



PATIENT SURVEYS

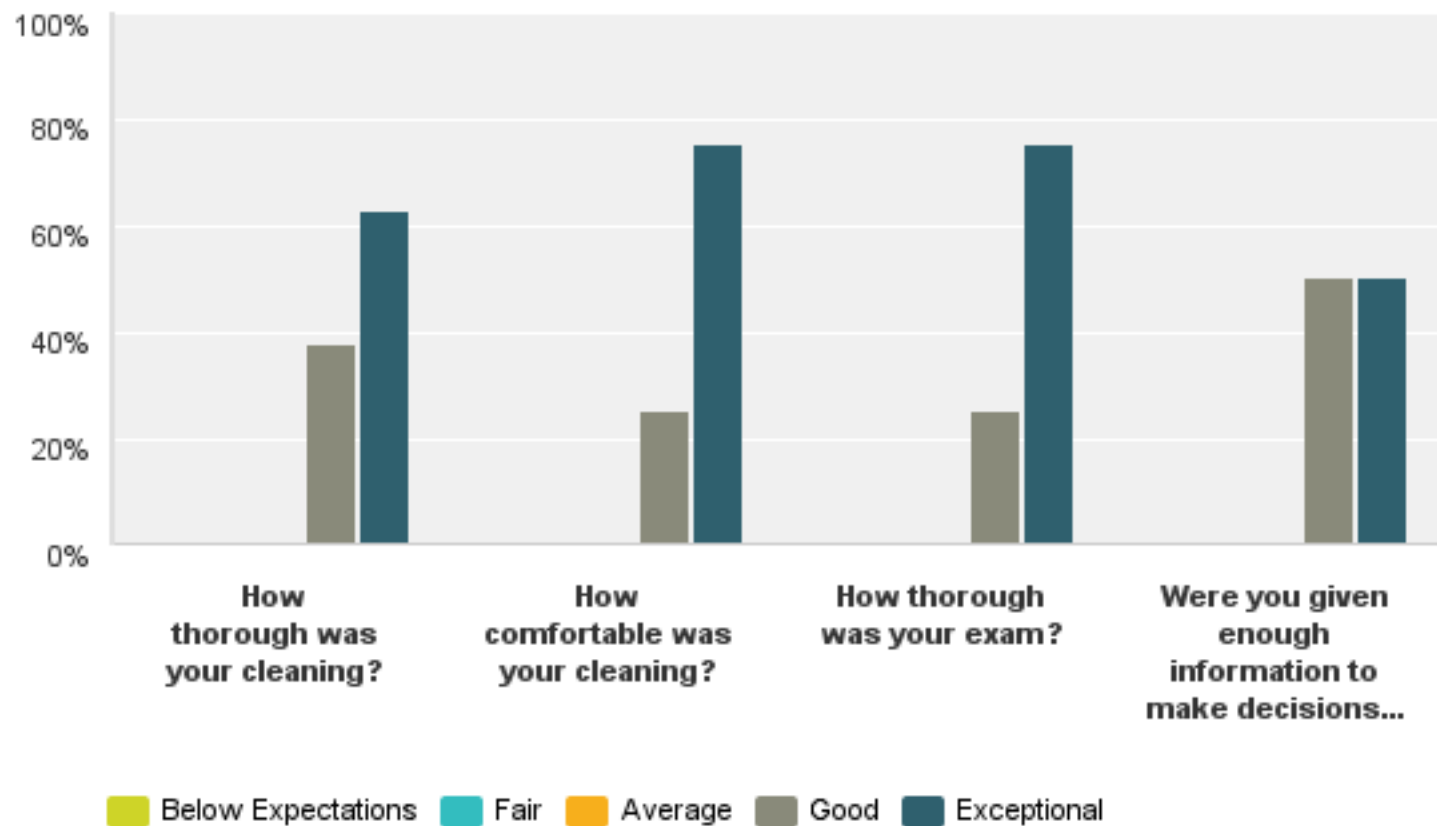
Payson – May 2013

What Do You Want Most From Us?

