




PATIENT SURVEYS

Springville – January 2020

What Do You Want Most From Us?

- 
- ☐ Great dental care.
 - ☐ Good service, fair prices, pleasant/ well trained staff

Q2 Cleaning Visits

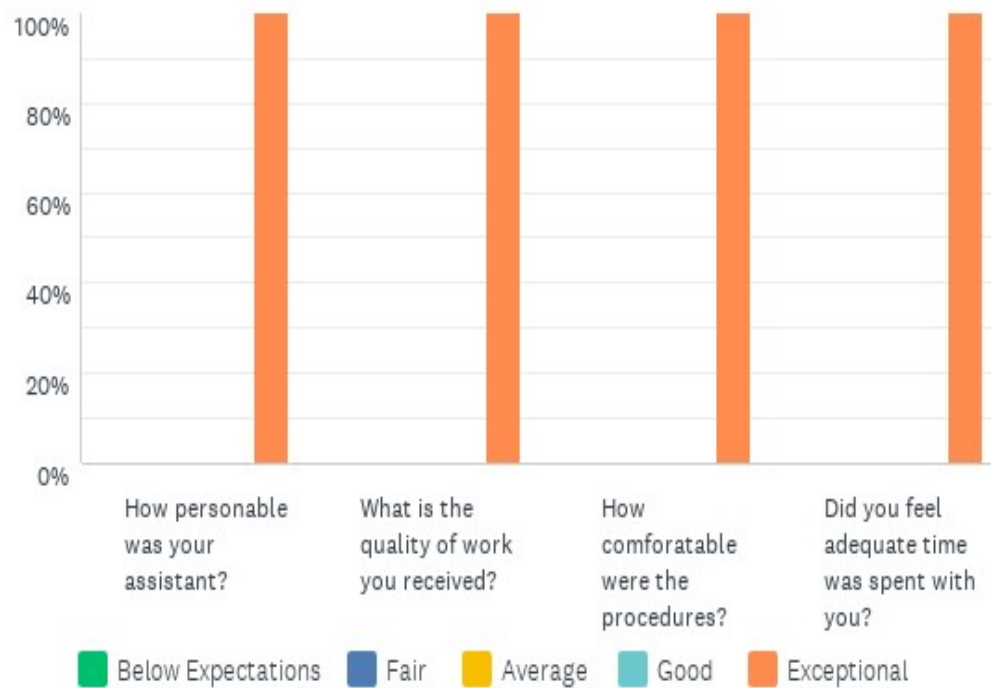


Cleaning Visits

Comments on Cleaning Visits:

- The cleaning is great and the staff is very friendly but hard working. I feel very comfortable with the information and treatment.

