



PATIENT SURVEYS

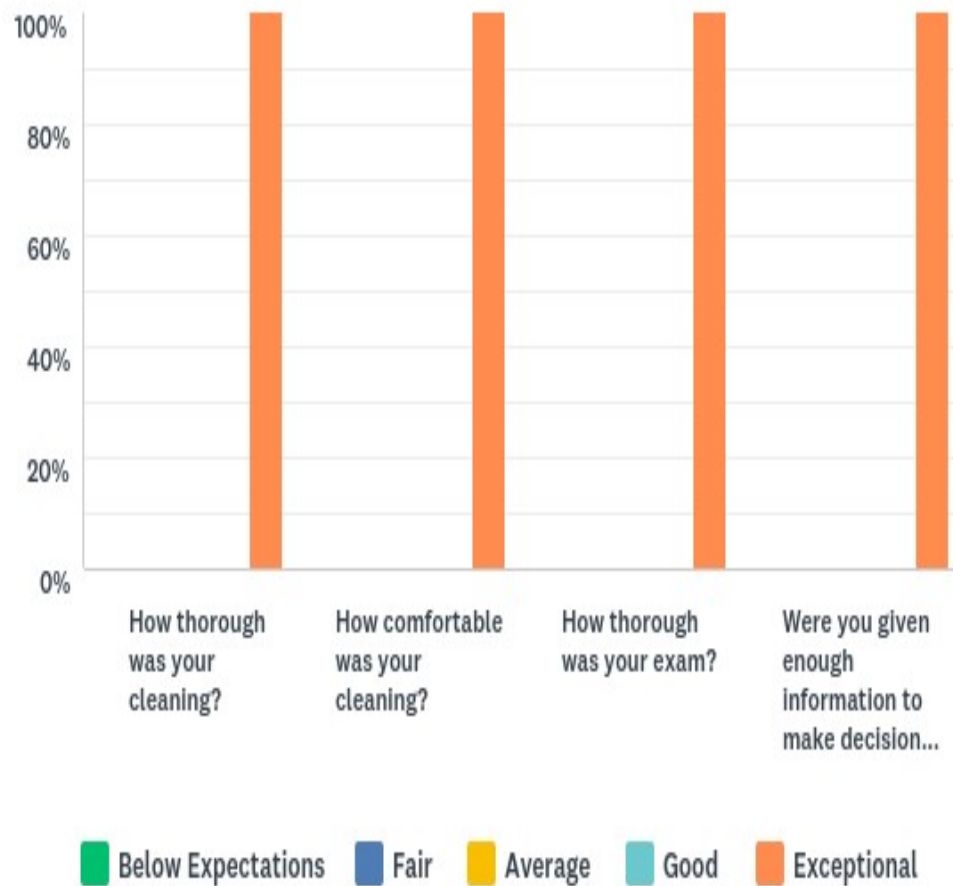
Payson – December 2017

What Do You Want Most From Us?




- ❑ Quality dental care and helpful employees.
- ❑ Quality care, friendly staff, explanation of procedures.
- ❑ To keep my teeth in great condition.
- ❑ Great gentle dental care.
- ❑ Good dental care.

