



PATIENT SURVEYS

Payson – June 2014

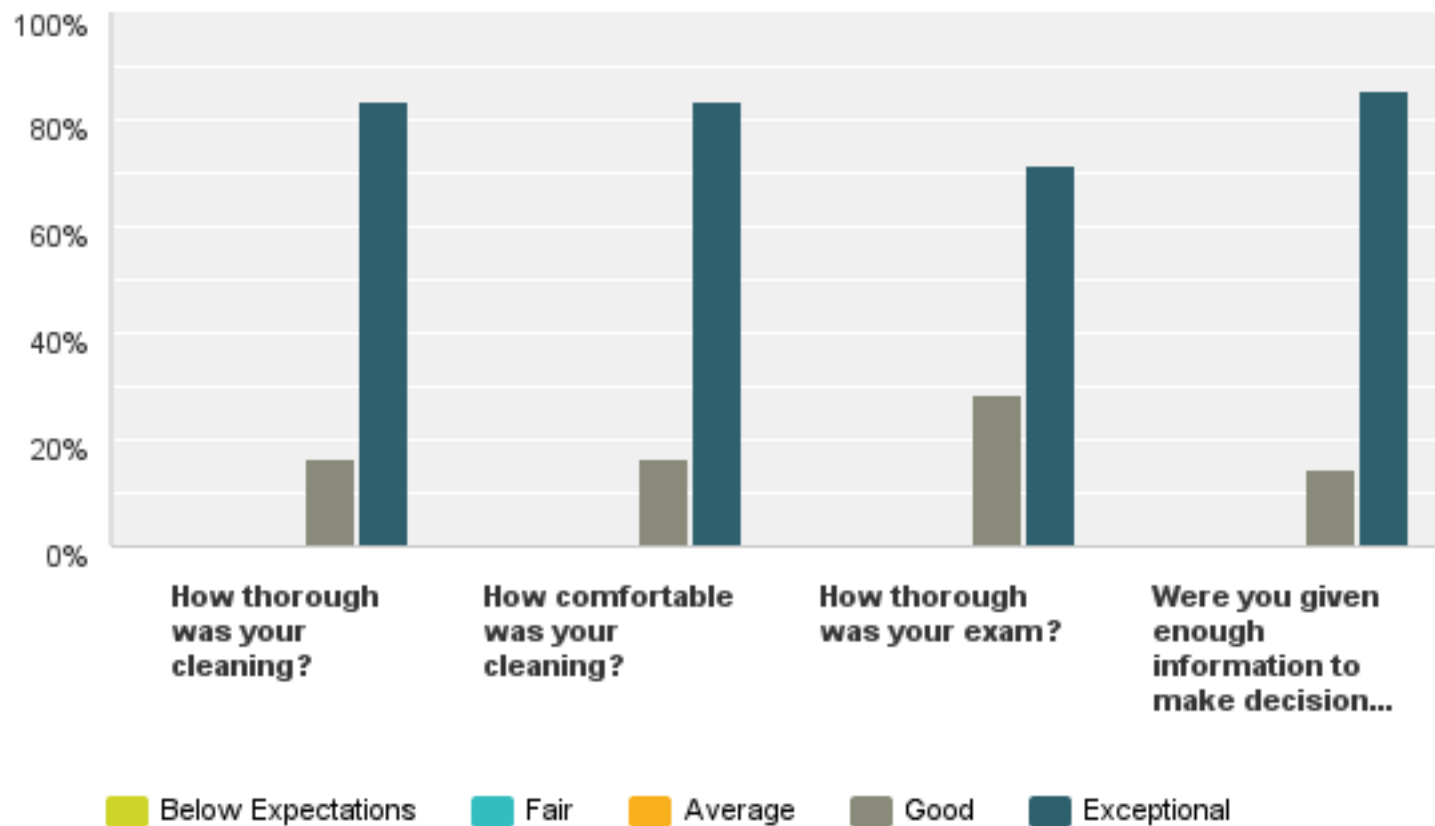
What Do You Want Most From Us?



- Friendly and competent staff members and dentists.
- Healthy mouth
- Great patient care and good, honest dental work.
- Friendly
- Superior quality work
- Friendly service and professional care!

