



PATIENT SURVEYS

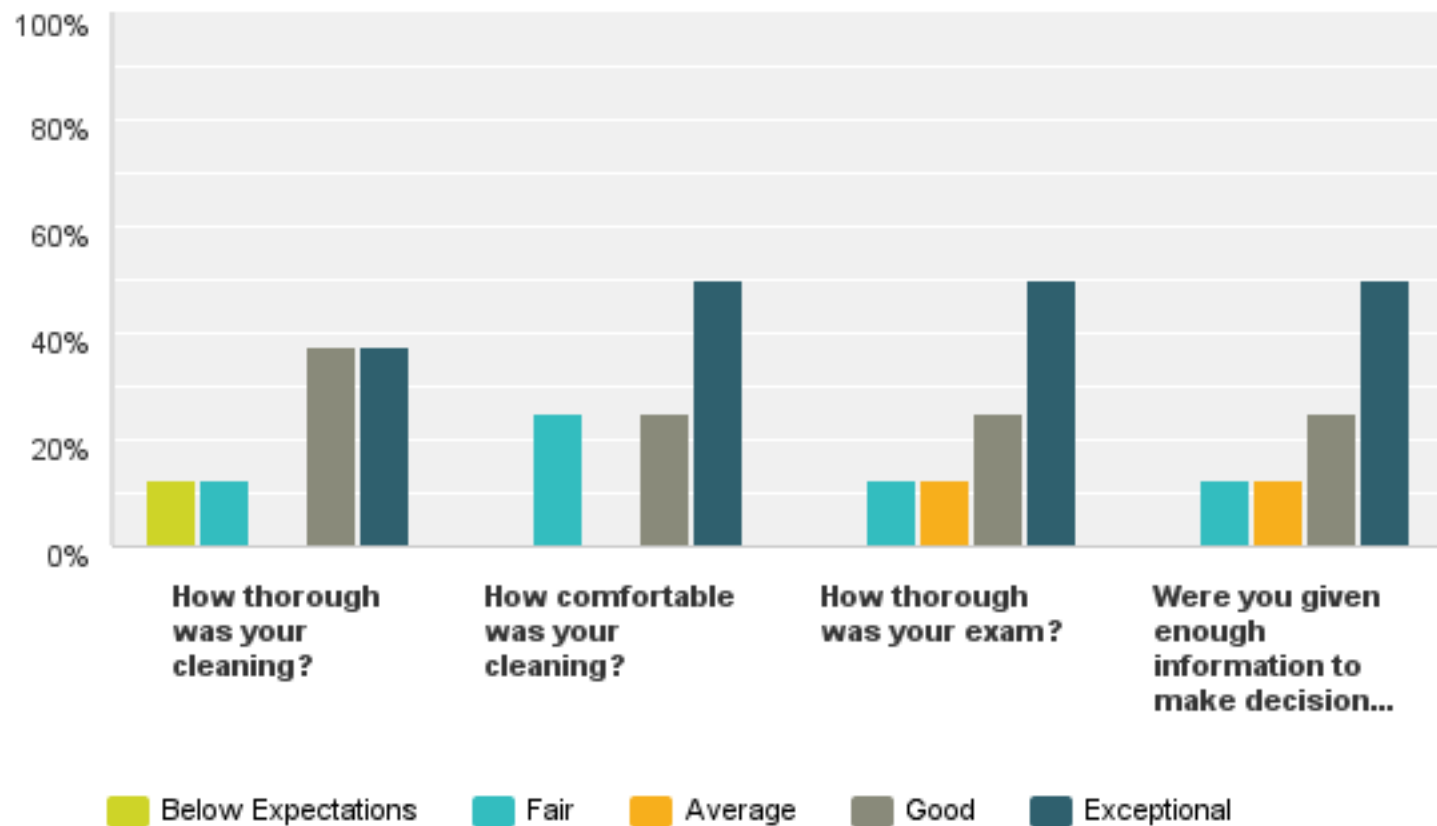
Payson — JUNE 2015

What Do You Want Most From Us?

- Quick easy and professional. That is what I wanted and that is what I received.
- Honesty
- High quality dental care with a smile!
- Dental care
- To help me get a beautifully white smile that I'm not afraid to show off.
- cost effective dental care
- Honesty
- Quality dental care at decent price

Q2 Cleaning Visits

Answered: 8 Skipped: 1



Cleaning Visits

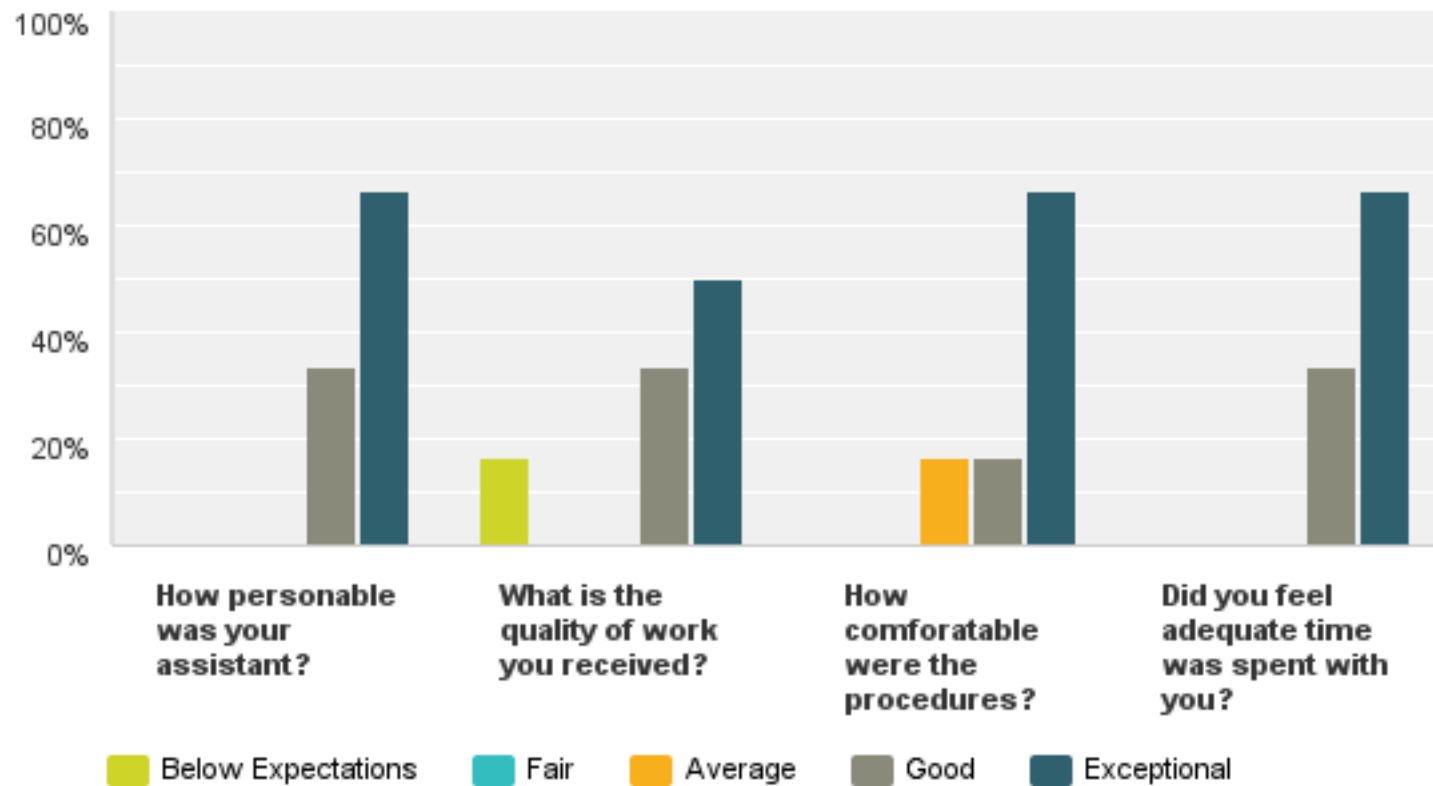
Comments on Cleaning Visits:



- Easy and friendly.
- Way too fast. I don't even know the dentist's name
- The hygienist that I had she was amazing she was gentle. And best of all made me feel comfortable. I can't remember her name...

