



PATIENT SURVEYS

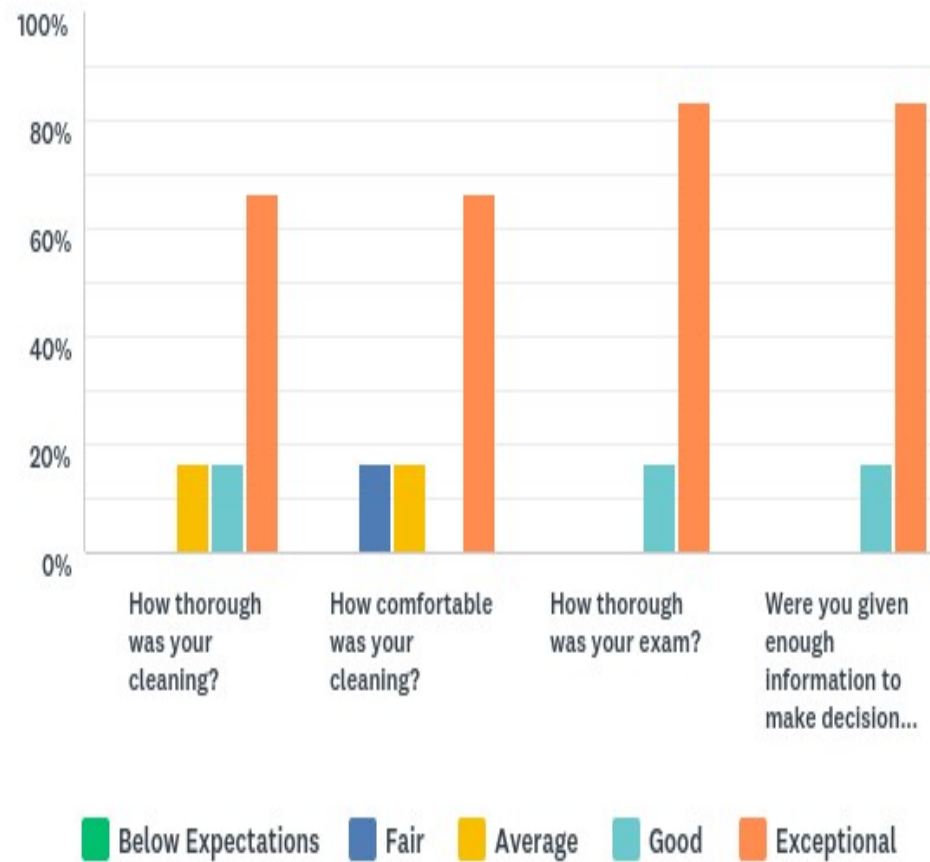
Payson – February 2018

What Do You Want Most From Us?



- ❑ Minimal pain
- ❑ Keep up the good work. Thanks.
- ❑ Help maintain healthy teeth, kind, courtesy service.
- ❑ Honest, safe and gentle care.
- ❑ Honesty. Quality work, fair prices, good with my kids.
- ❑ Quality care.

