



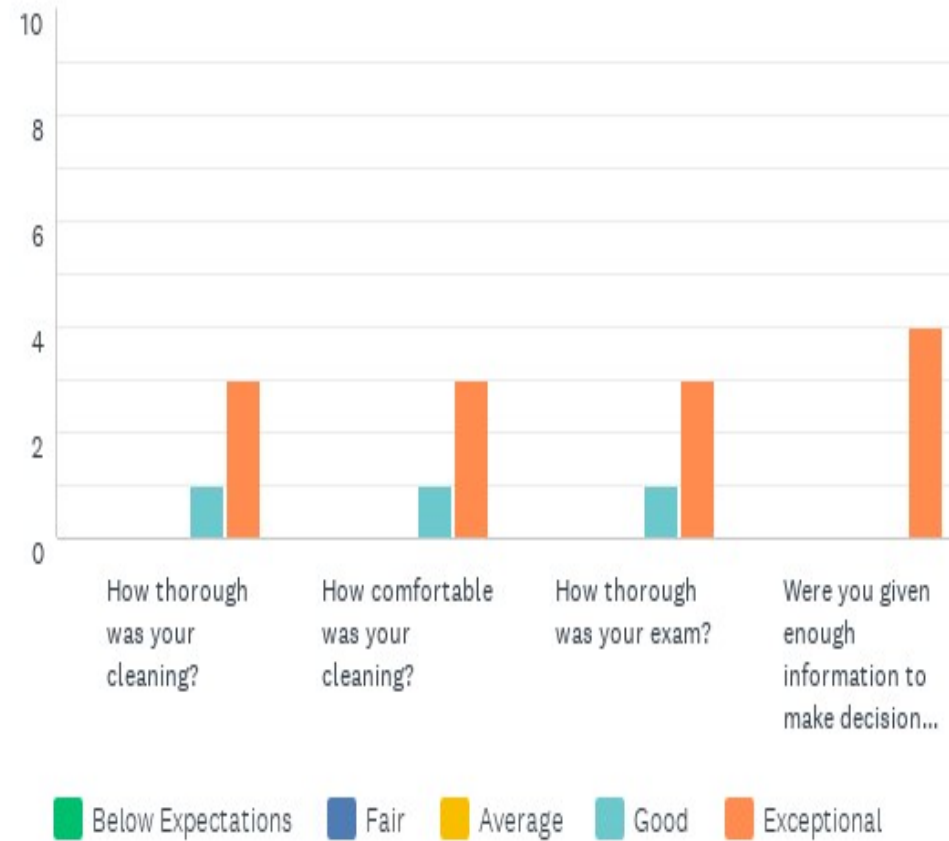
## PATIENT SURVEYS

Springville – September 2020

# What Do You Want Most From Us?

- ☐ quick service fair costs
- ☐ To finish pulling my teeth and get dentures.
- ☐ To fix my teeth without making me feel horrible, mentally or physically.
- ☐ Good service; fair prices
- ☐ a beautiful smile

