




## PATIENT SURVEYS

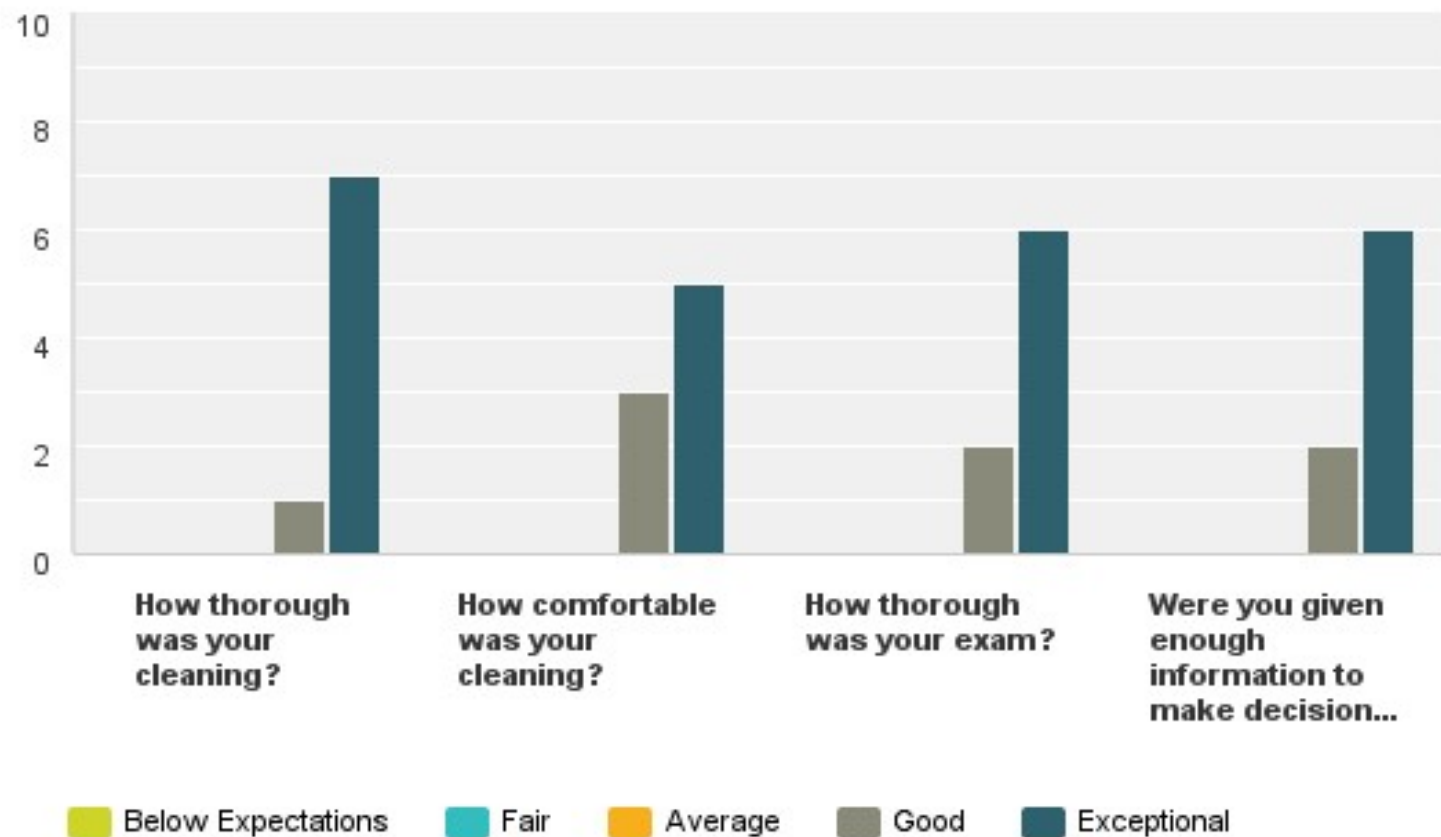
Springville – February 2017

# What Do You Want Most From Us?

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- ☐ Hours available to me, friendly professional staff, a comfortable experience
  - ☐ A pleasant experience
  - ☐ To help them be nice and clean and white
  - ☐ Quality care
  - ☐ Working with us
  - ☐ A calm, positive dentist experience for my little kids.

## Q2 Cleaning Visits

Answered: 8 Skipped: 1



Cleaning Visits

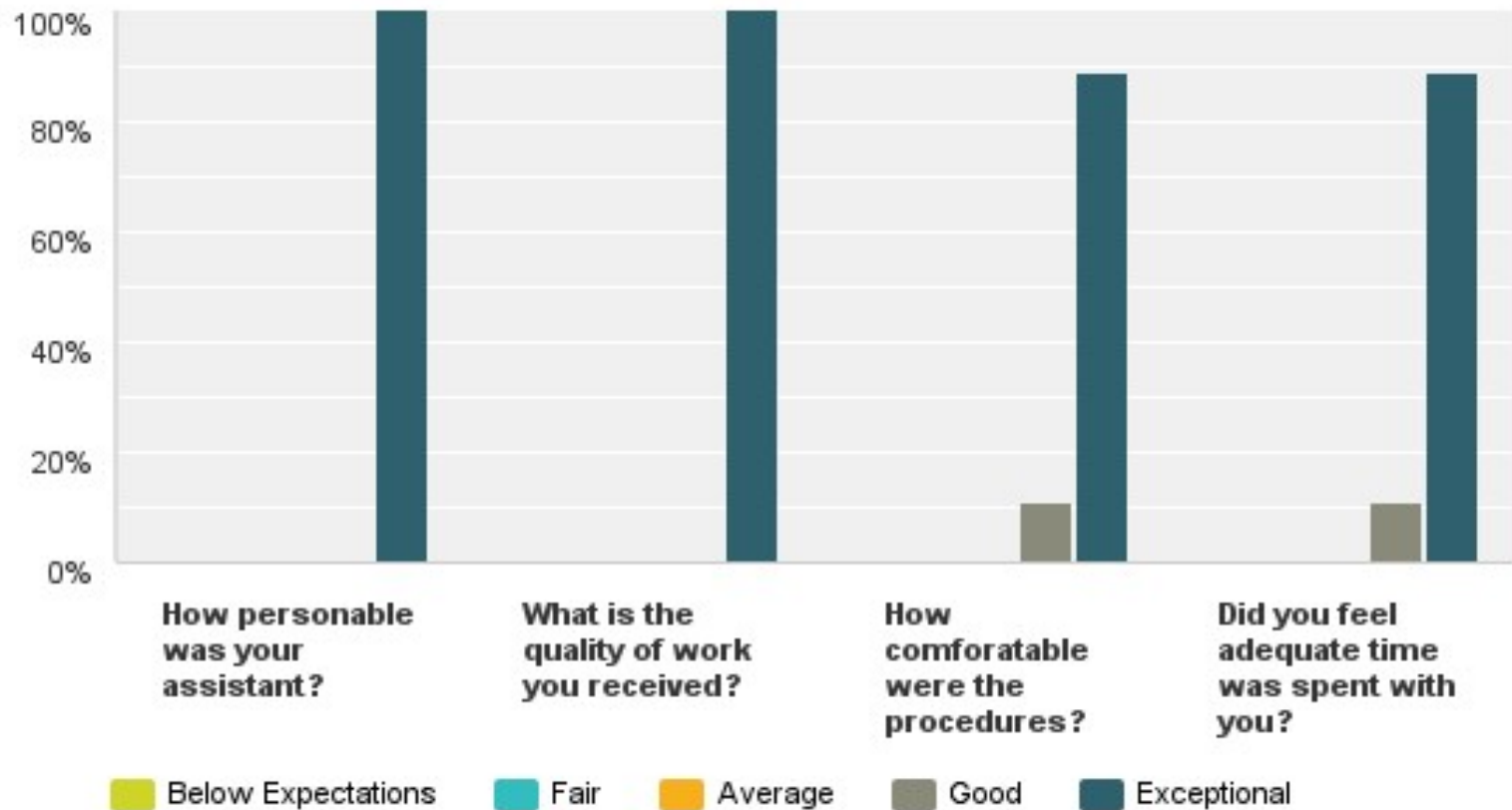
# Comments on Cleaning Visits:

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- ❑ Very enjoyable experience. Loved the massage chair. My questions were answered. I was given good information. Best teeth cleaning experience I have ever had.
- ❑ I love that my kids aren't scared of the dentist. They love coming to your office, and it is such a calm, relaxed, and fun experience for them. The staff is all so friendly and kind.

