



PATIENT SURVEYS

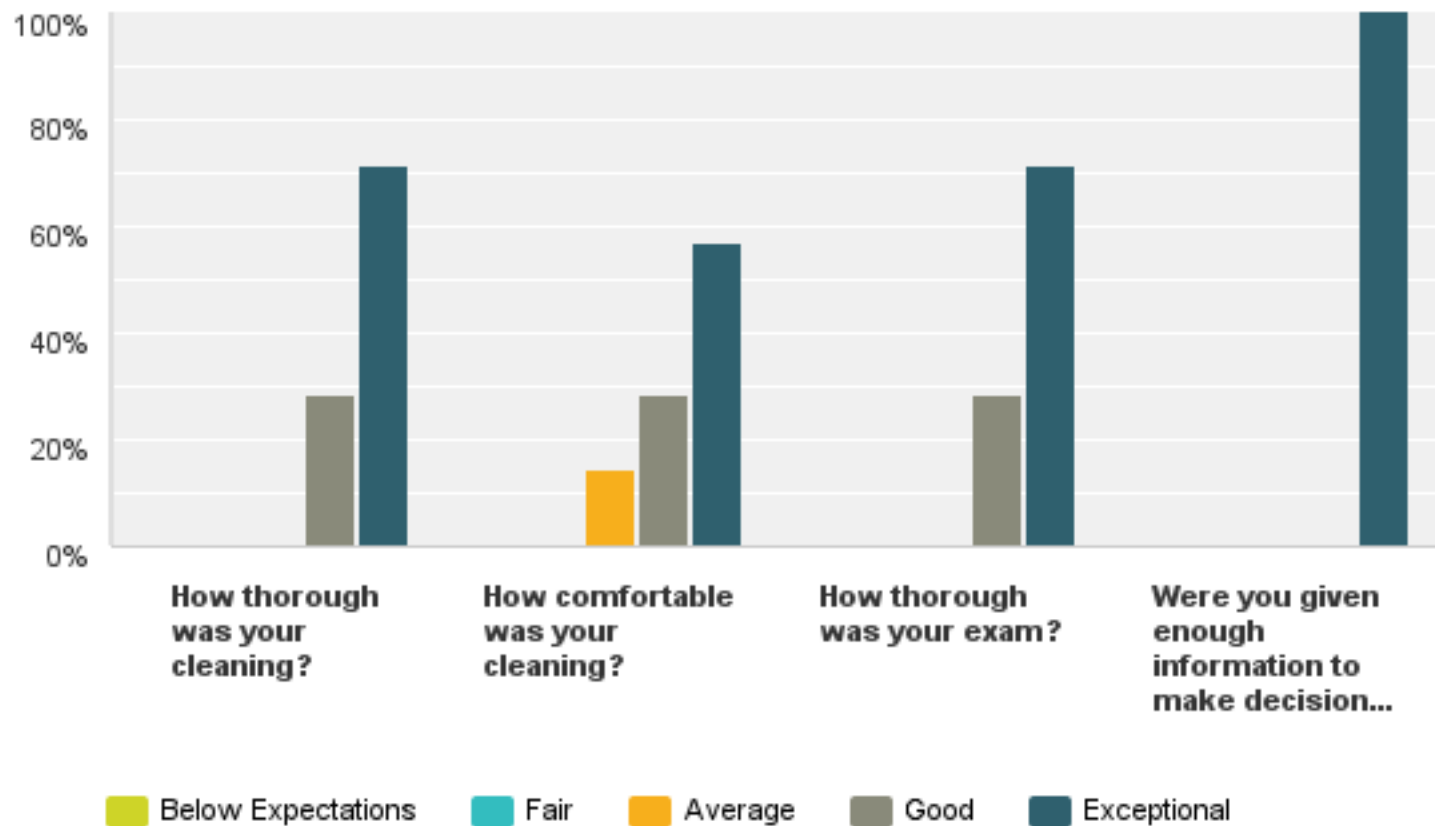
Payson – September 2014

What Do You Want Most From Us?

- Best dental work
- Quick appointments.
- Good quality dental care for reasonable prices.
- Quality work and a friendly environment
- Correct diagnosis and treatment at a reasonable price
- To get things done right, in a timely manner, and comfortably- which so far you have done all 3 things!
- Good dental care and advice.
- Quality and caring service. I am glad you don't push un-needed service.

