



PATIENT SURVEYS

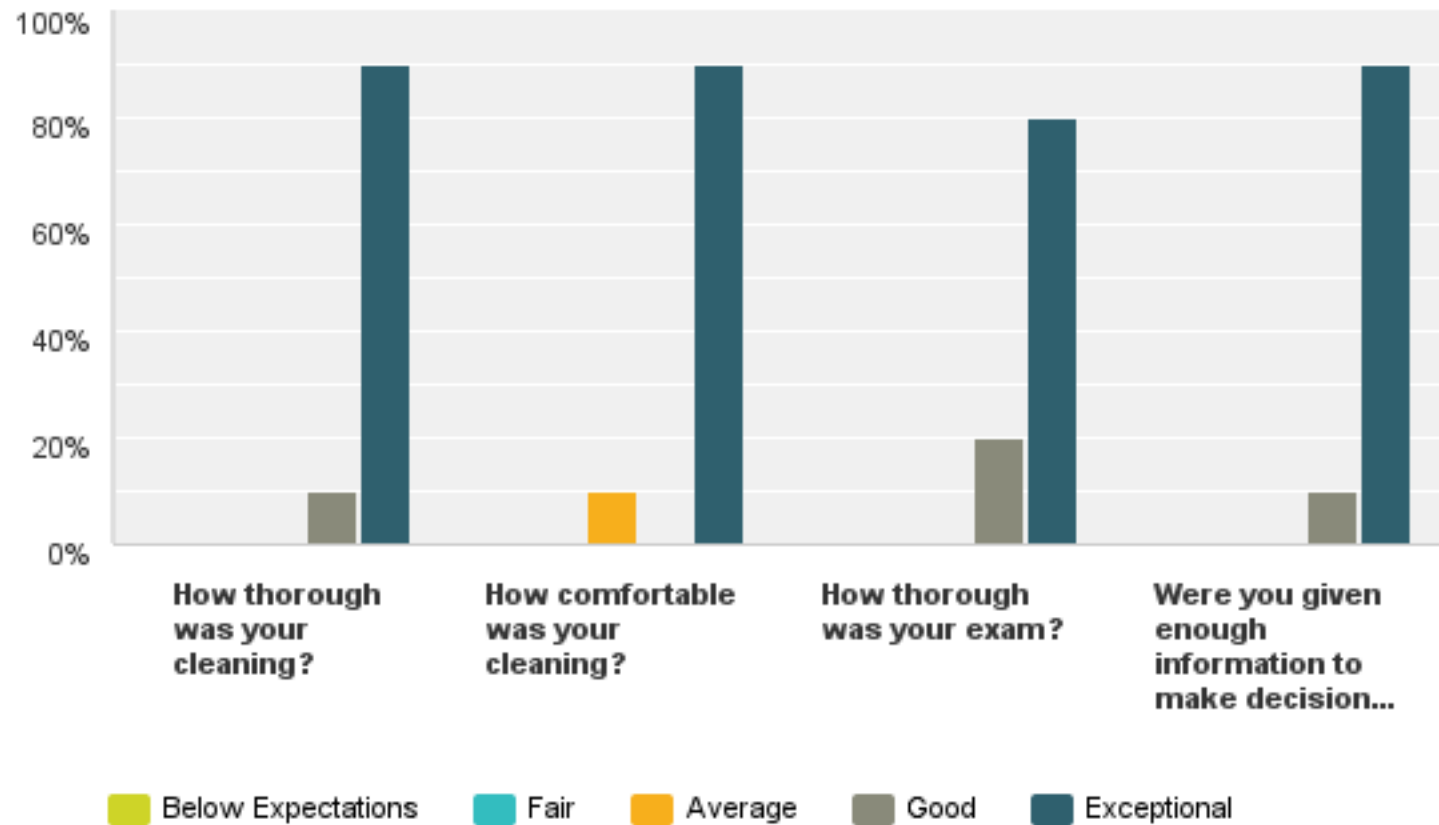
Payson — March 2015

What Do You Want Most From Us?

- Good dental care that is thorough and friendly.
- Help fixing my 22 sons teeth
- Honest and affordable dental care
- Kind service
- Clean teeth that are fixed, and preventative advice
- Respect and Honesty
- I'm very happy now that I have cascade Dental
- to be truthful and caring in what you're recommending
- Great customer service.

