




PATIENT SURVEYS

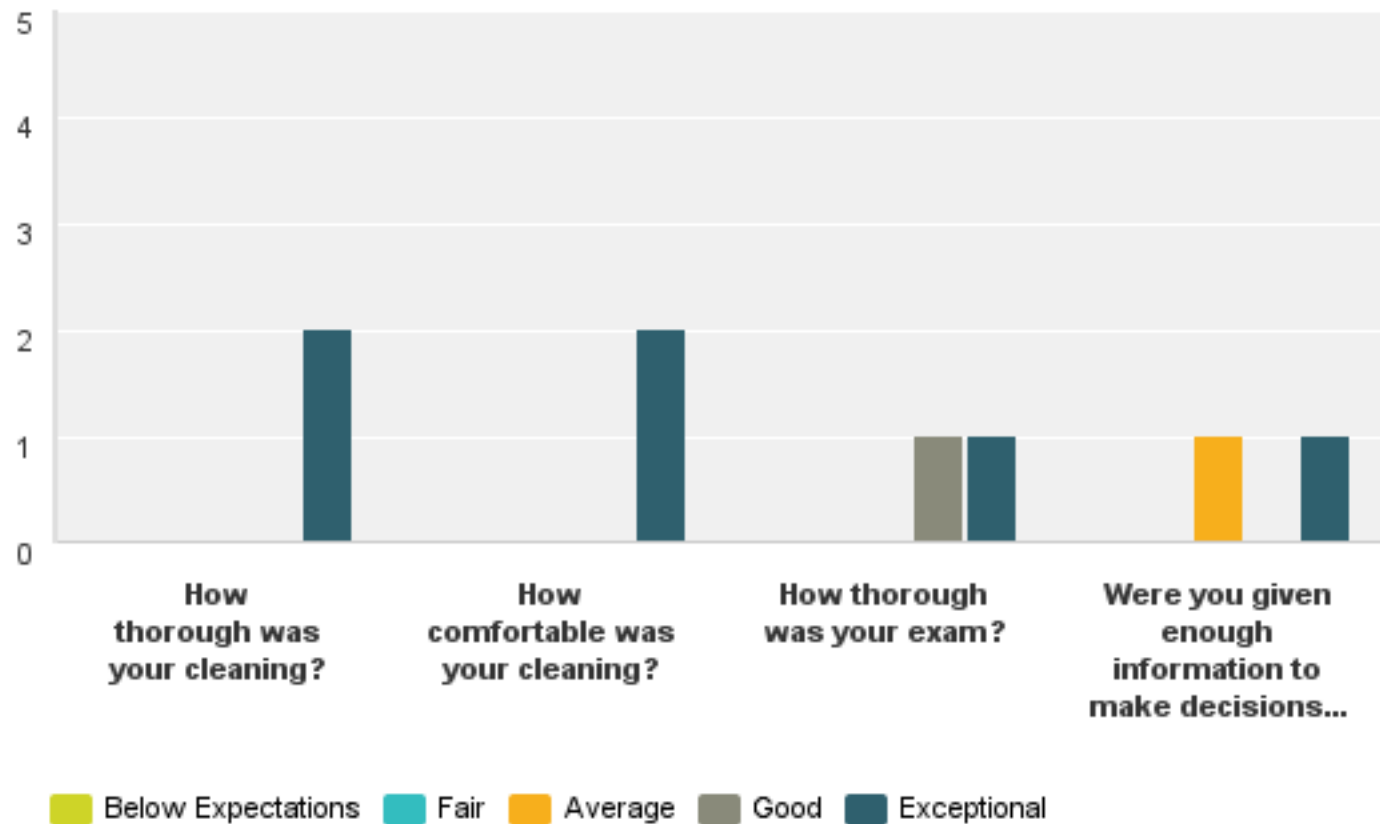
Springville – May 2013

What Do You Want Most From Us?

- 
- I want a dentist that is honest and fair.
 - Good price, friendly, knowledgeable, gentle, put the kids at ease.