## Q2 Cleaning Visits



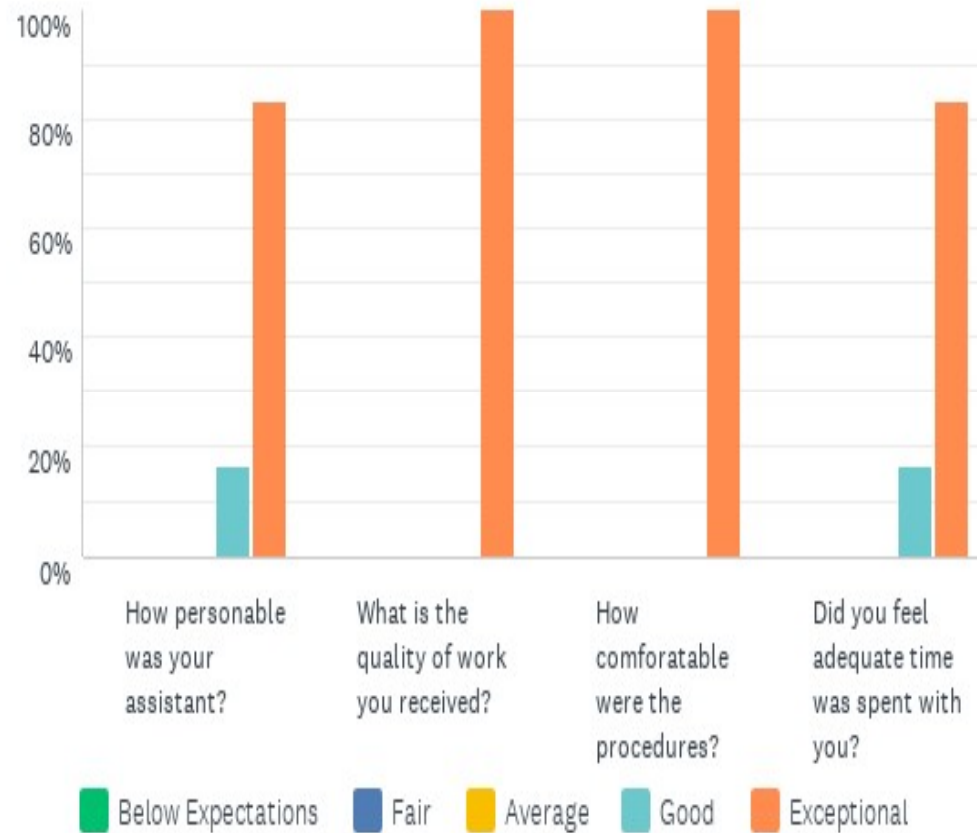
Cleaning Visits

# Comments on Cleaning Visits:



- ☐ Have not had a cleaning visit yet.
- ☐ Couldn't clean mine yet but my kids' teeth look great!
- ☐ wonderful

## Q4 Dentist Visits



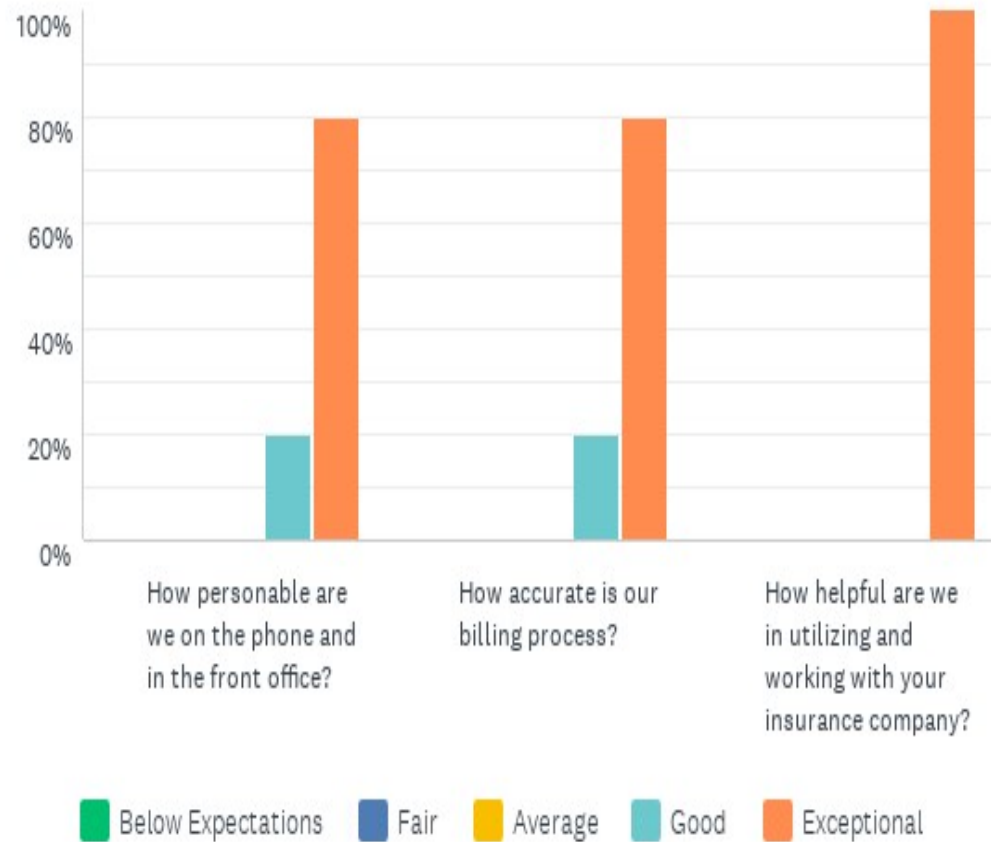
Dental Visits

## Comments on Dental Visits:



- ☐ excellent some waiting
- ☐ You all are amazing, thank you.
- ☐ When my kids were done before me, their assistants brought me the information about them, so that I didn't have to worry.
- ☐ nice