## Q4 Dentist Visits

Answered: 9 Skipped: 0



Dental Visits

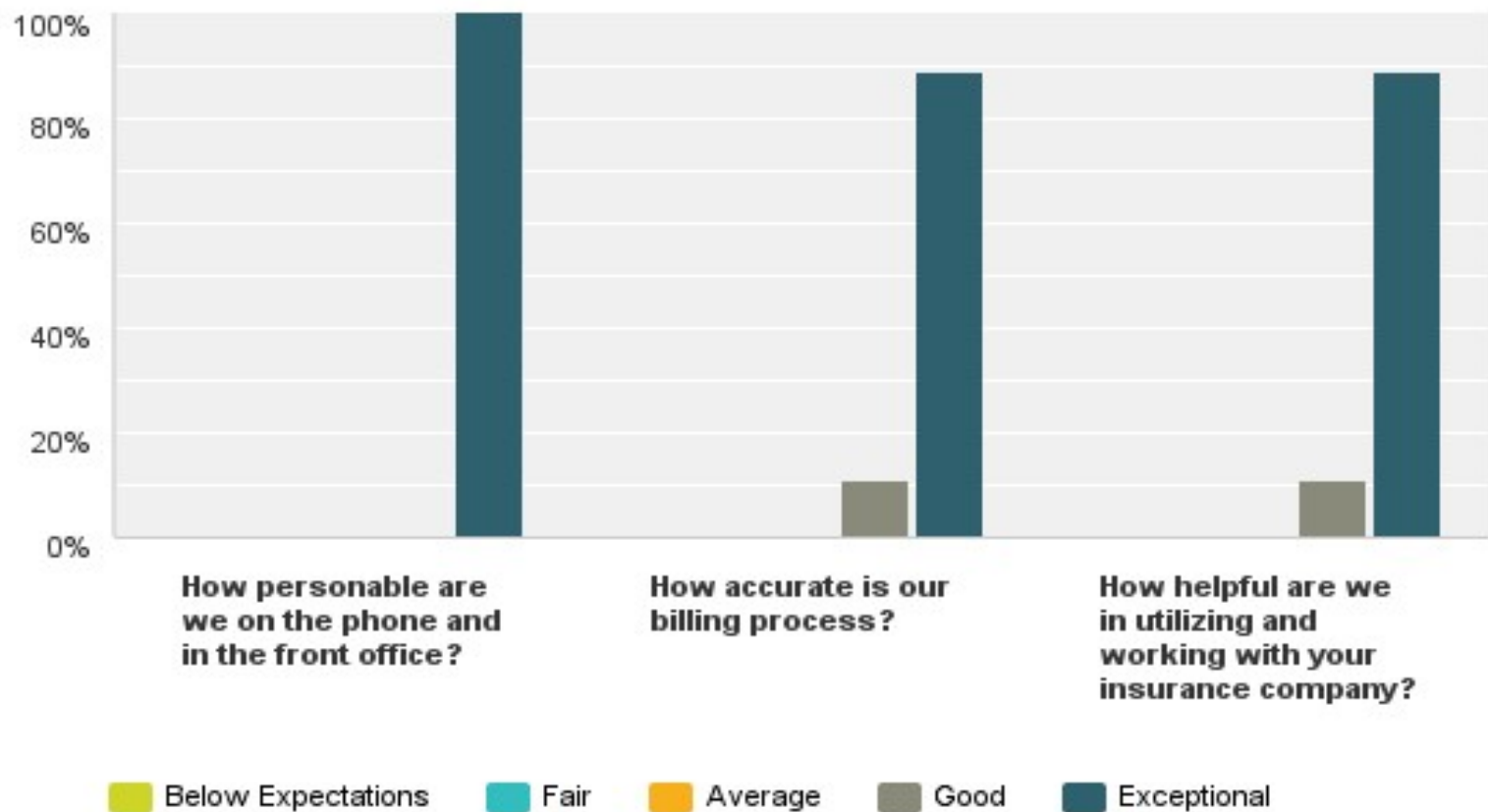
## Comments on Dental Visits:



- ☐ Didn't have to have any work done. He answered my questions. Great visit
- ☐ One of the best visits to the dentist I have ever had
- ☐ Always great
- ☐ Thanks for the great visit. I feel great about the treatment my kids received.

