




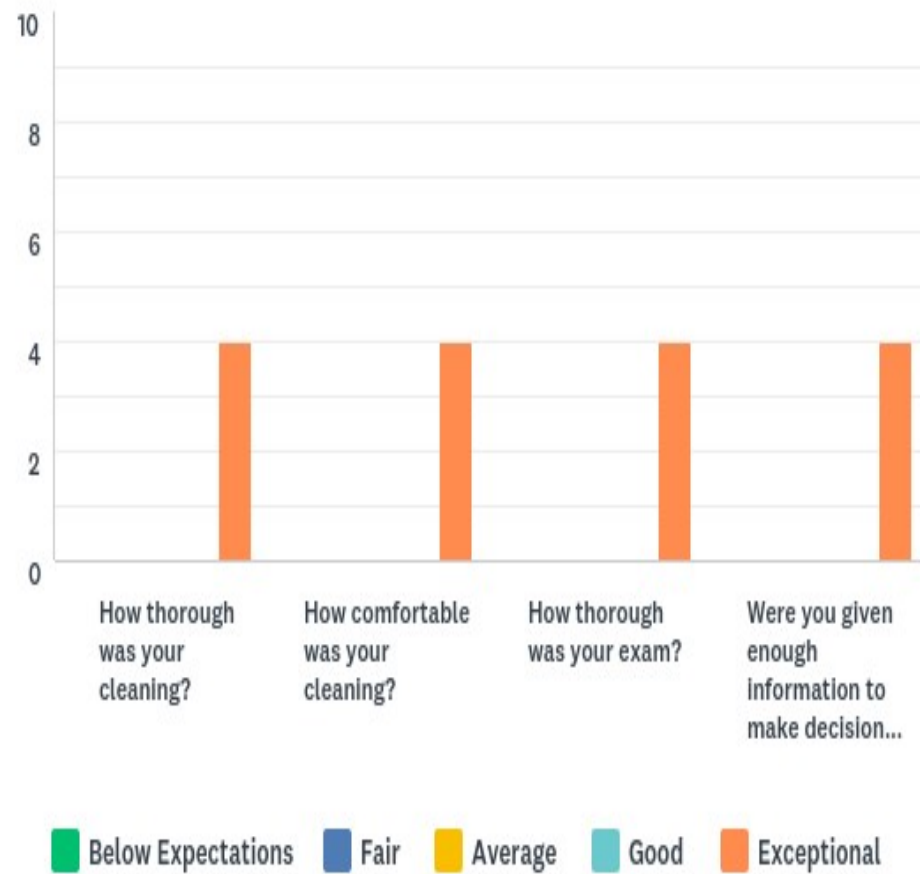
PATIENT SURVEYS

Springville – September 2017

What Do You Want Most From Us?

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- ☐ Good dental care
 - ☐ Customer service/Doctor's treatment plan and cost.
 - ☐ Consideration for Chad's special needs.
 - ☐ Convenient appointment times. I love that your office opens at 7am on some Friday's so I can come before work. Thank you!
 - ☐ Keep my kids loving the dentist.

