

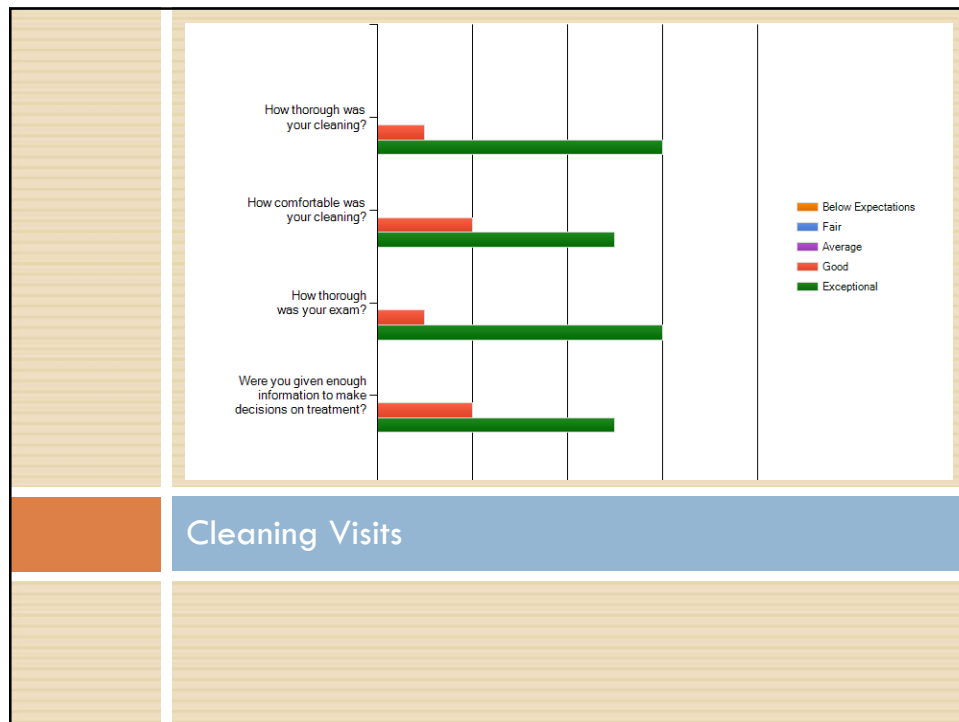


PATIENT SURVEYS

Payson – January 2013

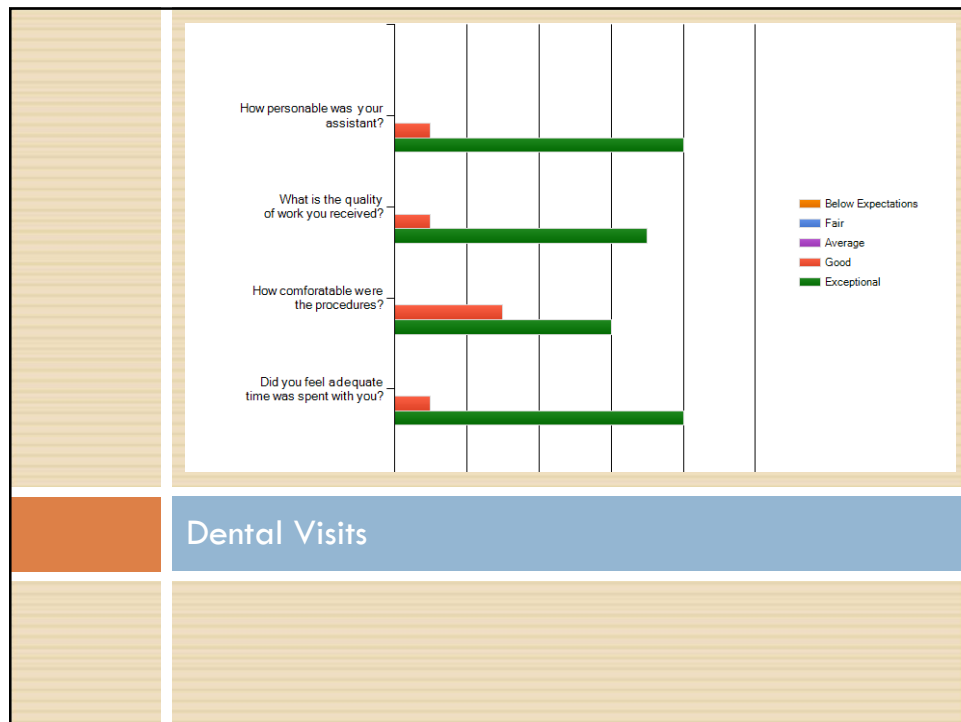
What Do You Want Most From Us?