Q2 Cleaning Visits

Answered: 7 Skipped: 1



Cleaning Visits

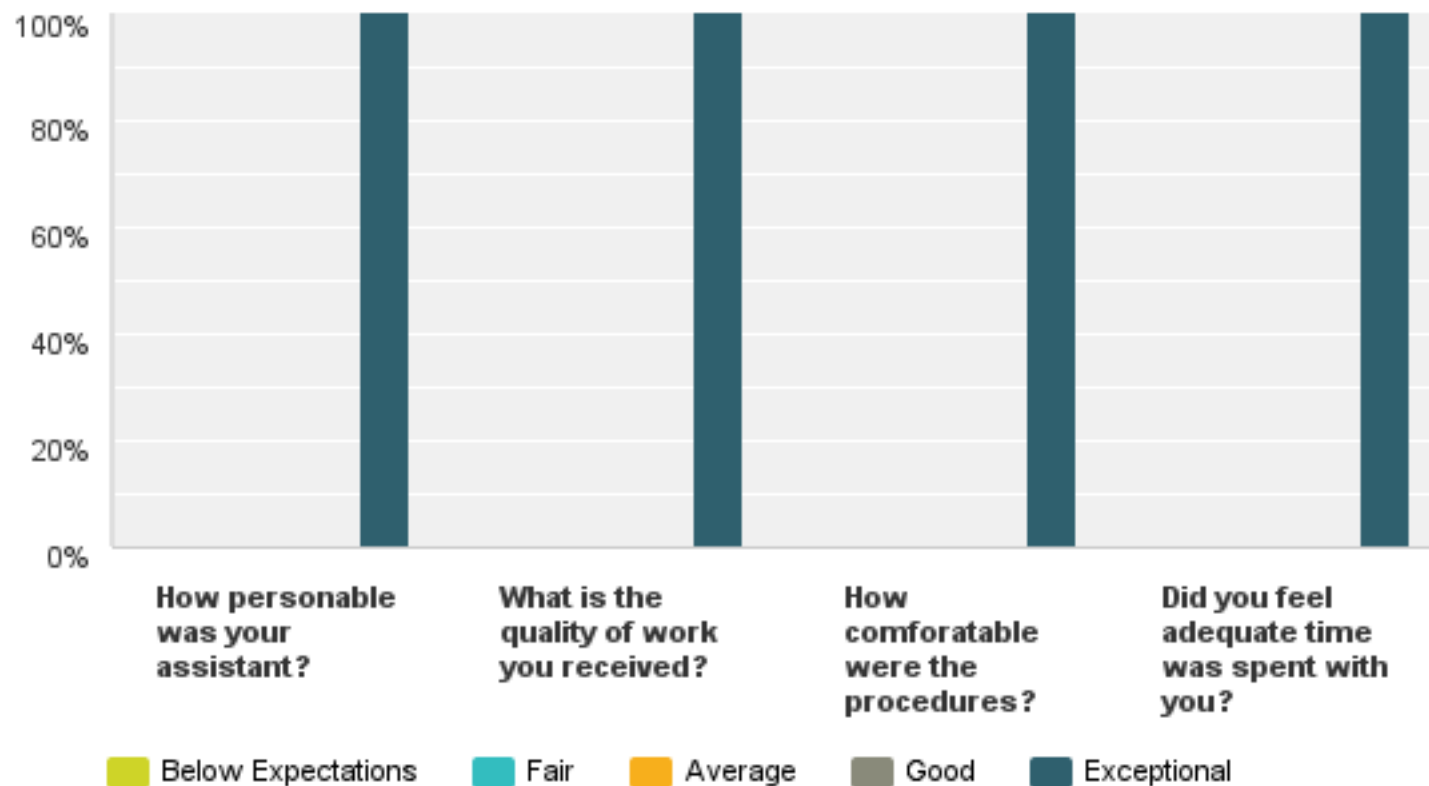
Comments on Cleaning Visits:



- Kind, thorough and gentle
- Didn't come for a cleaning this time but in the past was amazing
- Need a better pillow (foam triangle would be good). If I can remember, I'll bring mine next time.