Q2 Cleaning Visits



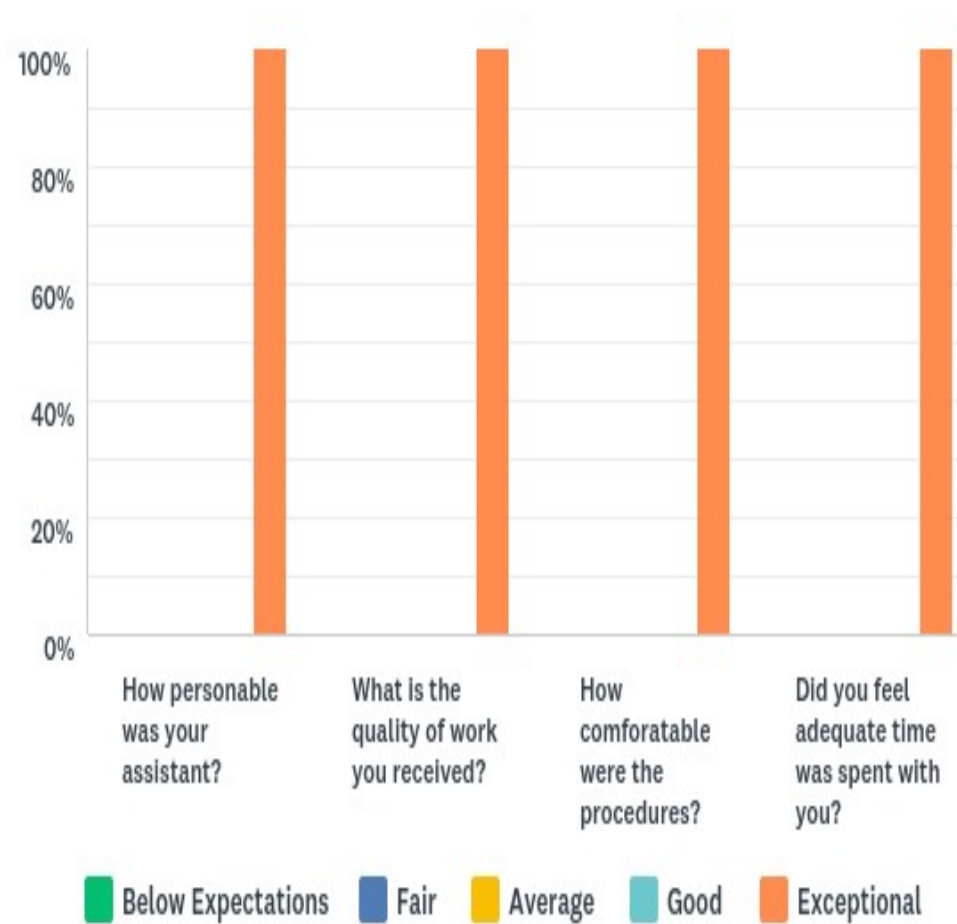
Cleaning Visits

Comments on Cleaning Visits:



- She was excellent!!!!

