



# PATIENT SURVEYS

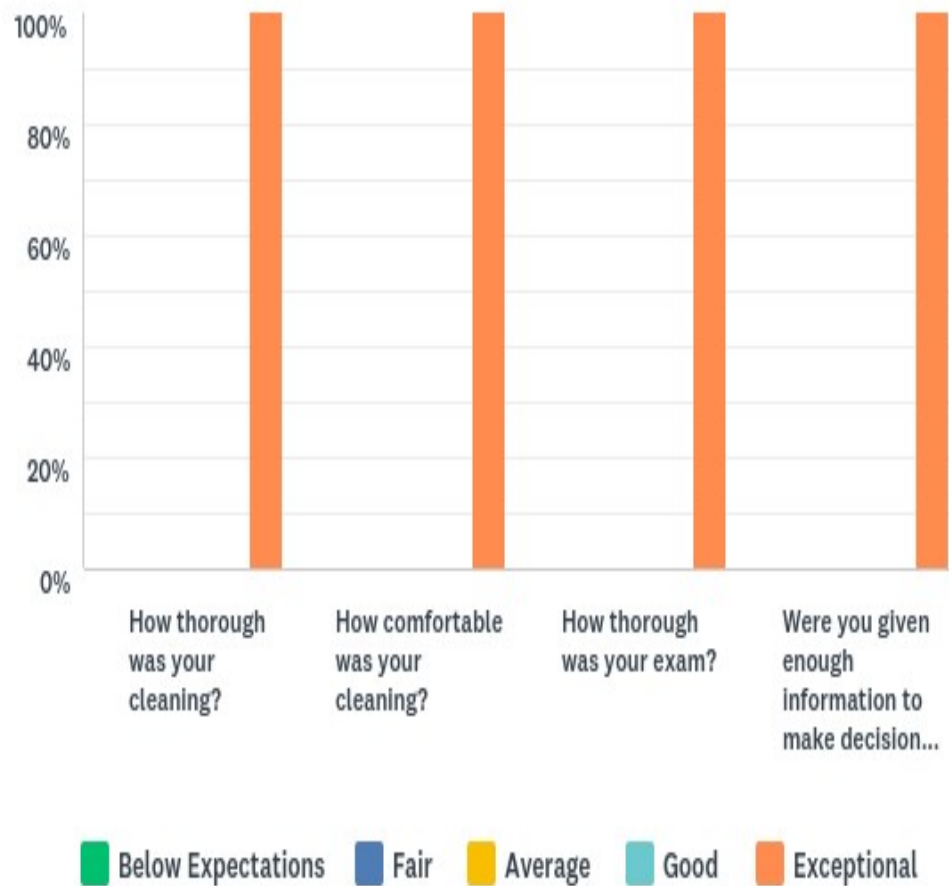
Payson – May 2018

# What Do You Want Most From Us?




- ❑ Quality Care
- ❑ Genuine care
- ❑ Quality, safe dental service
- ❑ Friendly, kind, compassionate dentistry
- ❑ Good, reasonable dental care