Q2 Cleaning Visits

Answered: 2 Skipped: 0



Cleaning Visits

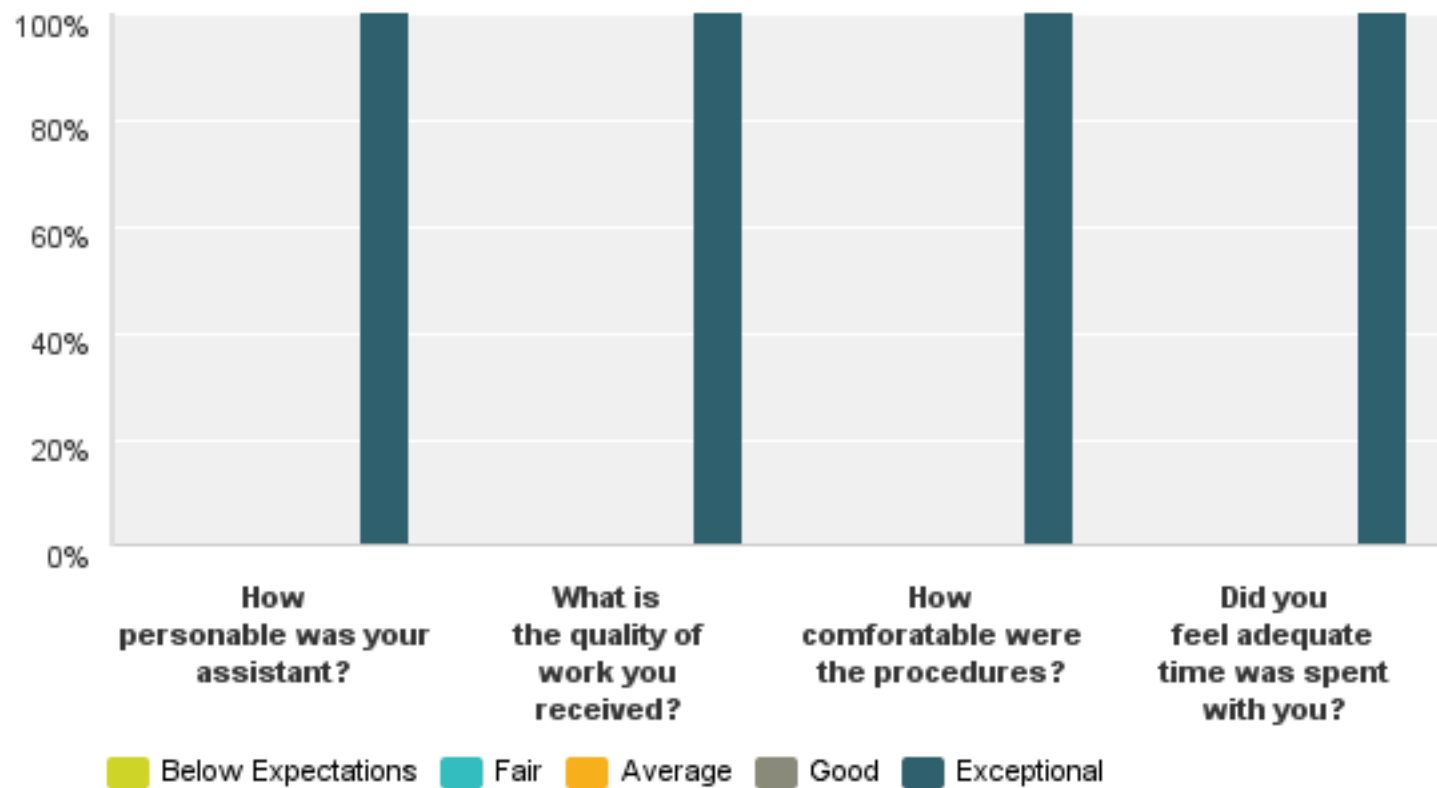
Comments on Cleaning Visits:



- My hygienist was excellent! It has been a while since my teeth have felt this clean.
- The staff and Dentist were all great! My boys are fans due to the x-box :)