Q2 Cleaning Visits

Answered: 10 Skipped: 1



Cleaning Visits

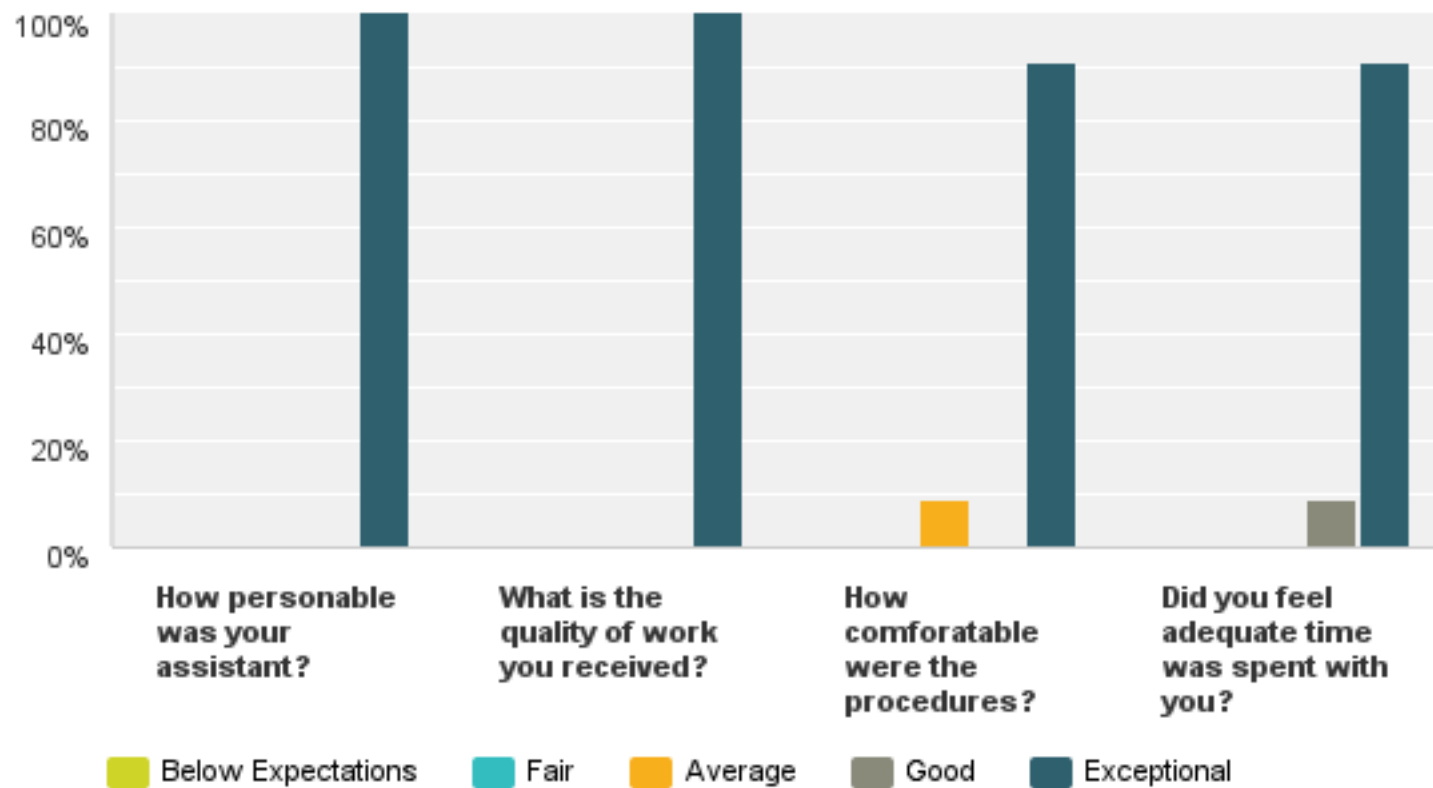
Comments on Cleaning Visits:



- Well done!
- Melanie deserves a raise.
- Hasn't had this kind of visit
- Always offer sealing and fluoride. Extra charge is okay.
- Superbly Done you guys are the BEST!!!
- The girl was very sweet and caring and I enjoyed conversing with her
- More friendly than any other dentist I've ever been to!!