## Q2 Cleaning Visits



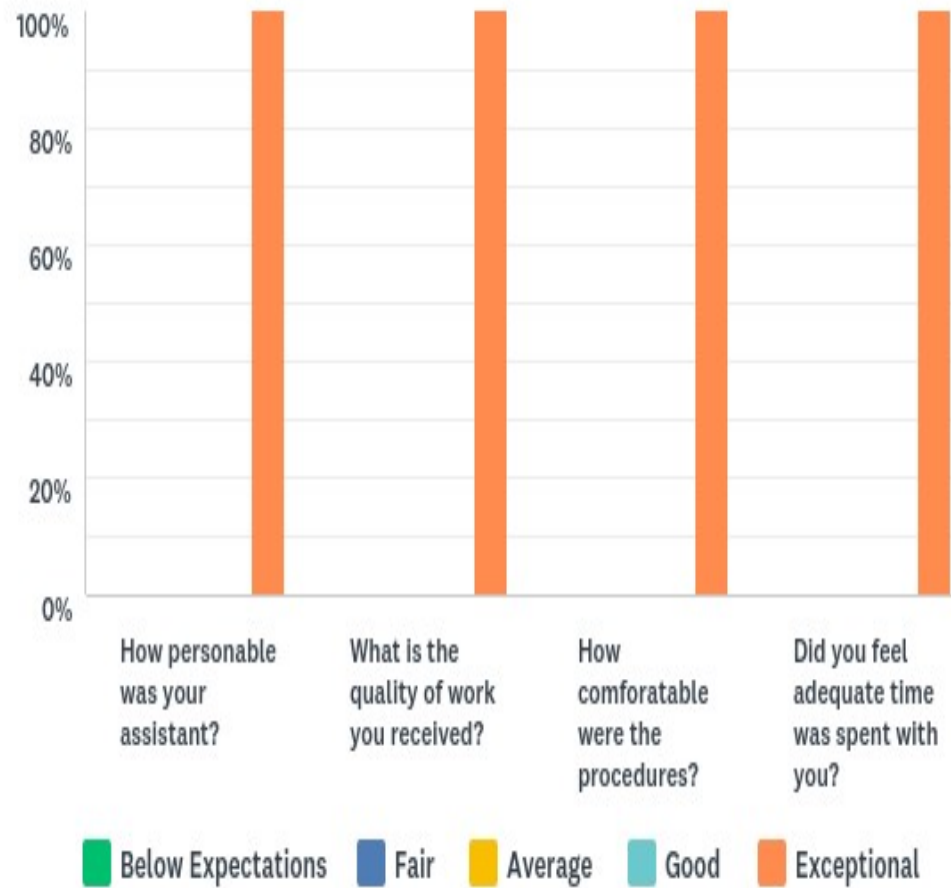
Cleaning Visits

# Comments on Cleaning Visits:



- Kenzie is amazing and sweet.
- I really appreciate the 7 AM appointment time!
- Lindsey was so friendly and knowledgeable!