Q4 Dentist Visits



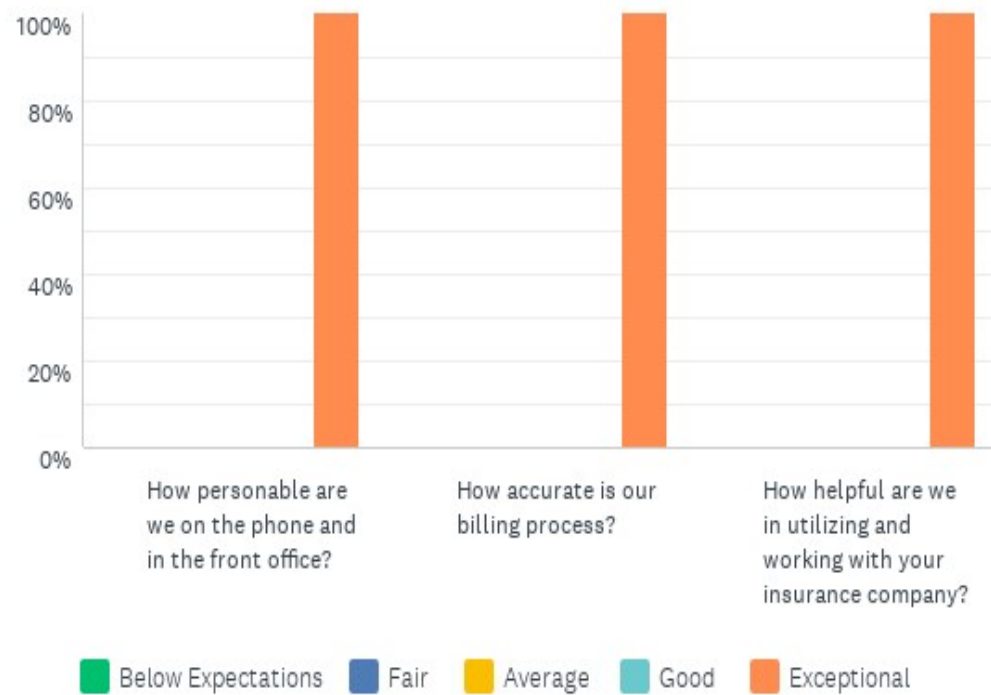
Dental Visits

Comments on Dental Visits:



- I always feel like I get exceptional treatment whenever I am there.

Q6 Billing & Front Office

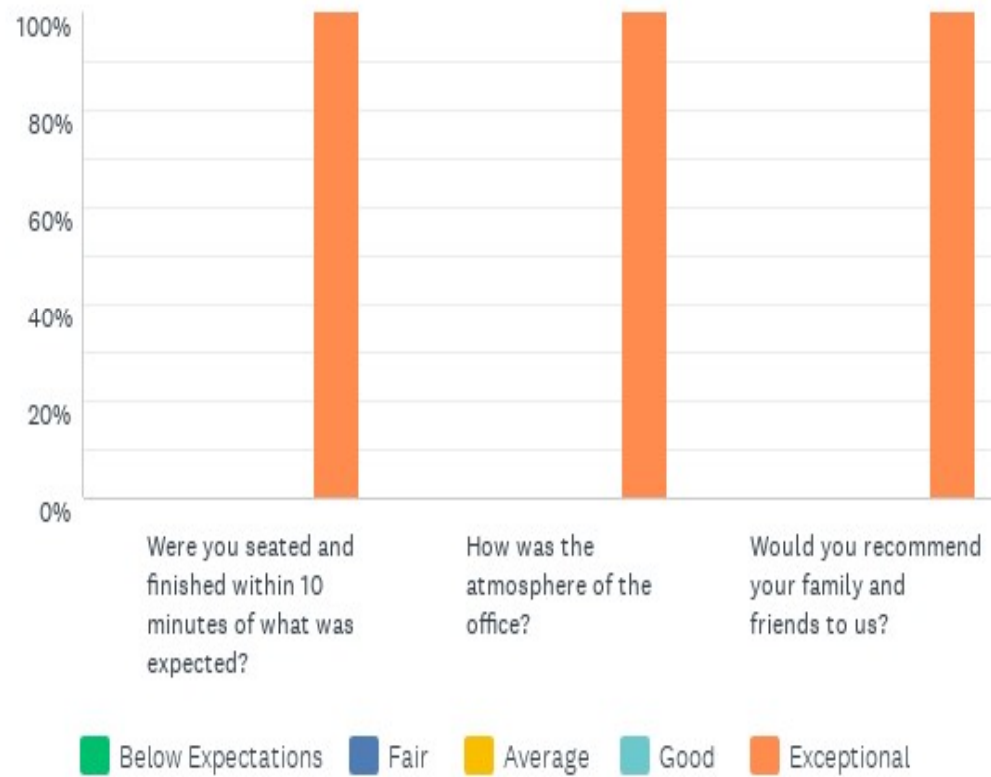


Billing & Front Office

Billing & Front Desk Comments:



Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- The front desk people are so friendly and they remember you. It's nice to have personalized service. Sage is exceptional with cleaning. My teeth feel so clean and she is so caring and doesn't want the procedure to be painful. I really enjoy the experience at your office.

How can we make your experience better?

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- ☐ I'm not sure you can. I think you have it all handled.