



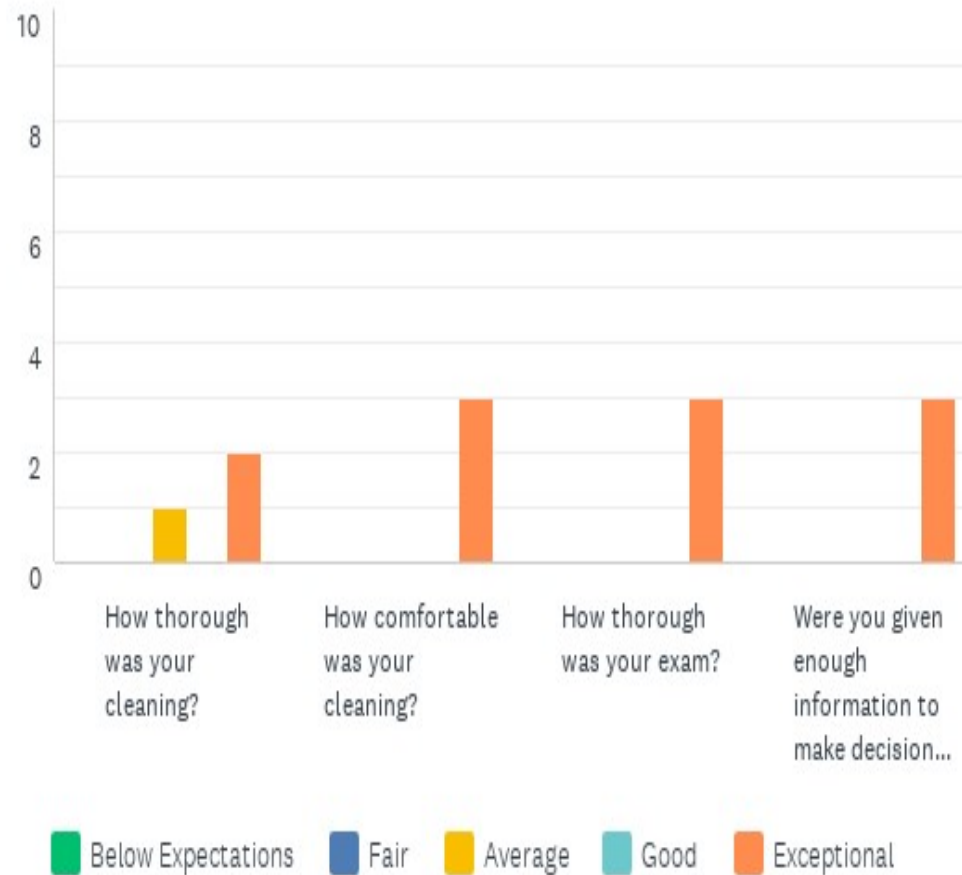
## PATIENT SURVEYS

Springville – June 2020

# What Do You Want Most From Us?

- ☐ I'm not satisfied with my dentures
- ☐ Clean teeth

## Q2 Cleaning Visits



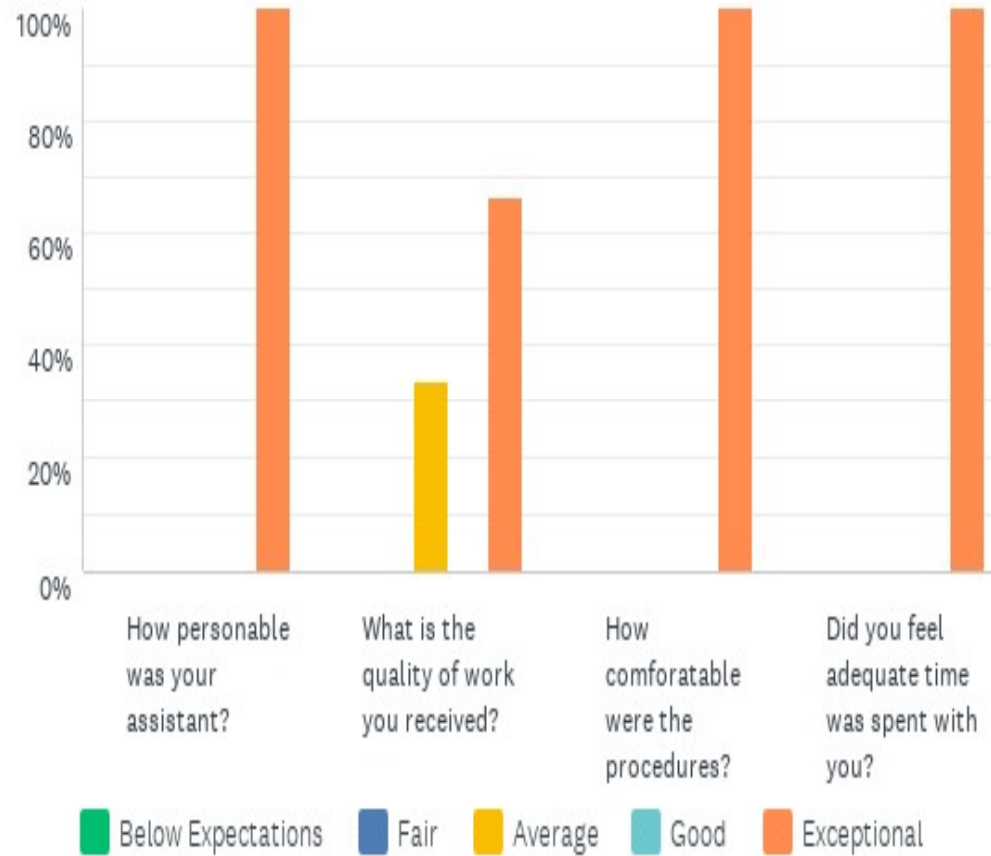
Cleaning Visits

## Comments on Cleaning Visits:

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- Christine is my HERO! She is always so kind and makes sure I am comfortable.
- I LOVE coming to your office to get my teeth cleaned. My hygienist is the best! You always do a phenomenal job.