Q4 Dentist Visits



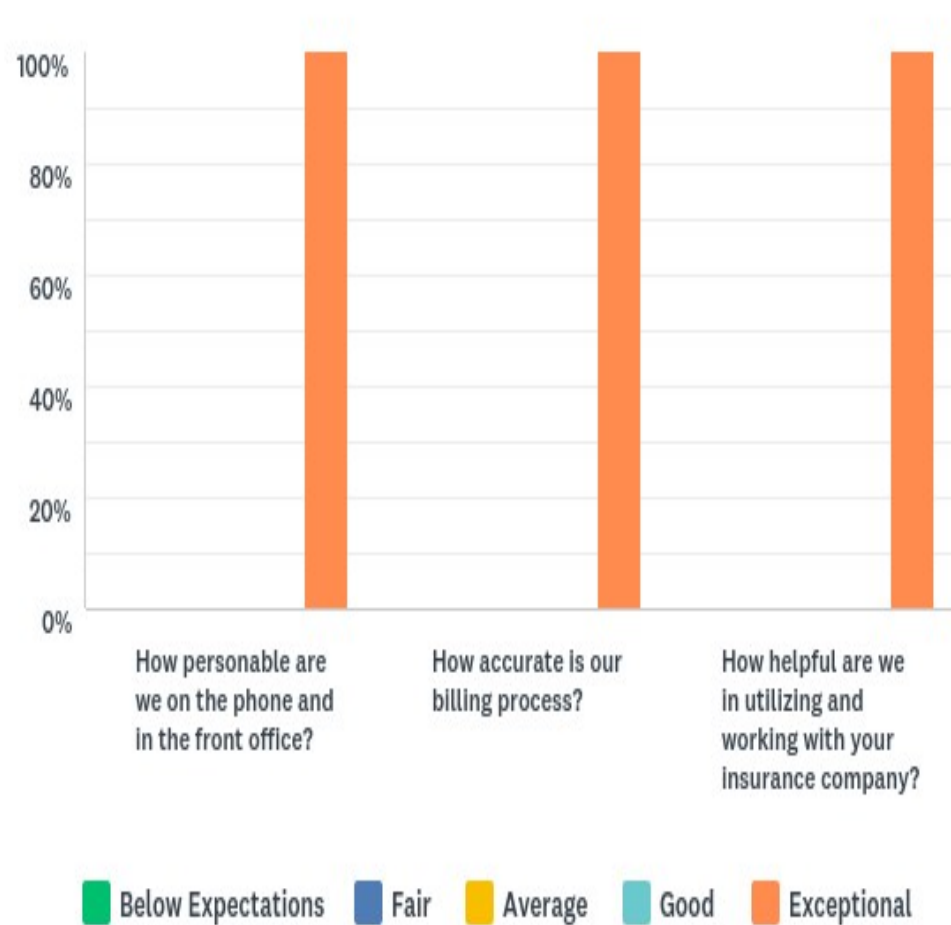
Dental Visits

Comments on Dental Visits:



- ❑ Dr. Baird he is awesome!!!
- ❑ Chad was made as comfortable as possible, even beyond expectations.

Q6 Billing & Front Office



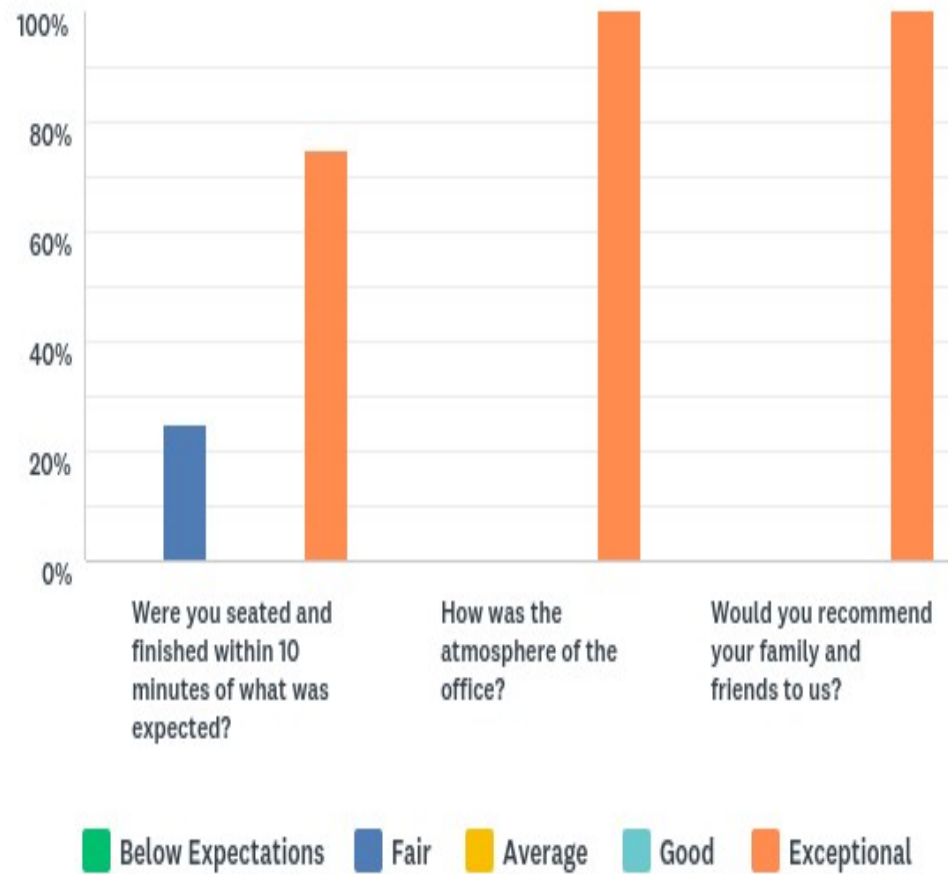
Billing & Front Office

Billing & Front Desk Comments:



- Friendly and helpful

Q8 General Questions




General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ Dr. Flinders always gives exceptional, professional care. We recommend him to family and friends.
- ❑ Providing a blanket for Chad was the perfect thing that he needed to feel comfortable.
- ❑ Everyone is so kind and helpful

How can we make your experience better?

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- ❑ I cannot imagine what more that you could do.