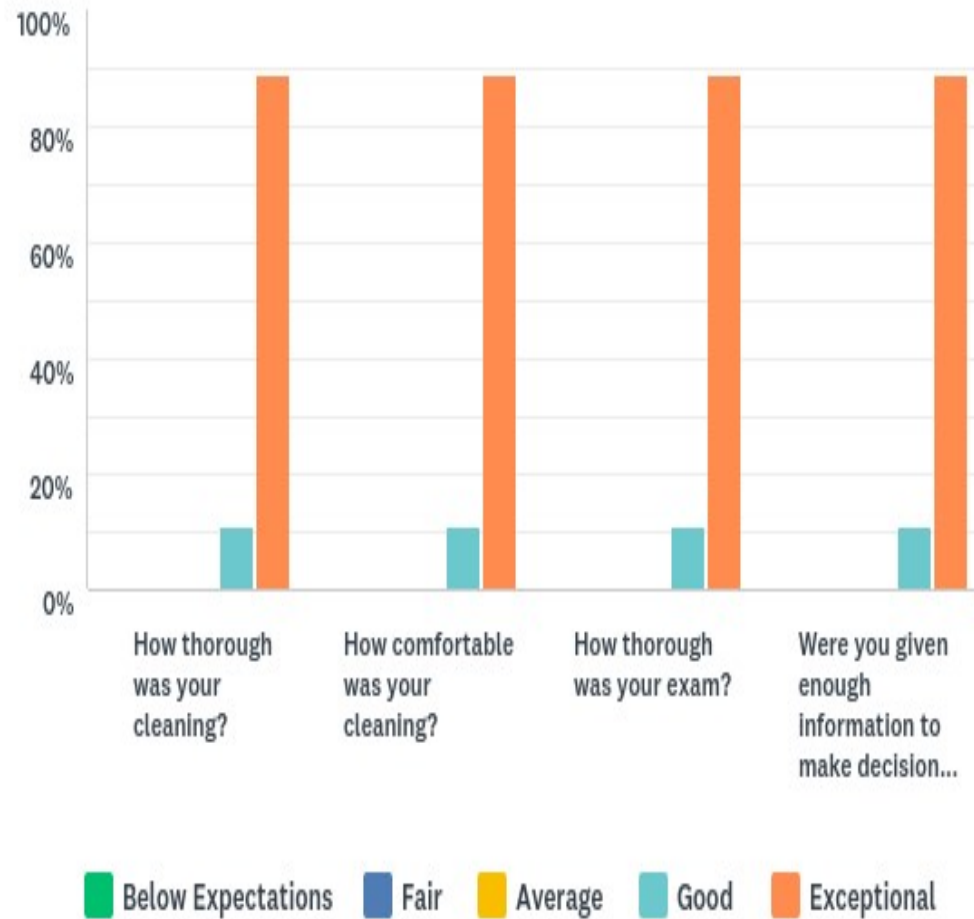
Payson — February 2019

What Do You Want Most From Us?



- ☐ Honesty in what dental work really needs to be done.
- ☐ Good experience with high quality service
- ☐ Kindness and quality care
- ☐ To have my teeth clean