Q4 Dentist Visits

Answered: 11 Skipped: 0



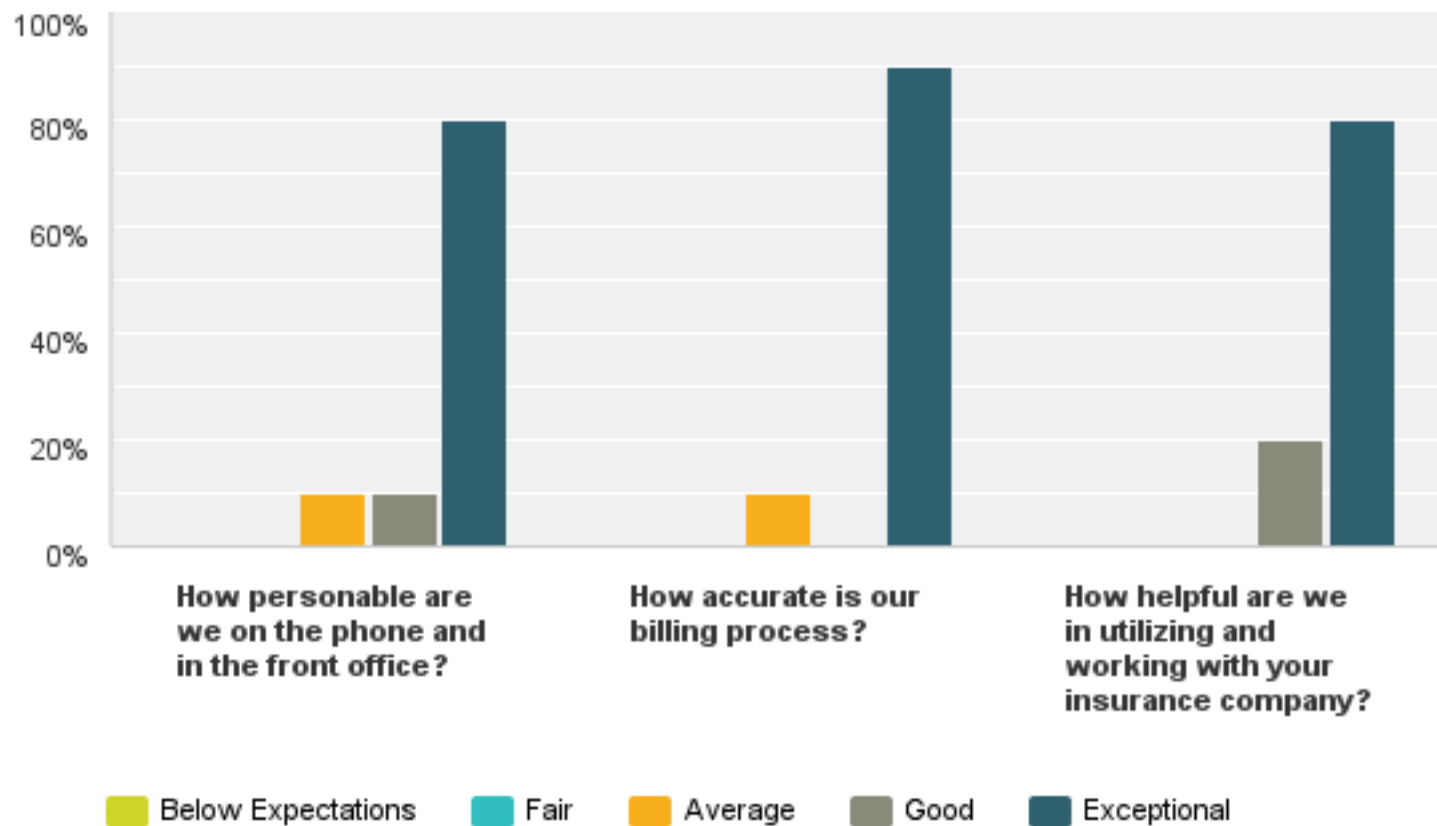
Dental Visits

Comments on Dental Visits:

- ❑ Wonderful!!!!!!❑
- ❑ You guys are the BEST!!!
- ❑ Fast but efficient, there were no concerns :)

