



PATIENT SURVEYS

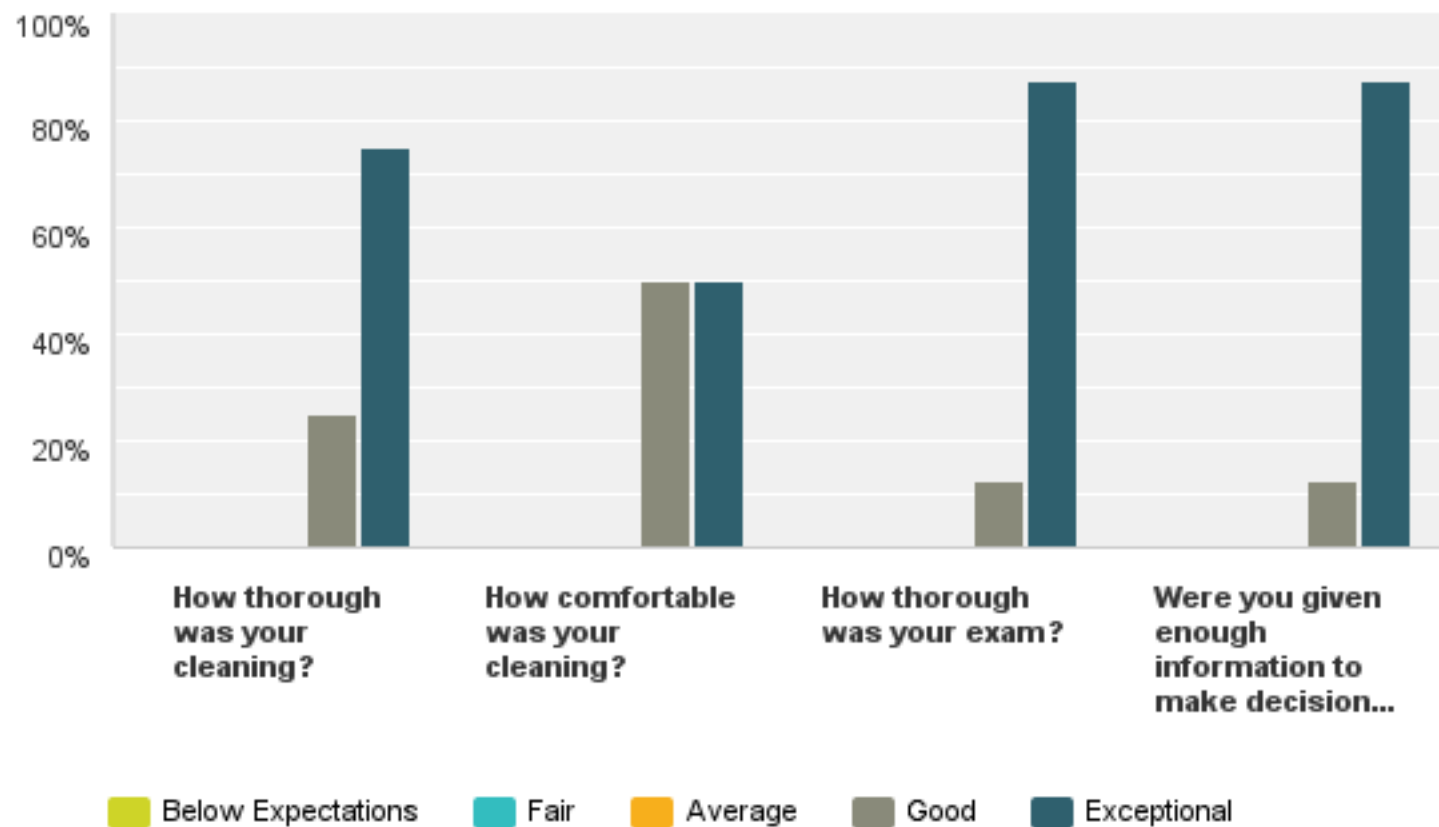
Payson — August 2014

What Do You Want Most From Us?