- ❑ Caring service at a good price.
- ❑ Clean tech. No cavities? :)
- ❑ Honesty
- ❑ Good prices, Some one to answer the phone when I call.
- ❑ Convenient scheduling and short wait times
- ❑ Good news lol cheaper prices would help.
- ❑ Honesty and respect
- ❑ Great Dental care with what is best for the patient

Q2 Cleaning Visits

Answered: 8 Skipped: 1



Cleaning Visits

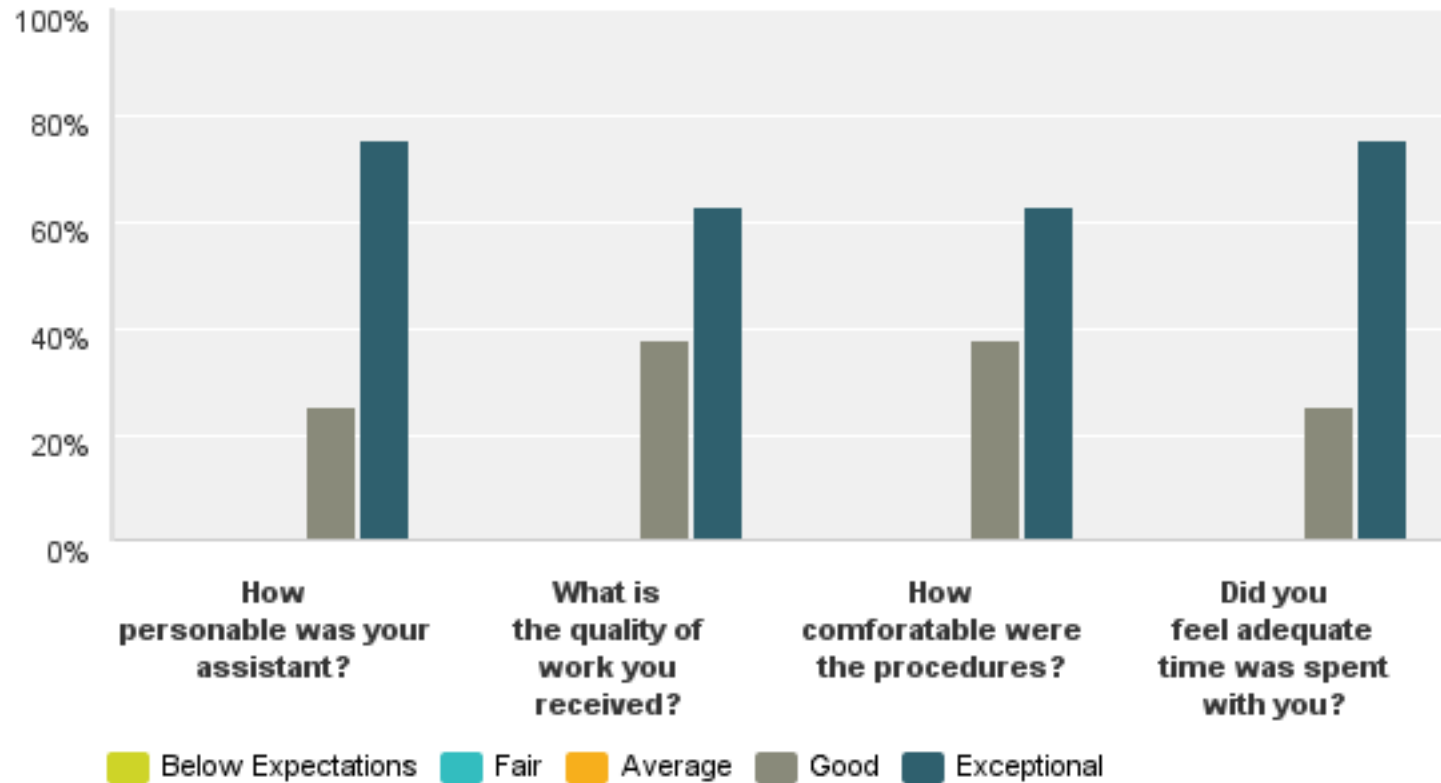
Comments on Cleaning Visits:



- Kristie was my hygienist and was great.
- The cleaning was for my 2 year old daughter.