## Q6 Billing & Front Office

Answered: 9 Skipped: 0



Billing & Front Office

## Billing & Front Desk Comments:

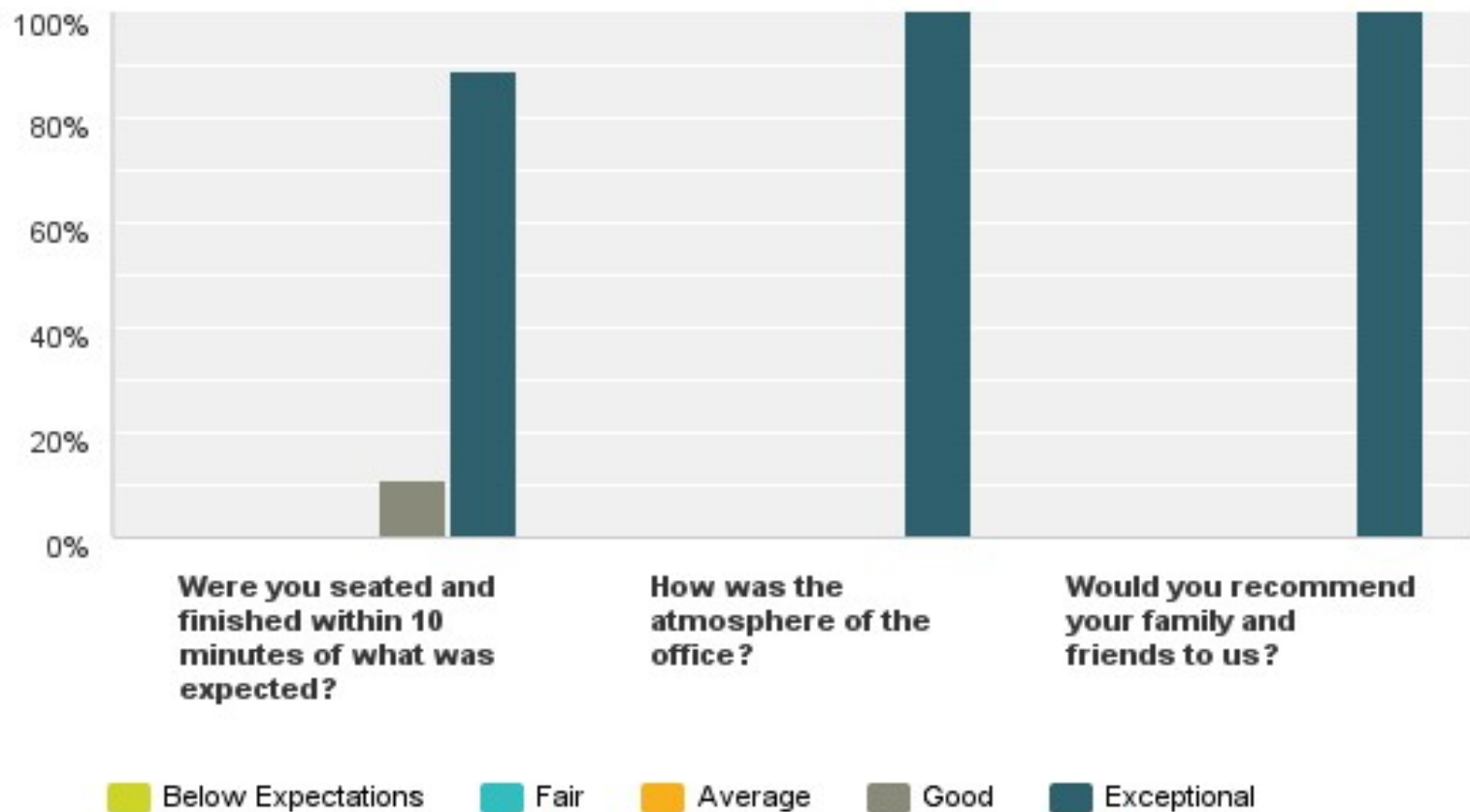


- ❑ Very friendly. Even let me out the door.
- ❑ Everyone is great. We had a change in insurance, and they switched it over quickly and easily.



## Q8 General Questions

Answered: 9 Skipped: 0



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ I have told several people what a great experience I had
- ☐ Doctor Flinders is the best dentist we have ever had! We also love Melanie can't remember her last name)!!

How can we make your experience better?



- Everyone did a fantastic job.