- To receive great care in a friendly and inviting environment.
- Quality care and personal atmosphere
- The best service like we received today. The kids were so excited about the service. Thanks for all you all did for us. I was so please with the way we were greeted and all the things I was told about the kids teeth. You all have a wonderful staff. We will see you all soon. Thanks again.
- Affordable teeth cleaning
- Healthy teeth
- Gentle cleanings, appropriate action for cavities, appointments that start on time
- Excellent care

Q2 Cleaning Visits

Answered: 8 Skipped: 0



Cleaning Visits

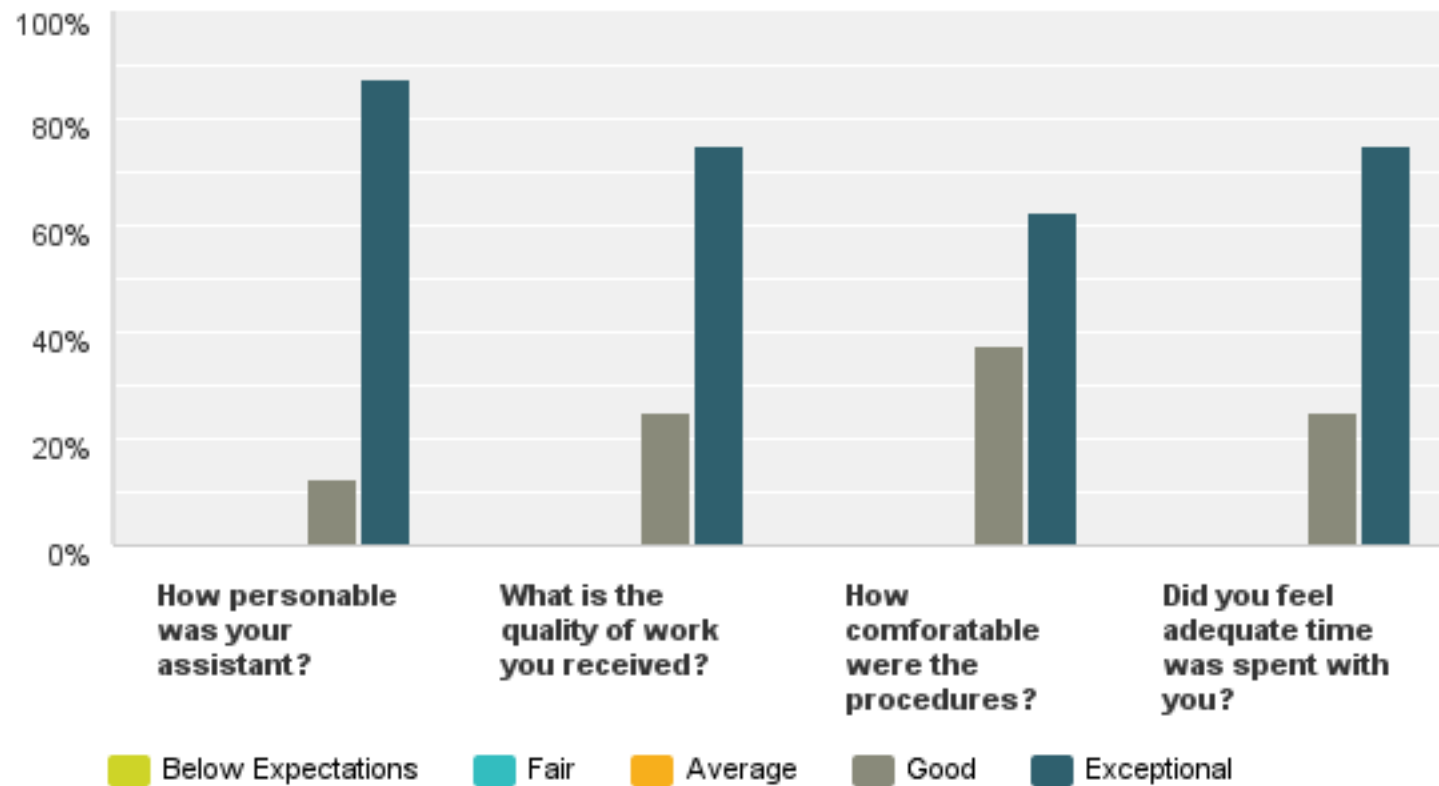
Comments on Cleaning Visits:



- It was wonderful and we were informed about the cleaning so much.
- Always friendly and comfortable