- ☐ To get my daughter's teeth fixed, then start on my husband's.
- ☐ Nothing you guys are amazing keep doing what you are
- ☐ Better teeth
- ☐ Honest & Caring Dental work along with good customer service.
- ☐ Friendly, competent service
- ☐ Friendly, comfortable, latest dental methods.
- ☐ Good dental care with kindness!
- ☐ Great service, great pricing. payment plans.
- ☐ Friendly staff & quality dental work.
- ☐ Good, affordable dental care



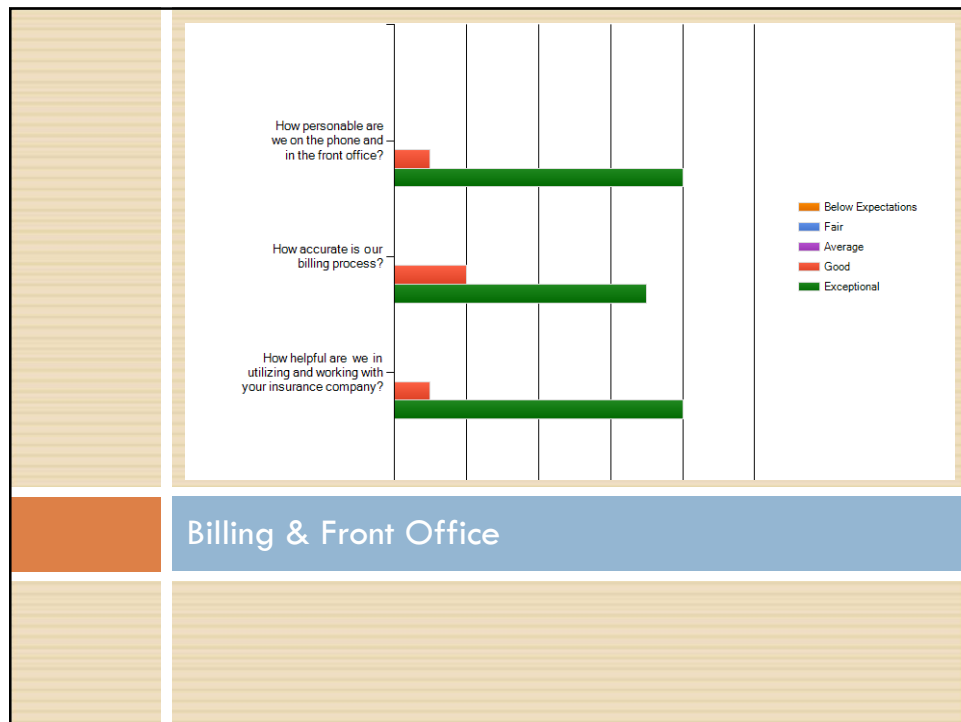
Comments on Cleaning Visits:

- Haven't had the cleaning done yet.
- I really liked the hygienist she was friendly and nice.
- Very Pleasant
- This visit was for my three year old son. I feel like the hygienist was super friendly and made my son feel great, enough to let her do what she needed to do. So in my opinion it was a very successful visit.
- Best time I've ever had at the dentist. Staff is so friendly and accommodating. I was a little sad to leave.
- Amanda was very gentle when cleaning my teeth.