## Q6 Billing & Front Office



Billing & Front Office

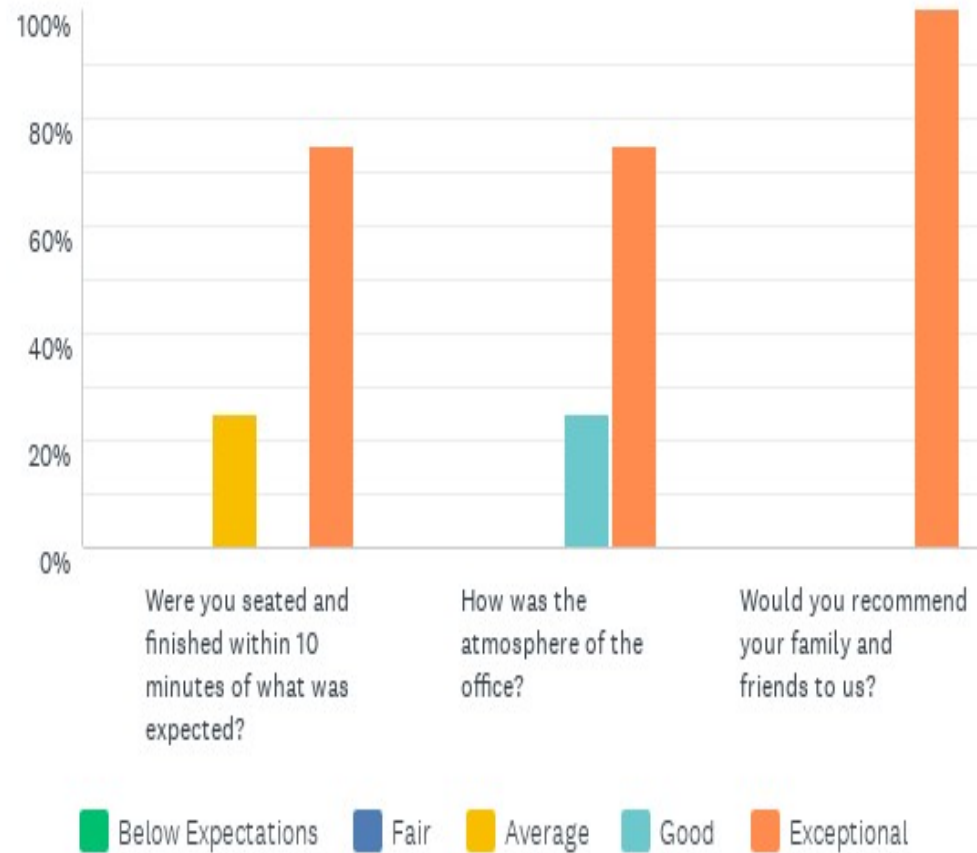
## Billing & Front Desk Comments:

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- ❑ fair price
- ❑ Front /Billing office staff was very kind, efficient, and knowledgeable.
- ❑ Fast



## Q8 General Questions




General Questions

## Any specific comments about team members or doctors that exceeded your expectations?

- ☐ excellent discount!
- ☐ Wow well I was in so much pain that day so names I'm sorry I can't remember but I do remember my dentist but all other names escape me right now but look them all up for that day and give them all a big thumbs up. Everyone that helped me that day was so caring and nice and treated me with dignity and respect, I've never had any staff at my old dentist office really truly look and act like I was much more then money coming into the office so I was very amazed with everyone at Cascade Dental..... Thanks again.

How can we make your experience better?

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- ❑ Other than free dental (jk) I don't know how you could make a great visit better but thanks for asking: