



PATIENT SURVEYS

Payson – December 2016

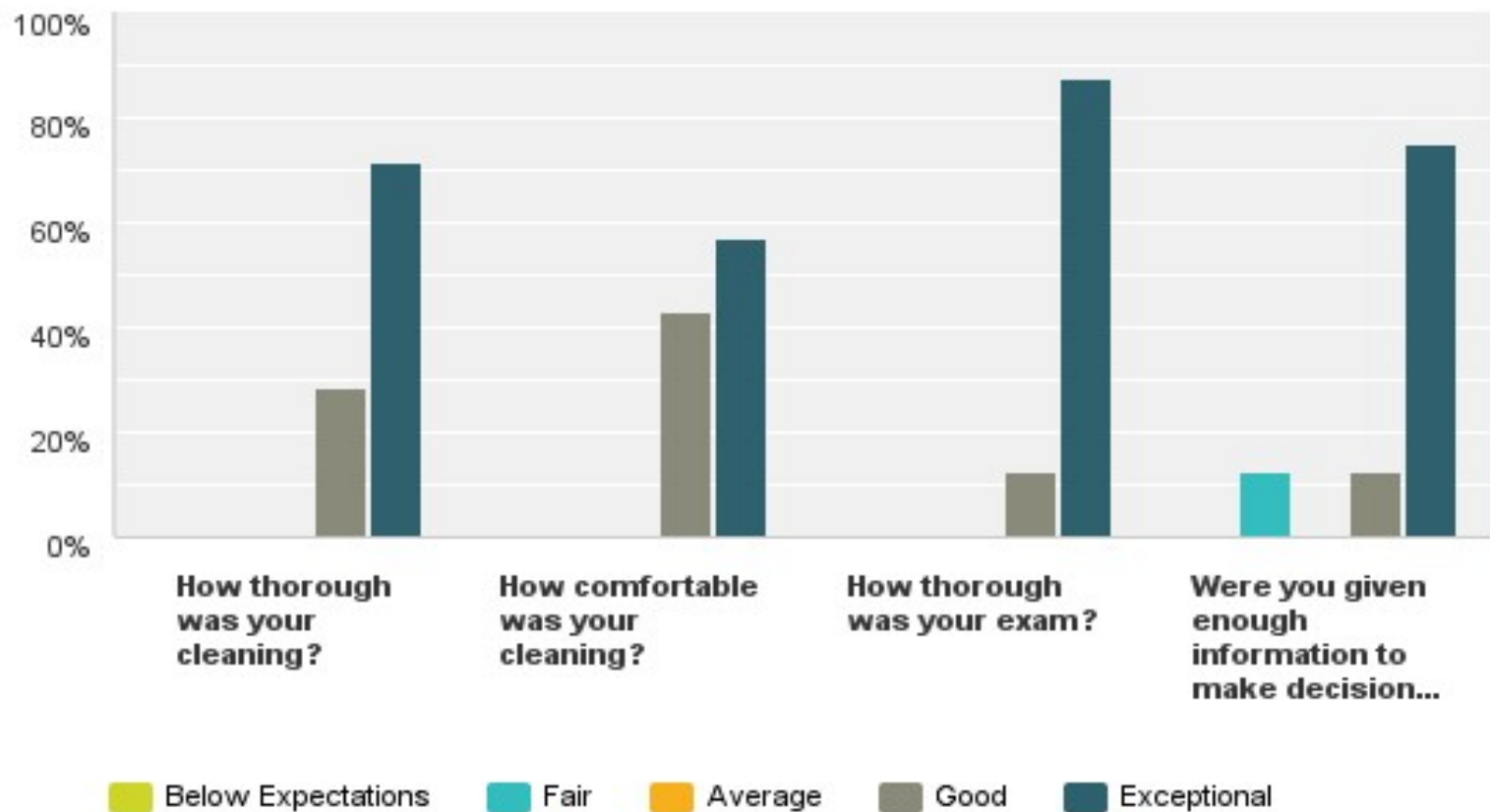
What Do You Want Most From Us?



- ❑ Good service and quality dental work for a fair price to both parties.
- ❑ Good service and reliable dental work
- ❑ Professional opinion and service at a fair price.
- ❑ Just keep doing what your doing
- ❑ Professional dental care.
- ❑ Quality dental treatment and prevention
- ❑ good experience and quality work
- ❑ Better communication about appointments.

Q2 Cleaning Visits

Answered: 8 Skipped: 1



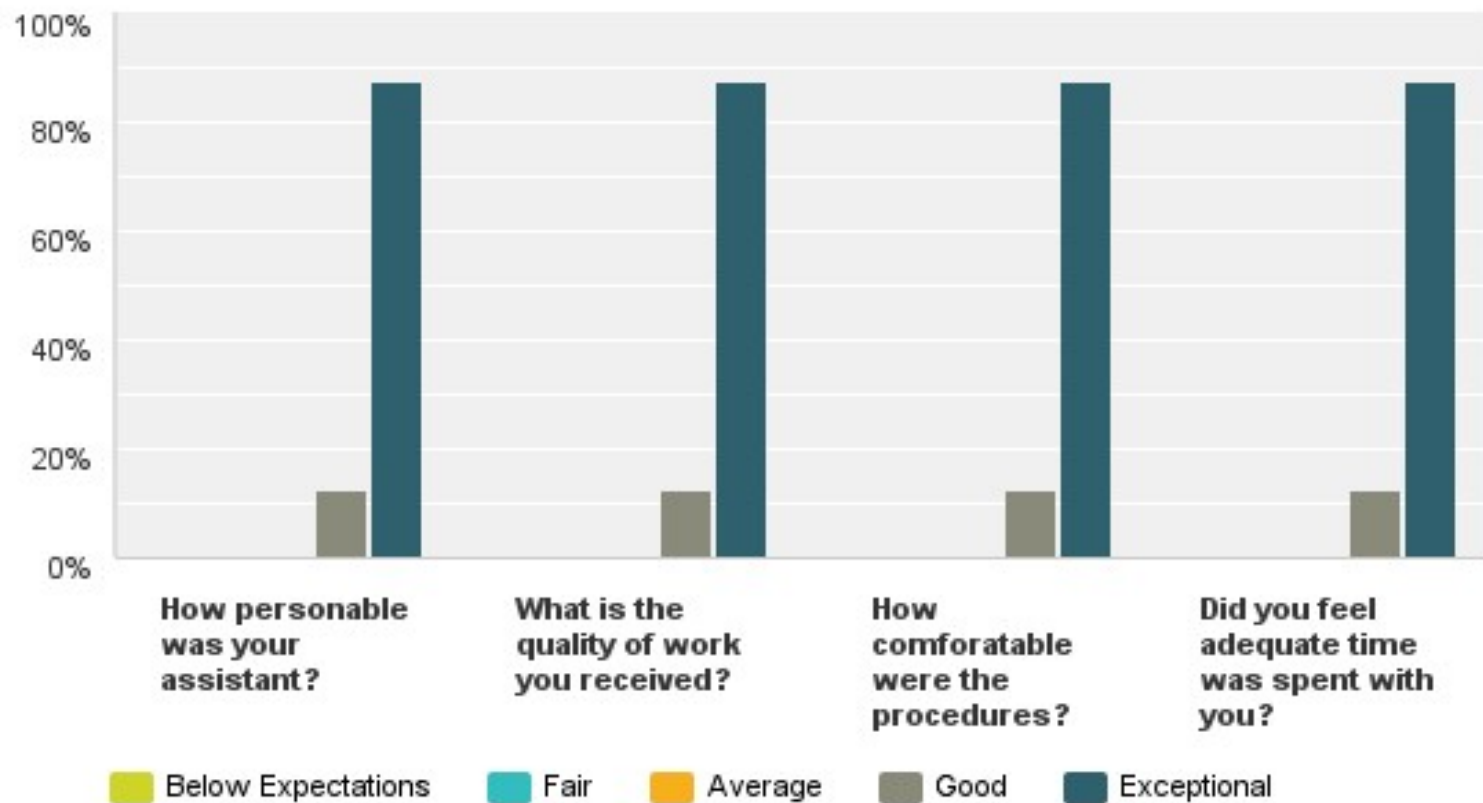
Cleaning Visits

Comments on Cleaning Visits:

- ☐ Very good treatment. Explained everything and was wonderful.
- ☐ Dental Assistant was very cordial, friendly, and knowledgeable.
- ☐ I love going to the dentist. I am always comfortable
- ☐ None
- ☐ My hygienist recommended using an electric toothbrush which I purchased after my cleaning. I am thankful for her recommendation.

Q4 Dentist Visits

Answered: 8 Skipped: 1



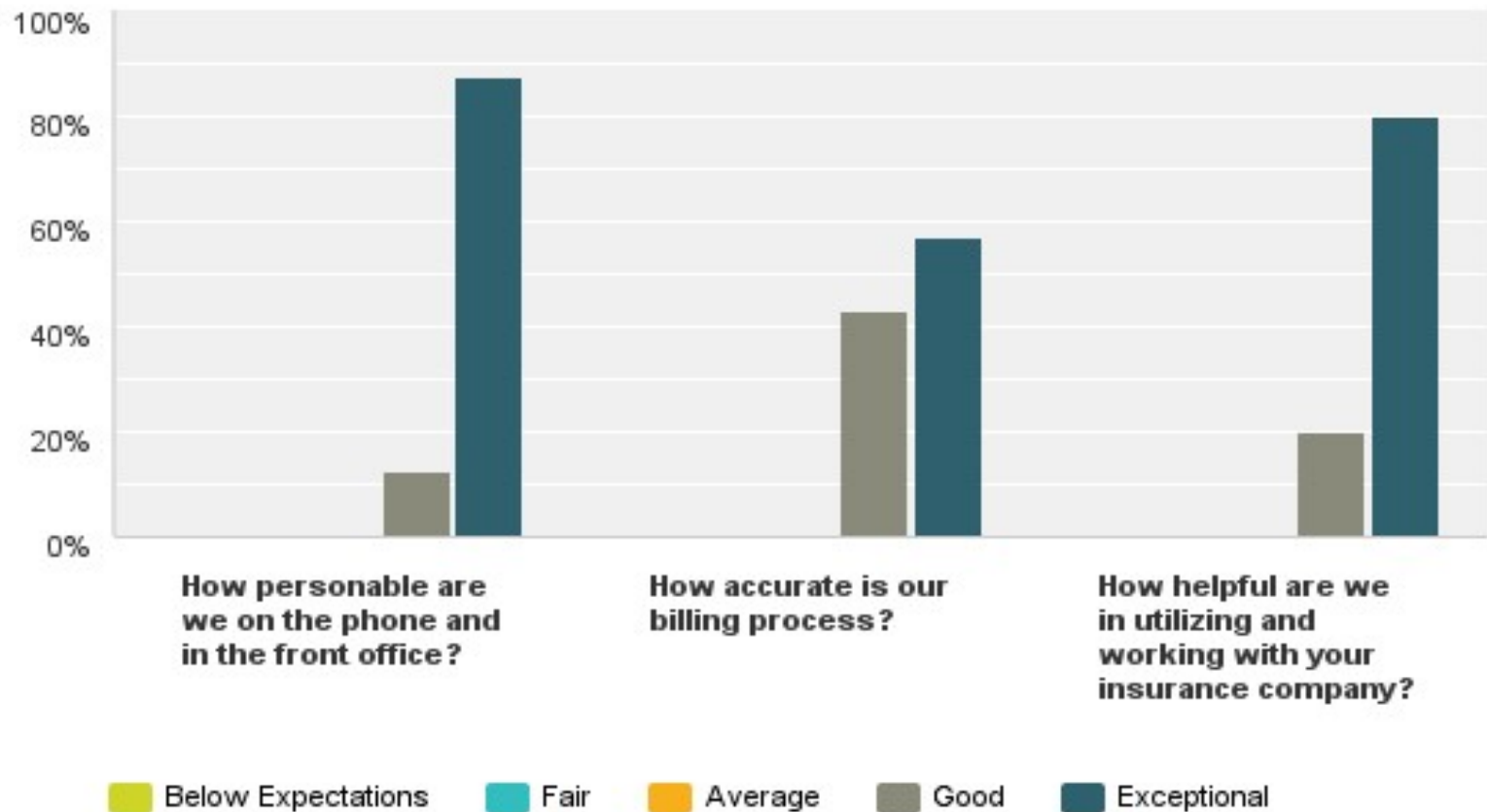
Dental Visits

Comments on Dental Visits:

- ☐ I am always sad when they are done.
- ☐ None
- ☐ Excellent care and treatment.
- ☐ Very nice experience.

