



PATIENT SURVEYS

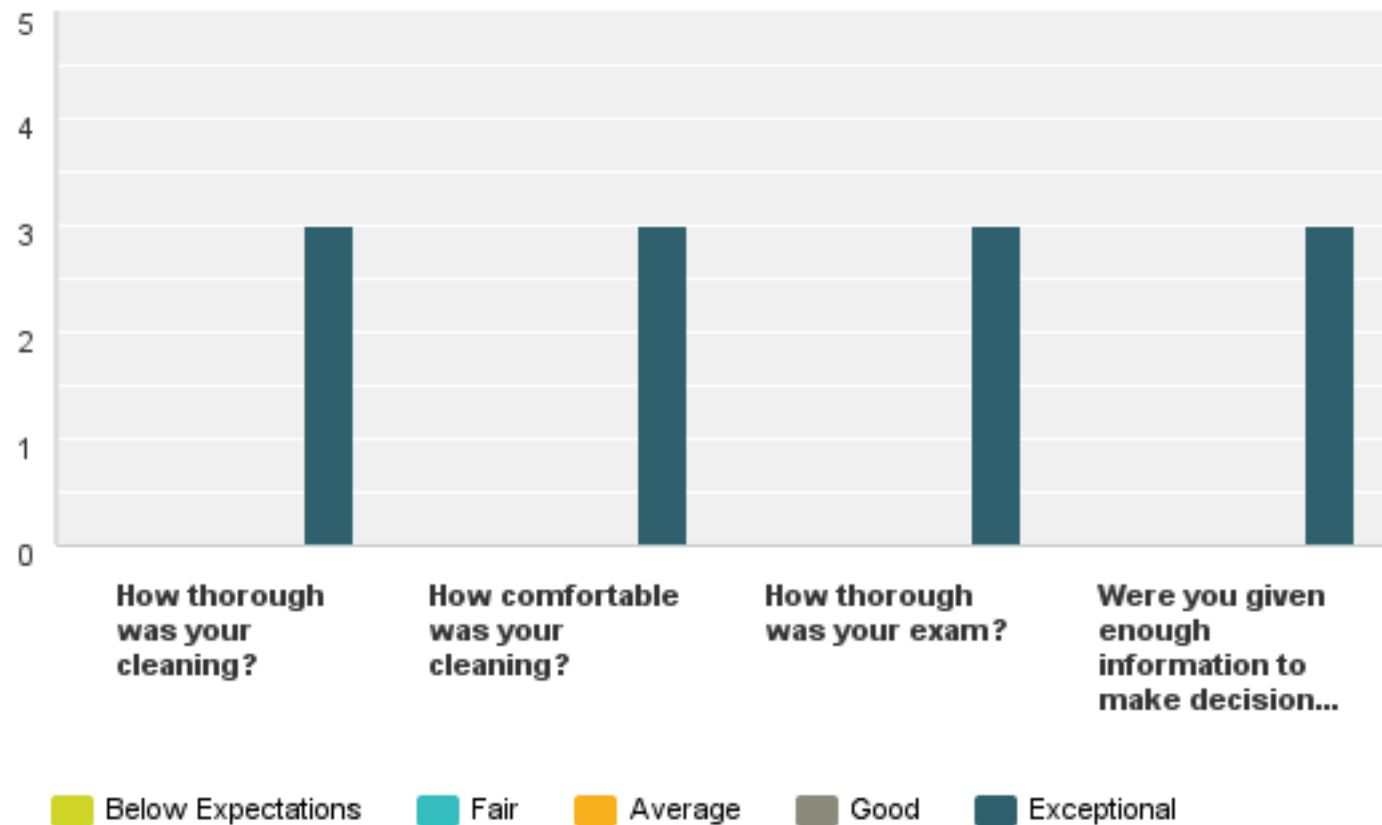
Springville – March 2014

What Do You Want Most From Us?

- We appreciate all of your staff and their friendly attitude. Thanks for serving me today with my emergency. - Marian Jacobson
- An easy visit.
- Knowledgeable and friendly staff that listens to my needs and works to meet them, while still maintaining the care and health of my teeth. Yer doing great.

Q2 Cleaning Visits

Answered: 3 Skipped: 1



Cleaning Visits

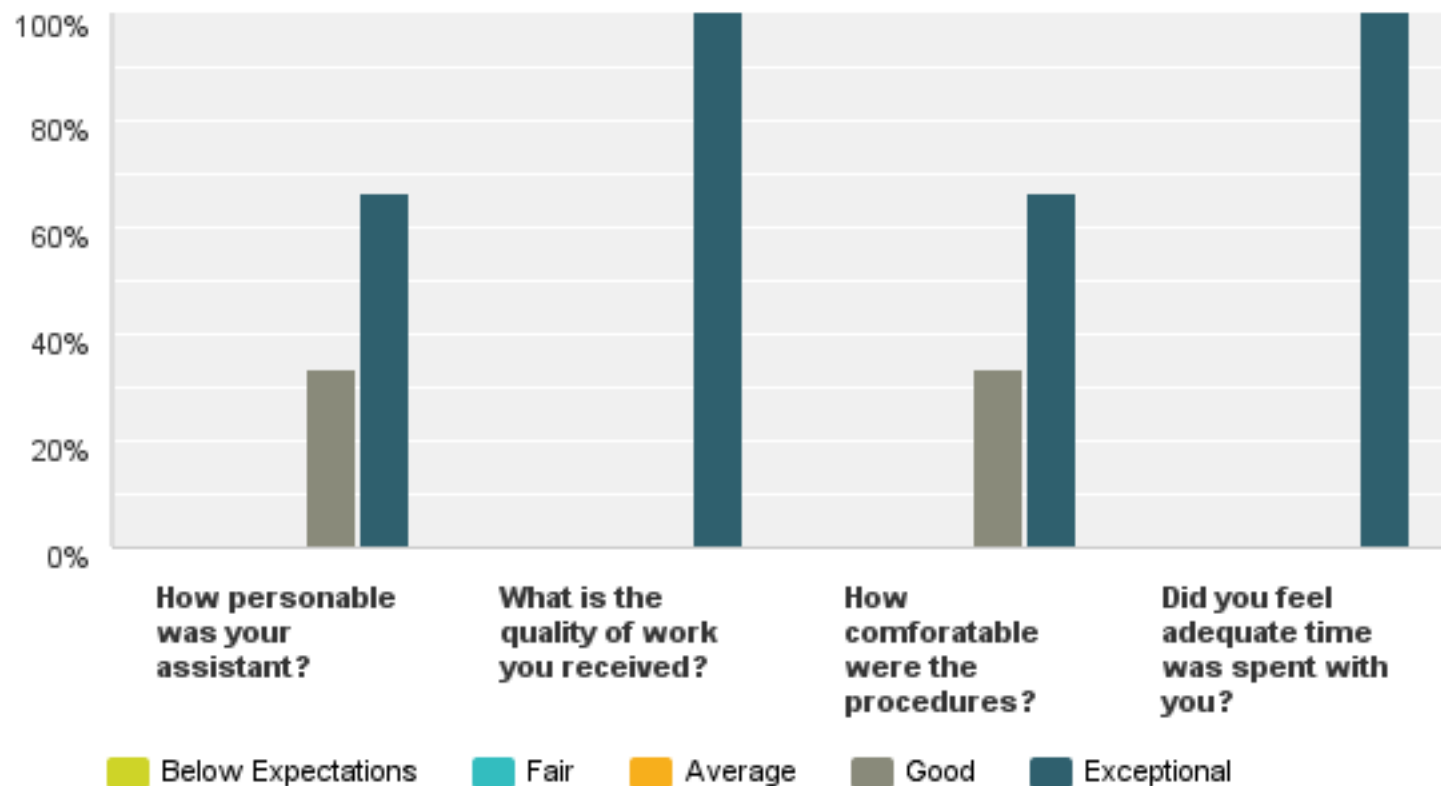
Comments on Cleaning Visits:



- It was a while ago for the cleanings, but everyone is so friendly.

Q4 Dentist Visits

Answered: 3 Skipped: 1



Dental Visits

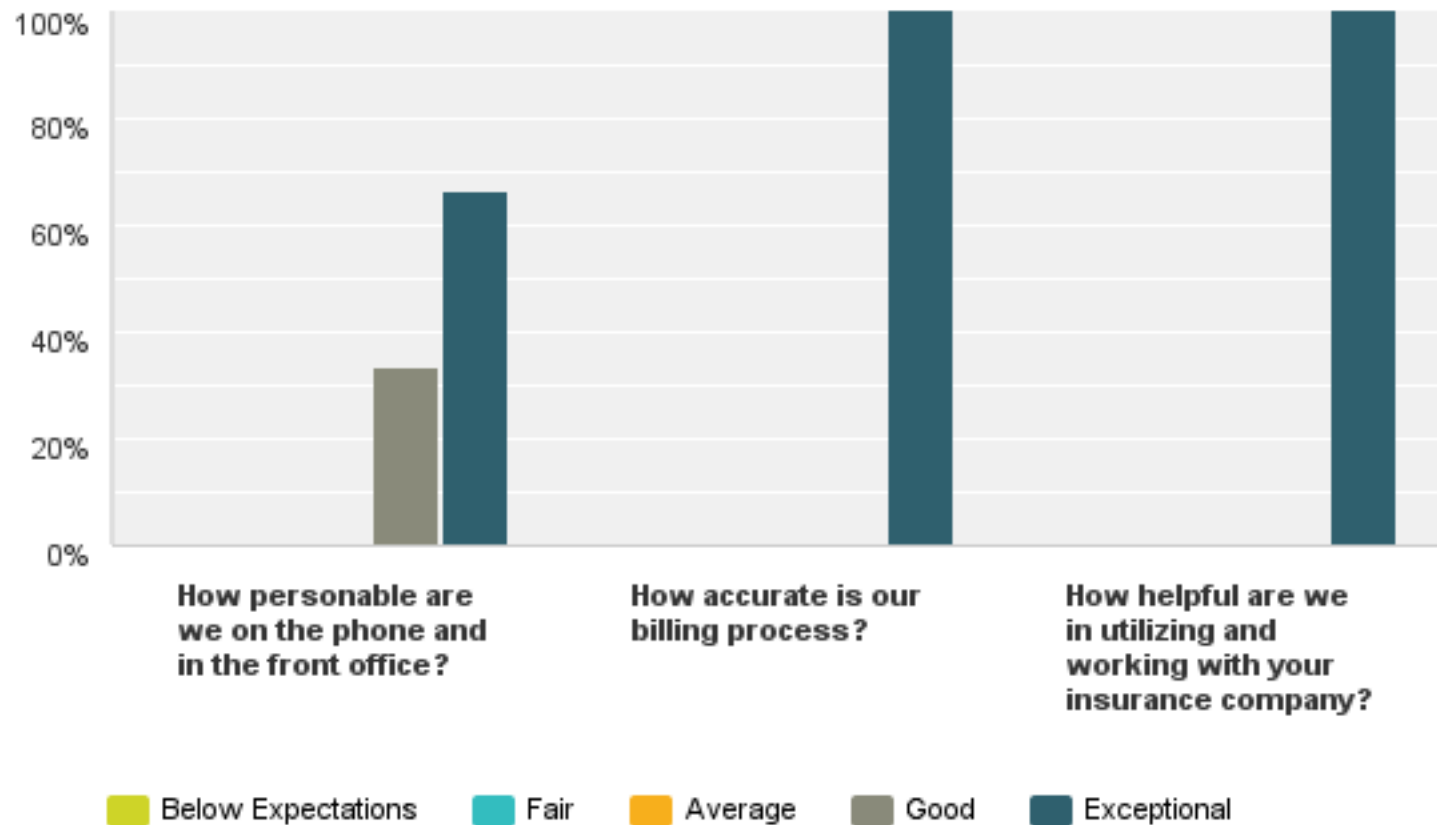
Comments on Dental Visits:



- I came in to have 2 teeth fixed. I knew ahead of time how long it would be so I was fully prepared. The assistant and the Dentist were so great helping me be comfortable.
- Great staff. Open, friendly, and professional.