Q4 Dentist Visits

Answered: 7 Skipped: 1



Dental Visits

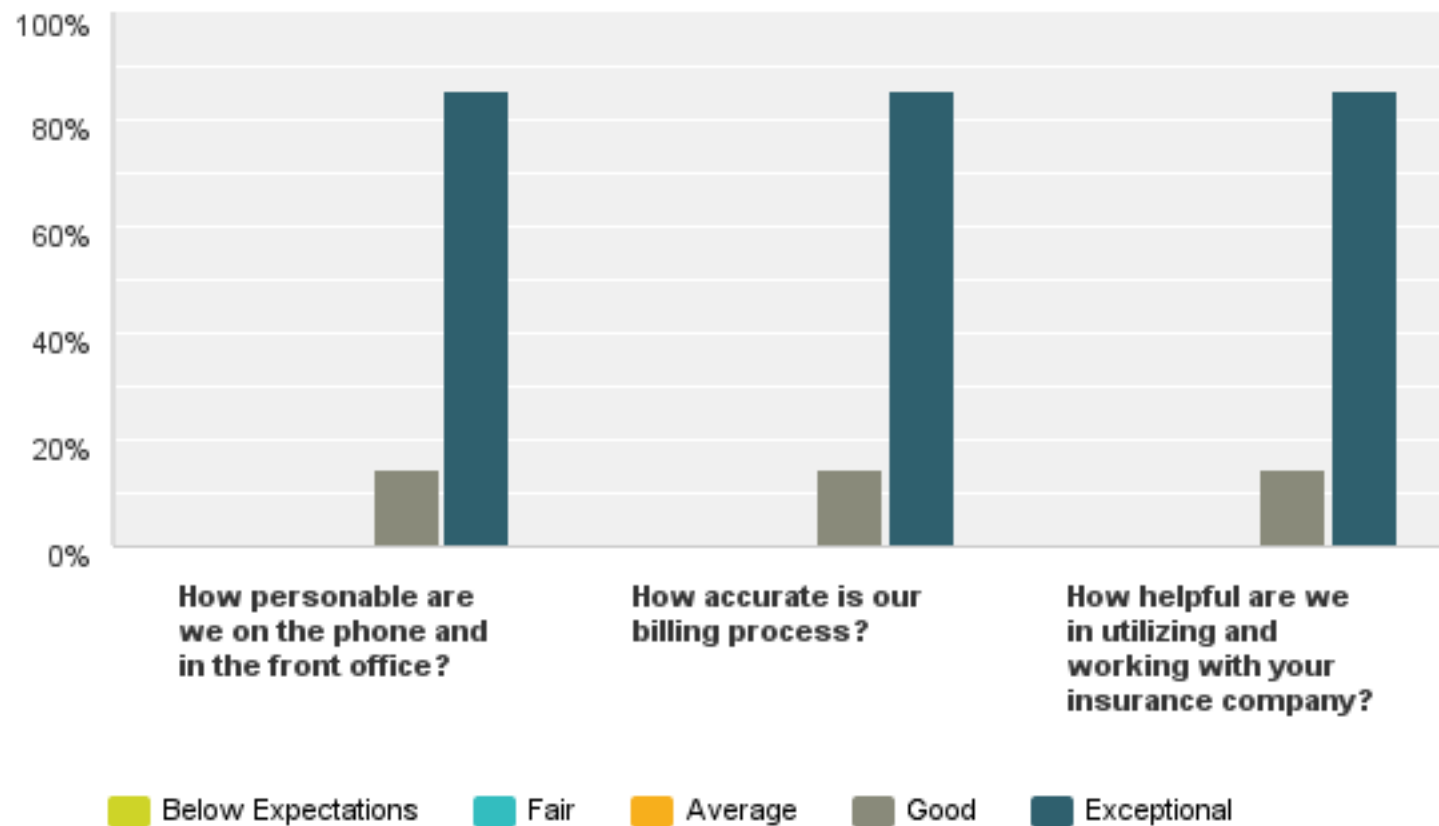
Comments on Dental Visits:



- ☐ Nice and on point
- ☐ Very personable and professional
- ☐ Great.

