



PATIENT SURVEYS

Payson – January 2017

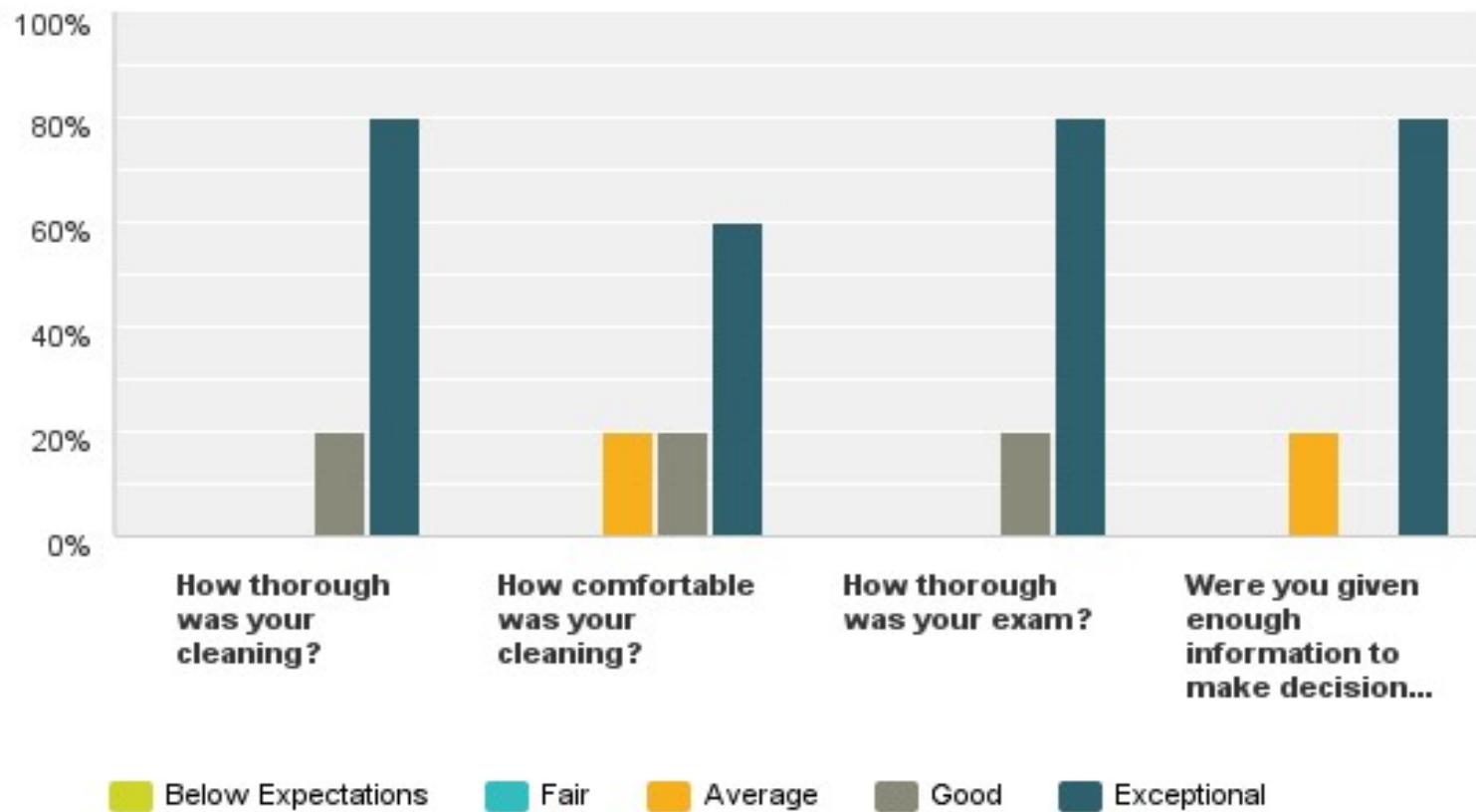
What Do You Want Most From Us?



- ❑ A pain free as much visit.
- ❑ Kindness, best of service and effective and lasting dental procedures...I got it...Thank you...
- ❑ Friendly environment, be able to ask questions
- ❑ Good dental care !
- ❑ Better prices
- ❑ Stay amazing, you guys have always been kind and attentive to my needs and never been pushy, trying to over sell.

Q2 Cleaning Visits

Answered: 5 Skipped: 1



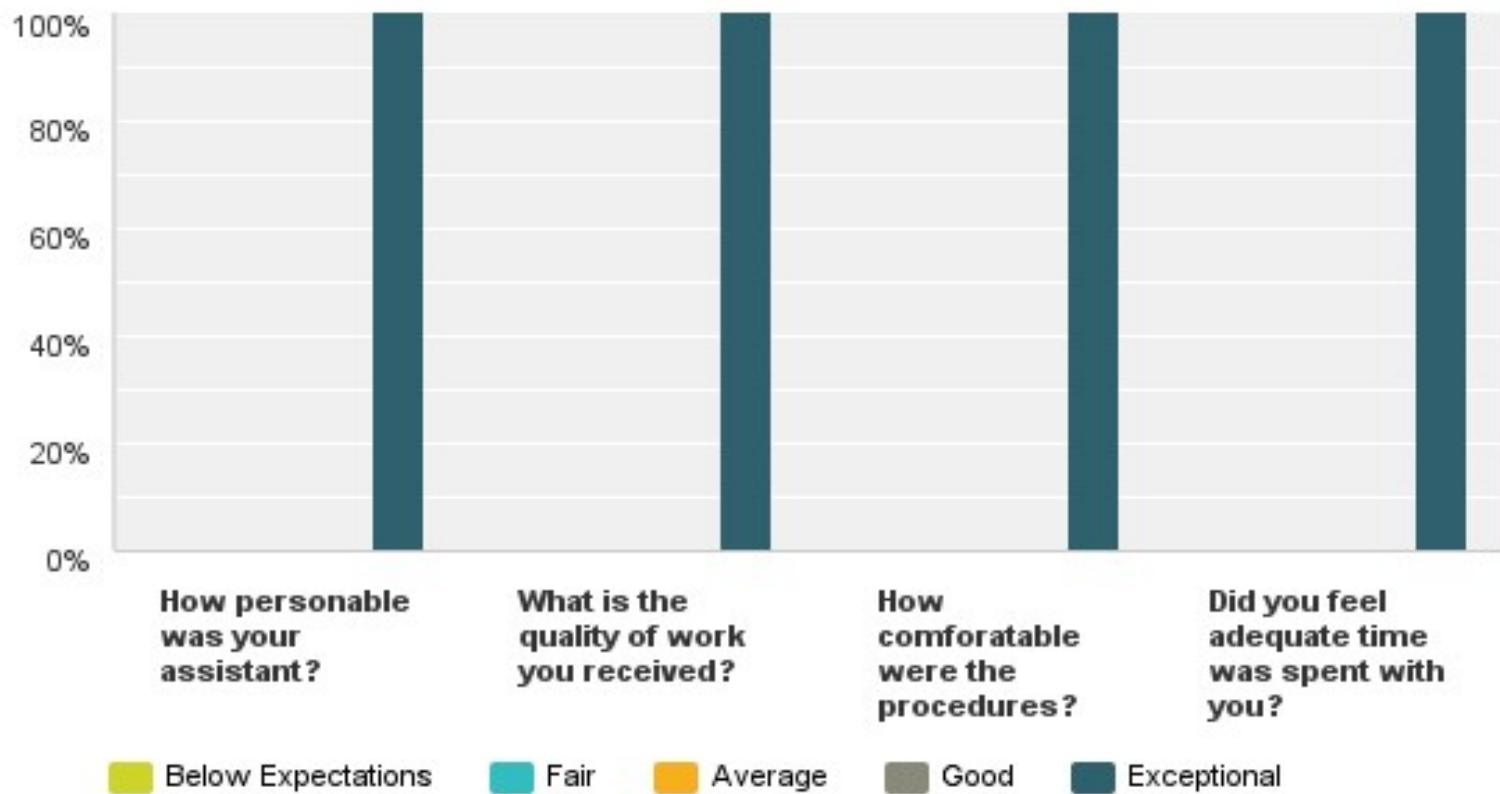
Cleaning Visits

Comments on Cleaning Visits:

- ❑ I am not fan of the going to the Dentist at all. Dread it. I was dreading today like always. My experience with you guys was awesome. I left feeling like this is place I can return to. This is a big thing as many of the people who know me would be like what who is this. Thank you so much for treating me so well
- ❑ Great, not rough like I've had at other offices
- ❑ I just look so forward to having my teeth cleaned, the hygienist is just wonderful she is so gentle and good at what she does Suzy is the best.
- ❑ Good
- ❑ I think Suzy is awesome. She is always friendly and cares about me and my family.

Q4 Dentist Visits

Answered: 4 Skipped: 2



Dental Visits

Comments on Dental Visits:



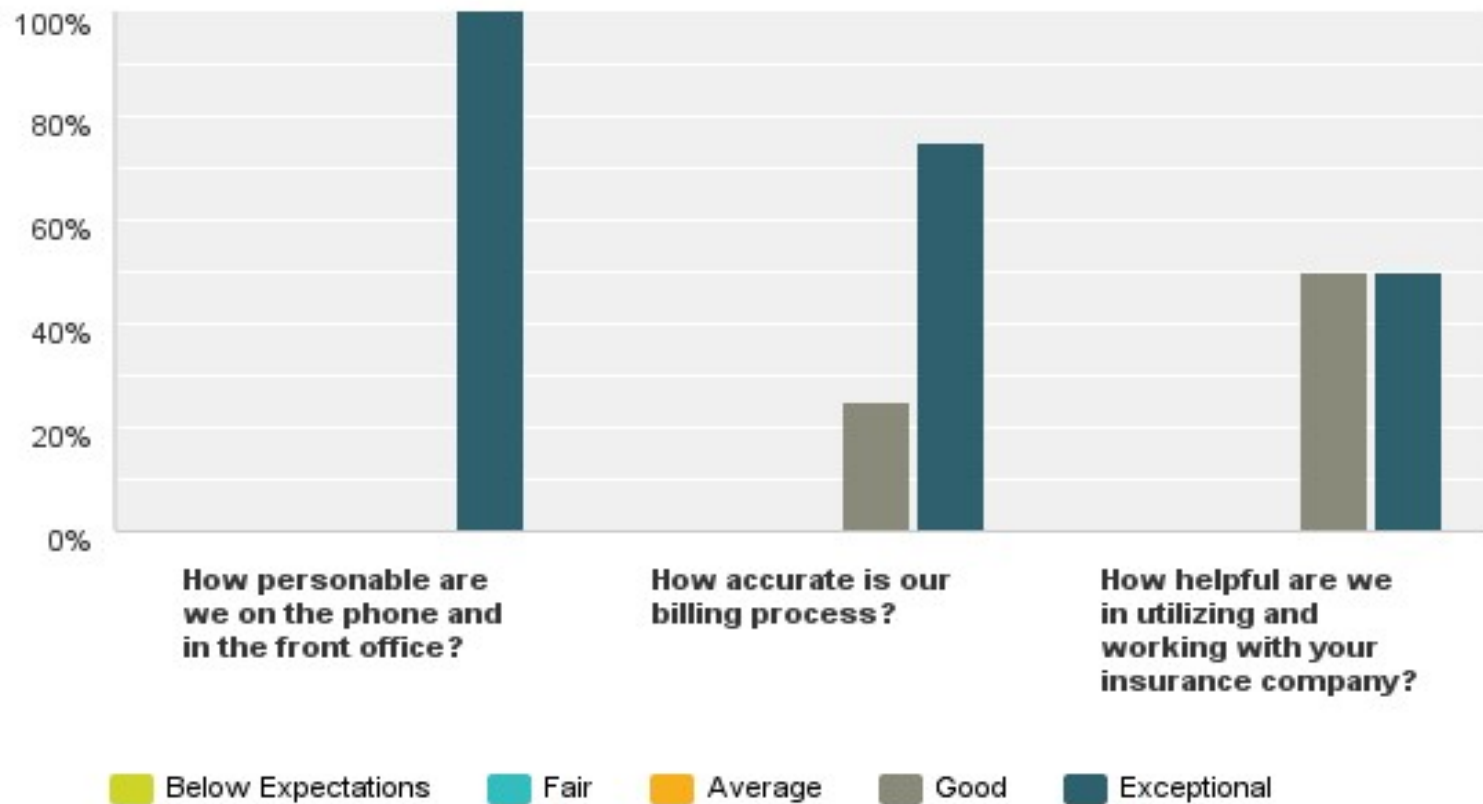
☐ Great

☐ your office is just wonderful

Thanks!