Q4 Dentist Visits

Answered: 8 Skipped: 1



Dental Visits

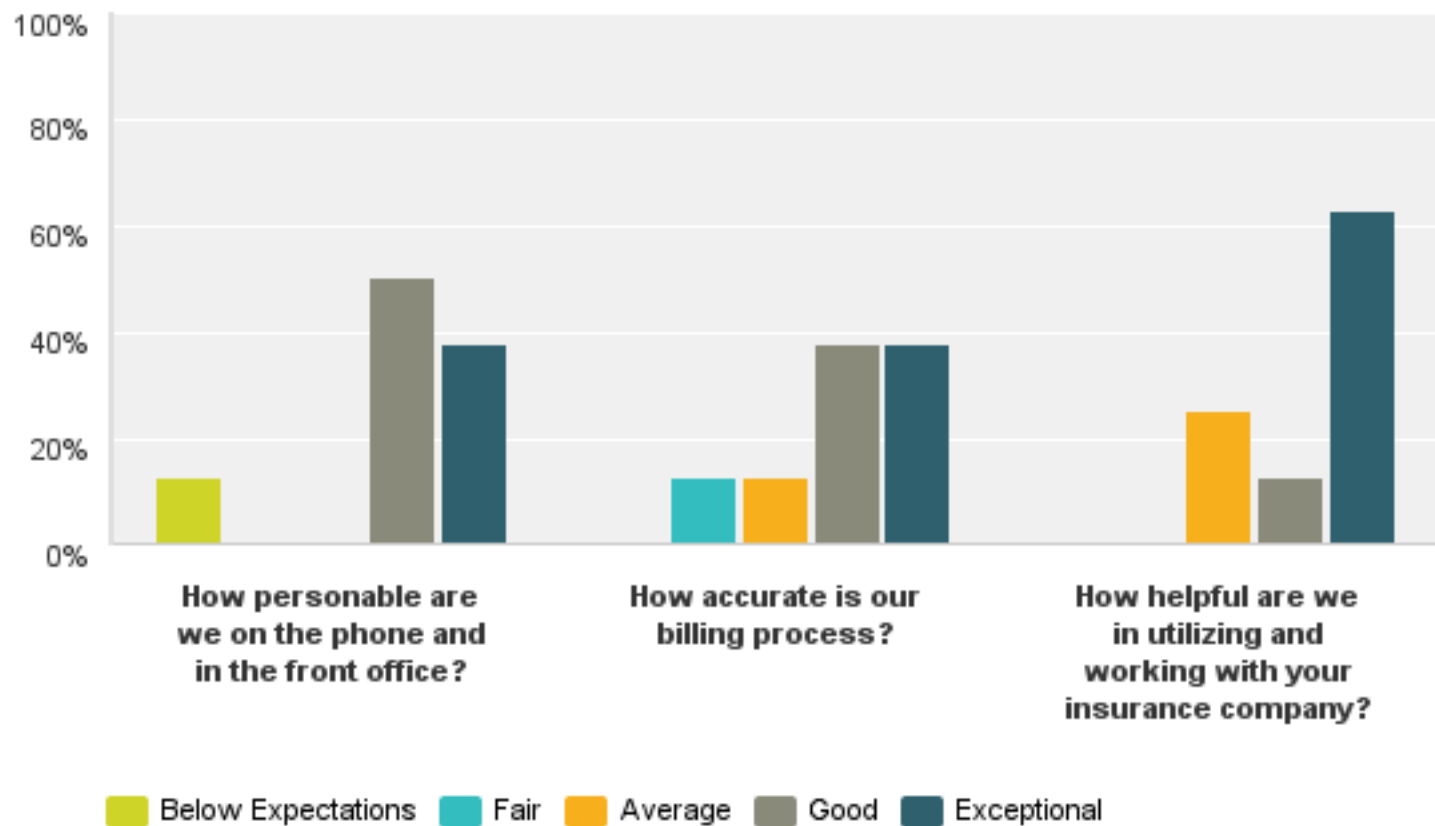
Comments on Dental Visits:



- We are very happy with Dr. Johnson.
- They were all very nice. I just cant afford to fix the problems. A payment plan would be nice.

