




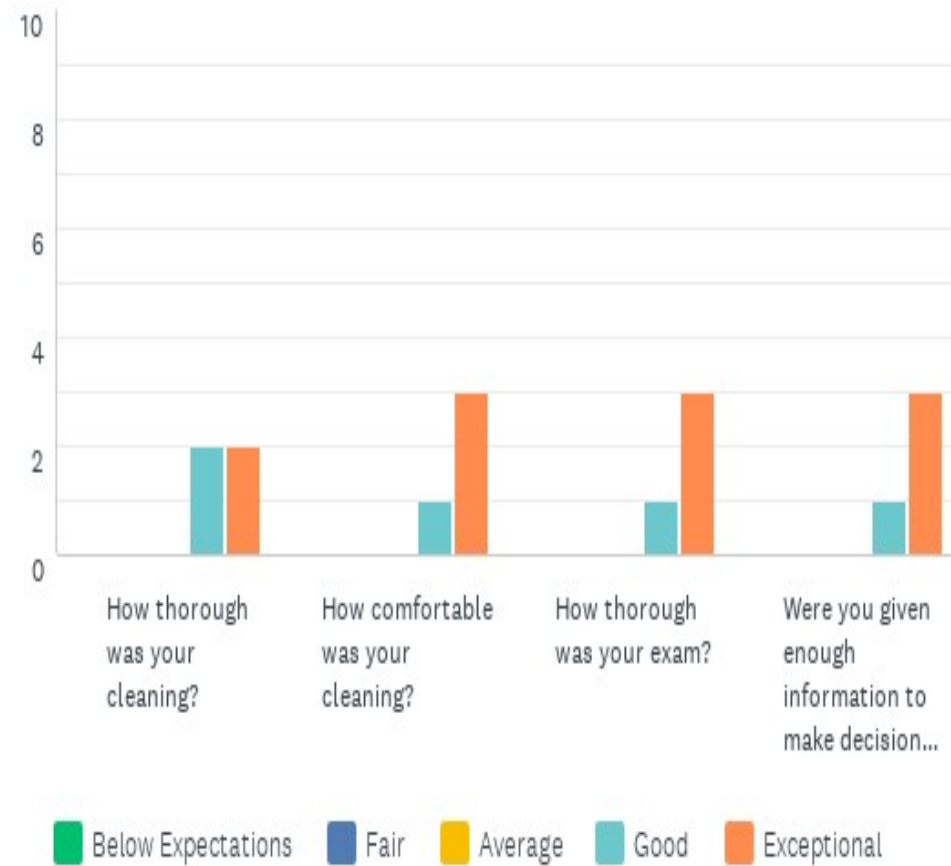
PATIENT SURVEYS

Springville – August 2020

What Do You Want Most From Us?

- 
- ☐ Dental Care
 - ☐ Good dental care with honest people.
 - ☐ Excellent dental care
 - ☐ Friendliness and expertise
 - ☐ friendliness and prompt service

