




PATIENT SURVEYS

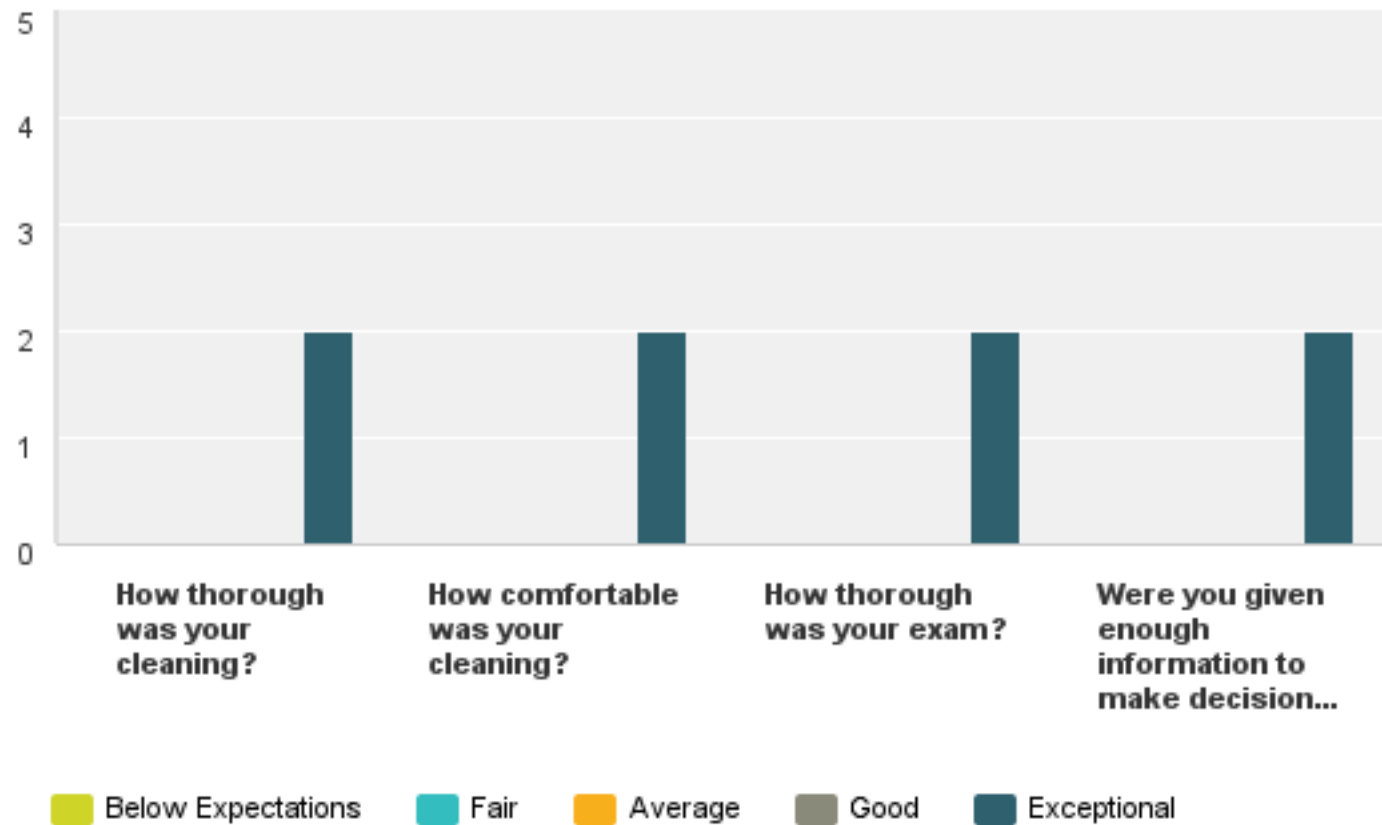
Springville – October 2014

What Do You Want Most From Us?

- 
- good service and care
 - Comfortable, friendly, painless, experience.
 - Quality care, professionalism, friendly staff, and time efficiency.
 - No pain in my mouth at a reasonable price.