Q6 Billing & Front Office

Answered: 4 Skipped: 2



Billing & Front Office

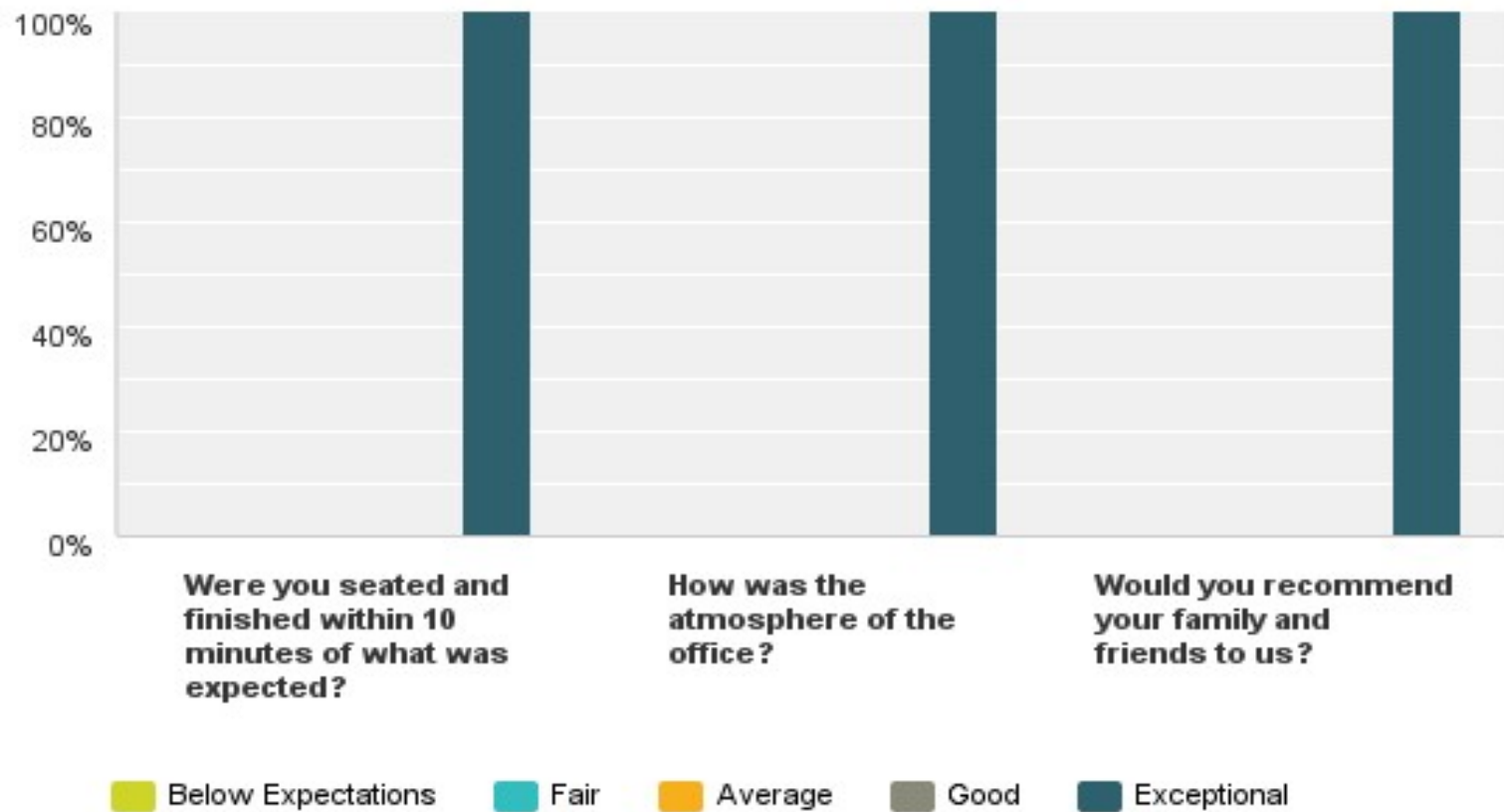
Billing & Front Desk Comments:



- Didn't really go over what insurance would pay but did say that all I owed was the 282.00

Q8 General Questions

Answered: 4 Skipped: 2




General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ They all just treated me kindly, checked in how I was doing and just made my visit comfortable and a breeze. I felt that everyone cared about me.
- ❑ Suzy and Dr. Baird are always great

How can we make your experience better?

- 
- ❑ It was great, I'll definitely be back again!
 - ❑ Just keep it as it is, it perfect!