Q2 Cleaning Visits

Answered: 7 Skipped: 0



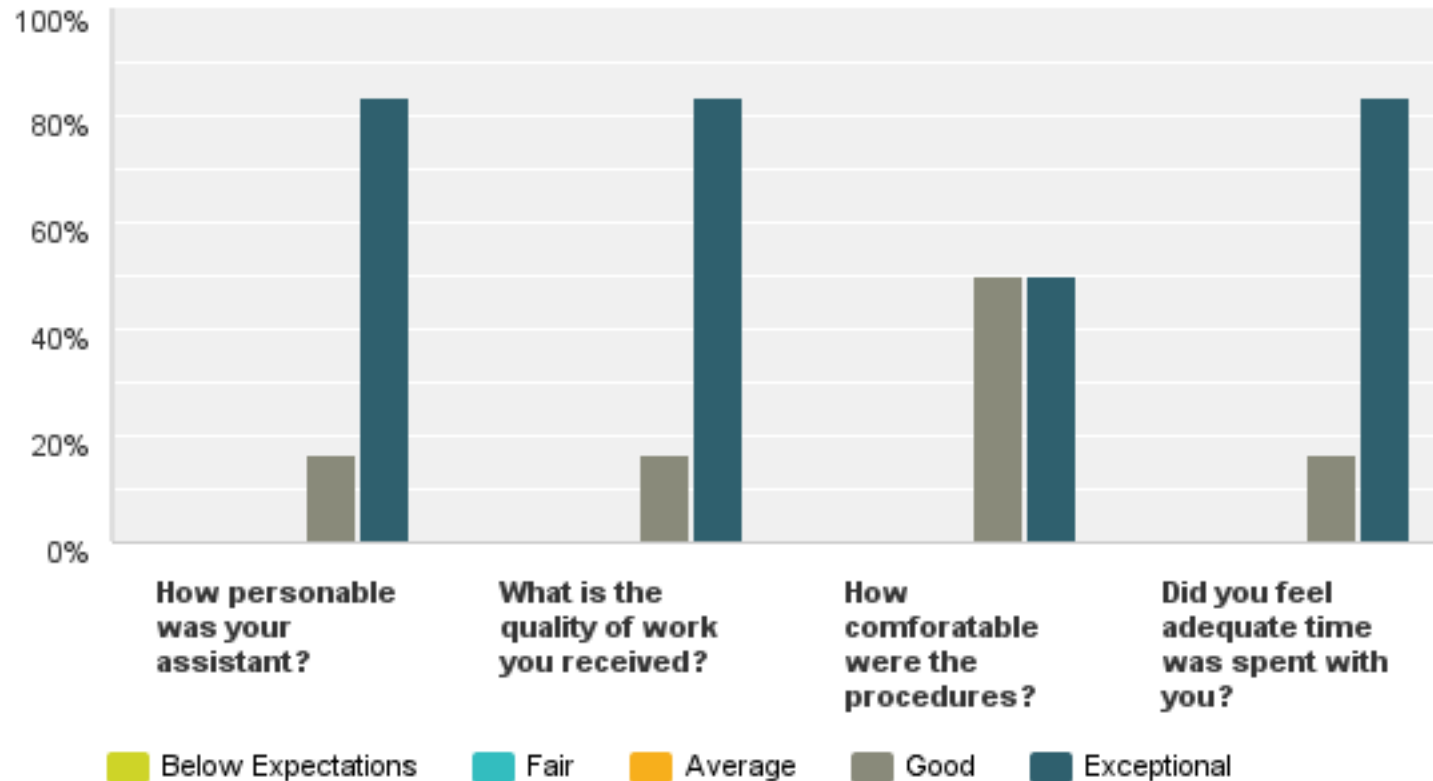
Cleaning Visits

Comments on Cleaning Visits:

- Pleasant.
- They are always so accommodating and wonderful. I never feel uncomfortable, they go above and beyond to show me my x-rays, and my cleaning is always thorough. Not only that, but my hygienist was so patient today - I explained that my daughter was tending my other two kids and would probably call a few times since she's new at babysitting. She called about 5 times and the tech never once complained and was so patient and understanding with me. THANK YOU!
- Very good
- Amazing
- Even though Dentist appointments aren't on my favorite things to do list, I wouldn't want to go anywhere else! You are all wonderful!

Q4 Dentist Visits

Answered: 6 Skipped: 1



Dental Visits

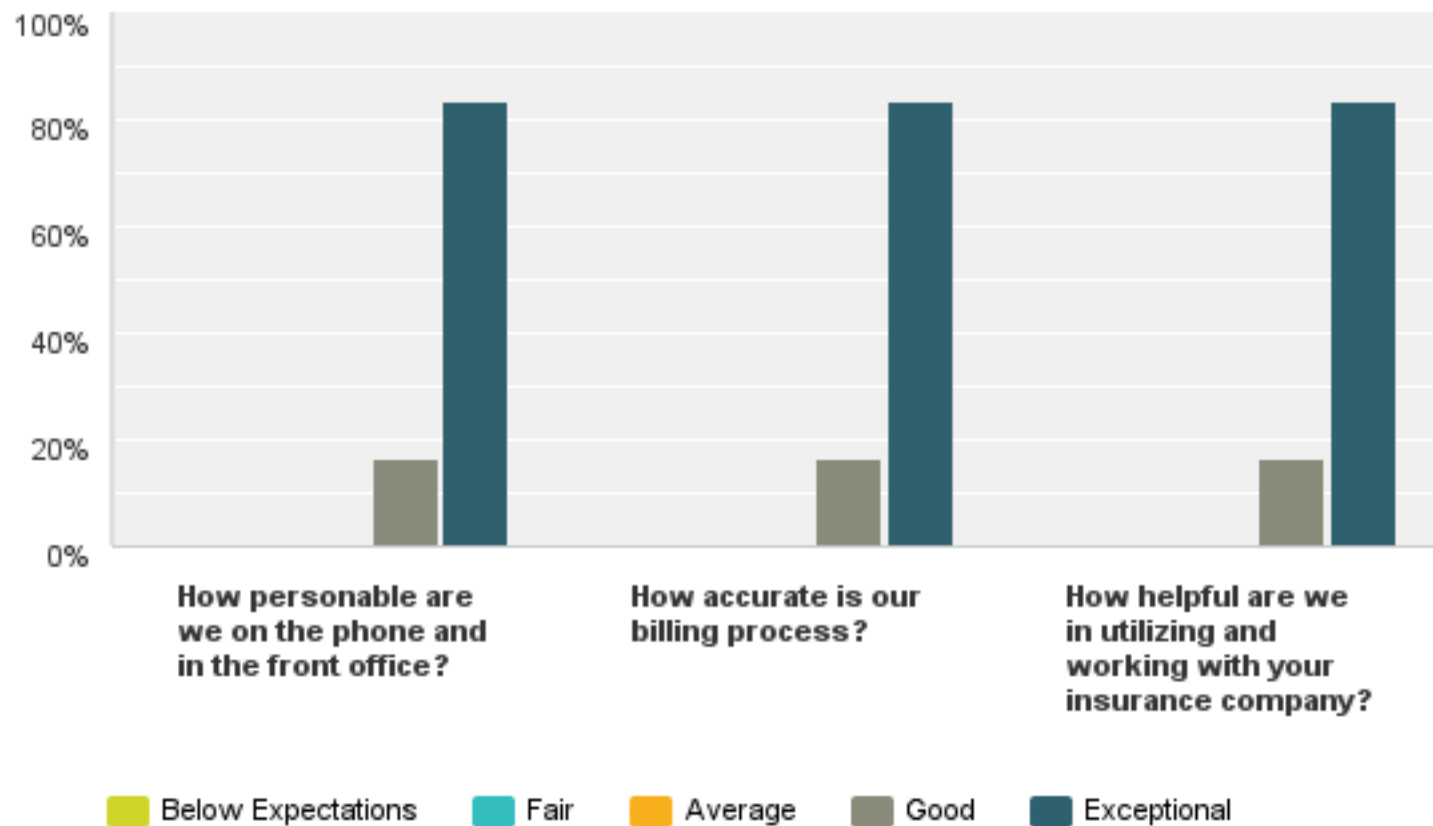
Comments on Dental Visits:



- ☐ Comfortable
- ☐ Wonderful, thank you!
- ☐ Great

Q6 Billing & Front Office

Answered: 6 Skipped: 1



Billing & Front Office

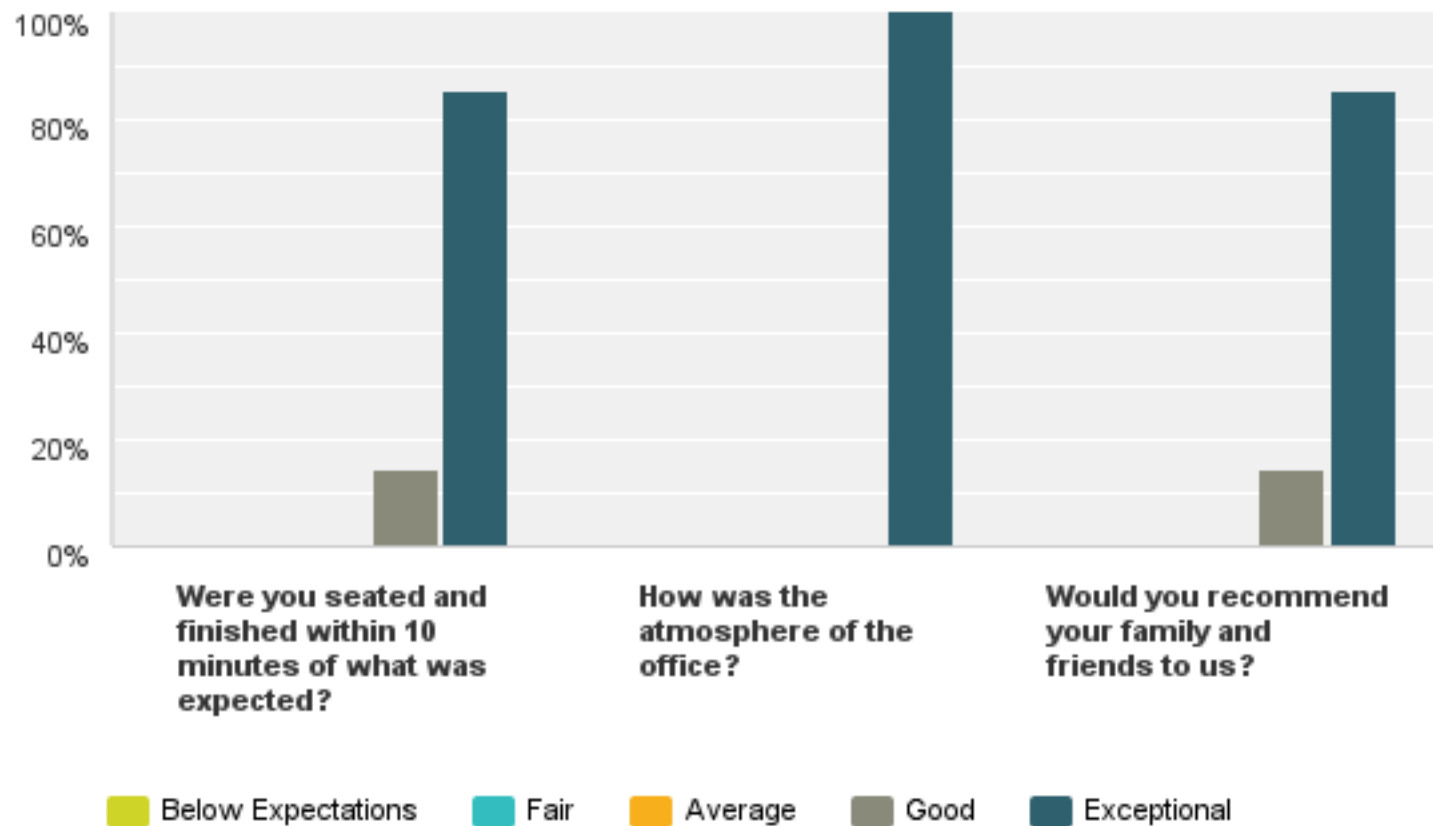
Billing & Front Desk Comments:



- ❑ Never had any problems with my insurance or your office.
- ❑ Pleasant people
- ❑ I have a crazy insurance for my dental coverage and I'm so happy you work with me along with your own in-house membership service. Thanks :)

Q8 General Questions

Answered: 7 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ Appeared neat, clean and professional.
- ☐ Service and friendly staff

How can we make your experience better?

- 
- ☐ it was pretty darn good
 - ☐ Nothing so far