Q2 Cleaning Visits



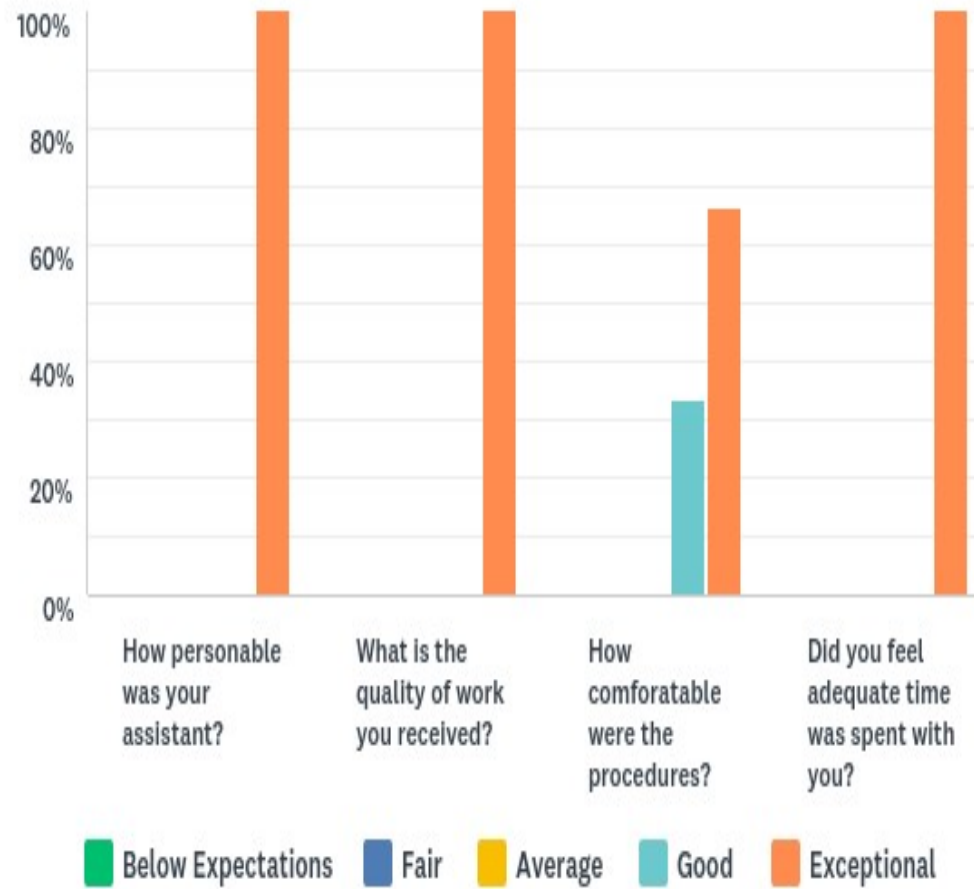
Cleaning Visits

Comments on Cleaning Visits:



- The hygienist is excellent. She is very good at her job and good at putting people at ease.
- We love Mel and Suzy.

