




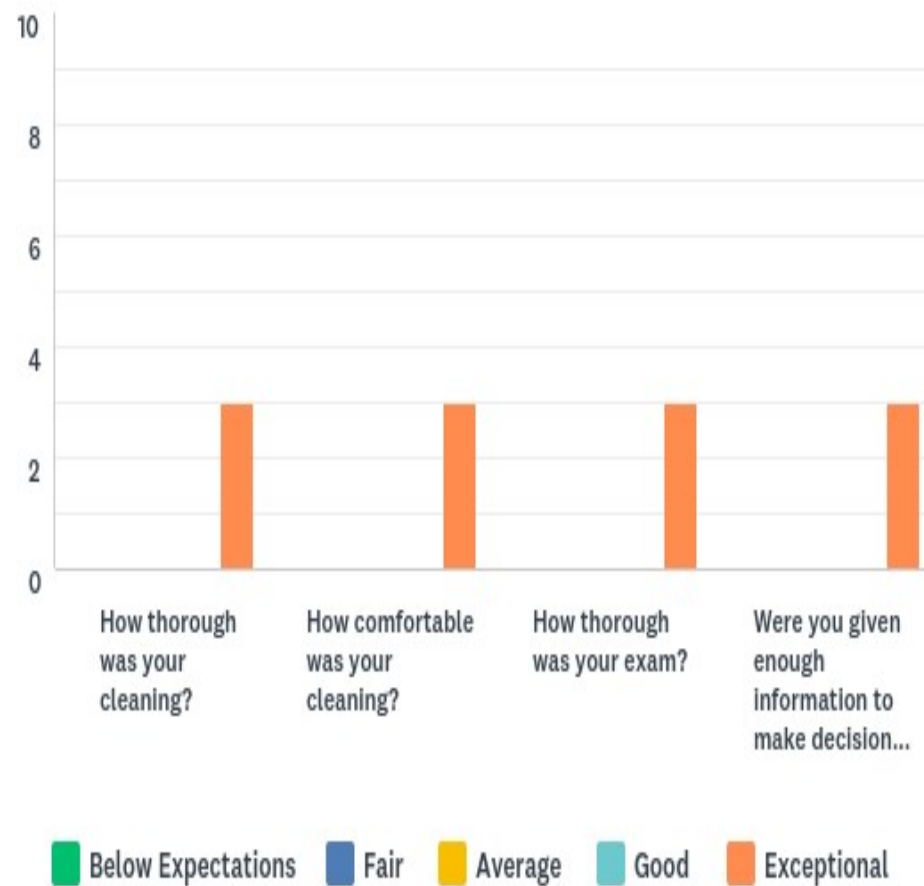
PATIENT SURVEYS

Springville – March 2019

What Do You Want Most From Us?

- 
- ☐ Friendly and professional patient treatment.
 - ☐ Quality and safe dental care.
 - ☐ Pain free dental care and information!