Q4 Dentist Visits

Answered: 2 Skipped: 0



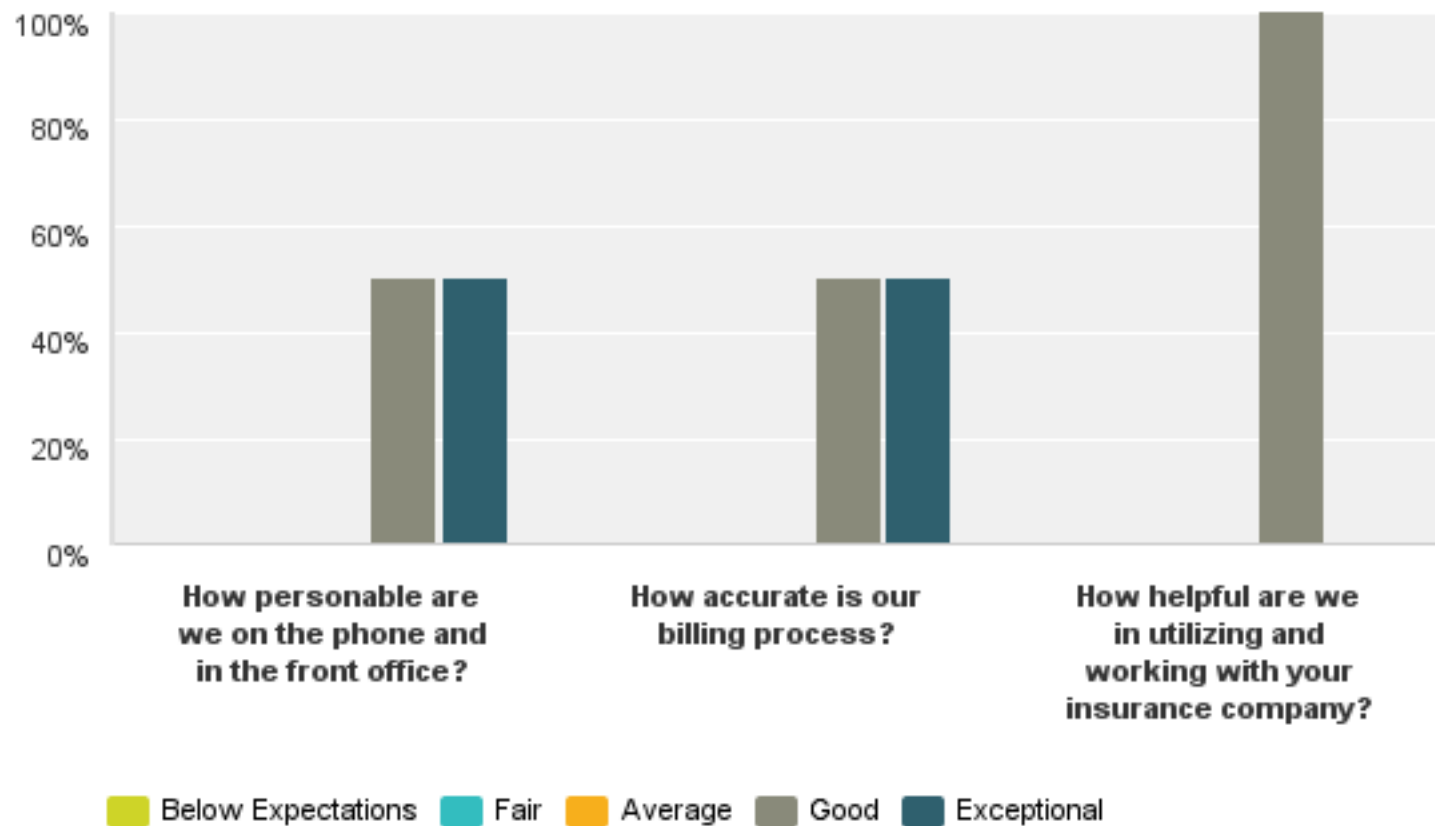
Dental Visits

Comments on Dental Visits:

- I wish I would have know Dr. Flinders was not in when I had scheduled my appointment, I would have rescheduled. I'm sure Dr. Woodbury is a good dentist but I'm not sure how my teeth can go from fine in previous visits to needing expensive work done. That kind of treatment is when I start looking for a second opinion and changing dentists. I hate feeling like I need to make someone's boat payment from work that I may or may not need. It's like a guy who pours concrete for a living telling you that you need to replace your perfectly functional driveway right now because its going to eventually crack and fail. Now that I have rambled on I will be scheduling my future visits when Dr. Flinders will be in the office and if Dr. Woodbury gave me correct advise then shame on me for not listening.
- The assistants were both great! I appreciate Christine coming in to tell me during my cleaning how my son's went. They were friendly and welcoming.

