Receptionist/Assistant						
Patient Name: At beginning of shift	Ask if insuraı	nce change	 ed	Pt at front desk		
		Update phone, address, email, picture				
☐ Write balance below ☐ Mark <i>Patient Ready</i> button						
Assistant:		Exam Sheet				
☐ Make sure room/floor/counter/keyboard tray clean Before seating		Name:			NP/RC	
☐ Set up Room				1	mo/yr	
☐ Review last entries in Progress Notes, RMH		Personal/Family Info:				
□ BRT Body language interview w/ clipboard in hand Ask about CC						
☐ Take x-rays(Gentle!) Triage Patient: 80% of time know tests & Tx to offer		CC:				
☐ Try to convert to Comprehensive if new PT						
☐ Other Test (EPT, cold, etc)						
☐ Take BP if not controlled or high risk.		Perio Concerns?				
☐ Chart at least missing teeth						
☐ Take intra oral photos of CC ☐ Put CC picture on pt monitor ☐ Say "If Dr doesn't take care of this soon in might"		Fl- Orth	no Sealar	nts NTI	Whitening	
		Diagnodent 20+		30+		
☐ At least partially fill out <i>Exam Sheet</i>		Diagnouch	1 20 1	301		
☐ Update Family Personal Notes in computer						
☐ Review findings, cavities, x-rays, Pt Education		Restorative:				
☐ Educate pt using IPad, Offer/discus service/products app	Testorative.					
☐ Click <i>Doctor</i> Button						
☐ Go over <i>non-definitive</i> TP and financial arrangements		Crown (DATE!):				
☐ Ask about back massage chair/ Xbox/TV/Movie						
☐ Introduce Dr & switch TV to comp (with CC pic) ☐ Dr BRT 2 connections!						
☐ Review CC and findings, Dr LISTEN w/ clipboard in hand		Ext:	RCT:	Impl	ant/Denture	
☐ Have Dr check Probings				1		
☐ Enter treatment from Dr, prioritize, and review w/ Dr						
☐ Try to get PT started now give → time estimate Same day work		Cosmetic:				
☐ Get Comprehensive scheduled						
☐ Add extra procedures to today's apt (fillings, PA, etc)		-	Г М Е	F Sk	Ni	
☐ Mark appointment "Left Seat"						
☐ Take family payment of \$						
Coordinator/Receptionist/Assistant Coord		inator/Receptionist:				
☐ Look for Red Flags on TP Pt still in Office	lize payment arrangements in OD After Pt is gone					
☐ if comprehensive try to close or schedule CompEx ☐		☐ Look for Red Flags on claim				
		Attach x-rays, probing, narratives, NEA If not schedule, add task to follow-up call Contact the following formula (once 6 months)				
☐ Financing. Offer & setup.						
☐ Schedule. TP & Recall.	☐ Send	☐ Send email asking for online review (once 6 months)				
☐ Take family payment of	u Grey	☐ Grey Appointment				
☐ Ask if they want a txt message reminder						
☐ Walked patient to the exit holding door.						

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