Q6 Billing & Front Office

Answered: 8 Skipped: 1



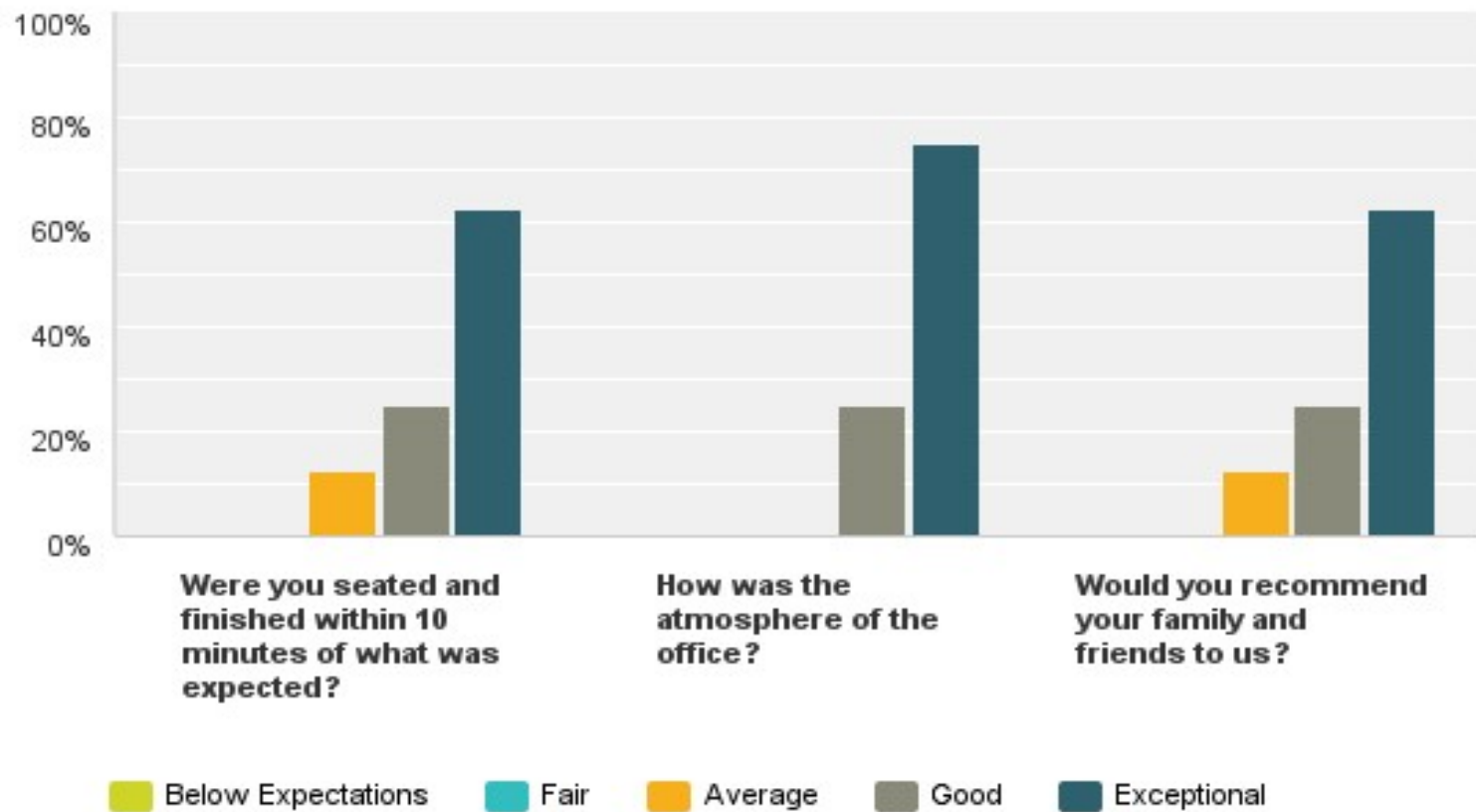
Billing & Front Office

Billing & Front Desk Comments:

- The Billing form is just a little confusing
- We appreciate Dr Winward accepting our Dental Insurance as full payment. Dr Winward is our grand-son-in-law.
- I don't have my own Insurance, but I purchased yours and I am happy with it.

Q8 General Questions

Answered: 8 Skipped: 1




General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ Everything went well, and I was pleased with the experience
- ☐ I love all the staff members
- ☐ None
- ☐ I am happy with all the services you provide. Everyone is friendly and helpful.

How can we make your experience better?

- 
- ☐ Let me stay longer.
 - ☐ None
 - ☐ I can't think of a thing.