Q2 Cleaning Visits

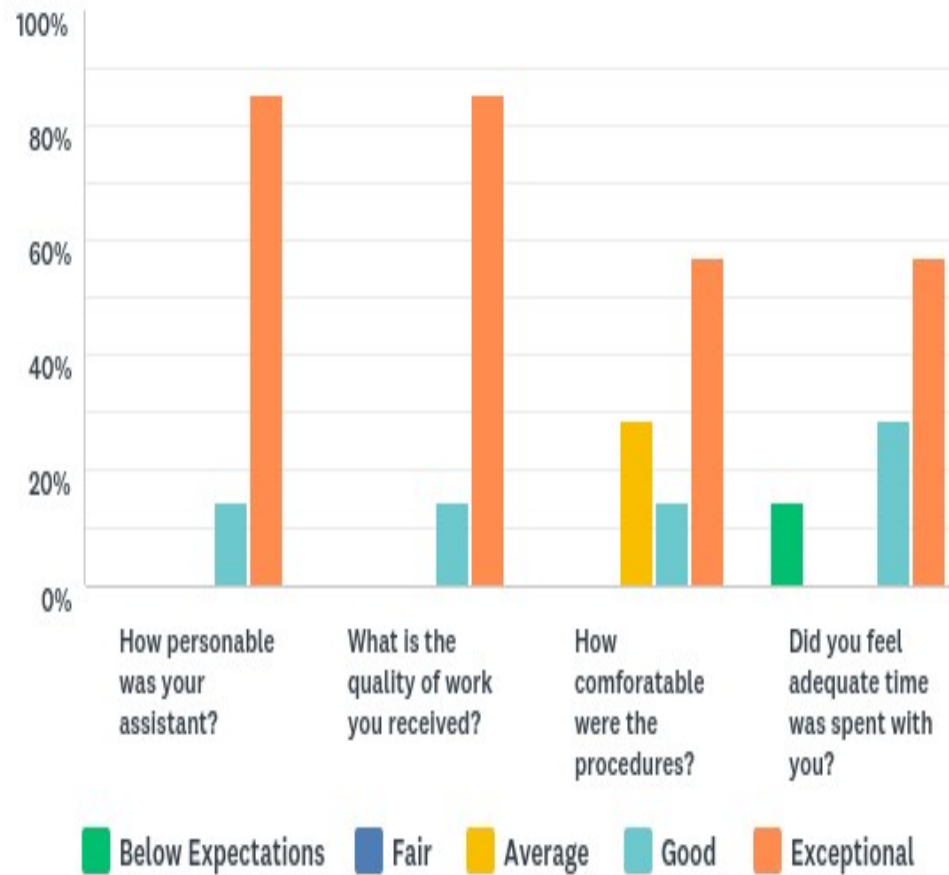


Cleaning Visits

Comments on Cleaning Visits:

- Always great experience Love how they feel after.
- It was just freezing in the office that day is why it was uncomfortable.
- I've had some kind of cement or bonding on my bottom teeth since I had my wire. I've been to other dentists/cleanings and I assumed it was permanent because it was always still there. After my first cleaning with you