Q2 Cleaning Visits

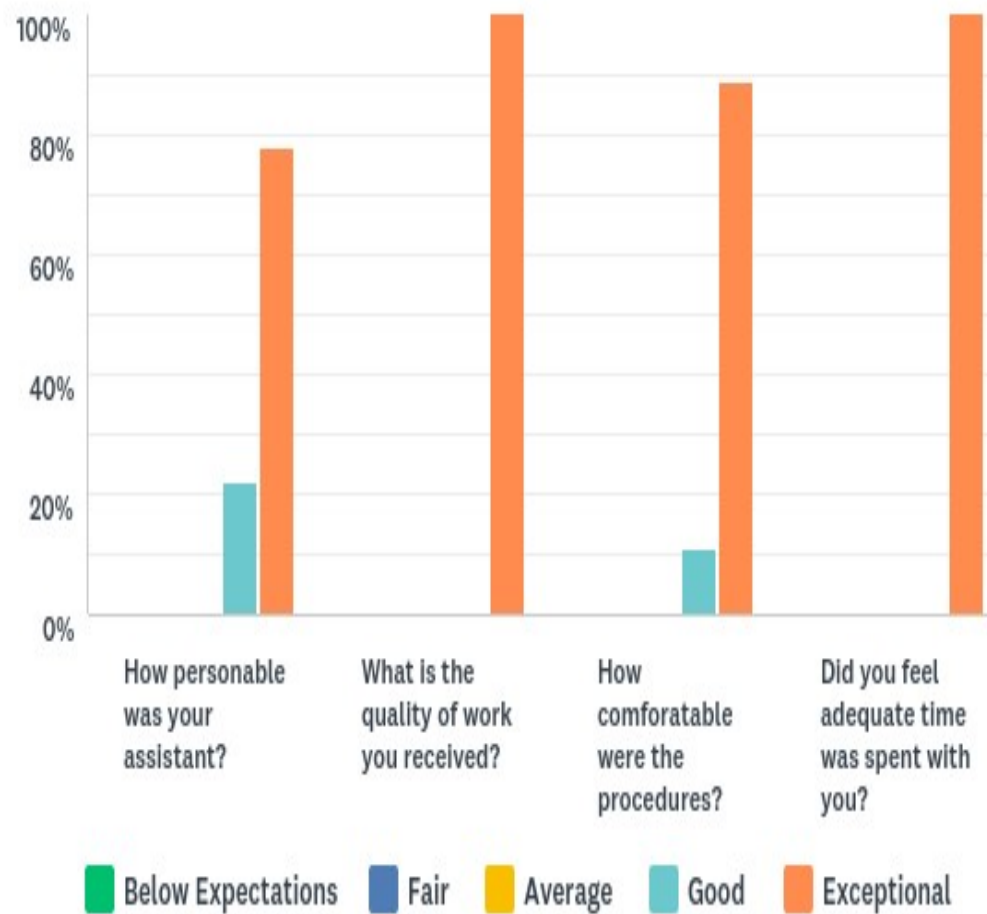


Cleaning Visits

Comments on Cleaning Visits:

- Love the assist's at Cascade. They are sweet, helpful, and quick.
- I wish we didn't do the scraping thing what happened to the old days where we just 'sanded' them or something
- AWESOME HYGENIST
- Dr. Winward and the detal assistants went above and beyond! So kind and friendly! A trustworthy place to go!

Q4 Dentist Visits



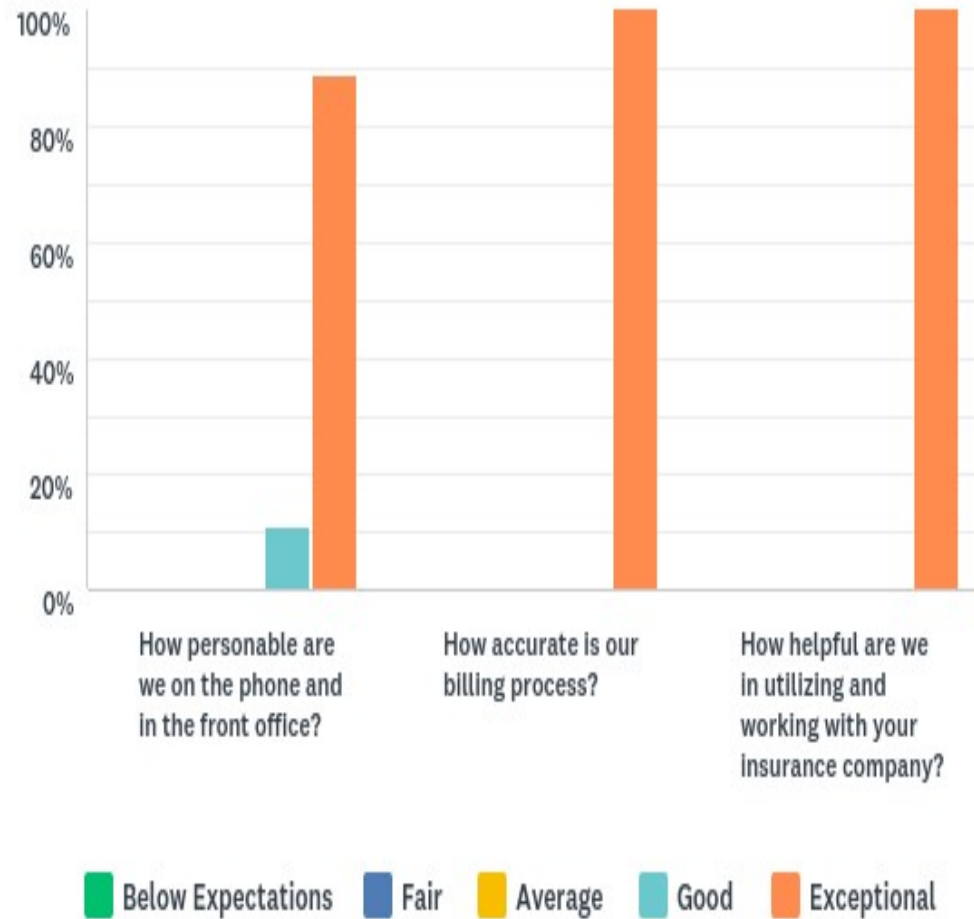
Dental Visits

Comments on Dental Visits:



- ☐ Very nice.
- ☐ Great job.