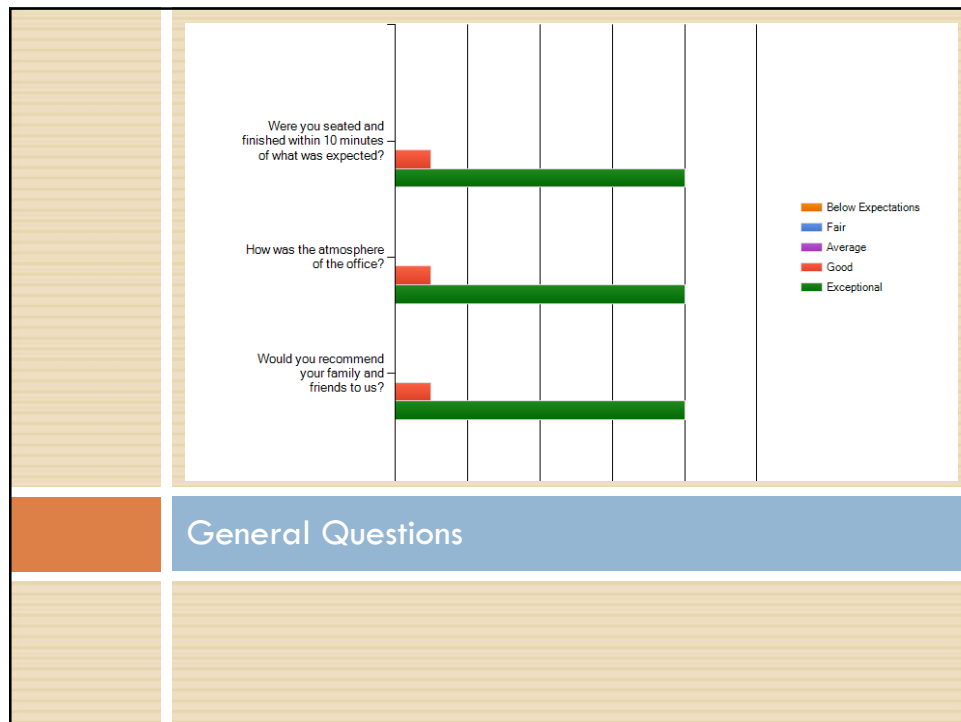
Comments on Dental Visits:

- Have not had any work done yet.
- Good experience
- Nobody likes having a cavity filled, but after the needle part it was a piece of cake. The dentist and technician were kind and funny and it was really hard for me to not be able to chat with them while I was getting the cavity filled. Something about their hands being in my mouth made that hard. 😊
- Dental assistant was so nice. I also really appreciated how nice the dentist was to the assistant.



Billing & Front Desk Comments:

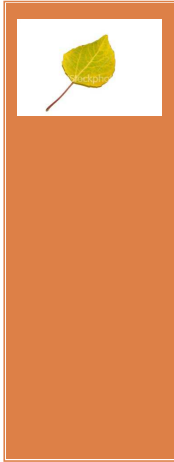
- Good service
- Friendly and helpful people.
- I want to get an implant and they were very helpful in pricing it for me and helping me with payment options.
- The entire office staff is very kind and helpful.



Any specific comments about team members or doctors that exceeded your expectations?

- I liked the dentist, hygienist and staff was nice too.
- All personnel are knowledgeable and helpful
- I don't know her name, but the assistant/hygienist that took care of my son today was fantastic and making feel comfortable and getting the job done.
- Amanda took her time cleaning my teeth, making sure they were perfect. She also answered all of my questions, she is very helpful and knowledgeable. She is also possibly the most gentle and thorough hygienist I've ever had at any dentists office
- I don't remember the names of who helped me my last visit but I thought they were fantastic! I'd be happy having them do my dental work every time. I'm so glad my friend recommended I go to Cascade when I told him I was looking for a good dentist.

How can we make your experience better?



☐ Can't think of any