




PATIENT SURVEYS

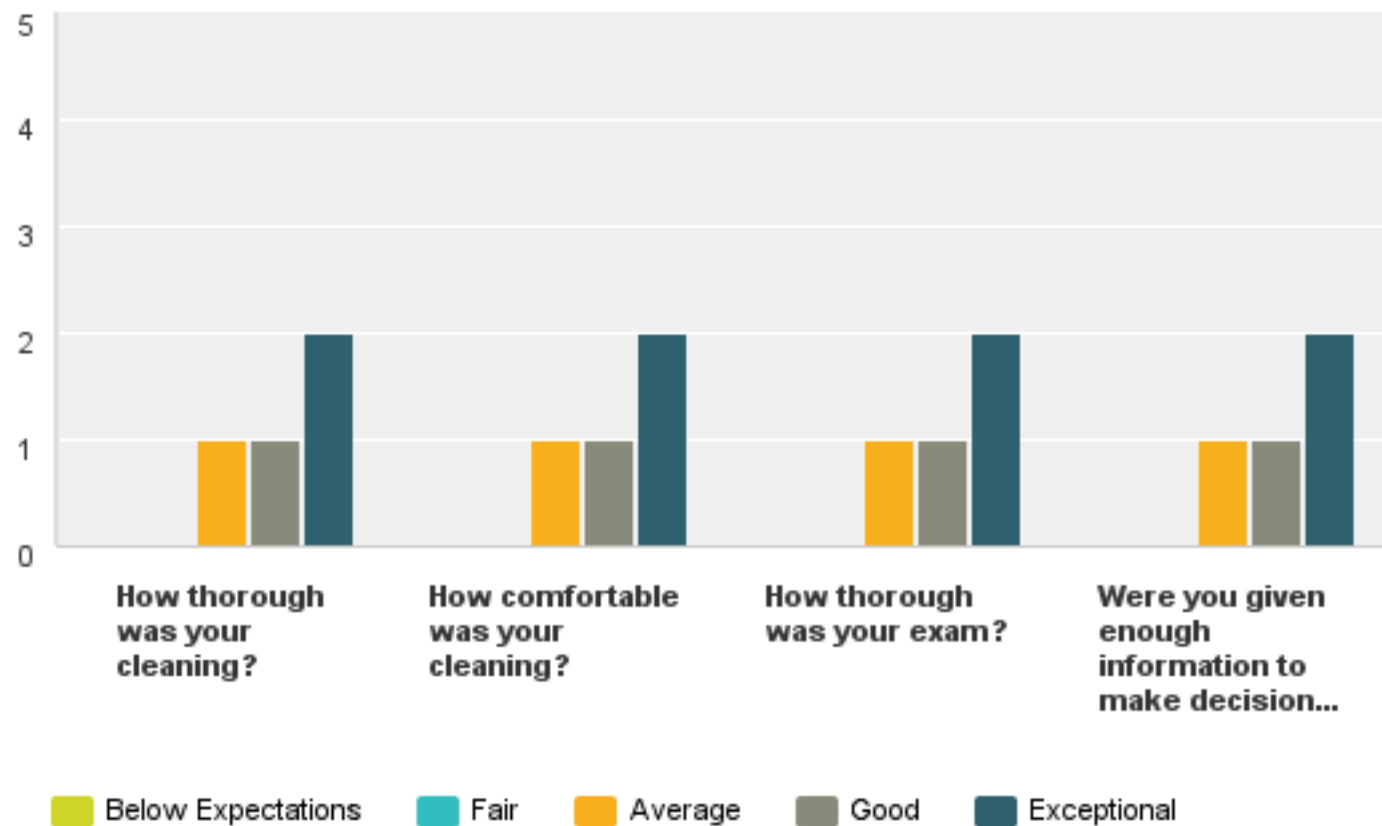
Springville – January 2014

What Do You Want Most From Us?

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- Kind, patient, flexible, and great teeth work. Not too much to ask, right? :)
 - good dental care of course; comfortable atmosphere.
 - Good care

Q2 Cleaning Visits

Answered: 4 Skipped: 0



Cleaning Visits

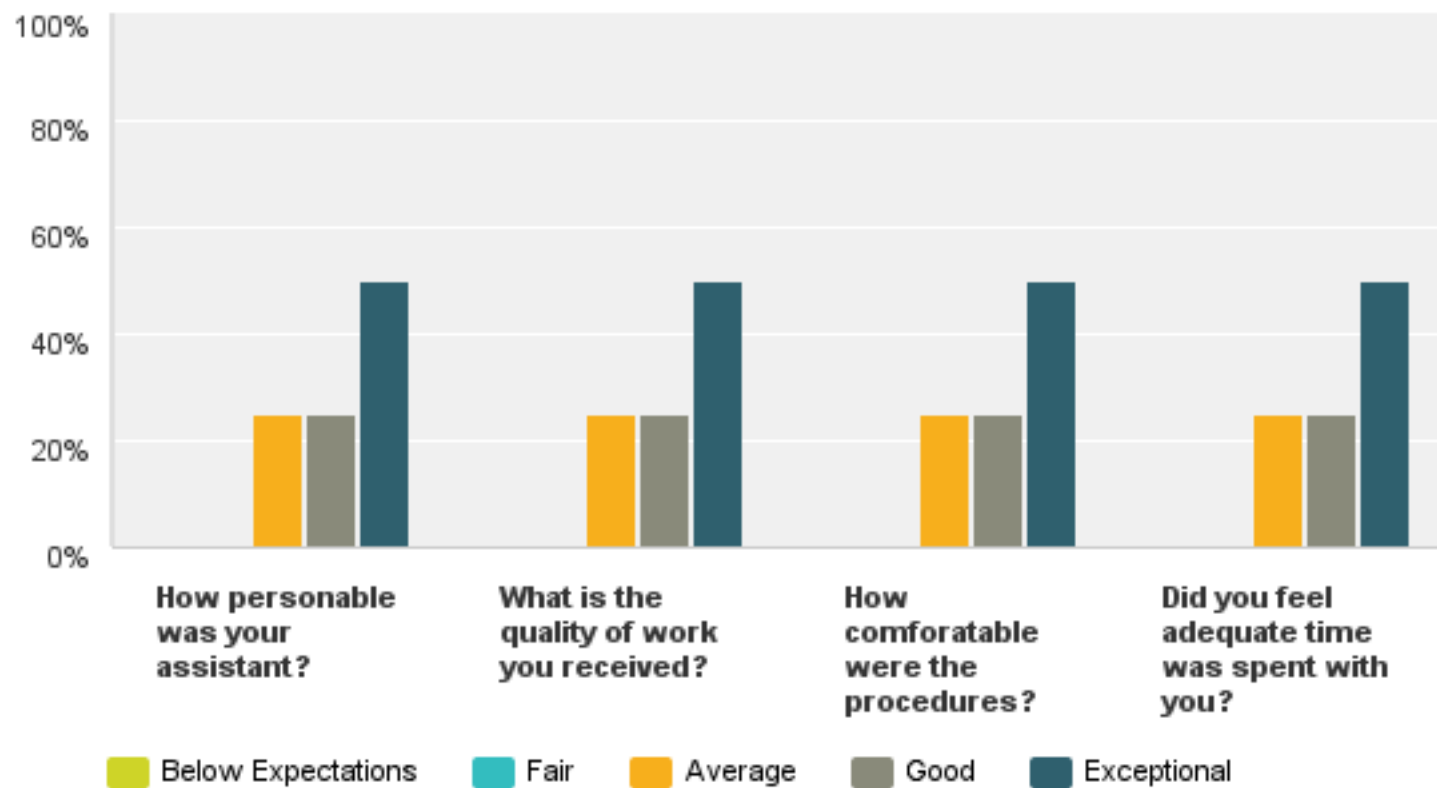
Comments on Cleaning Visits:



- Good experience, terrific dental assistant!
- I loved my hygienist!

Q4 Dentist Visits

Answered: 4 Skipped: 0



Dental Visits

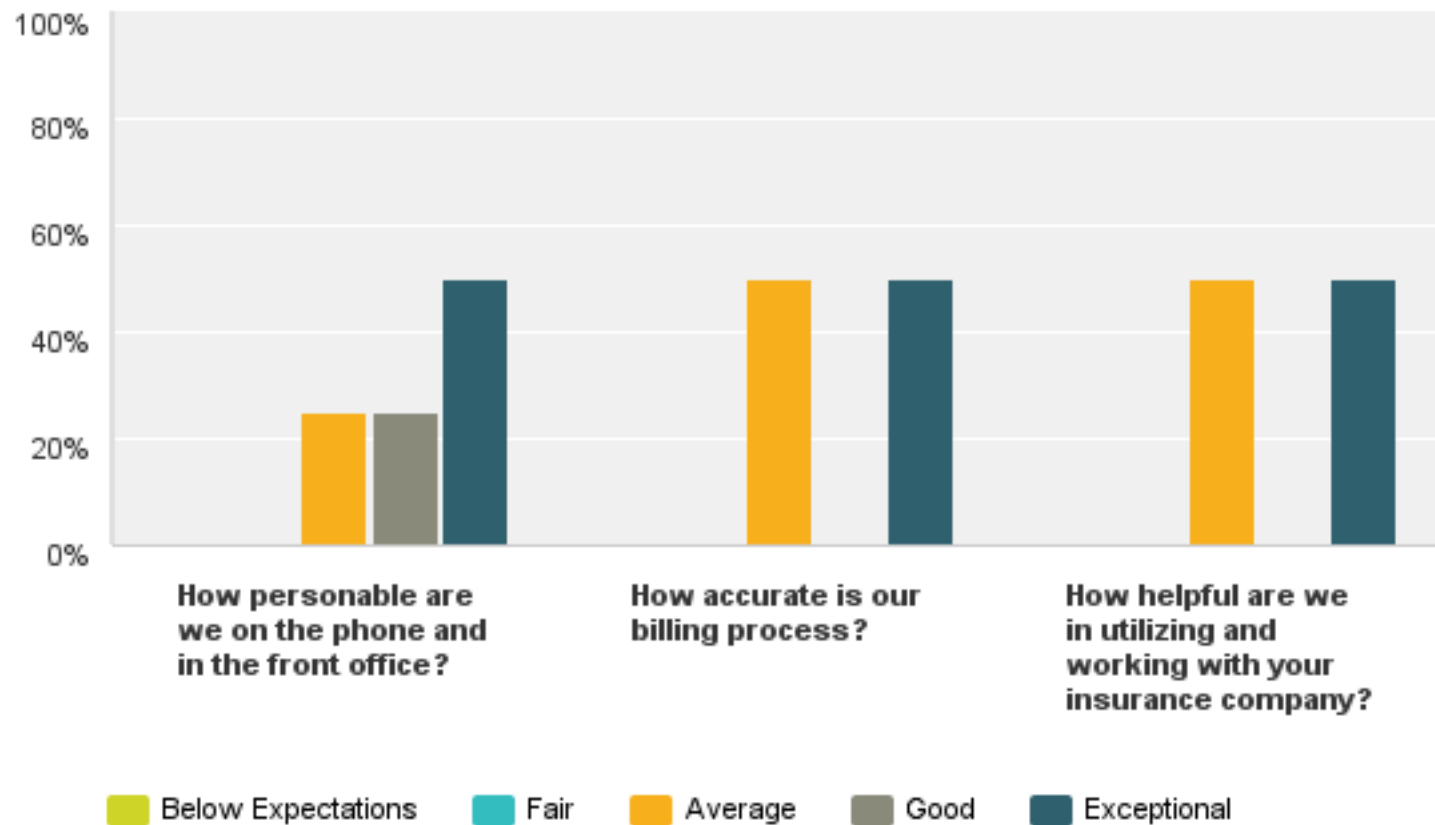
Comments on Dental Visits:



- Good experience all around.
- Please don't tell me I need ANOTHER root canal!

Q6 Billing & Front Office

Answered: 4 Skipped: 0



Billing & Front Office

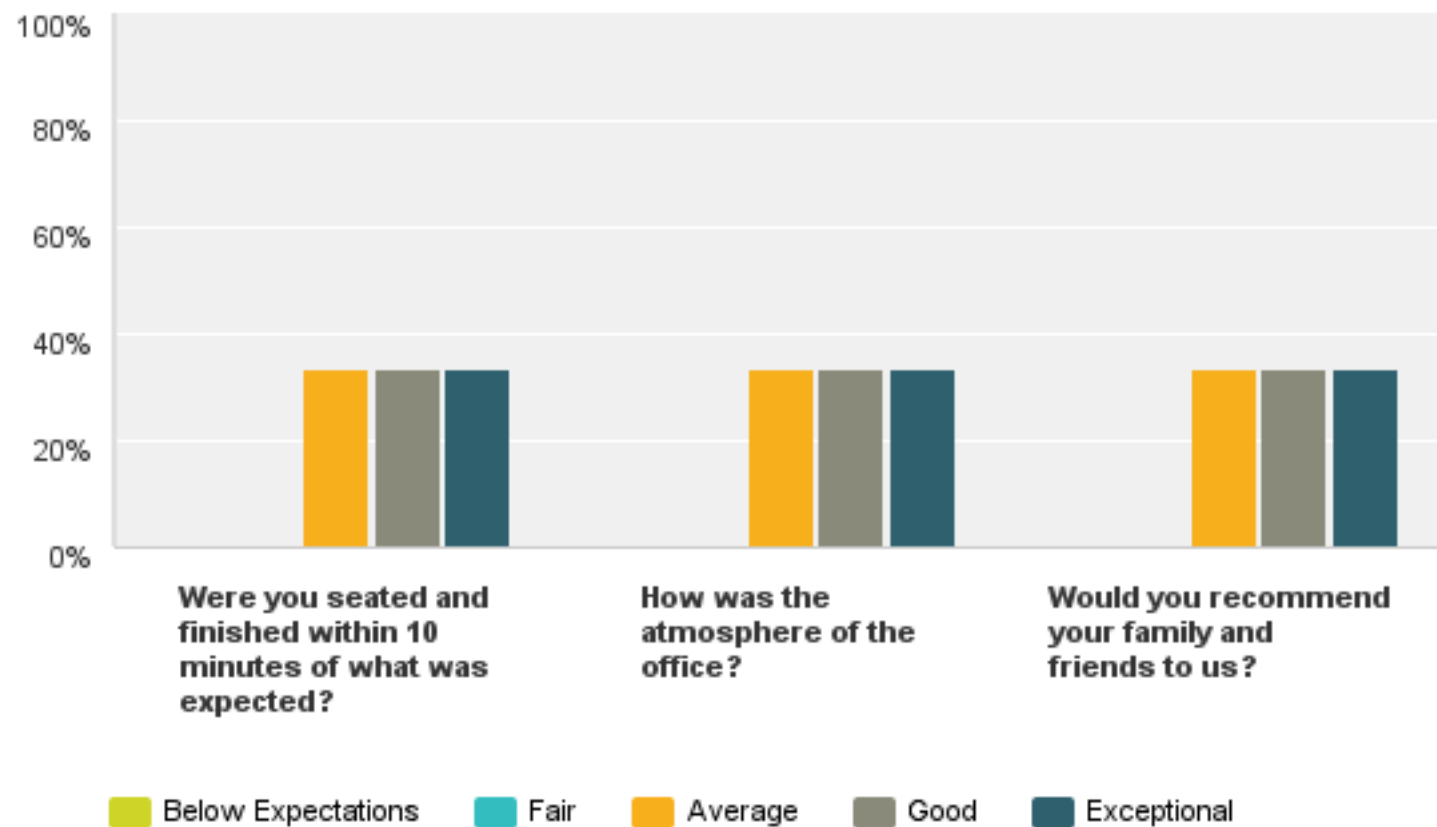
Billing & Front Desk Comments:



- ❑ Would like to have payment arrangements, if can't afford the procedure, just a option that would be very helpful in the future.
- ❑ So nice and personable

Q8 General Questions

Answered: 3 Skipped: 1




General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- I always feel like you personally know us. Everyone is so friendly and concerned with our comfort. You were so busy when we were there yet we still felt important. Thank you!
- I'll be back...

How can we make your experience better?

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- ☐ I would like to have options for payment matter.
If not I will have to look else were that is affordable.
 - ☐ Nothing comes to mind.