Q4 Dentist Visits

Answered: 8 Skipped: 0



Dental Visits

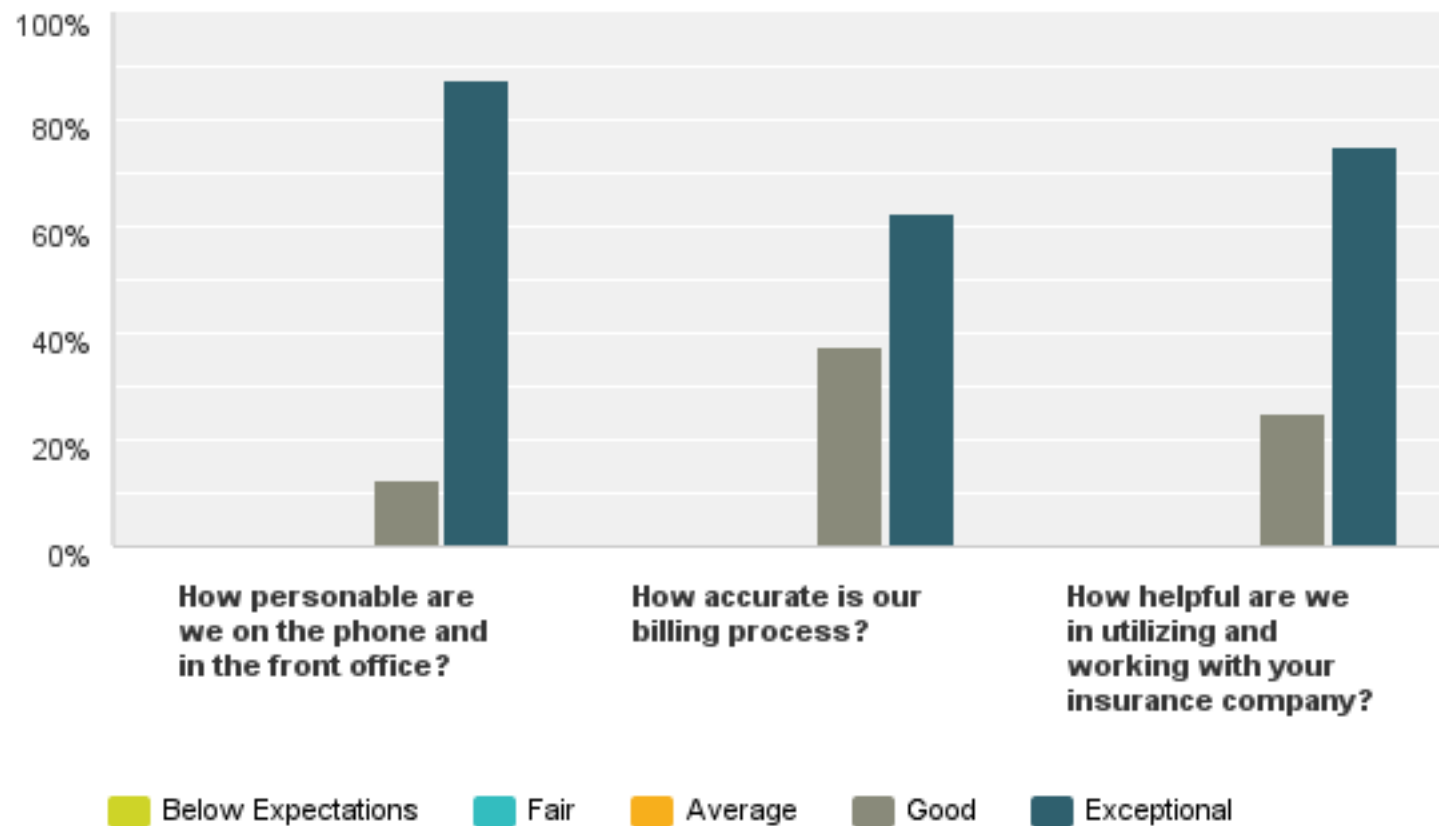
Comments on Dental Visits:



- Wish dentist had introduced himself to parent as a new patient.
- Our time at the office was so comfortable.

Q6 Billing & Front Office

Answered: 8 Skipped: 0



Billing & Front Office

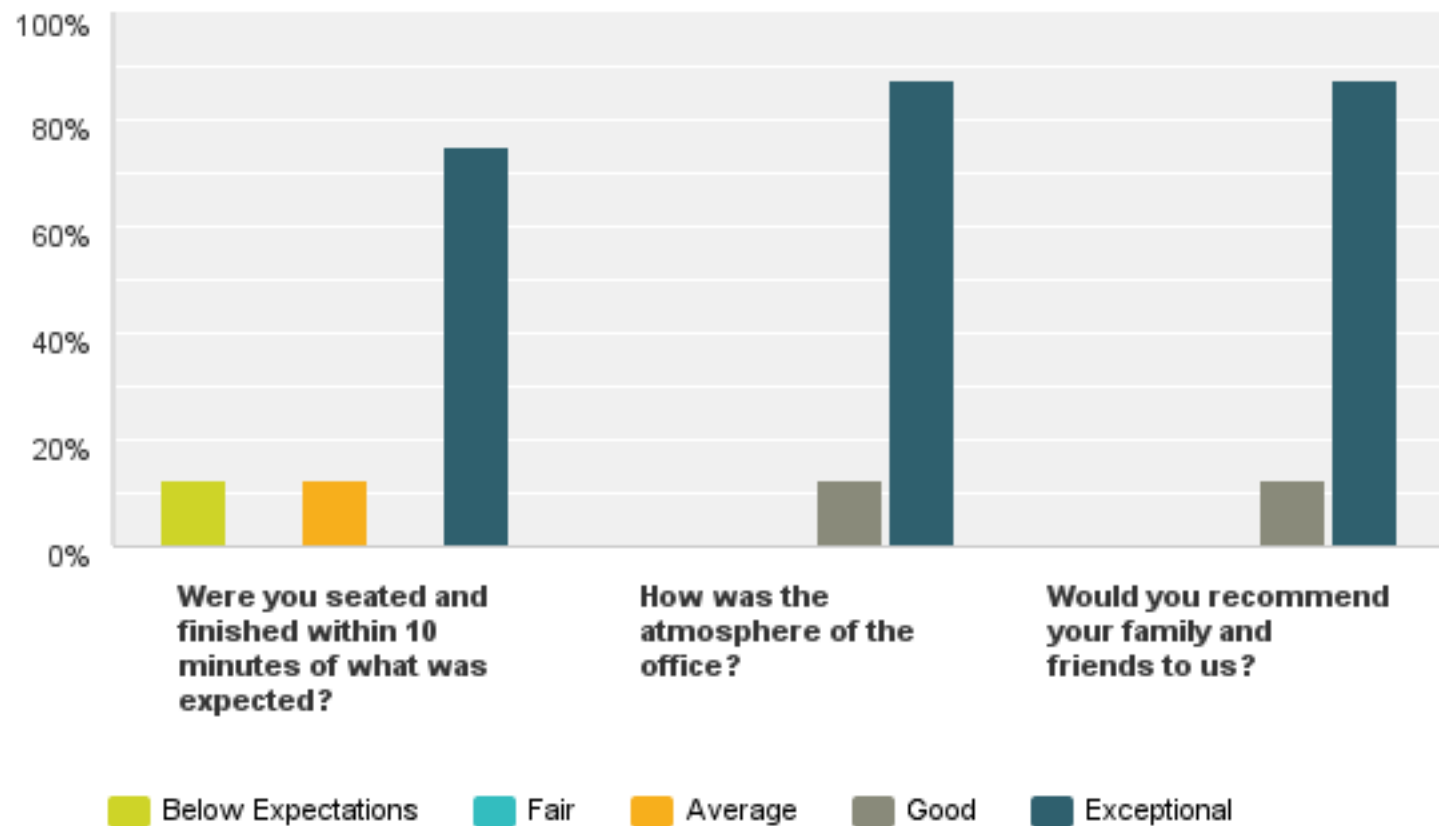
Billing & Front Desk Comments:



- ❑ You all are so great.

Q8 General Questions

Answered: 8 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?

- We were treated to so well We did not want to leave. Thanks so much for the service.
- I was relieved to be accomodated and helped when I had my little ones come in during my appointment. I was worried about how to keep them occupied while I got my teeth cleaned.
- Great hygienist today. I felt she did a (Suzy?) thorough and gentle cleaning.

How can we make your experience better?



- You all are so wonderful so just stay that way. You all will be our family Dentist forever. Thanks again for our experience to day. We are still talking about it and it has been a few hours since we were there.
- I waited over 35 mins to go back to a chair