Q2 Cleaning Visits

Answered: 2 Skipped: 2



Cleaning Visits

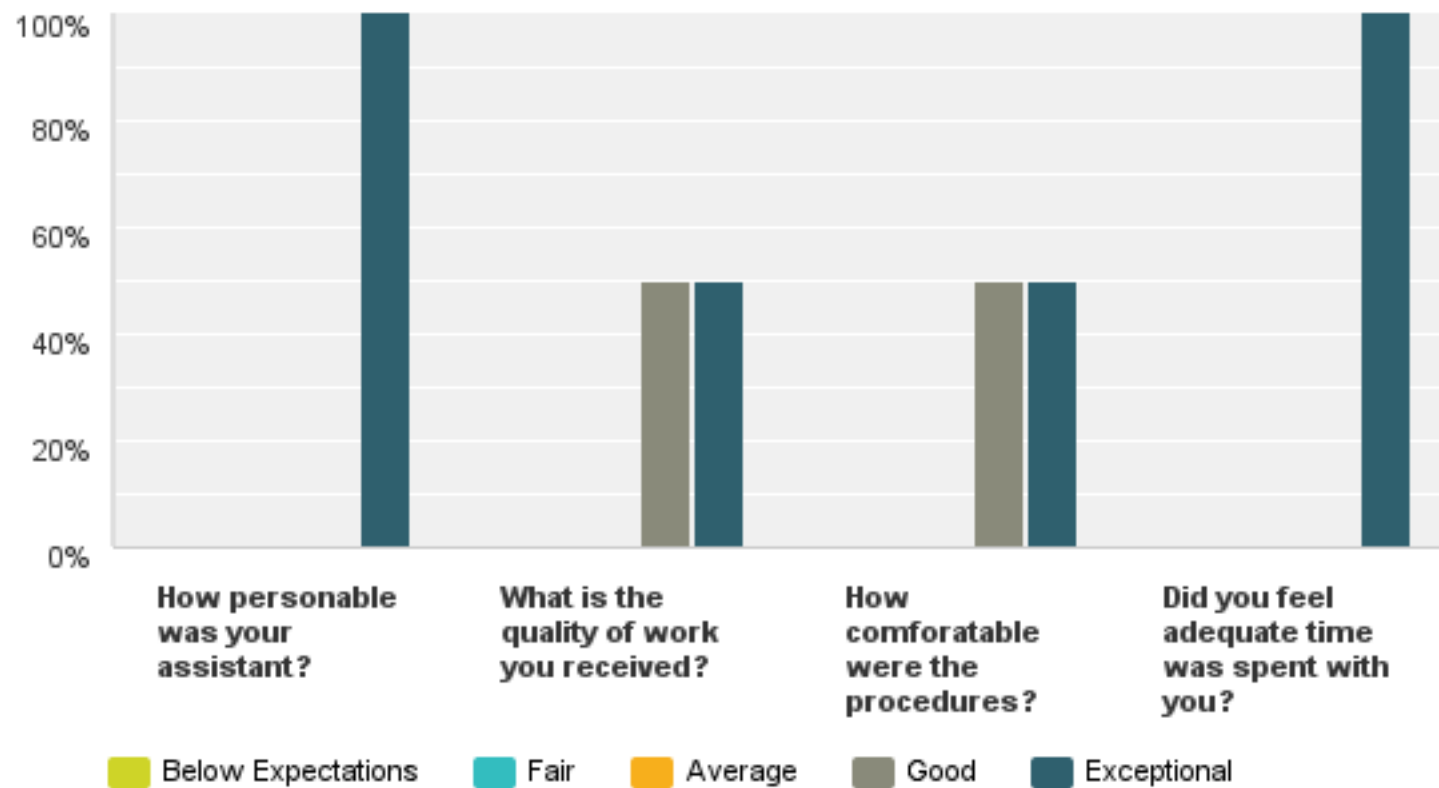
Comments on Cleaning Visits:



- ☐ Didn't have a cleaning visit.
- ☐ The staff was very friendly and clearly competent. I believe that patient care is a top priority.
- ☐ Has not been done yet.

