



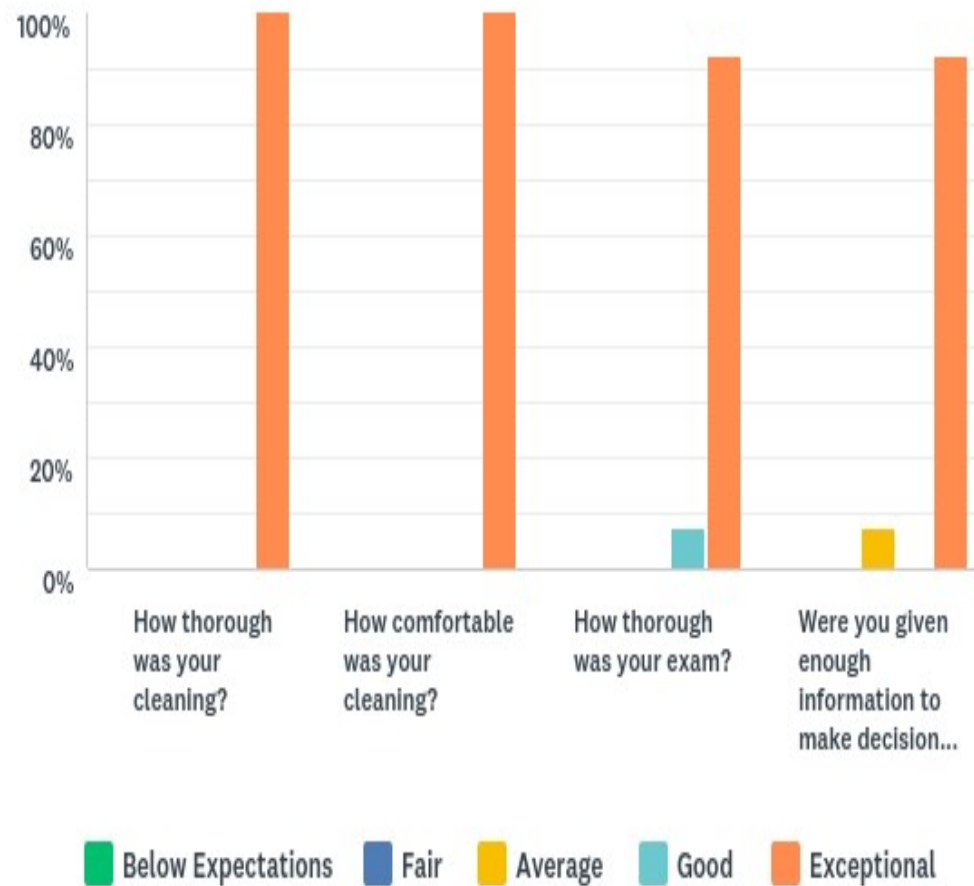
PATIENT SURVEYS

Payson – November 2017

What Do You Want Most From Us?

- ❑ An appointment that isn't more than a month out, and great care.
- ❑ Friendly service that is great at their job. Great dental work.
- ❑ Help in taking care of my teeth.
- ❑ Good price.
- ❑ A different payment arrangement.
- ❑ Care and concern.
- ❑ Correct quality dental work.
- ❑ Nice teeth. :)
- ❑ Dental care.
- ❑ Keep doing what you are doing! You guys are so kind and caring.
- ❑ Service, with a smile. and education with references. Taking care of my health is important.

