



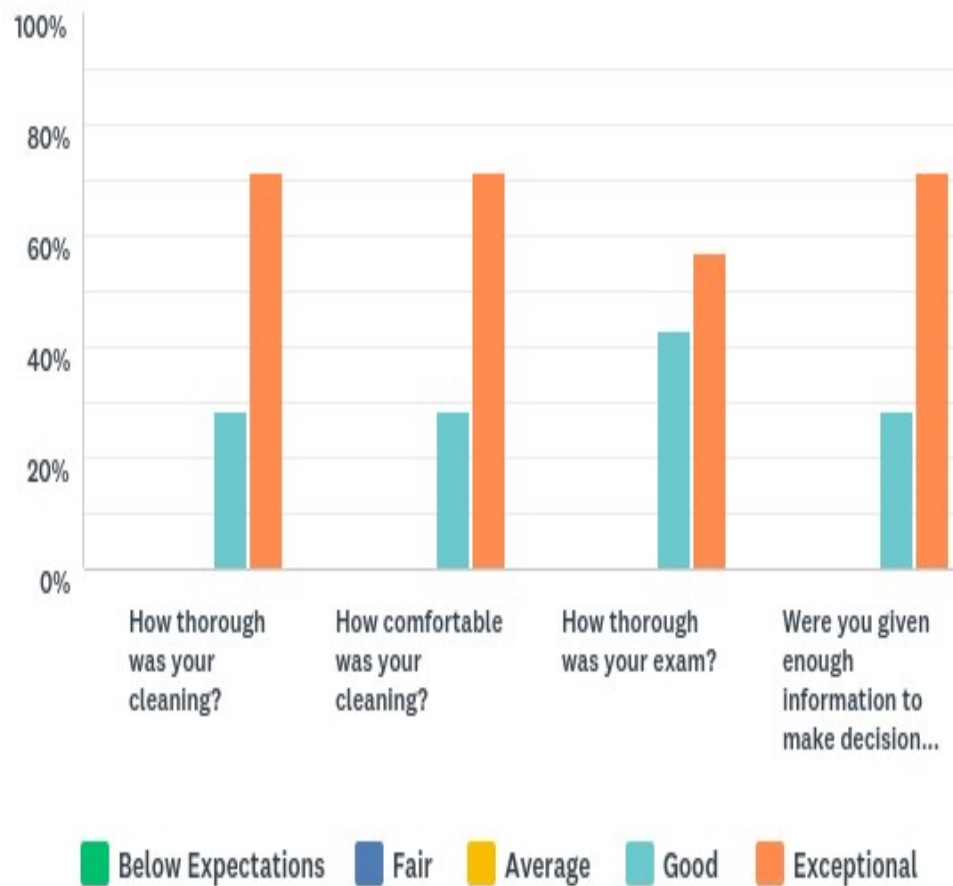
PATIENT SURVEYS

Payson – July 2018

What Do You Want Most From Us?

- ❑ Everything is good so far
- ❑ Continued excellent service
- ❑ Quality dental service, Friendly staff and affordable prices.
- ❑ Good dental care. And it would be fabulous if you were nice too. But, seriously, that is optional. Most important is competent dentists who have excellent skills, and an office staff to advocate for the patient.
- ❑ Good affordable dental care who is honest in conveying what is needed.