Q6 Billing & Front Office

Answered: 3 Skipped: 1



Billing & Front Office

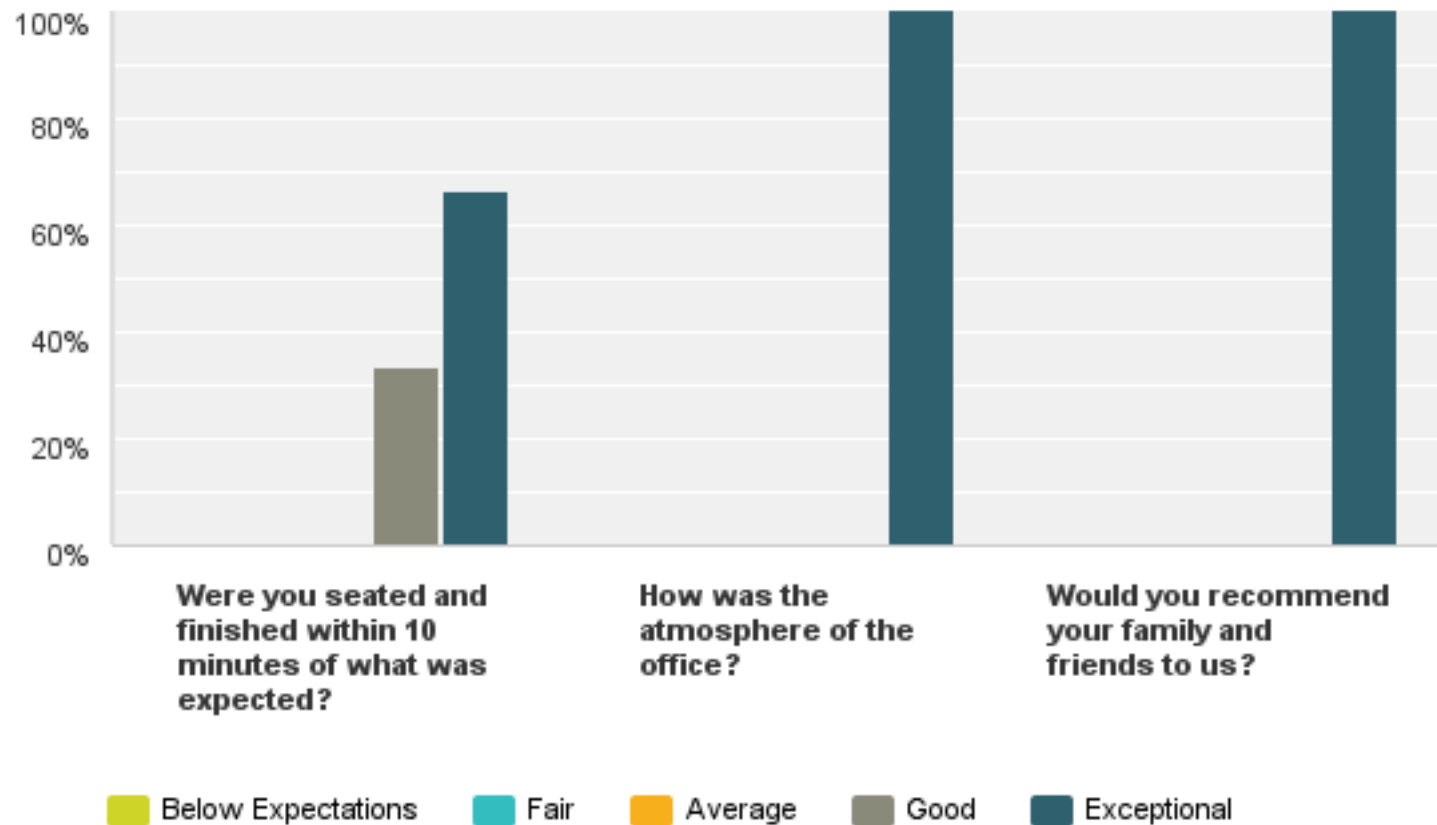
Billing & Front Desk Comments:



- ❑ It would help us out if we could make payments but I understand that it is not easy.

Q8 General Questions

Answered: 3 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?

- I know I have given exceptional on everything but I love the office and all the staff. Best dentist I have ever been to.

How can we make your experience better?

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- The only thing would be that the office is cold, but they always give me a blanket.