Q6 Billing & Front Office

Answered: 10 Skipped: 1



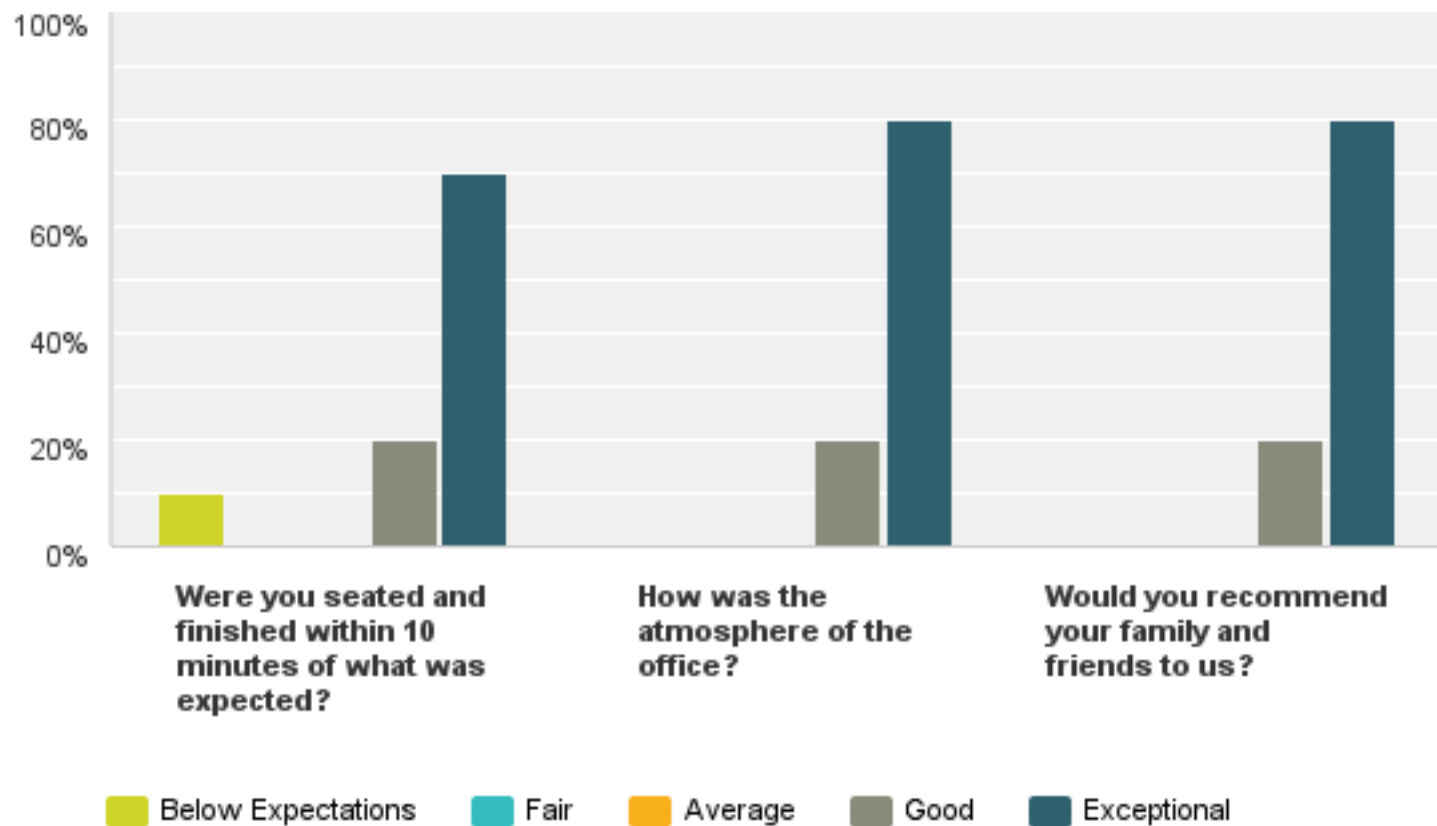
Billing & Front Office

Billing & Front Desk Comments:

- Great again 😊 □
- You guys are Very Friendly and the BEST!!!
- Beyond helpful. I felt like they actually cared about me and my situation.

Q8 General Questions

Answered: 10 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?

- Melanie deserves a raise.
- □ □ □ □
- Everyone is professional, friendly and the BEST EVER!!!!
- The best treatment Ever
- Everyone was very nice, you could tell they cared about your personal well being
- Keep doing the fantastic job you've been doing!! Love the friendly staff, massage chair, DIRECTV, and overall great customer service!

How can we make your experience better?



- ?

- Keep on doing what you are doing!!!

- Nothing I can think of :)