Q4 Dentist Visits

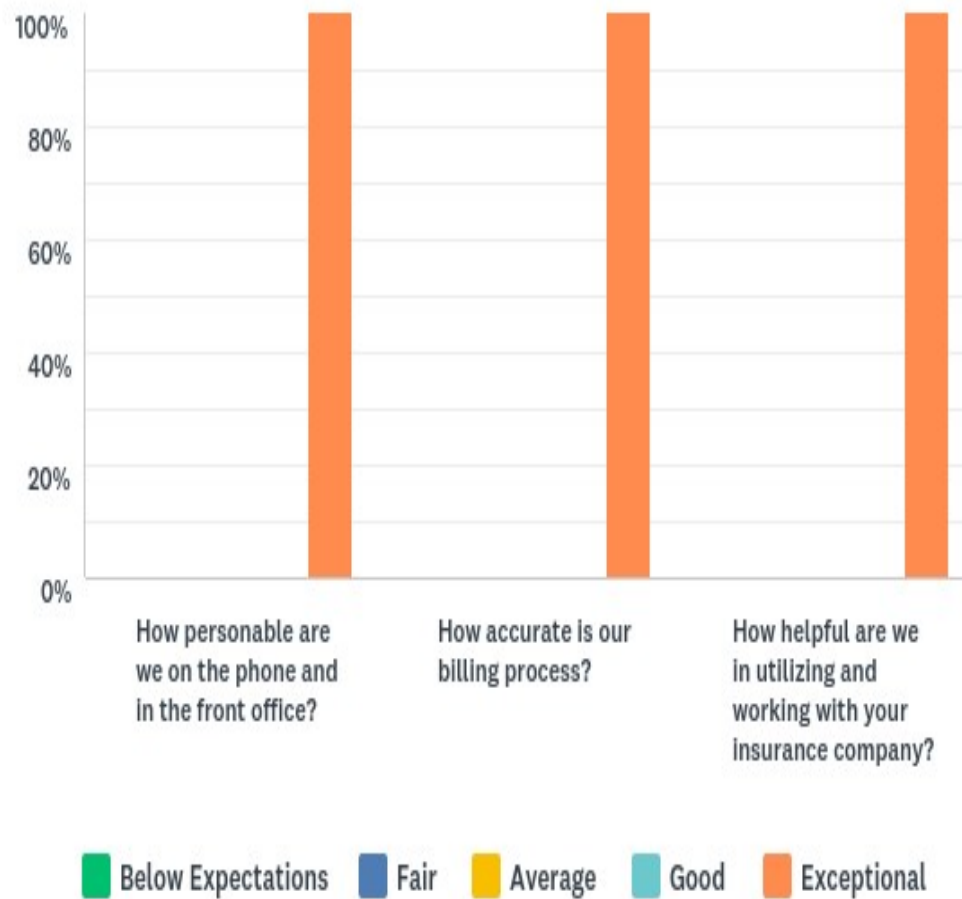


Dental Visits

Comments on Dental Visits:



Q6 Billing & Front Office



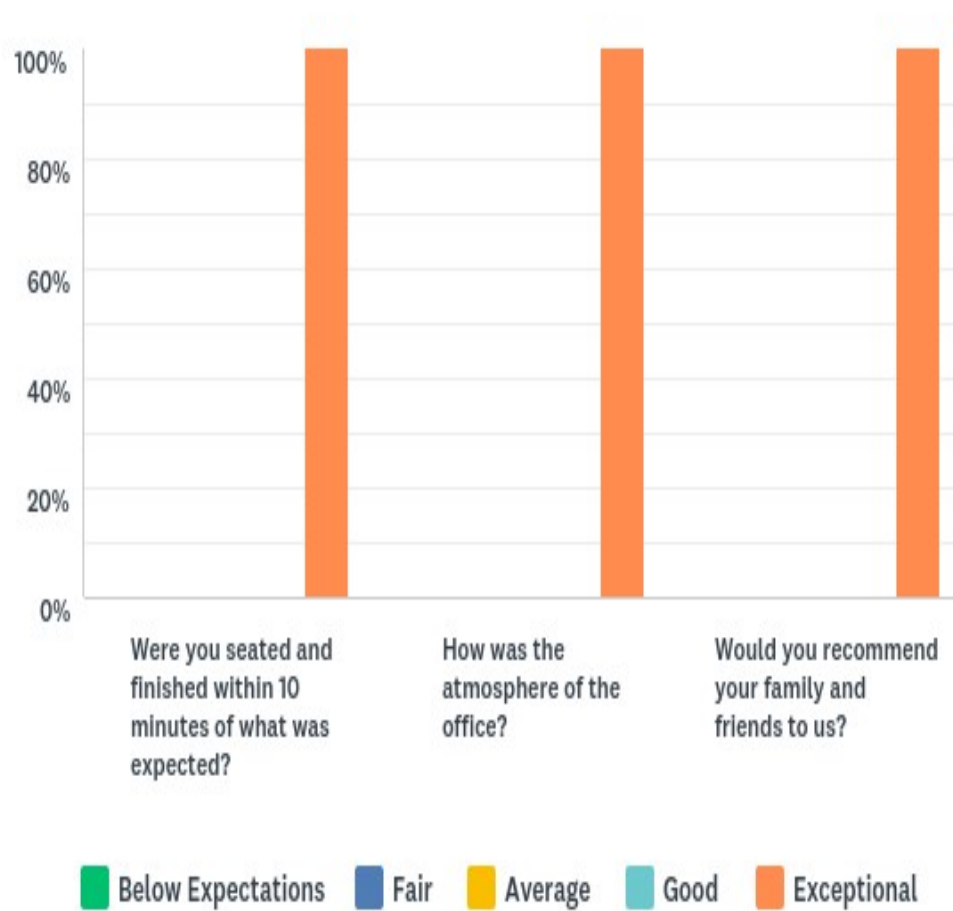
Billing & Front Office

Billing & Front Desk Comments:



- ❑ I bought your insurance plan and I am very happy with it.

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- ❑ Both the hygienist and the Dr. were excellent. That is why I would never go anywhere else.
- ❑ All the staff seemed not only knowledgeable but also very personable. I was very much at ease with the people in the office.

How can we make your experience better?



- ❑ You could give me free dental work or maybe even pay me to come in (lol). Other than that I can't think of a thing.
- ❑ Can't think of much to improve on!