## Q4 Dentist Visits



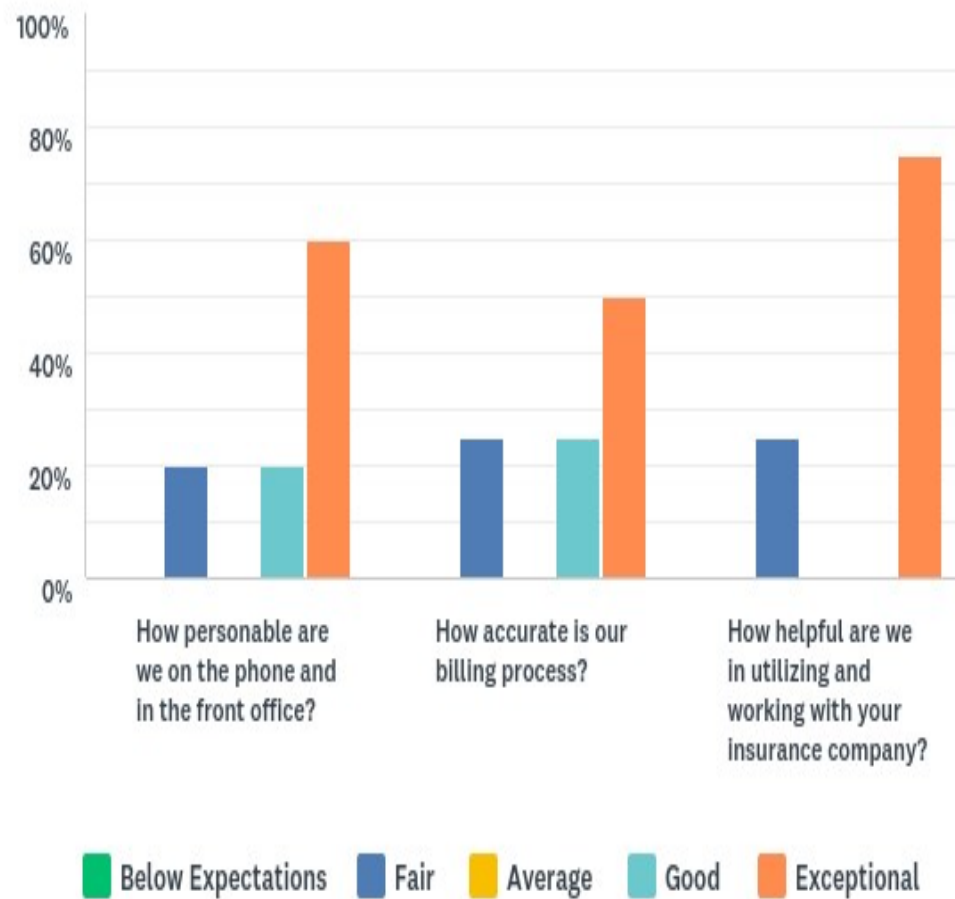
Dental Visits

# Comments on Dental Visits:

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- Chelsie and Dr. Allred are great
- Wonderful!
- Joe's the best
- The assistant who took my X-rays, Kristin, was patient and kind. She prevented me from gagging and throwing up. She was fabulous!

## Q6 Billing & Front Office



Billing & Front Office

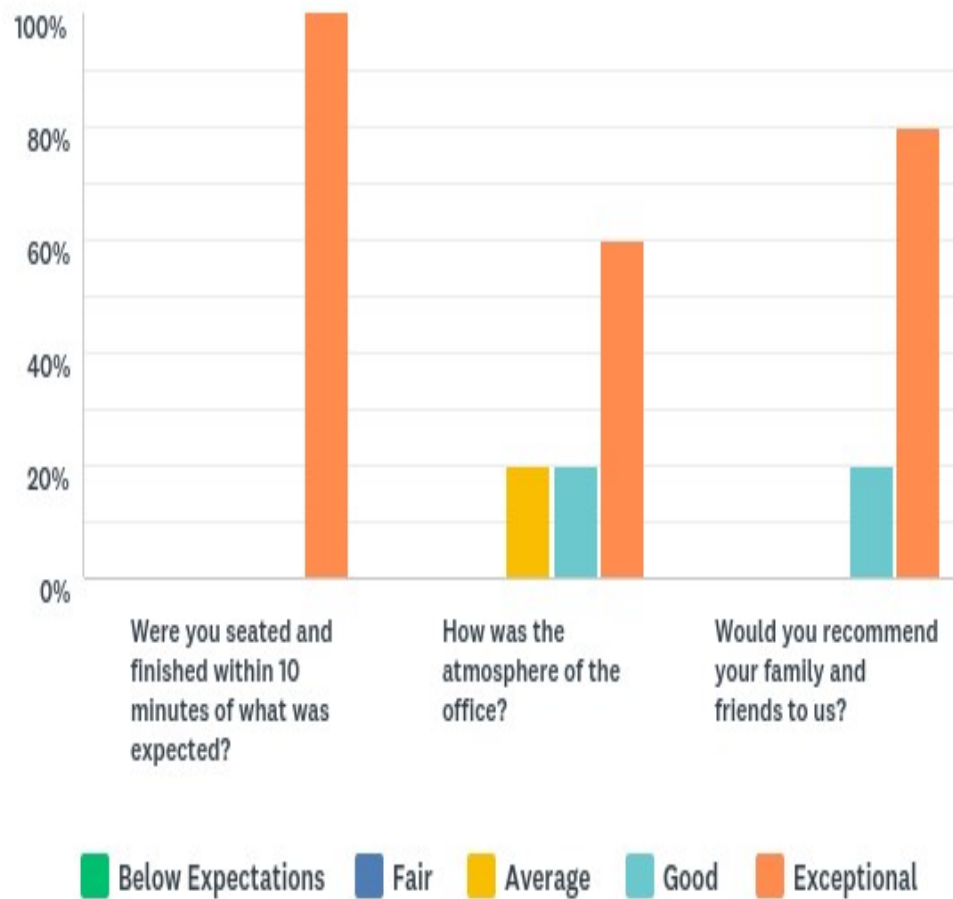
# Billing & Front Desk Comments:



- Amazing!



## Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- Everyone was great! Love the personable and genuine care! From Emily up front, all the hygienists, and of course awesome dentist :) very much worth the drive
- Everyone exceeded my expectations.

How can we make your experience better?

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- ❑ Nothing. Keep up the great work :)