Q2 Cleaning Visits

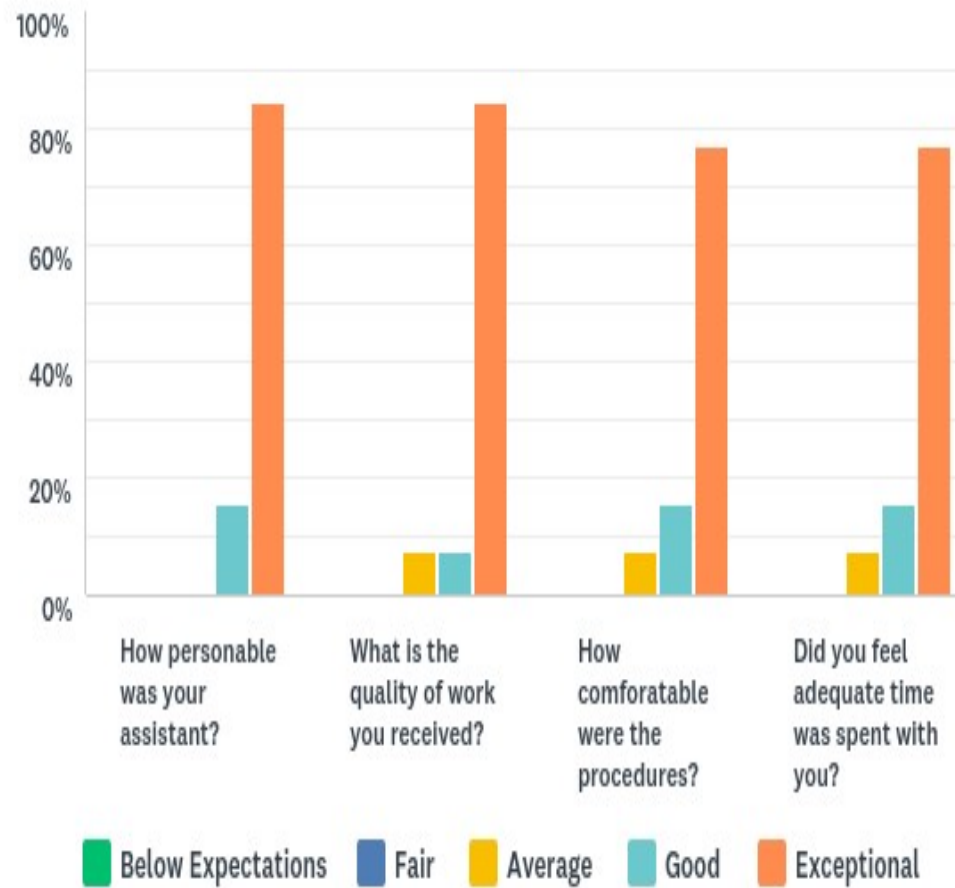


Cleaning Visits

Comments on Cleaning Visits:

- ❑ I didn't have a cleaning done.
- ❑ Very happy.
- ❑ I love coming in and getting my teeth cleaned. Everybody is so nice and helpful and we just love Suzy.
- ❑ The girl who helped me was great!
- ❑ No cleaning visit.
- ❑ Sorry, I haven't had a cleaning here yet, but I assume that it would go great.
- ❑ The hygienists are great!
- ❑ Great and good.
- ❑ Melanie was fantastic. I'd like her to clean my teeth every time. I think I want to take her on a date!
- ❑ I would prefer a numbing gel or spray for my gums, they were extremely uncomfortable this time
- ❑ A bit of scraping was required, and that is not comfortable, but it was only a small problem.
- ❑