Q6 Billing & Front Office

Answered: 7 Skipped: 1



Billing & Front Office

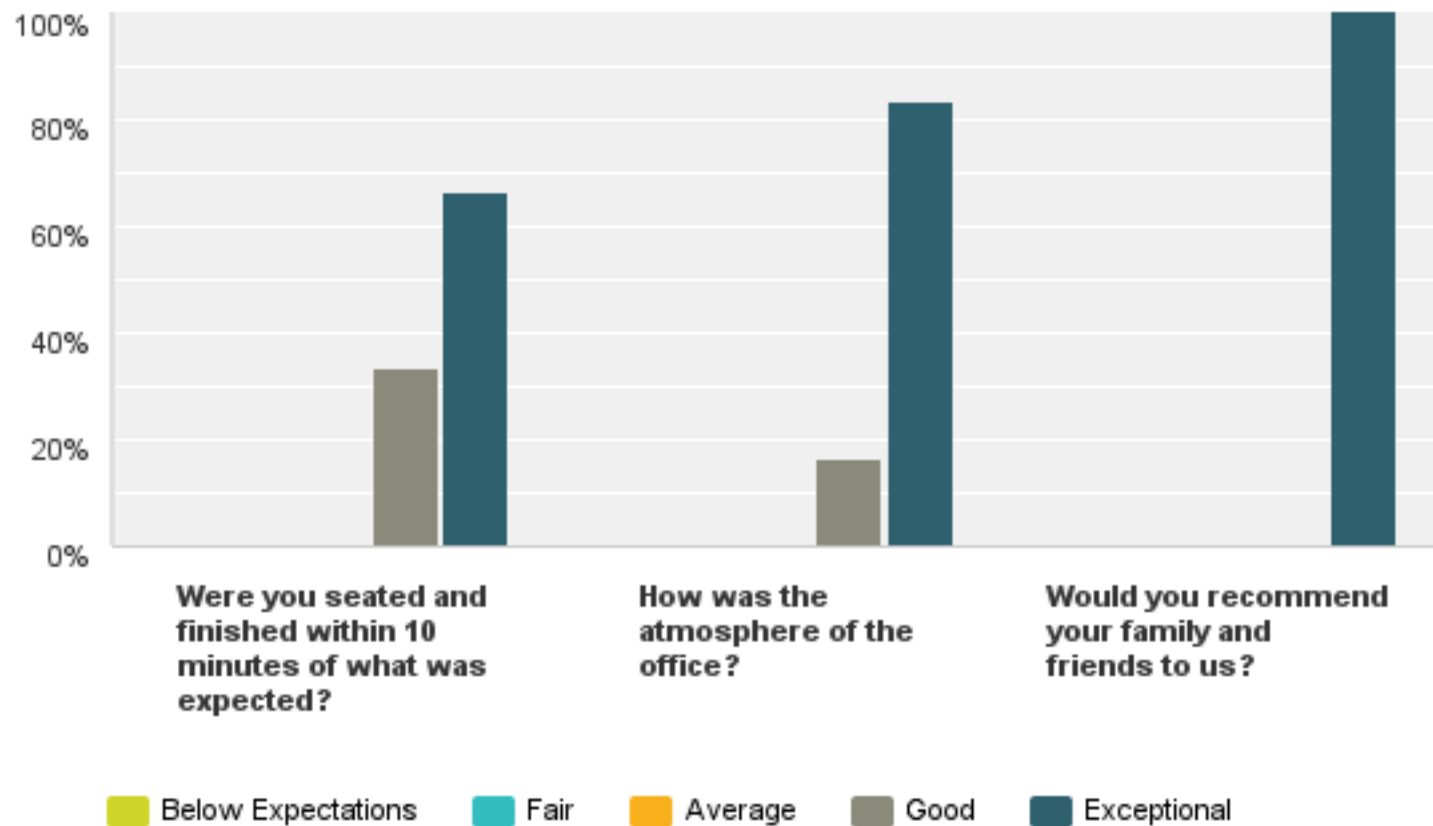
Billing & Front Desk Comments:

❑ ?

❑ Your front desk personal rock!!!

Q8 General Questions

Answered: 6 Skipped: 2



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- Front desk was amazing and helped me get right in which in my case was an emergency!!

How can we make your experience better?



- ❑ Honestly how do you improve on perfection?! I live out of state and still drive 15 hours just to go to U
- ❑ Just the better pillow.