Q2 Cleaning Visits

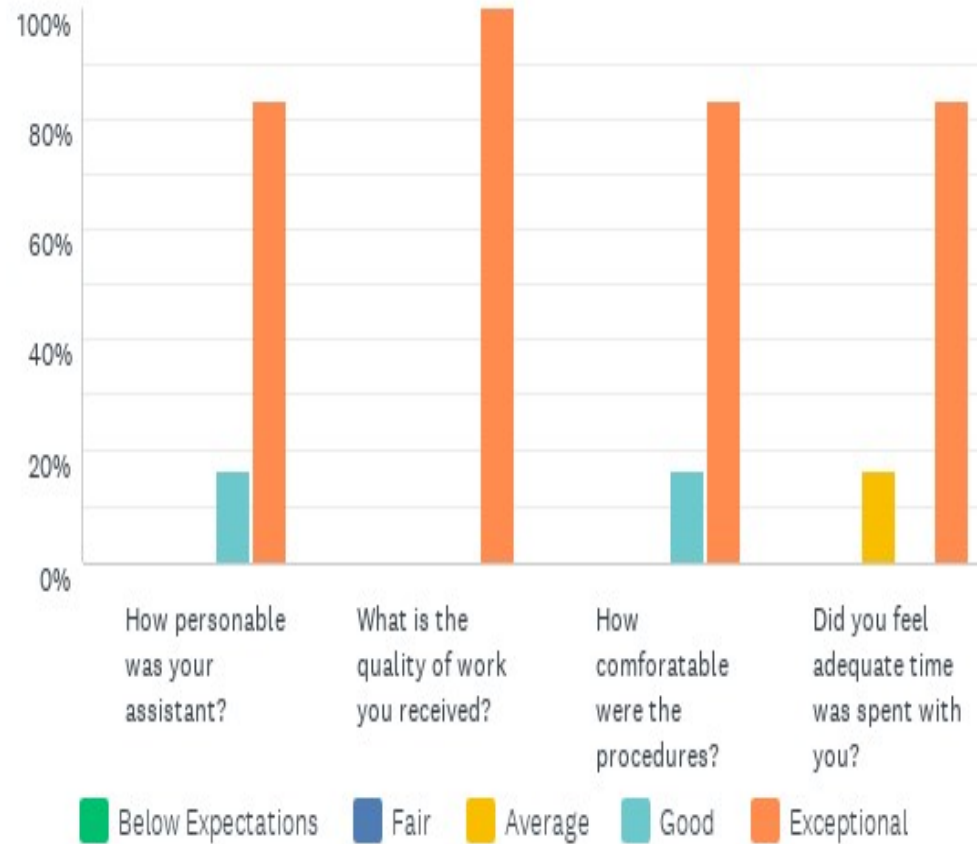


Cleaning Visits

Comments on Cleaning Visits:

- That was my first cleaning in at least a decade.
- Madison Was a Rockstar! So friendly and professional. Give that woman a raise!
- Good job and very kind person

Q4 Dentist Visits



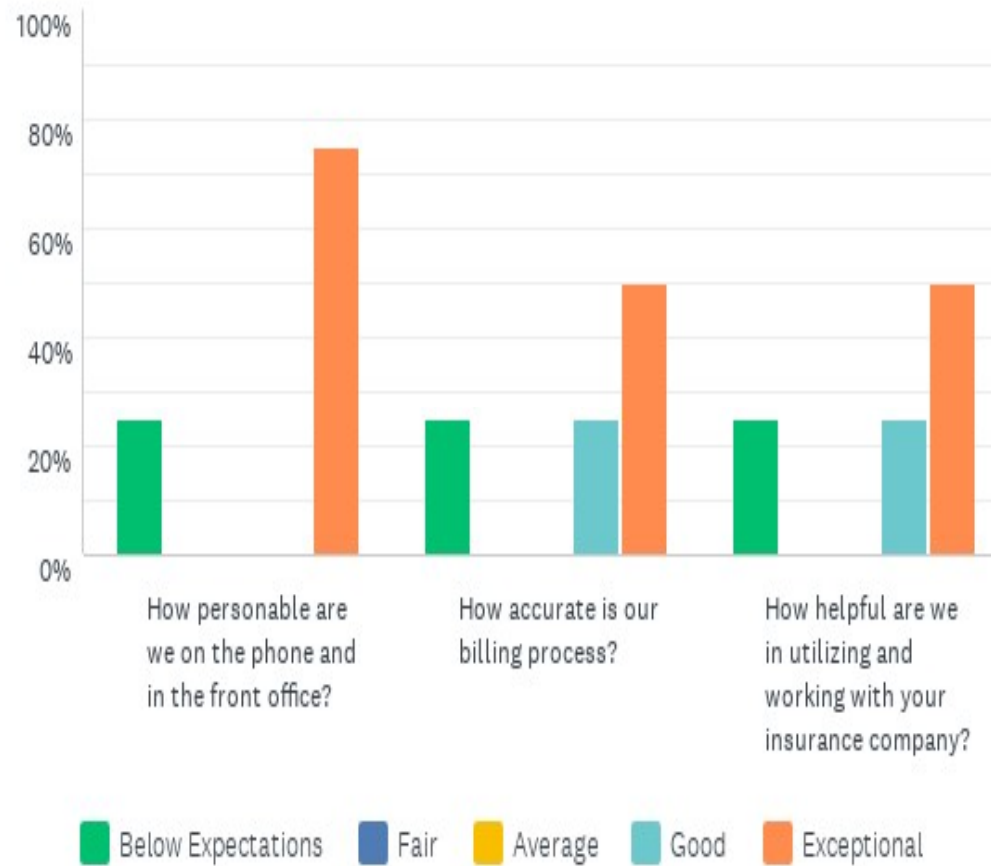
Dental Visits

Comments on Dental Visits:



- I love doctor Flinders he treat us like a real person
- I enjoy the interaction we have with Dr. FLINDERS! We are always attended to in a timely manner.
- Excellent!!

Q6 Billing & Front Office



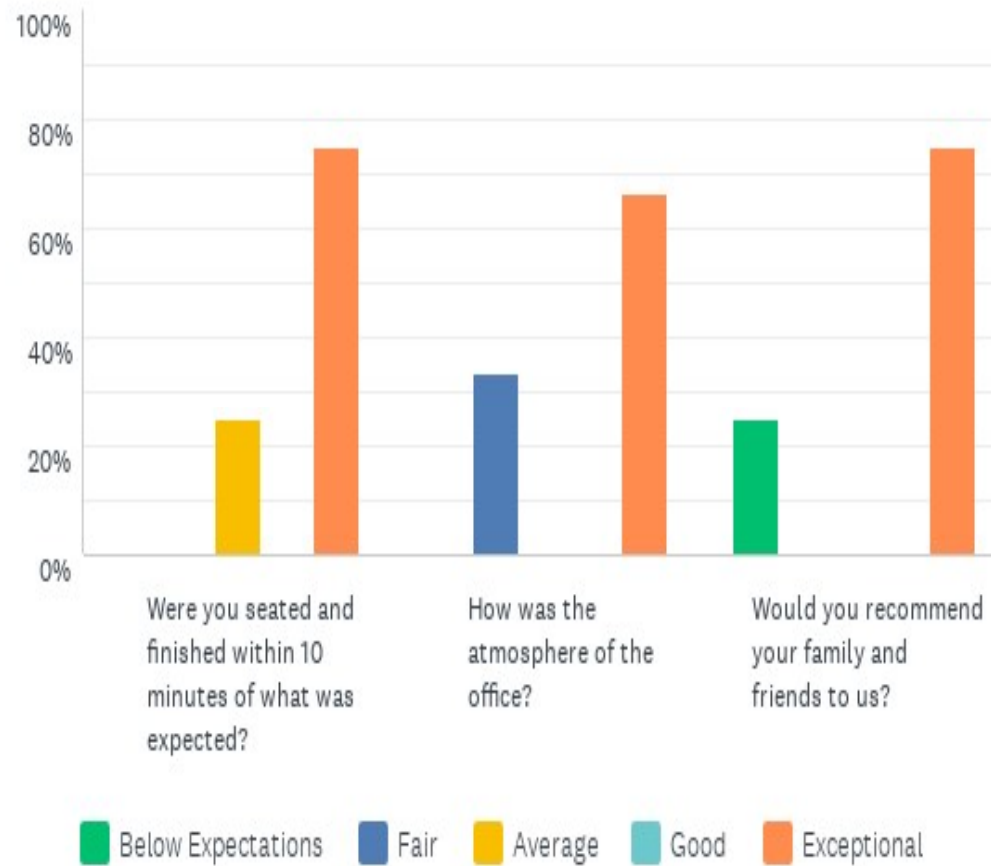
Billing & Front Office

Billing & Front Desk Comments:



- ☐ They're so nice and helpful.
- ☐ Ladies, keep it up!
- ☐ helpful
- ☐ Worst billing department I have ever dealt with

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- Melissa was amazing and so sweet for the cleaning. Dr. Flinders and the assistant were so good and helpful and attentive during my fillings. And Amanda went above and beyond to make sure I had my prescriptions. Simply above and beyond.
- Madison and Dr Baird do a fabulous job. Thank you!
- They were friendly and helpful!

How can we make your experience better?



- ☐ You peaked.... its all down hill from here.
- ☐ I don't know, it was really good!