Q4 Dentist Visits

Answered: 2 Skipped: 2



Dental Visits

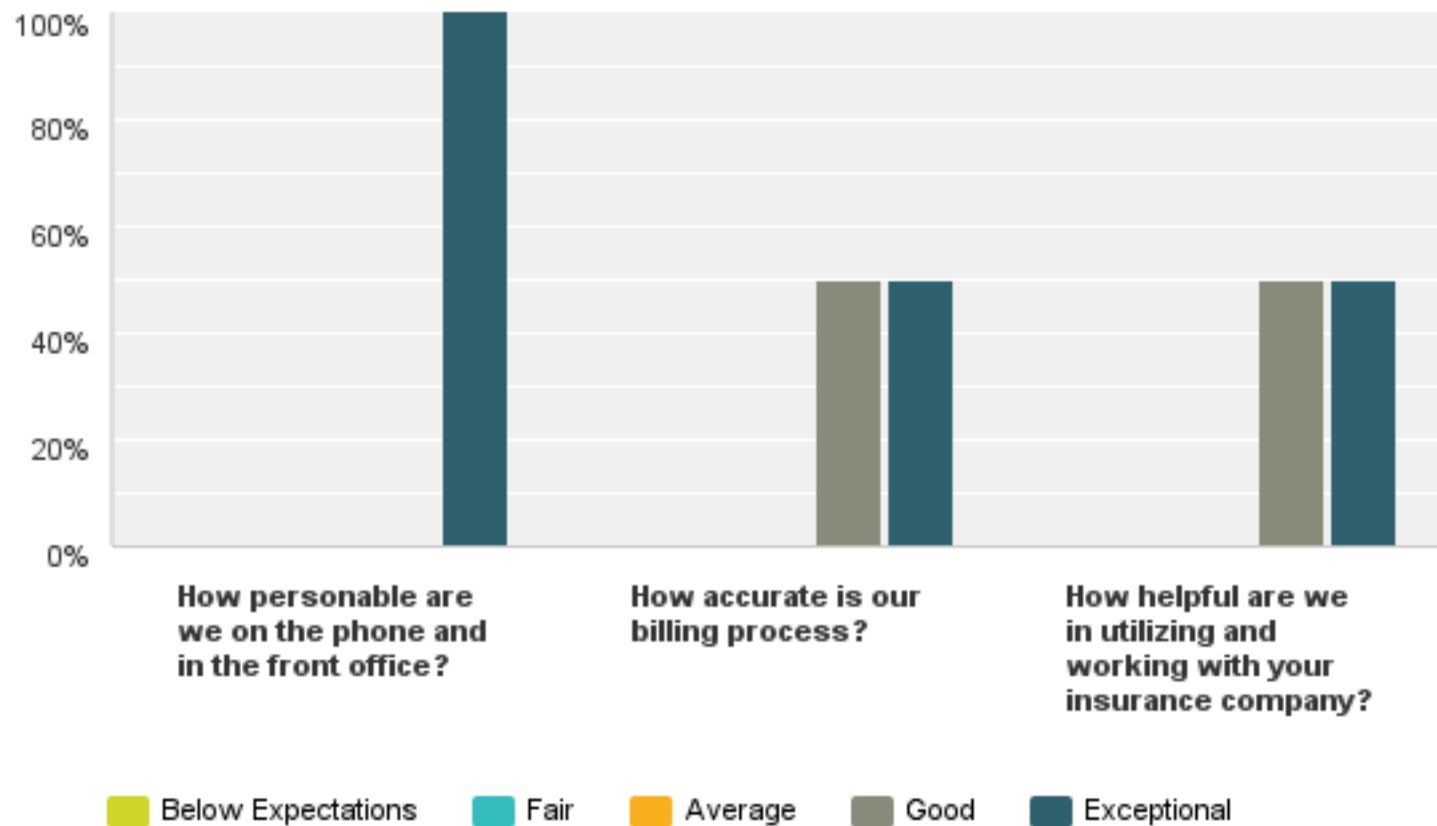
Comments on Dental Visits:



The Dentist was easy to talk to and very professional. I felt confident in his abilities.