Q4 Dentist Visits



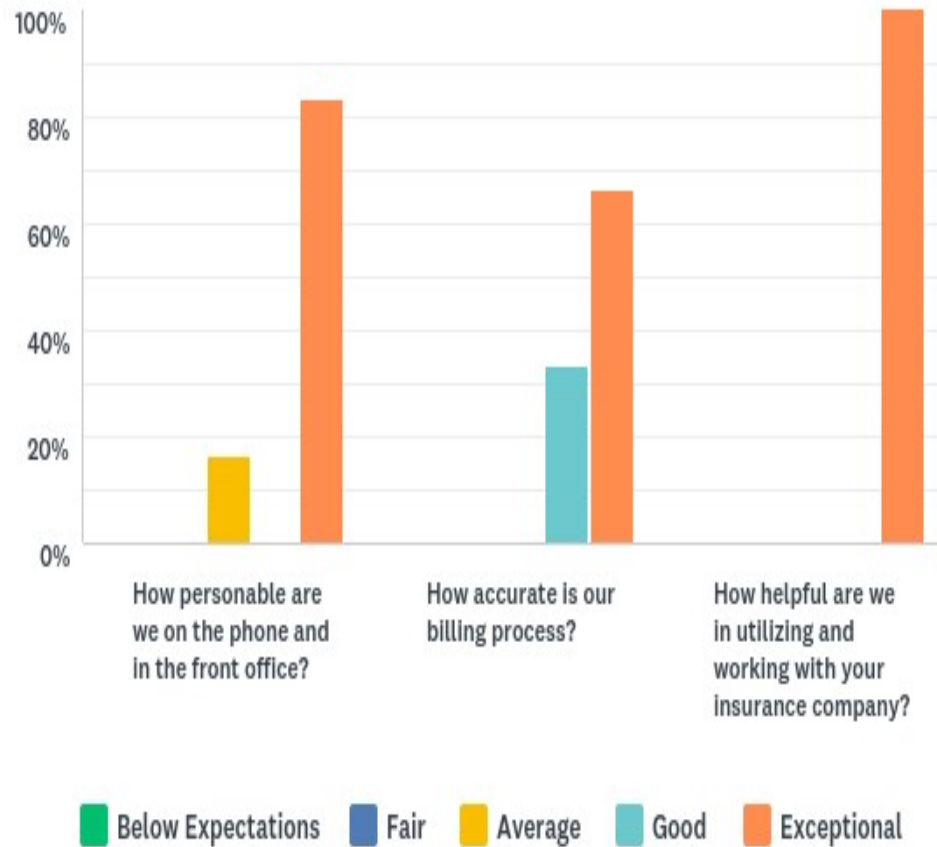
Dental Visits

Comments on Dental Visits:



- I switched to Cascade Dental a while ago and have been very pleased
- Mostly fine.
- I was told I had a 1 hr apt and it was actually 3 hrs.
- I don't feel like I can say getting shots in my mouth is ever exceptionally comfortable but it was much less so than I was expecting. I know I'm a grown adult but I hate it so much and the assistant was really kind and patient with me.
- Dr. Winward went above and beyond in his work! He was kind and knowledgeable!

Q6 Billing & Front Office

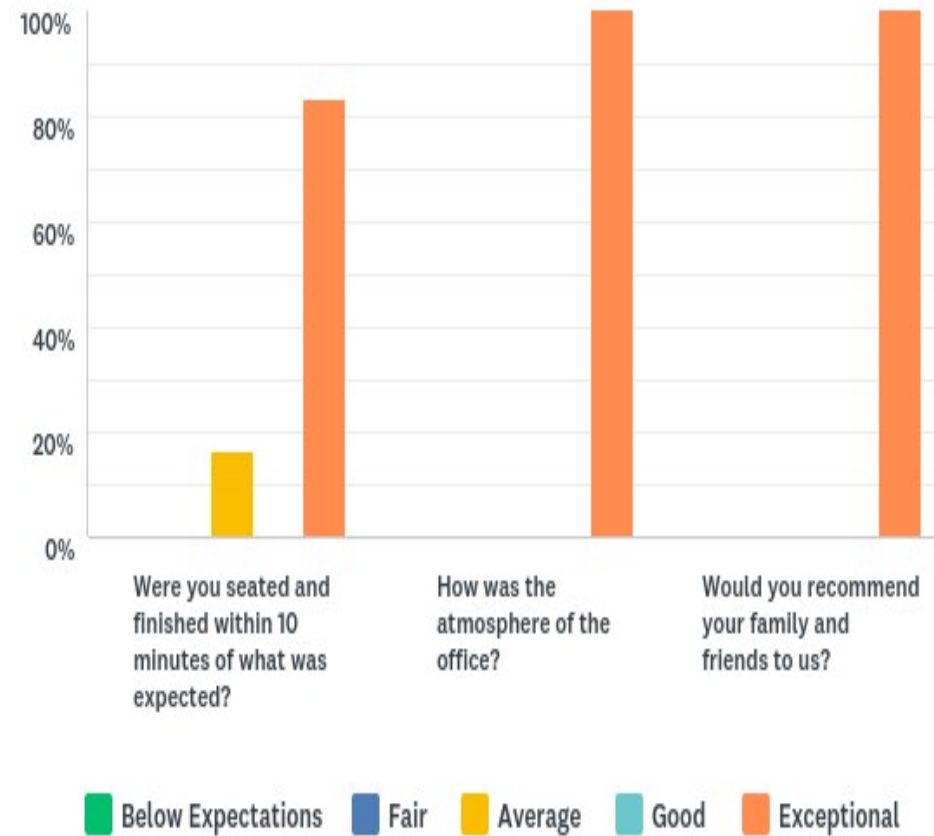


Billing & Front Office

Billing & Front Desk Comments:



Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- We always request Dr. Allred very personable truthful kind courtesy and what steps need to be completed for healthy teeth.
- Ones I already mentioned.
- Everyone was so friendly and kind! They made my kids feel comfortable and happy to be at the dentists office. What a great experience!

How can we make your experience better?