Q4 Dentist Visits



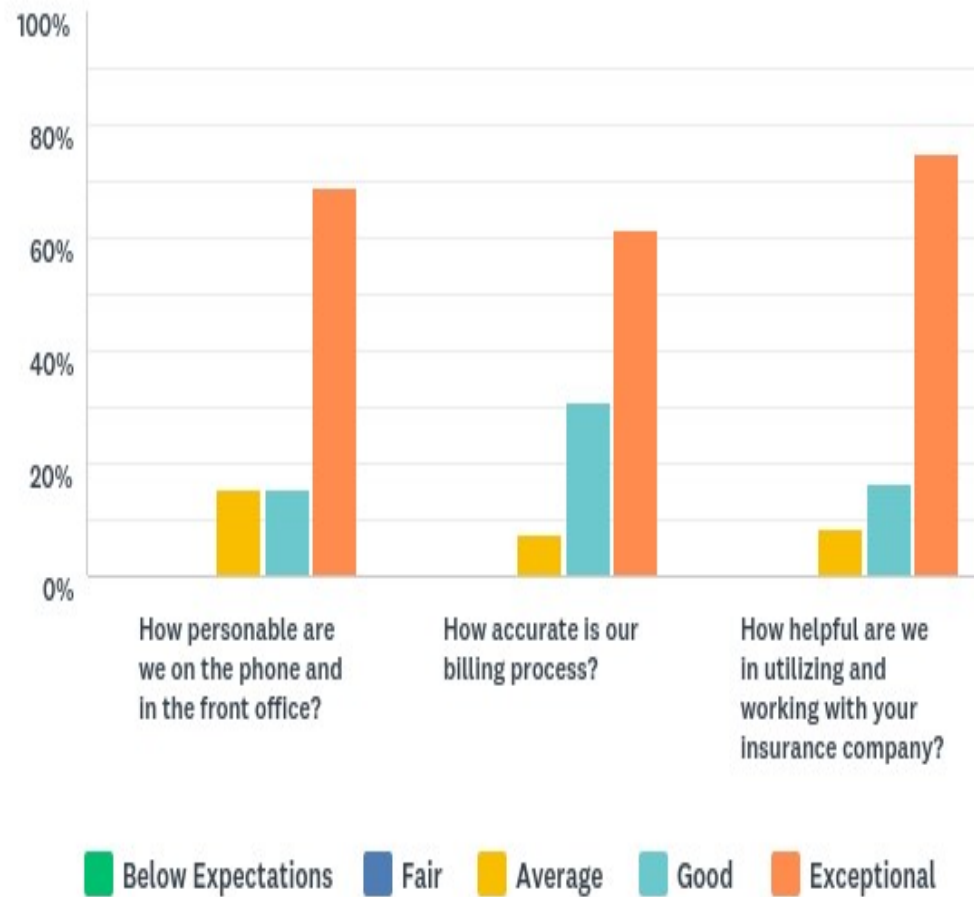
Dental Visits

Comments on Dental Visits:



- ❑ Very happy.
- ❑ I still haven't had any treatment done at this office.

Q6 Billing & Front Office

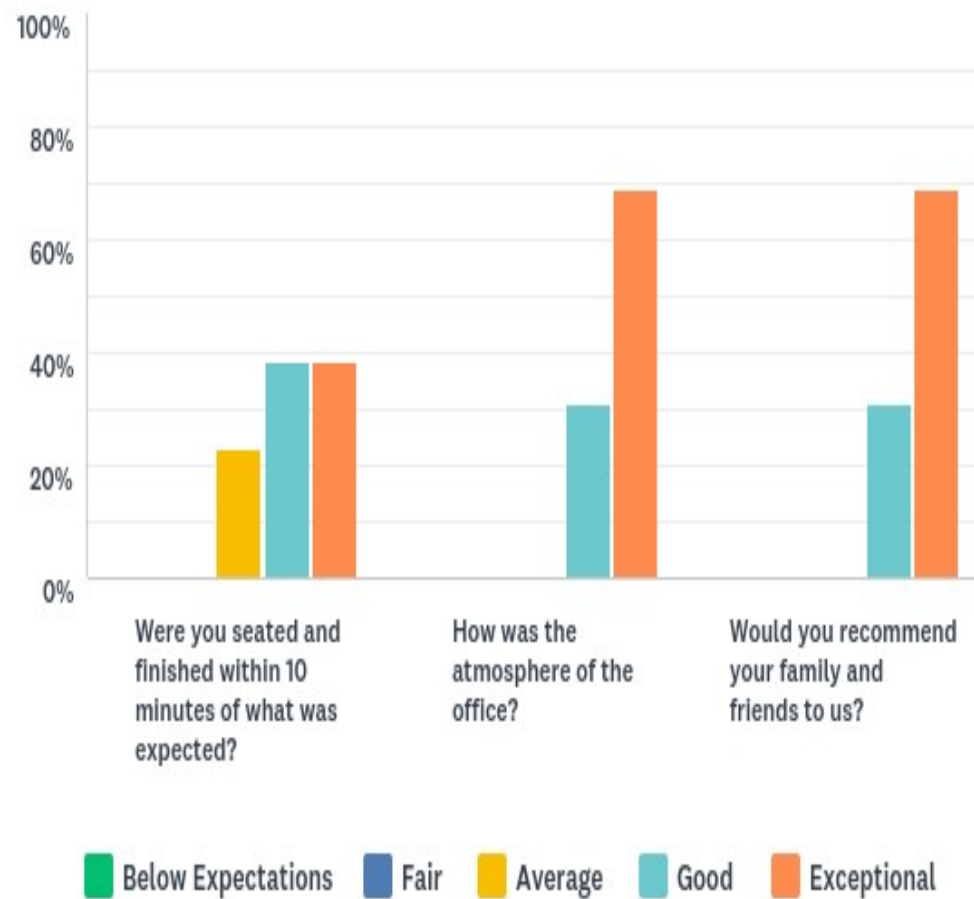


Billing & Front Office

Billing & Front Desk Comments:

- ❑ I've not been billed yet so I'm not sure on these.
- ❑ Love the staff!
- ❑ Efficient

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ☐ Very happy.
- ☐ Everyone has always been very friendly and helpful.
- ☐ Yes, of course. The Dr and Suzy are always really great with us. My husband and I both love going in and seeing them.
- ☐ Very attentive.
- ☐ Everything was quick, smooth, and friendly

How can we make your experience better?



- ❑ Very happy.
- ❑ You're hitting the mark! Merry Christmas!
- ❑ I can't think of a thing that needs to be changed.