

## PATIENT SURVEYS

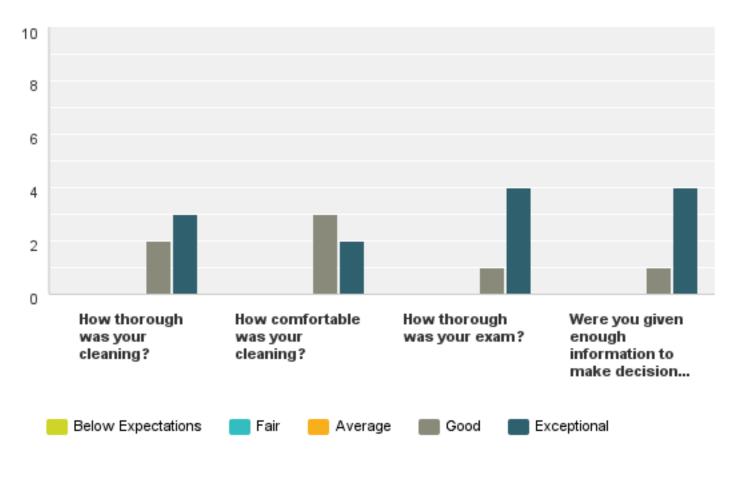
Springville –April 2015

### What Do You Want Most From Us?

- Nice happy people
- Care

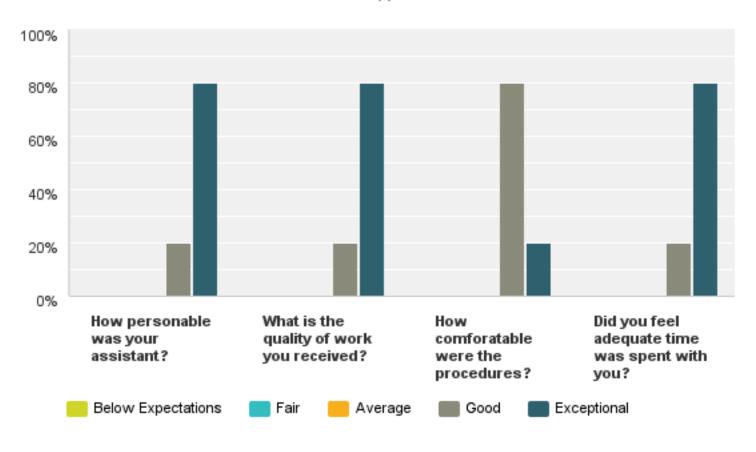
#### **Q2 Cleaning Visits**





# Comments on Cleaning Visits:

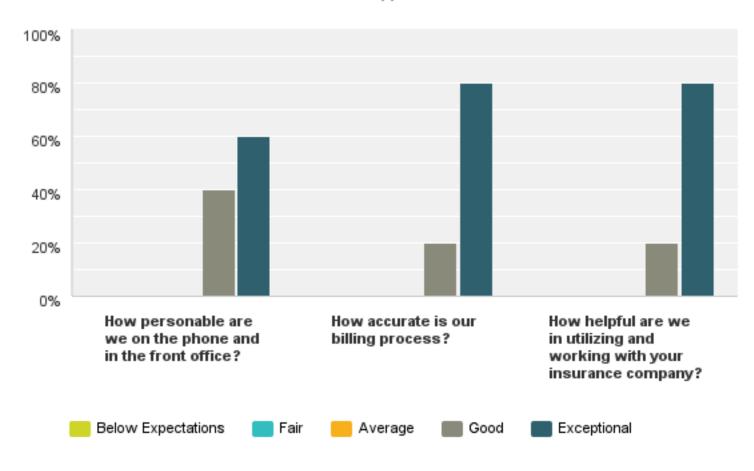
#### **Q4 Dentist Visits**



## Comments on Dental Visits:

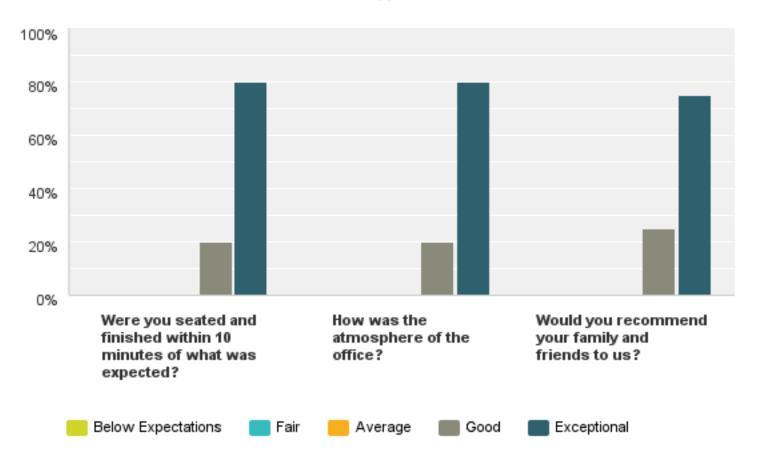
Everyone was so friendly and happy!

#### Q6 Billing & Front Office



# Billing & Front Desk Comments:

#### **Q8** General Questions



# Any specific comments about team members or doctors that exceeded your expectations?

 Dr. Baird is awesome! And the lady at the front desk is so nice and happy and was genuinely interested and made us feel comfortable

## How can we make your experience better?