Q6 Billing & Front Office

Answered: 2 Skipped: 0



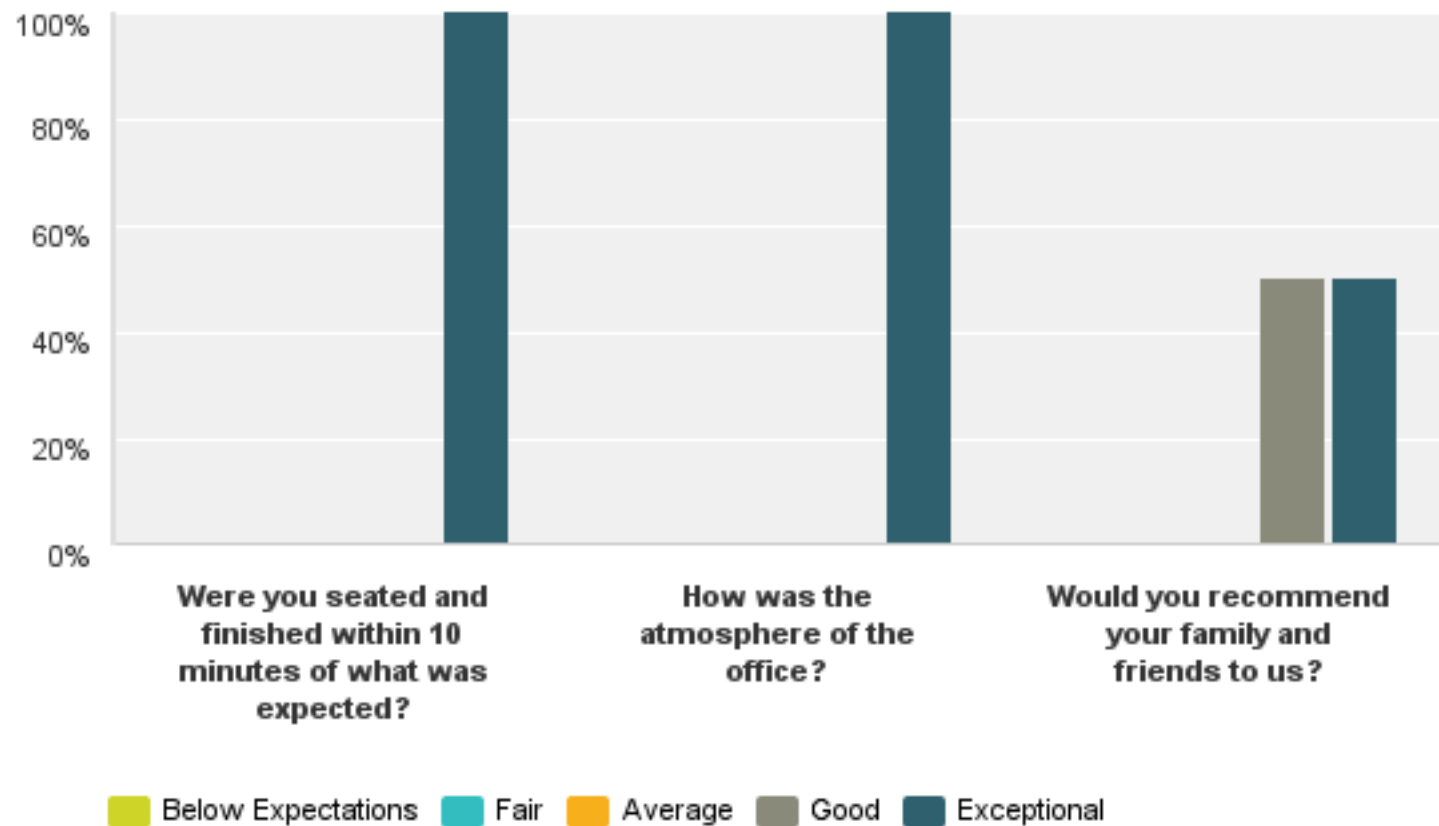
Billing & Front Office

Billing & Front Desk Comments:



Q8 General Questions

Answered: 2 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?

- Christine was above and beyond with being friendly and great with my boys and I. All the staff was nice and friendly.

How can we make your experience better?



- Not really sure. It was great.