## Q4 Dentist Visits



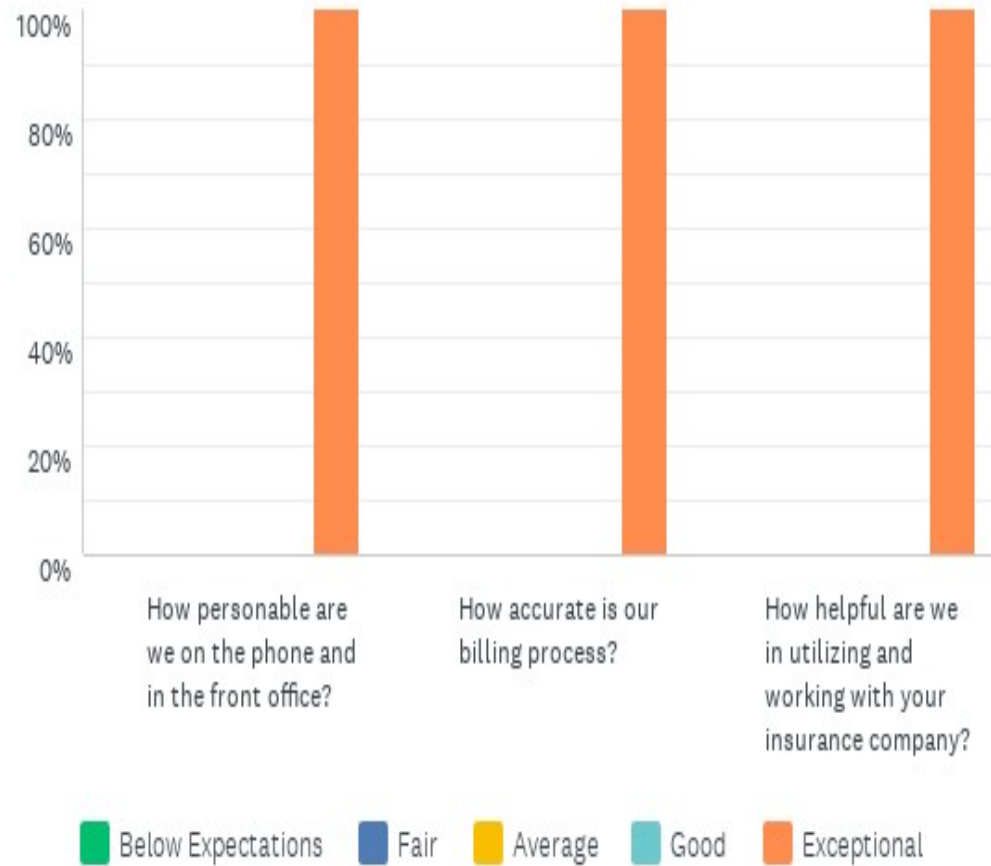
Dental Visits

## Comments on Dental Visits:



- I love Cascade Family Dental!

## Q6 Billing & Front Office



Billing & Front Office

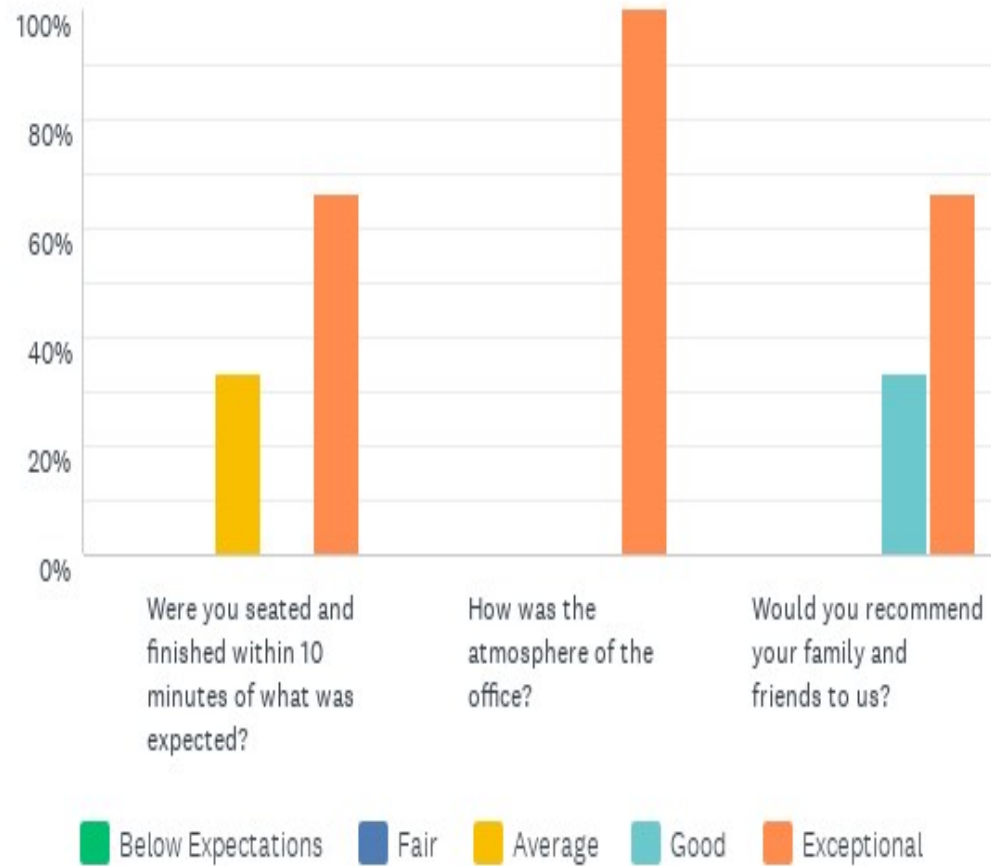
# Billing & Front Desk Comments:

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- ❑ Your billing office is exceptional. They always call to confirm information with insurance and they always call me back and inform of the info they have received.! I am very thankful for them. Most recently I spoke with Amanda whom was so kind and helpful on the phone, thank you to her!
- ❑ Everyone is so helpful and kind!



## Q8 General Questions




General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- My hygienist and dentist are always happy, personable, helpful, and funny!

How can we make your experience better?

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- It's already a phenomenal experience!