Q6 Billing & Front Office



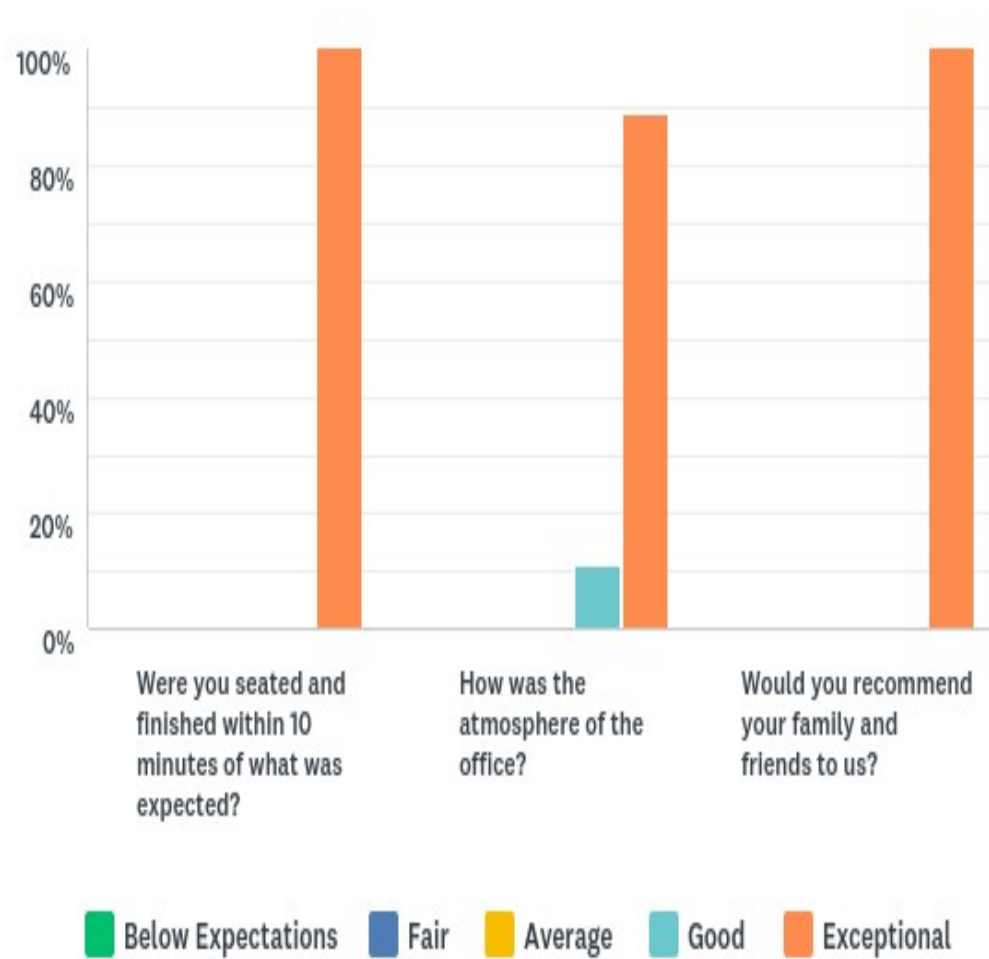
Billing & Front Office

Billing & Front Desk Comments:



☐ So kind and friendly!

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- Melanie was extremely personable and listened to my questions and concerns.
- I love all the girls who do the cleanings. They are always nice.
- Everyone was very nice, hygienist and dr. were thorough. I usually hate dental visits, but actually enjoyed getting my teeth cleaned today.
- Couldn't say enough good!
- everyone is great
- They got me in ahead of my appointment time.

How can we make your experience better?



❑ No scraping teeth to clean,
figure out a better way.

That's why dentists get the
big bucks

❑ I don't know.