Q2 Cleaning Visits

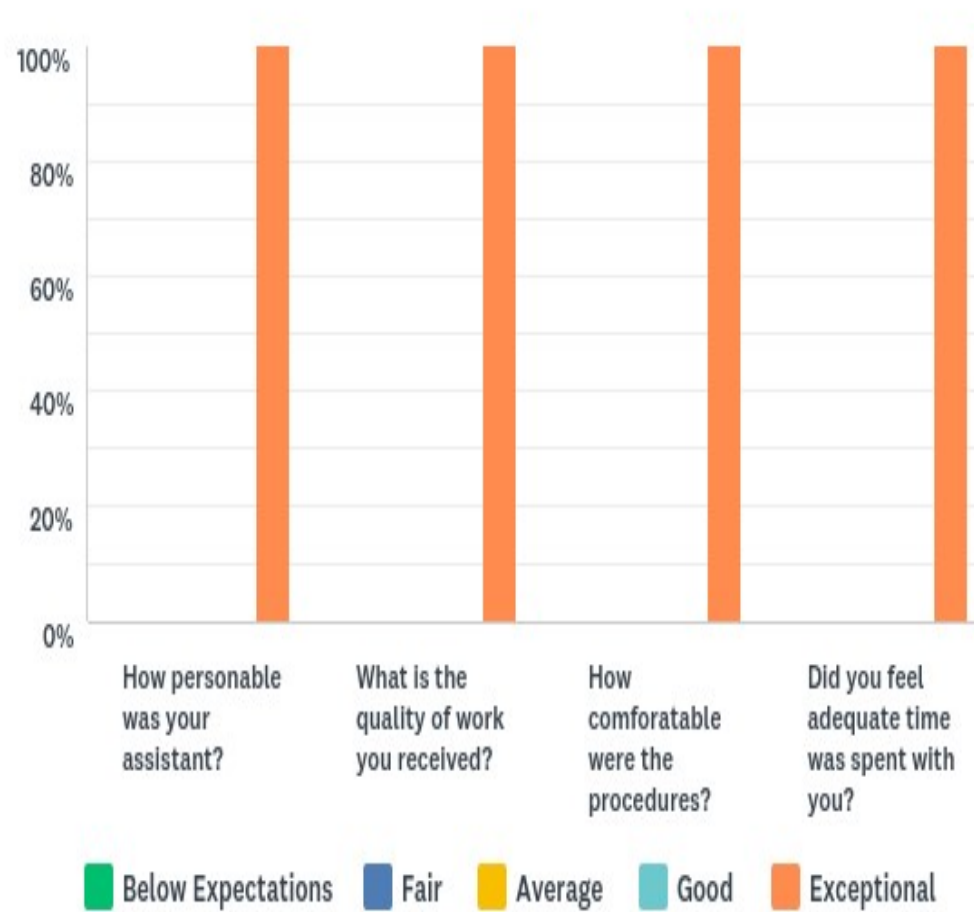


Cleaning Visits

Comments on Cleaning Visits:

- The staff is very professional and thorough with the exam and cleaning. They always give you the information you need to make the correct decisions.
- She was very thorough and careful. Very sweet and kind with me. She coached me on how I can take better care of my teeth

Q4 Dentist Visits

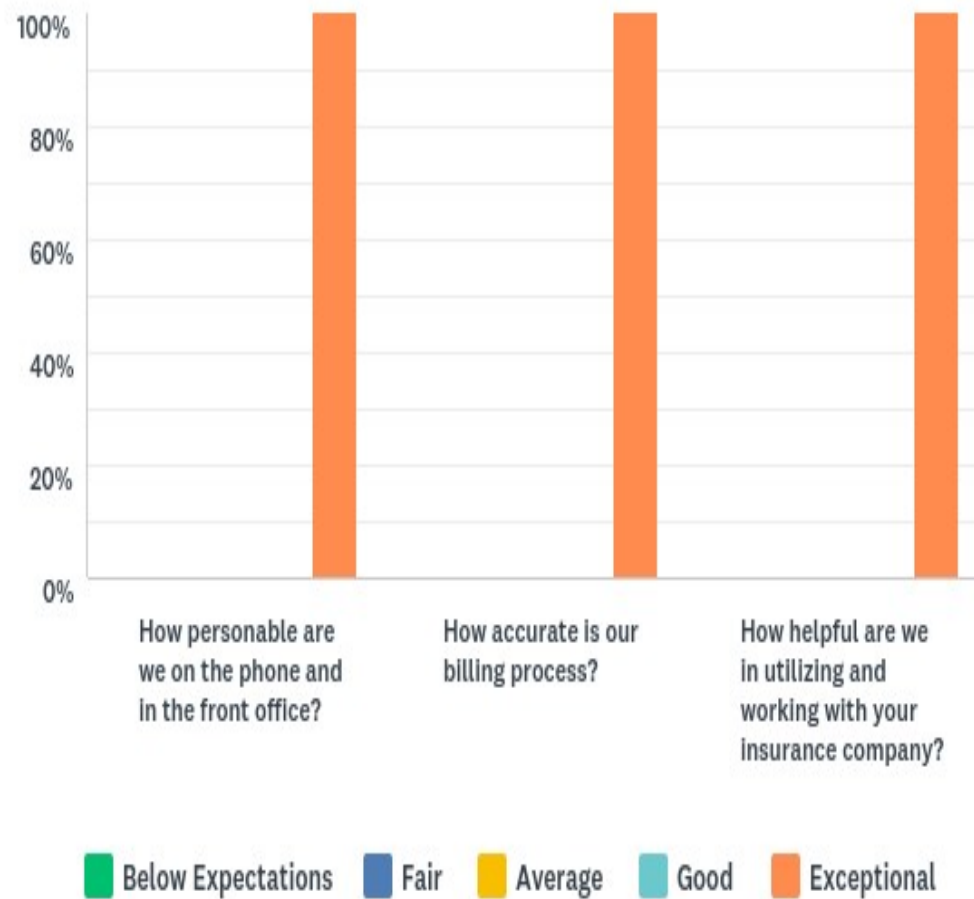


Dental Visits

Comments on Dental Visits:

- The assistant was personable and efficient always telling me what was coming next. The procedure was painless and the doctor was very professional and I felt he spent the time I needed for the job he was doing.
- Great!!

Q6 Billing & Front Office



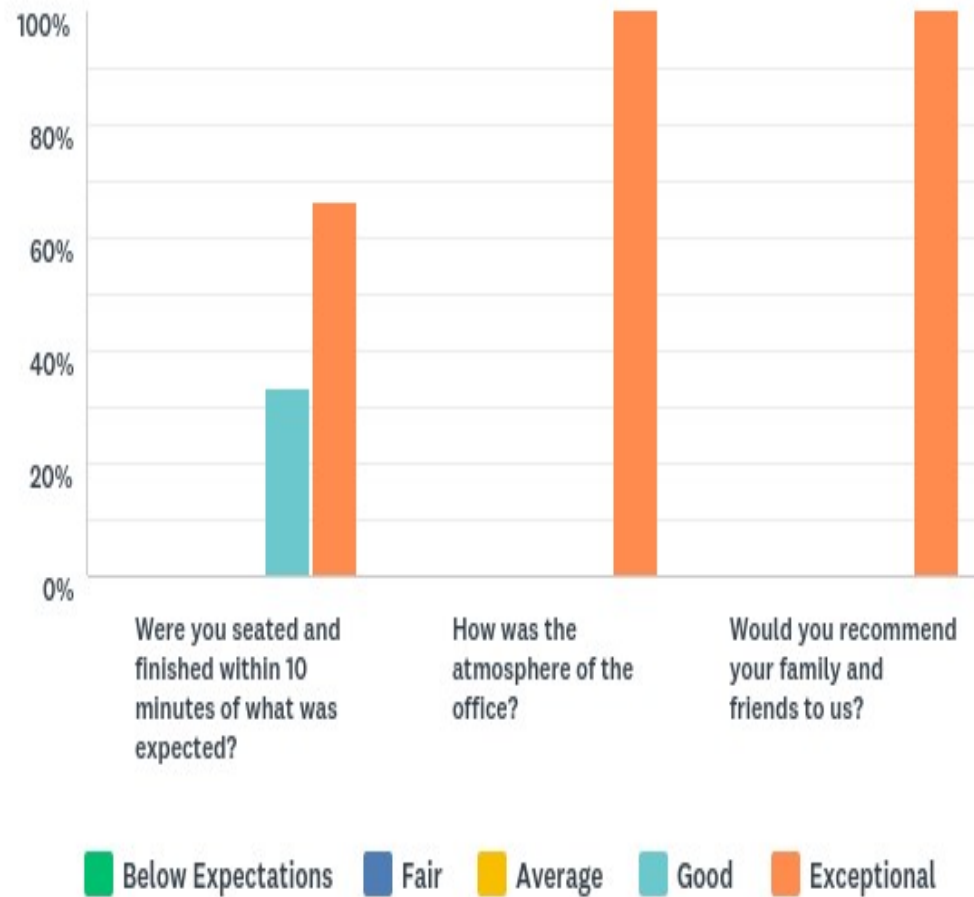
Billing & Front Office

Billing & Front Desk Comments:



- The personnel at the front desk are absolutely fantastic. They remember you and make sure that your billing is very accurate. I really have enjoyed my experience at Cascade Dental.
- Everyone is very nice and I never wait very long.

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- I was fit in with a broken tooth. Dr. Clark made sure he gave me the options and when we decided on the right option he did the procedure that day. I was very impressed with him.
- They are all so friendly and nice.

How can we make your experience better?



- ☐ I think your office and personnel are exceptional. I can't imagine how the experience could be any better.
Thank you.
- ☐ Nothing