Q4 Dentist Visits

Answered: 6 Skipped: 3



Dental Visits

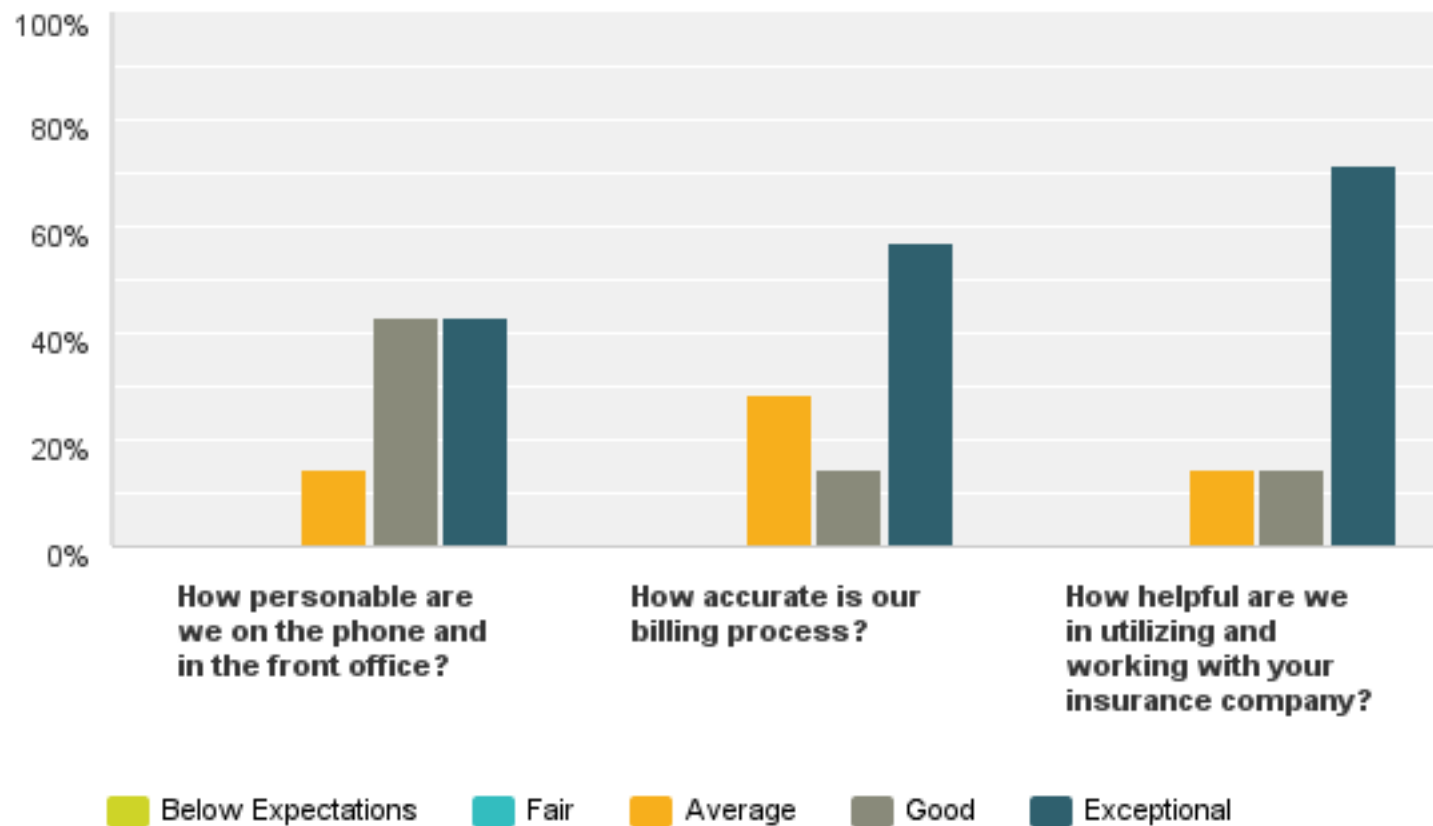
Comments on Dental Visits:



- ❑ Everything was perfect. The worst part of the dental office visit was getting a shot. (I hate that part). But I didn't feel any pain whatsoever. The Doctor and assistant were pleasurable, easy, quick and very efficient.
- ❑ Explain what your doing. The dentist should introduce himself
- ❑ The dentist suggested I have a filling done, so I scheduled an appointment. After the filling, I felt sensitivity on that tooth that I'd never felt before. I came back in, and had the filling redone.