Q6 Billing & Front Office

Answered: 8 Skipped: 1



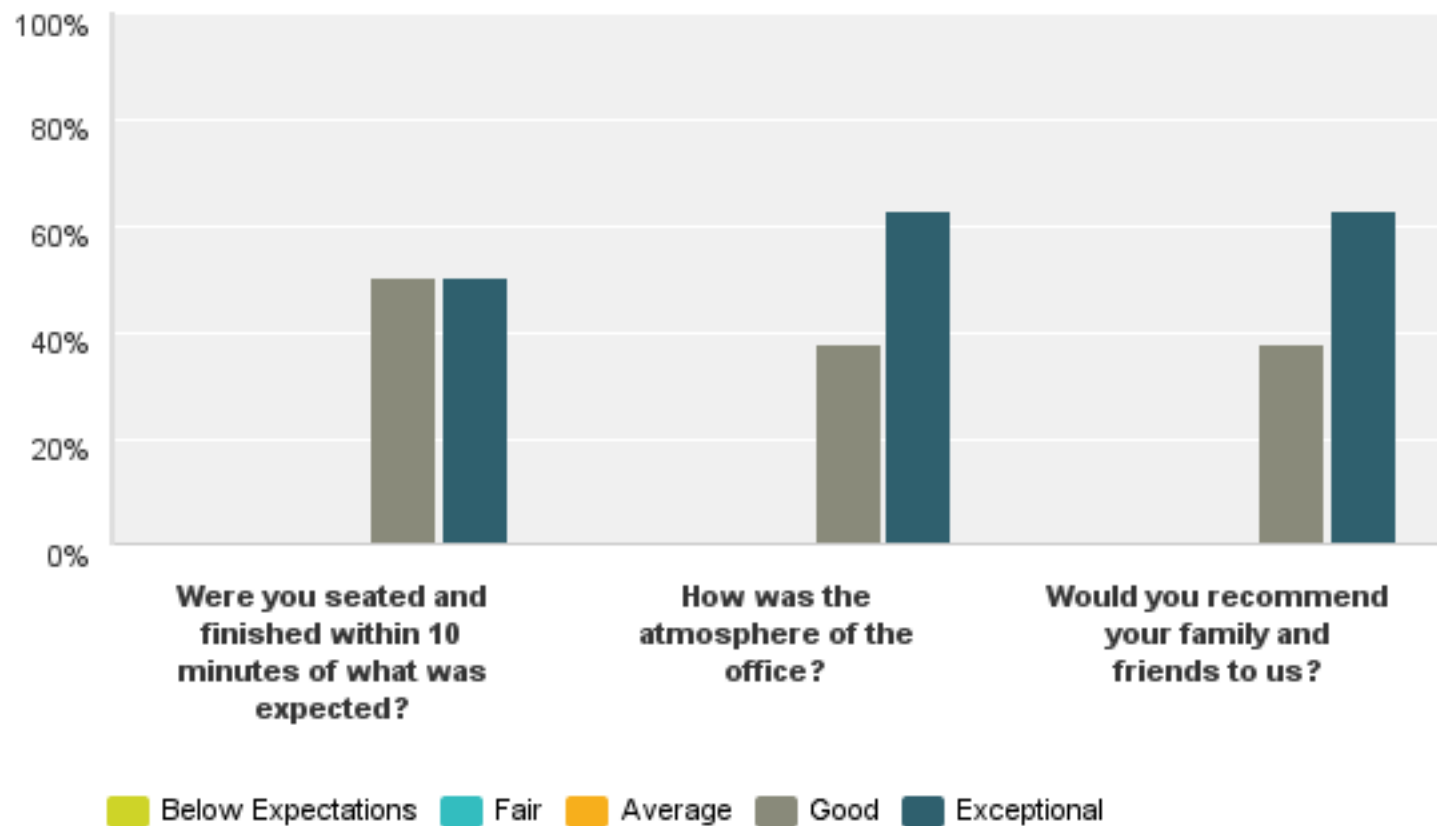
Billing & Front Office

Billing & Front Desk Comments:

- ❑ I am always impressed at how concerned the staff seems to be with the well being of our family. Especially Katie the hygienist. She always goes above and beyond and will spend extra time if needed to get things right.
- ❑ They were very nice to my kids.

Q8 General Questions

Answered: 8 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- The hygienist was awesome! I loved her personality and knowledge in the field.
- Stacie is bossy
- All great! My husband was impressed as well when he came in the previous week...

How can we make your experience better?

- 
- ☐ I think overall things are great. Thanks for everything!!!
 - ☐ Just pick up the phone.