Q2 Cleaning Visits

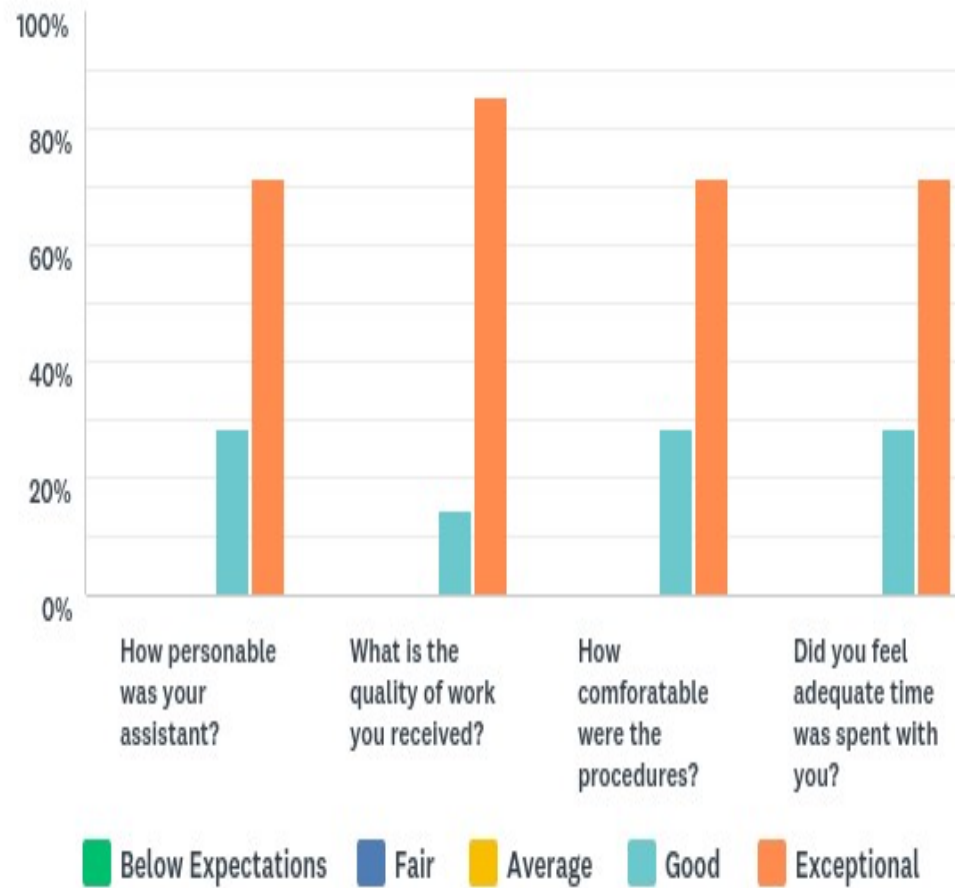


Cleaning Visits

Comments on Cleaning Visits:

- We were a lot happier with this cleaning than the previous cleaning. Shelby was gentle but sufficient. We have always had a good experience other than the 1 previous visit. We were happy that this one was the quality we are used to from this location.

Q4 Dentist Visits

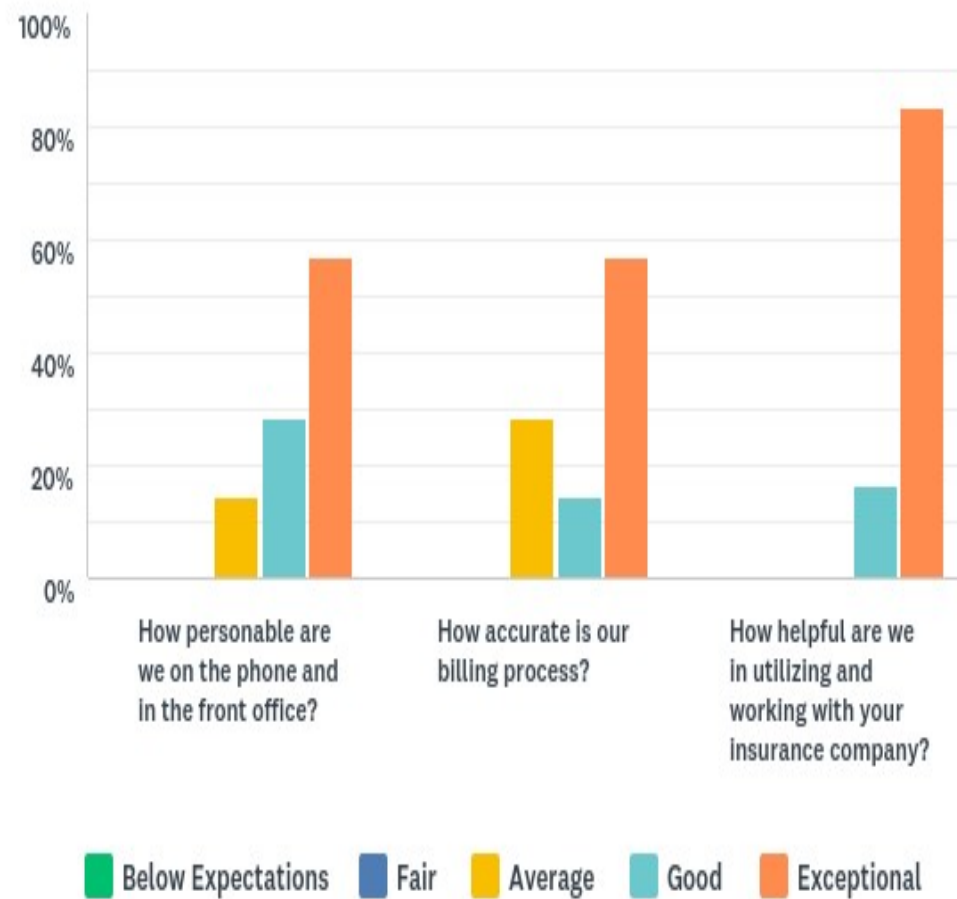


Dental Visits

Comments on Dental Visits:

- I am still waiting to get the information about my visit and my insurance information emailed to me the lady that helped me at the front desk and said she would email it but i have not received it my email address:
elijahescobedo712@gmail.com
- no complaints, very happy with

Q6 Billing & Front Office

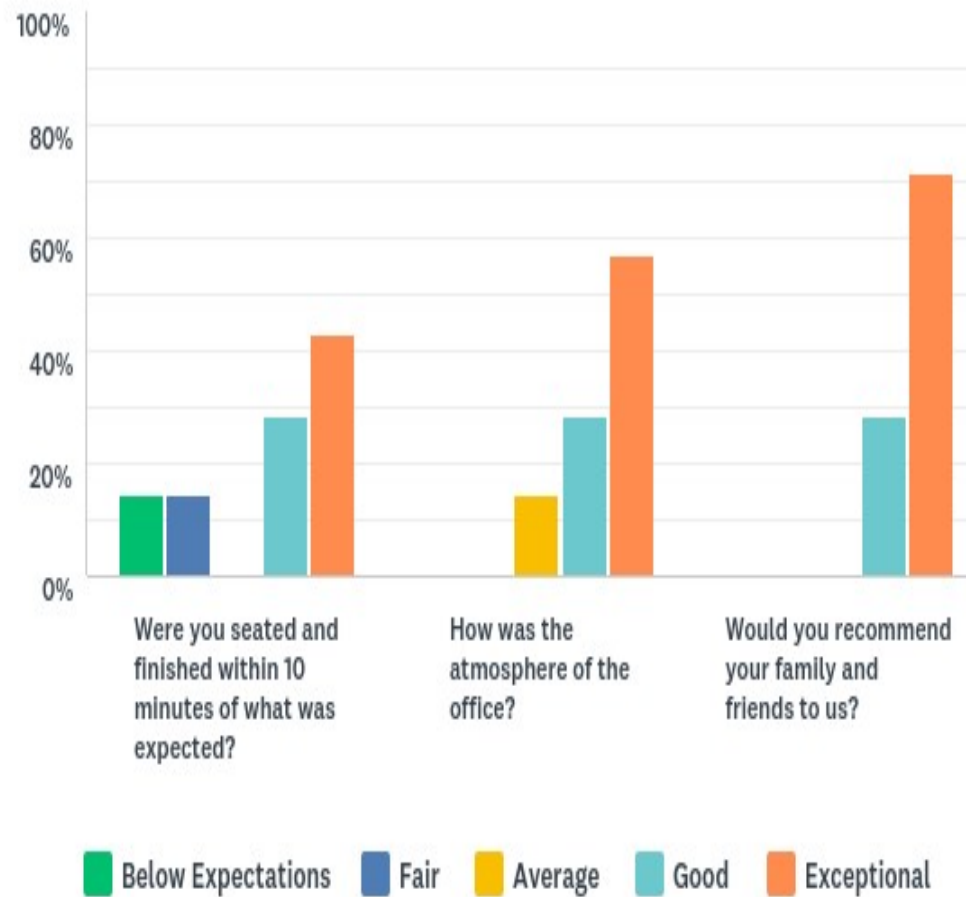


Billing & Front Office

Billing & Front Desk Comments:

- Sorry the comment i sent in the last page was meant for this one
- Front desk lady one was friendly the other not so much. but it was very busy

Q8 General Questions



General Questions

Any specific comments about team members or doctors that exceeded your expectations?



- I was nervous coming in for my first dentist visit in 3 years, but Melanie made me feel so comfortable!
- Once we were lead back the appointment flowed very smooth. even thou it took an half hour to wait we were there only an hour total not to bad for running behind schedules

How can we make your experience better?



- ❑ Doing great keep up the good work!