Q6 Billing & Front Office

Answered: 7 Skipped: 2



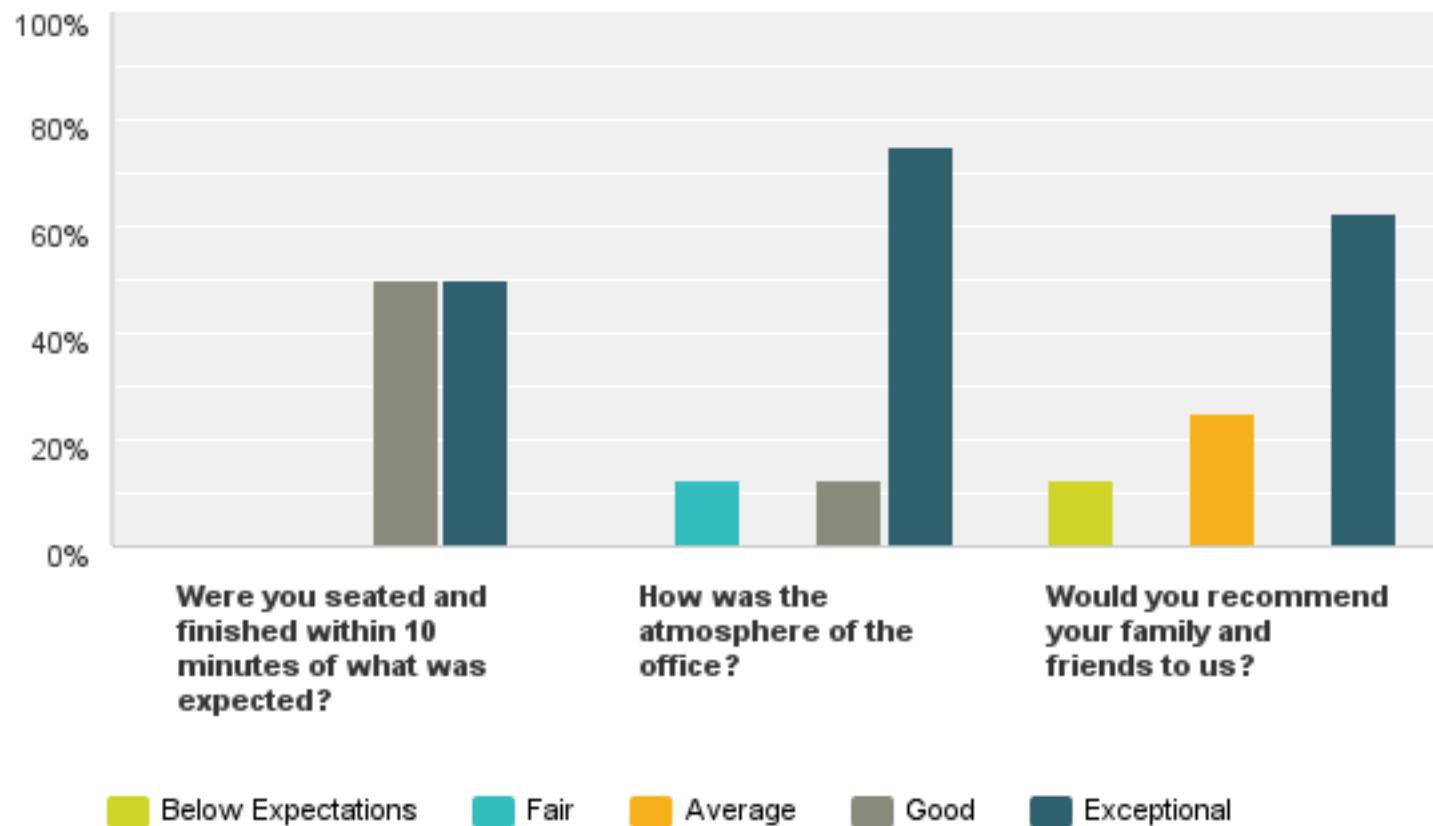
Billing & Front Office

Billing & Front Desk Comments:

- ❑ Way to rude

Q8 General Questions

Answered: 8 Skipped: 1



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ Everything was superior to my previous dental office. From the front desk to the doctors, it's evident this facility truly cares.
- ❑ Nobody introduced themselves
- ❑ My hygienist was exceptional!

How can we make your experience better?



- ❑ It would be hard to top
- ❑ Talk. Introduce yourself. Ask questions