Q6 Billing & Front Office

Answered: 3 Skipped: 1



Billing & Front Office

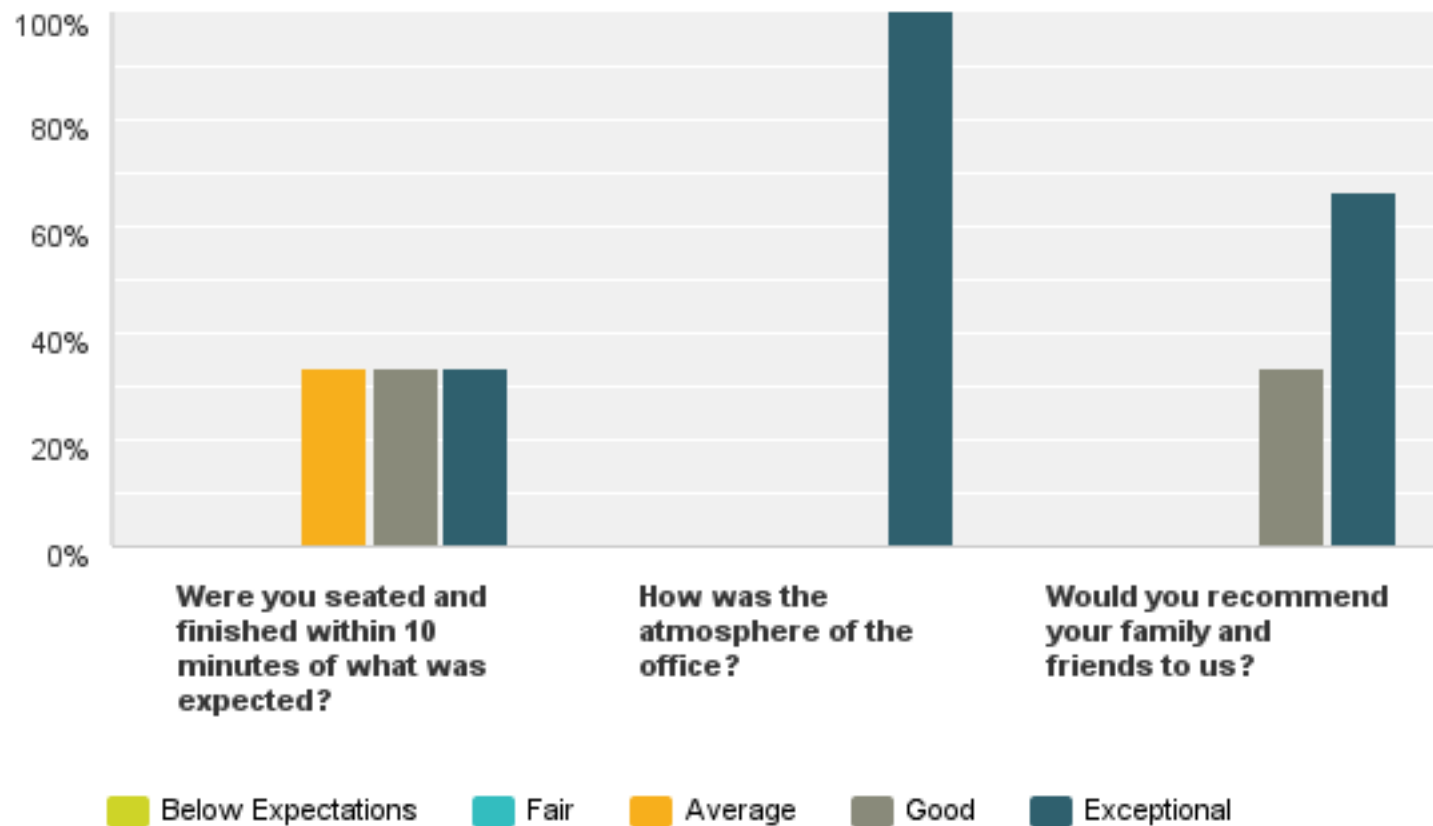
Billing & Front Desk Comments:



I can't comment on billing and insurance practices yet, but the office staff seemed to be on top of things and competent. Very welcoming and friendly.

Q8 General Questions

Answered: 3 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?

- ☐ Everyone was great.

How can we make your experience better?



- No suggestions.